

2019 CITY OF HALLANDALE BEACH ANNUAL REPORT

CITY MANAGER'S ANNUAL REPORT
PRESENTED TO THE CITY COMMISSION

WWW.COHB.ORG



FISCAL STABILIZATION | COMMUNICATION &
TRUST | ACCOUNTABILITY



The City of Hallandale Beach is premised on core values of professionalism, customer service, and integrity. These values remain as core values for the organization. Additionally, City Administration defined values in emphasis, comprised of fiscal stabilization, communication and trust, and accountability. The values in emphasis provided significant guidance for achieving first year goals of a new strategic plan.

This publication serves to be informational to the service delivery efforts and significant accomplishments of various departments.

>> OUR MISSION

The City of Hallandale Beach is Committed to providing those core services that ensure and promote public safety, and a vibrant quality of life for its residents, visitors and businesses.

>> OUR VISION

The City of Hallandale Beach will be known as a welcoming, progressive, and diverse beach community. It will focus its resources on improving the quality of life for its residents, business community and other stakeholders by becoming a sustainable and inclusive community for people to live, work, and play due to its beautiful neighborhoods and outstanding business, entertainment, arts, and cultural opportunities. Its government will be highly transparent, fiscally responsible, and trusted by the community. It will become the City that no one wants to leave.

#HBHERE4U

A GLANCE AT THE CITY OF HALLANDALE BEACH

In recent years, Hallandale Beach has sprawled from a quiet four-square mile beach town, to an oasis of vibrant entertainment, arts, development, and various trend attractions. City Administration is focused on meeting the mission and vision of the City. Below are various figures that showcase some of the various attributes that comprise the City of Hallandale Beach and its support staff.



38,000+ CONSTITUENTS



14 CITY
DEPARTMENTS



17 CITY
PARKS



15 CITY
FACILITIES



3 FIRE-RESCUE
FACILITIES



1 CITY
MARINA



14 BOARDS AND
COMMITTEES



4 OCEAN RESCUE
LIFEGUARD
TOWERS



1 WATER TREAT-
MENT PLANT



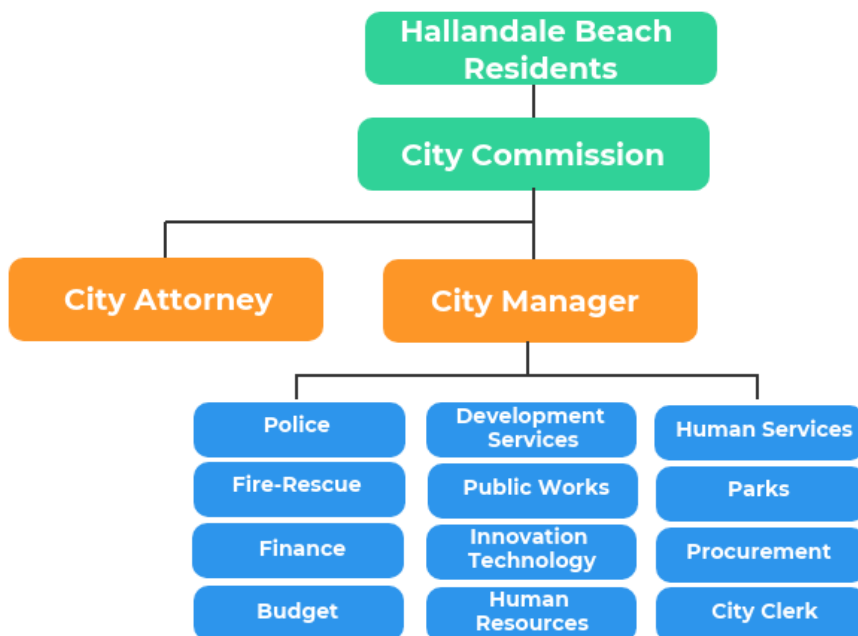
490+ EMPLOYEES

OUR CITY'S ORGANIZATION

The City of Hallandale Beach residents elect a Mayor and four members of the City Commission. The Mayor and City Commission members serve staggered four-year terms. The City Commission appoints the City Manager and the City Attorney. The City Manager is the Chief Executive Officer for the City, responsible for establishing organizational goals and providing overall administrative and direction for all City departments. The Office of the City Manager coordinates, implements and evaluates all policies, procedures, protocol and programs, in accordance with City codes adopted by the Commission.



CITY ADMINISTRATION ORGANIZATIONAL CHART



Organizational Chart: The City Manager's office provides operational direction to all city departments. The City Manager has two assistant City Managers that assist with the supervision of Department Directors.

