


CITY OF HALLANDALE BEACH, FLORIDA


MEMORANDUM

B20 - 008

DATE: March 9, 2020

TO: Honorable Mayor and City Commission

THROUGH: Greg Chavarria, City Manager 

FROM: Marie M. Gouin, Budget & Program Monitoring Director 

SUBJECT: Key Performance Indicators (KPIs) for February 2020

Five months of KPI's have been provided to the City Commission for discussion. Each department has met with the City Manager to analyze what was submitted for the quarter. Corrective measures have been taken to address the indicators that posed potential hurdles in the future. The department leaders were given the task of adding new indicators, where possible, that are aligned with the overall vision of financial stabilization, organizational capacity, infrastructure improvements, and development, redevelopment, and economic activity.

Revenue and expenditure trends were also discussed at the first quarterly review meetings of FY 2019-20. Doing this will assist in meeting the vision of financial stabilization. When financial stabilization is realized, it becomes less challenging to focus on the other three visions.

This month the department leaders have established goals that are tied to the metrics. These goals will be discussed with the City Manager in depth during the second quarterly reviews. The goals will help in visualizing how each department should act or respond when faced with certain scenarios. The goals also build accountability and help understand why they are being met (or not). Performance management discussions are normally steered by effectively setting goals.

Attachments:

1. KPIs Monthly Report