HONORABLE MEMBERS OF THE CITY COMMISSION



MAYOR JOY COOPER



VICE MAYOR SABRINA JAVELLANA



COMMISSIONER
MIKE BUTLER



COMMISSIONER
MICHELE LAZAROW



COMMISSIONER
ANABELLE LIMA-TAUB

ROLE OF ELECTED OFFICIALS IN GOVERNMENT

Administration staff greatly appreciates the support and direction in policy the elected officials provide for our local Commission-Manager form of government. Elected officials approve policies, multi-year contracts, and expenditures above certain thresholds, as defined in the City's Charter. Elected official input is necessary and essential for Hallandale Beach form of government.

MEET YOUR 2019 CITY SERVICE SENIOR MANAGEMENT TEAM



GREG CHAVARRIA
CITY MANAGER



JENNIFER MERINO
CITY ATTORNEY



JEREMY EARLE, PhD
ASSISTANT CITY MANAGER &
HBCRA EXECUTIVE DIRECTOR



KEVEN KLOPP
ASSISTANT CITY MANAGER



SONIA QUINONES
CHIEF OF POLICE



JENORGEN GUILLEN
CITY CLERK



CATHIE SCHANZ
PARKS, REC. AND OPEN SPAC-
ES DIRECTOR



MARIE COUIN
BUDGET DIRECTOR



GREGG PAGLIARULO
ACTING CHIEF OF FIRE-RESCUE



RADU DODEA
HUMAN RESOURCES DIRECTOR



JAMES SYLVAIN, P.E.
PUBLIC WORKS DIRECTOR



ANDREA LUES
PROCUREMENT DIRECTOR



EMIL LOPEZ
CHIEF FINANCIAL OFFICER



BEVERLY SANDERS
HUMAN SERVICES DIRECTOR



VANESSA LEROY
DEVELOPMENT SERVICES
DIRECTOR



JOHN CHRISTLY
CHIEF INFORMATION OFFICER



MOVING
HB FORWARD



CITY MANAGER'S OFFICE TEAM: GREG CHAVARRIA, CLAUDETTE CROWDER, DR. JEREMY EARLE, KEVIN KLOPP, CARY SANTIAGO (NOT PICTURED: DEMETRIS PEARSON)

A WORD FROM THE CITY MANAGER

We are pleased to present our 2019 annual report filled with many exciting accomplishments and City-wide initiatives that focused on addressing the needs of the Community. This year was filled with many opportunities for efficiency, collaboration, and innovation. Throughout the year, the departments worked on an agile approach to meet and deliver the goals of the City Commission.

We are blessed to work with professional staff that has passion and pride to achieve the responsibilities of the City. While the challenges presented at the initial part of the year were complex, our senior leadership team moved steadily forward and presented unique solutions to carry out a resilient level of City operations. During the course of the year, metrics and ample analysis to past practices helped us improve our service delivery.

The experiences earned throughout the year served as a path to stabilize, progress, and grow. We look forward to a new decade of innovation. As always, we welcome your ongoing input and comments about everything we do.

Respectfully,

Greg Chavarria
City Manager

2019 ANNUAL REPORT CONTENT

The report focuses on the primary focus values that members of the City Commission defined earlier in the 2019 calendar year. A strategy visioning session exercise, with participation of all members of the City Commission, revealed three values of emphasis for first year of implementing new organizational strategy. The values of emphasis were defined as :

01

FISCAL STABILIZATION

02

COMMUNICATION & TRUST

03

ACCOUNTABILITY

The report is divided into three sections, each providing highlights of achievements performed by various departments, in order to reach the defined goals of the City Commission. We encourage all to review and share with members of the community our realized accomplishments.

Feedback is greatly appreciated. Questions or comments may be sent to citymanager@hallandalebeachfl.gov. We encourage all to follow us on any of the official City sponsored social media platforms to stay updated with the latest developments.



01 FISCAL STABILIZATION



FISCAL STABILIZATION

Fiscal stabilization was one of the critical focus areas and emphasized values, as identified by members of the City Commission during the strategy and visioning session. Staff aimed to maintain a healthy level of revenue flows while implementing innovative cost-containment practices. Sustaining fiscal stabilization required constantly monitoring each expenditure cycle and adjusting operations as needed to reach goals desired by the City Commission.

Listed below are various accomplishments achieved by staff in order to achieve the proposed stabilization.

BUDGETING & PERFORMANCE ENHANCEMENTS

- Performed cost containment measures to reduce anticipated FY19/20 \$8M deficit to \$1.7M. Proposed **new fund balance policy** for Commission Consideration
- Completed **cost allocation studies** for various operations
- Eliminated the use of once-time revenues and rolling savings forward as mode to balance budget.

FINANCE OPERATIONS IMPROVEMENTS

- Completed **Comprehensive Annual Financial Report** (2018 CAFR) on time with a clean opinion and no material weaknesses.
- Awarded **Certificate of Achievement for Excellence** in Financial Reporting for 2018 CAFR
- With the assistance of the City's asset management firm (PFM), opened a new investment account with FL PALM to maximize the City's returns on ad valorem moneys received.
- Streamlined **billing process** between HBCRA and City improving billing accuracy and timely recording of financial transactions.
- Improved processes for vendor payments for Disaster recovery and improved expenditure tracking and accountability for better grants management.
- Overhauled **DPW permit billing process**, resulting in an increase of 25% of revenues, compared to prior year.
- Improved **City's cash flow process** which resulted in an increase in interest income of approximately \$500,000 to the General Fund.
- Implemented **new fiscal year end process** within financial systems, which did not require hiring external consultants for the first time since implementation of system.
- **Improved daily cash receipt reconciliation** process that improved recognition of variance in a timely manner.

FISCAL STABILIZATION (CONTINUED)

FINANCE OPERATIONS (CONTINUED)

- Invoiced prior performed **unbilled Fire Inspections** that resulted in an additional **\$120,000** of collections.
- Increased number of **online payments by 10%**
- Increased number of **bank drafts by over 10%** through automatic billing payments.
- Fully **transitioned meter reading division** and UB billing division to **electronic communication** for improving efficiencies of processing, completing work orders, and turn-on and turn-off.
- **Upgraded hardware technology** to enhance cashier operations, cash flow, and reduce staff time for processing in-person payments

WORKFORCE IMPROVEMENTS

- Negotiated **Health Insurance** for FY 2020 with no increase in premiums (approx. **savings of \$570K/year**)
- Negotiated a premium decrease for Employer sponsored Life Insurance, as well as doubled the coverage amount (**approx. savings of \$40k/year / increased coverage amount from \$25,000 to \$50,000/employee**)
- With the assistance of the City Attorney's office
- Negotiated **4-year AFSCME Collective Bargaining Agreement**
- With the assistance of the City Attorney's office, negotiated **FRS retirement plan** (terminating RHS plan and reduced Match contributions / approx. savings unknown, but on the positive side)



BUDGET TOWNHALL MEETINGS PERFORMED; NEW HEALTH INSURANCE CONTRACT INCLUDED HEALTH FAIRS AND FAMILY EVENTS FOR STAFF

WORKFORCE IMPROVEMENTS

- With the assistance of the City Attorney's office, negotiated a one year **IAFF Collective Bargaining Agreement**
- Implemented **early payment for pension plans** (resulting in approx. \$300k of savings/year).

NEW DEVELOPMENT PROCESSING

- Approved 4 Major Development site plans, which will generate approx. \$515,000 in real estate tax in the next year after completed.

SOCIAL SERVICES GRANT FUNDED PROGRAMS

- **Children's Services Council Grant Funding** - Renewed the Children's Services Council of Broward, Maximizing Out-of-School-Time (M.O.S.T.) Grant Award of \$164,000 for the After School Tutorial Enrichment Program targeting school-aged youth in grades K-5.
- **ADRC Grant Funding** – Renewed the ADRC, Local Service Program (LSP) Grant Award of \$82,050 for the Senior Mini-Center to provide transportation and recreation to seniors enrolled in the program.
- **CDBG Grant Funding** – Renewed the CDBG Grant award of \$100,000 for the After-school Tutorial Enrichment Program targeting children living in families with very very low to moderate incomes



PET PALOOZA EVENT AND SENIOR CENTER PARTICIPANTS

FISCAL STABILIZATION (CONTINUED)

GRANTS MANAGEMENT

- Secured \$106,000 for the development of a **Vulnerability Assessment and Adaptation Plan** and a Post-Disaster Redevelopment Plan.
- Completed the documentation process for Hurricane Irma, processed **FEMA claims**, and secured a **Public Assistance Grant** contract from the State's Dept. of Emergency Management in the amount of \$1,596,678.
- 2018 **Single Audit & Compliance Report**- The City's Single Audit, for a consecutive year, has resulted in no questioned costs, findings of non-compliance, material weaknesses or significant deficiencies.
- Attained **Better Cities for Pets Certification** for the City, which designated Hallandale Beach as 1 of 31 certified Pet Friendly Cities across the nation.
- United States Office of Justice Programs awarded the City of Hallandale Beach the Strategies for Policing Innovation (SPI) Grant in the amount of \$700,000 dollars. This is the City's first SPI grant and 1 of only 6 SPI grants awarded in the nation in 2019.
- Earned **SAFER Grant** and was 1 of only 11 SAFER grants awarded in the State and the largest grant award in S. FL

NEW GRANTS EARNED	AWARD (\$)
SAFER Grant to fund 14 firefighter positions for 3 years	5,700,000
Strategies for Policing Innovation (SPI) Grant	700,000
Highway Beautification Grant	100,000
Arbor Day Foundation Grant	20,000
Firehouse Subs Foundation Grant	18,000
Total	6,530,428

OPERATIONAL EFFICIENCIES HIGHLIGHTS

- Consolidated Human Services and Parks and Recreation **afterschool programs** to maximize resource utilization and improve participant experience.
- Consolidated Department of Public Works and Parks and Recreation **landscape crews** to improve operational capabilities and share resources
- Parks and Recreation assumed additional responsibilities to include maintaining open spaces, thus renaming department to **Parks, Recreation and Open Spaces** (PROs)
- Improved Parking meter operations by installing new meters and new mobile pay app program.
- The **City Marina Dock** was maintained at capacity with a Wait List averaging over 25 boats.
- Consolidated events to four major signature events after start of new fiscal year.
- Streamlined required **Police transcription** process by outsourcing to vendor, thus improving turnaround times and cost efficiencies.
- Upgraded the **Internet service** at our 3 main sites from 50 Mbps to **150 Mbps** for the same cost as the previous 50 Mbps circuits.



DIRECTOR SCHANZ AND CERTIFIED ARBORIST JOE TOLLIS LEADING CITY WIDE LANDSCAPE EFFORTS; AFTER-SCHOOL PROGRAM PARTICIPANTS

FISCAL STABILIZATION (CONTINUED)

PARTNERSHIPS TO SUPPORT INITIATIVES

- **PAL of Hallandale Beach** raised approximately **\$41,515** in donations, with approximately \$29,689 raised in the last three months of 2019 using new methods for fund raising.
- Partnered with **TD Arbor Day Foundation** Grant to install a pilot bioswale at the Main Fire Station
- Earned **Florida DEO Grant** to develop a Post Disaster Redevelopment Plan which incorporates Adaptation
- Completed **Municipal Complex Building Automation System** installation for achieving efficiencies in energy utilization.
- Earned grant from **Broward County for Dune Restoration** to remove exotic invasive plants (50 linear feet for the \$5,000) in our dunes and replant (with volunteers) native dune species.
- Transitioned to **Four Day work week schedule** to improve efficiencies in energy use and having extended hours for the public
- Partnered with **Chamber of Commerce** to recognize **First Responders** of the Quarter at Beach Walk Resort



TOP: 1ST RESPONDERS BREAKFAST, PAL PROGRAM PARTICIPANTS; BOTTOM: BIO SWALE INSTALLATION



COMMUNICATION AND TRUST



COMMUNICATION AND TRUST

Establishing greater levels of communication and trust was a second value of emphasis chosen during strategy development. These values were prioritized and promoted during the first year of the strategy to assist with the implementation of a new strategy. Departments and initiatives were planned and carried out with the intent of being inclusive of all members of the community.

Listed below are various accomplishments achieved by staff for purposes of improving communication and trust.

POLICE PUBLIC SAFETY ACHIEVEMENTS

- Semi-annual overall crime rate in Hallandale Beach in 2019 was **lowered 9.2%** in the first half of the year (January through June 2019) as compared to the same period in 2018.
- The Investigative Unit received the **ASIS International Award** for 2019 Team Policing Award for exemplary teamwork when conducting investigations.
- Investigative Unit Sergeant Edward **Diaz** received two (2) awards: the 2019 award from the **Florida Attorney General's Office** and **2019 Broward Victim's Rights Coalition** for dedication to service to Florida's crime victims.
- Detective Chris Grieco received the **2019 Law Enforcement Officer of the Year award from the Broward Domestic Violence Council** for exceptional service to victims of crime.
- Detective Gerardo **Novoa** received the 2019 award for commitment to service to the citizens of **Hallandale Beach from the Chamber of Commerce**.
- Captain Ra Shana **Dabney-Donovan** was the recipient of the **Divine Divas of South Florida's Phenomenal Woman of Empowerment Award**. This honor was in recognition of her dedication to community relations, particularly youth.
- Officer Jennifer **Higgins** was awarded **Officer of the Year by the Broward County Police Benevolent Association** and the First Responders Award from the Hallandale Beach Chamber of Commerce.
- Captain RaShana **Dabney-Donovan** was appointed Vice President of the **National Organization of Black Law Enforcement Executives (NOBLE)** Broward Sector.



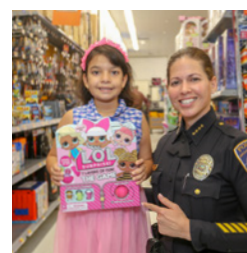
K-9 OFFICER HIGGINS BEING RECOGNIZED; CAPT. DABNEY-DONOVAN AND OFFICER MARTIN JACKSON; VICTIM ADVOCATE JILL FOGEL

POLICE PUBLIC SAFETY ACHIEVEMENTS

- HBPD was recognized by Gulfstream Park during **Day of Remembrance** honoring First Responders 911 Victims and Survivors.
- HBPD was recognized by Aventura Marketing Council during Salute to Law Enforcement Breakfast.
- Chief Sonia **Quiñones** was honored by the **American Society for Public Administrators**, South Florida Chapter and was also the recipient of the 2019 National Association of Women Law Enforcement Executives (NAWLEE) and **Motorola as the Woman Law Enforcement Executive of the Year**. Chief Quiñones was also appointed as the Second Vice President to the NAWLEE Executive Board.
- Officer Martin **Jackson III** was honored at the **First Responder's Breakfast hosted by the Chamber of Commerce**.
- Officer David **Gonzalez** was honored by the Broward Sheriff's Advisory Council, **Tribute to Bravery**.
- Produced a recruitment video highlighting the agency's specialized units which generated 27,904 views on the City's FB page.

PUBLIC SAFETY OUTREACH

- HBPD members participated as guest lecturers at **Miami Dade Community College Wolfson's Campus**. The Forensic Psychology course explored the relationship between the legal system and psychology.
- HBPD members participated in **Health and Safety Day** hosted by OB Johnson Park/Hepburn Center. They also participated in the **Justice Project: Operation Breaking Barriers**. This annual event, hosted by The **Urban League of Broward County**, was implemented in order to create an open and welcoming space of interaction between youth and law enforcement.
- HBPD Local PBA (non-union benevolent association), sponsored the **Gulfstream Academy's K-8 Safety Patrol's end of the year trip**. HBPD members accompanied them to Extreme Action Park.
- HBPD implemented and hosted the first **S.A.F.E. Program Class for women 13 and older**. S.A.F.E. is an unparalleled 2-hour educational course delving into awareness, crime-victim prevention, program encompassing, Strategies, Techniques, Options and Prevention course that provides teenagers and adult women with information that may reduce their risk of exposure to violence and introduces them to the physical aspects of self-defense.



SHOP WITH A COP

COMMUNICATION AND TRUST (CONTINUED)

PUBLIC SAFETY OUTREACH

- Conducted four (4) **condominium fraud presentations** at homeowner associations throughout the City
- Coordinated five (5) **county-wide Child Abuse Investigation Trainings** and participated in a panel discussion with approximately five hundred (500) high school female students regarding Human Trafficking.
- Implemented an **Autism Awareness Program** within the City of Hallandale Beach. HBPD started a page on our website that allows citizens with autistic family members to register on our system. The information is uploaded into our confidential database and with regional communications, so that officers are aware prior to them arriving to the residence that a person at the residence may be autistic.

INTERAGENCY COLLABORATION

- HBPD detective assigned to the **DEA** recovered twenty-five (25) kilograms of Fentanyl, five hundred (500) kilograms of cocaine, and five thousand (5,000) MDMA (methylenedioxymethamphetamine) pills. The unit also seized five (5) fixed wing aircrafts, one and half million (1,500,000) dollars in currency and one hundred thousand (100,000) dollars in miscellaneous assets.
- Worked with **HBCRA** on the creation of **Quadrant Safety Boards** which are designed to foster communication between the police and community to specifically discuss safety concerns in their respective quadrants.

POLICE PUBLIC SAFETY STATISTICS COMPARISON

	2018	2019	
Calls for Service	44,957	35,095	28% decrease
Adult Arrest	797	595	34% decrease
Juvenile Arrest	40	49	23% increase
Accidents	1,647	1,506	9% decrease
Citations & Warnings	10,800	9,940	9% decrease

TRANSPARENCY, ENGAGEMENT, & INCLUSION

- Implemented new **Monthly Key Performance Metrics** to showcase departmental performance and organizational capacity
- Received Distinguished Budget Presentation Award for 32nd consecutive year
- Delivered 2 Public Workshops **Plastic Free** at Yoga Rosa and **Vermicomposting** with the City of Hollywood
- Created **Sustainability and Flood Mitigation Advisory Board**
- Increased sustainability awareness through City Commission-approved proclamations for Earth Day, Arbor Day, Water Reuse Week, Energy Efficiency Day for greater community awareness of sustainability practices.
- Hosted **10th Annual Green Fest event**
- Successfully managed **Green Initiatives social media campaigns** which included plastic straw ban and awareness for various green initiatives.
- Conducted **monthly community clean-up events** which focused on cleaning specific areas across the City
- Hosted **first Condo-Beach clean up** competition
- Revived **Student of the Month** Ceremony
- Initiated **Charter Review** Process for 2020
- Selected as one of the two communities in the Nation to beta-Test new **NOAA Adapting Stormwater** to Coastal Flooding tool
- Approximately 12,000 residents and visitors attended special events hosted by the City; including a first time, **Pet Palooza event**.
- Increased Social Media engagement by 225% using platforms such as Facebook, LinkedIn, Twitter, NextDoor
- Recognized Volunteers at City-Commission-Sponsored Appreciation Dinner



HOSTED VOLUNTEER APPRECIATION DINNER

COMMUNICATION AND TRUST (CONTINUED)

OPERATIONAL ENHANCEMENTS FOR COMMUNICATION

- Conducted cybersecurity training to over **125 staff members**, focusing on high risk areas of financial importance.
- **Upgraded City systems** and hardware to latest operating systems, including software patches and migrated to new anti-virus platforms.
- Deployed new **non-public safety radios** to Public Works, Human Services, Finance, Code Compliance, and IT.
- Designed and built a **new data warehouse** which will be used to store data from various systems to allow for access via reporting tools and to do analytics.
- Implementation brand **new Surveillance Security system** at several City facilities.
- Implemented a **new firewall and Safe Browsing capabilities** for the computers at the Teen Center at OBJ.
- Developed new plan to increase security for PD devices as part of **CJIS compliance requirements**.
- Migrated to a new email security solution to protect from spam and phishing emails.
- Managed more than **1,400 Facility Rentals** with approximate attendance totaling over 48,400



TOP: HOSTED COMMUNITY BACK TO SCHOOL EVENT; STUDENT OF THE MONTH RECOGNITIONS; BOTTOM: MONTHLY COMMUNITY CLEANUPS



ACCOUNTABILITY



ACCOUNTABILITY

Establishing greater levels of accountability was a third value of emphasis chosen during strategy development process. Accountability was prioritized and promoted during the first year of the updated strategy to assist with its implementation. Senior staff was tasked to instill greater modes of accountability and being able to measure performance and operations concurrently.

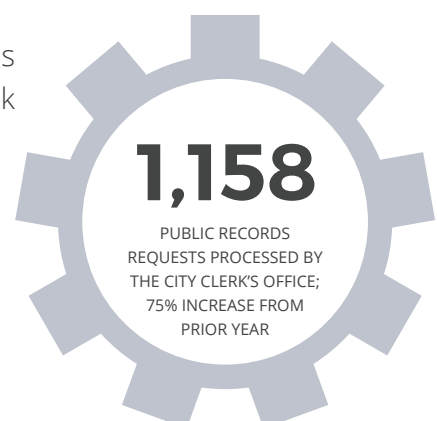
Listed below are various accomplishments achieved by staff for purposes of improving accountability within the organization.

LABORAL ACHIEVEMENTS

- Began Citywide implementation of Electronic Personnel Action Requests, thus expediting process for performing personnel changes.
- Decentralized recruitment process through NeoGov, giving greater flexibility to Department Directors to conduct interviews, and expediting the recruitment process
- Completed re-evaluation all the City's property locations and ensured that correct insurance policy premiums were defined
- Successfully responded to 2 EEOC cases – both dismissed
- Implemented new hiring protocol for Police Officers; reducing the number of vacancies from 16 to 5 by the end of the calendar year

SERVICE DELIVERY

- Reduced customer wait time for service and application submittals from one hour (1hr) to less than 30 minutes (<30mins).
- Upheld excellent ridership for the City's free community shuttle bus service at an average daily ridership of 179 riders per bus route and a total ridership of 284,190 in FY19.
- Processed 4,760 building permits.
- Adopted a 5-Year Capital Improvement Plan, identifying \$130M worth of capital improvements needs within the City.
- Completed over 2,100 calls for IT Service as documented in a newly deployed Helpdesk program.



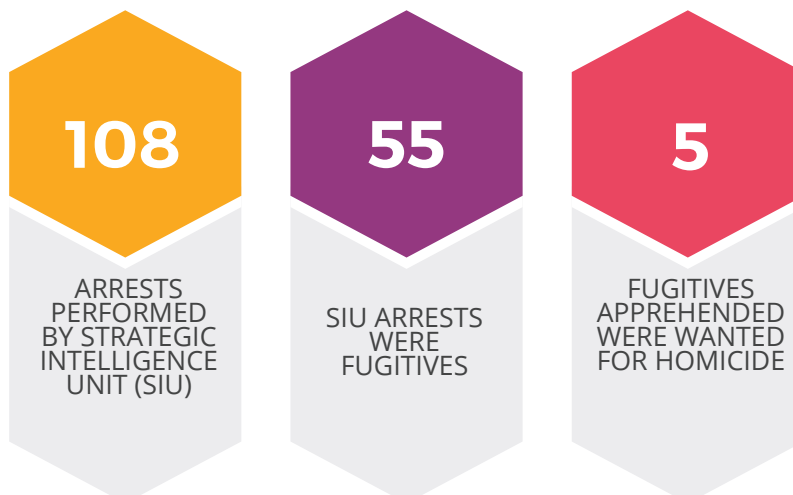
ACCOUNTABILITY (CONTINUED)

SERVICE DELIVERY

- Coordinate ADA Training for key personnel that create and manage online content for the City.
- Deployed new Mobile Tablets with Internet service for front line DPW staff to access work orders and other City systems while in the field.
- Served over 5,300 enrollees for Park and Recreation programs with total annual participant attendance being over 26,500.
- Hosted more than 28,000 visits at City Parks and Recreational facilities.

POLICE SERVICES DELIVERY

- One thousand five hundred and twenty-one (1521) police investigation cases were assigned for follow-up investigation. Of those cases, two hundred and forty-eight (248) were closed by arrest or exceptionally cleared contributing to a 19.8% clearance rate on assigned cases. This is above the average Broward law enforcement agencies achieved (17.7%).
- Performed Active killer training (civilian level) for three (3) places of worship
- HBPD Strategic Intelligence Unit (SIU) recovered approximately eighty-seven (87) grams of Cocaine, three hundred and eighty- four (384) grams of illegal Marijuana, two (2) grams of Xanax, two and a half (2.5) grams of Heroin, nine (9) grams of Fentanyl and four (4) grams of Methamphetamines.
- Following a routine equipment audit, the Internal Affairs Unit identified an Officer who conducted pawn transactions involving HBPD issued equipment. Criminal charges were subsequently filed against the officer with the Broward County State Attorney's Office in 2019.



The arrests included sixty-eight (68) felony arrests, thirty-nine (39) misdemeanor arrests and the recovery of seven (7) firearms

ACCOUNTABILITY (CONTINUED)

HUMAN SERVICES SOCIAL PROGRAMS DELIVERY

Service	Unique Participants
Youth Services, Afterschool Tutorial Enrichment Program	251
Senior Services, Senior Services Mini-Center Enrollment	308
Social Services, Case Management	2,711*
Food Pantry Services (including, USDA and FEMA Programs)	259
Emergency Financial Assistance Services	135
Housing Assistance Services	54
Health Services, health screenings, health fairs, etc.	374
Legal Services	90
Annual Special Events	330
Community Partnership Grants, Grants >\$10K, Grants<\$10K, HCRA Grant	17,571 *

* REPRESENTS DUPLICATED COUNTS

PROCUREMENT SERVICES

Formal solicitations issued	14
Pcard transactions reviewed and approved	1,825
Purchase orders issued	1,168
Vendors activated	228

REGIONAL COLLABORATION



THE CULMINATION OF A SIX-MONTH OPERATION NAMED HI-CAP, THE SIU DETECTIVES, ALONG WITH MULTIPLE LOCAL, STATE AND FEDERAL LAW ENFORCEMENT AGENCIES, CONDUCTED A CRIMINAL SWEEP IN THE CITY OF HALLANDALE BEACH AND OTHER MUNICIPALITIES, APPREHENDING NINETEEN (19) MEMBERS OF A CRIMINAL ORGANIZATION. OF THE NINETEEN (19) ARRESTS, NINE (9) WERE FROM THE CITY OF HALLANDALE BEACH. THE OPERATION GARNERED THE RECOVERY OF FOUR (4) FIREARMS AND OVER FIVE HUNDRED AND SIXTY-FIVE (565) GRAMS OF VARIOUS NARCOTICS.



P.A.L. PROGRAM HIGHLIGHTS

Activity	Participants Served
Bowling	39
Basketball	170
Fall Baseball	47
Boxing	146
Cheerleading	33
Football	160
Soccer Fall	341
Soccer Summer	332
Soccer Travel	36
Track and Field	148
Sports Academy	108
Volleyball	29
Total	1589



● Volunteers
147

● Award Winning

PAL Track & Field Team earned a record of 57 medals including 17 gold medals

● Anti-Bullying

PAL hosted event with more than 150 participants attending



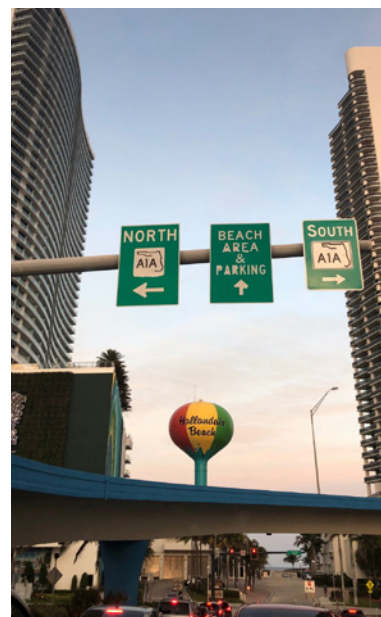
ACCOUNTABILITY (CONTINUED)

PUBLIC WORKS PROJECTS DELIVERED

PROJECT	COMPLETION DATE
N.E. 2nd Avenue & N.E. 2nd Terrace Water Main Project	Feb-19
A1A Bridge Painting and Repair Improvements	Feb-19
43rd Year CDBG Project – N.W. 2nd Avenue Stormwater Improvements	Mar-19
A1A Bus Shelter Project	Jul-19
44th Year CDBG Project – N.W. 8th Avenue Stormwater Improvements	Sep-19

G.O. BOND PROJECTS ACTIVITY

PROJECT	COMPLETION DATE
Ingalls Park Completion	Jun-19
Peter Bluesten Park Completion	Sep-19
Golden Isles Ground Breaking	Jun-19
Sunrise Park Conceptual Design Approval	Aug-19



TOP: INGALLS PARK; BOTTOM: PETER BLUESTEN PARK; RIGHT: A1A BRIDGE PAINTING

PUBLIC WORKS OPERATIONAL ACTIVITY

ACTIVITY	QUANTITY
Number of storm drains cleaned	1,730
Linear feet of sidewalks repaired/installed	2,374
Number of illegal dumping picked up	209
Tons of solid waste collected	24,997
Tons of recycling material collected	1,069
Tons of bulk material collected	886
Number of fleet preventive maintenance performed	641
Number of valves exercised	604
Number of work orders (WO) completed	9,686
Number of 811 ticket locations completed	1,678
Number of burials performed	55
Number of pot holes repaired	90
Number of miles of streets swept	2,171
Number of water leaks repaired	130
Number of water mains repaired	16



DPW CREWS; NE 14 AVENUE BIKE LANES



CITY ATTAINED CERTIFICATIONS / RECOGNITIONS



EARNED CALEA LAW
ENFORCEMENT
ACCREDITATION



EARNED ALL AMERICA
CITY FINALIST



EARNED SOL SMART
SILVER DESIGNATION

SUSTAINABILITY ACHIEVEMENTS

- Passed Ordinance Coral Reef Protection including a ban of Styrofoam and plastic bags on the beach, ban on distributing Styrofoam and plastic bags at beachside establishments, banning the dumping of boat blackwater in City limits, banning the use of fertilizer during the wet season or during projected periods of heavy rain, and the creation of the Ocean Friendly Landscaping rebate program.
- Passed Resolution setting GHG Emission Reduction Goals in line with best available science: 45% reduction by 2030 and 100% reduction by 2055
- Implemented Sustainable Practice Policy (referred to in the Sustainability Action Plan as Sustainable Procurement Policy)

MANAGEMENT ACHIEVEMENTS

- Updated Organizational Strategy with City Commission feedback. Strategy and focal areas provided framework for City initiatives and operational performance.
- Started Quarterly Senior Staff Meetings to review strategy, metric trends, operational overview, and fiscal performance.
- HBPD personnel attended over 200 professional development classes for a combined total of 11,571 hours of training.



MINIBUS SERVICE ; SENIOR STAFF ATTENDING FIRST QUARTERLY MEETING

LOOKING FORWARD

Overall, there is great opportunity to continue making conscious efficiency decisions and considerations for improving the quality of life for residents and business owners of Hallandale Beach. We look forward to updating the current strategy, accelerating improvements for City's infrastructure, and becoming a world destination for many. Listed below are some of the ongoing initiatives that Administration seeks to achieve in the upcoming calendar year:



PROPOSE INFRASTRUCTURE IMPROVEMENTS

Review Capital Improvements Program and prioritize funding sources to accelerate construction of required enhancements.



UPDATE STRATEGY AND CONTINUOUSLY IMPROVE OPERATIONS

Review latest strategy with the City Commission and update as needed. The strategy will serve as a framework for City Administration to follow. The framework will seek to improve efficiencies and operations to meet the needs of the City



INCREASE COMMUNITY ENGAGEMENT

Being inclusive is a distinguishable attribute of our City. We look forward to increasing civic engagement via outreach programs, amplify participation for Census2020, and ensure that constituents and stakeholders concerns are addressed in a timely manner.

Collaboration, partnerships, and regional approaches will be essential to realizing some of the long term goals of the City Commission. Join us as we continue to make the City of Hallandale Beach a wonderful destination in South Florida.



2019 CITY OF HALLANDALE BEACH ANNUAL REPORT

PRESENTED BY

OFFICE OF THE CITY MANAGER

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