

# City of Hallandale Beach Citizen Survey

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## Appendix A: GIS Maps

**Submitted to City of Hallandale Beach, Florida by:**

ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**April 2017**



## Interpreting the Maps

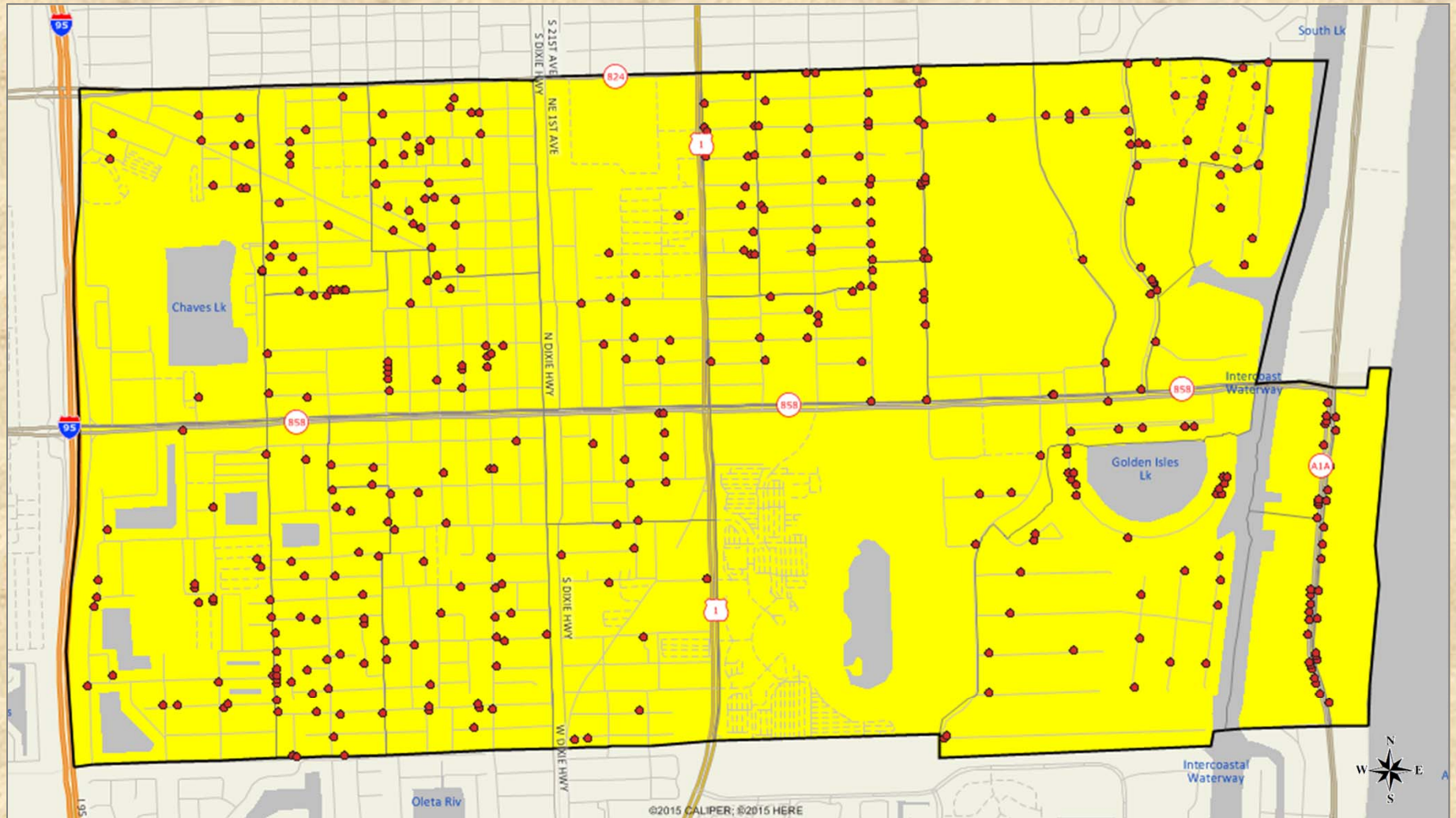
The maps on the following pages show the mean ratings for several survey questions by Census Block Group in the City of Hallandale Beach. A Census Block Group is an area defined by the U.S. Census Bureau, which is generally smaller than a zip code but larger than a neighborhood.

If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate higher levels of “very satisfied” or “satisfied” responses, higher levels of “very safe” or “safe” responses or higher levels of agreement depending upon the type of question.
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of yellow generally indicate that residents thought the quality of service delivery is adequate or that residents were neutral about the issue in question.
- **RED/ORANGE** shades indicate NEGATIVE ratings. Shades of red generally indicate higher levels of “dissatisfied” or “very dissatisfied” responses, higher levels of “unsafe” or “very unsafe” responses and higher levels of disagreement depending on the question.

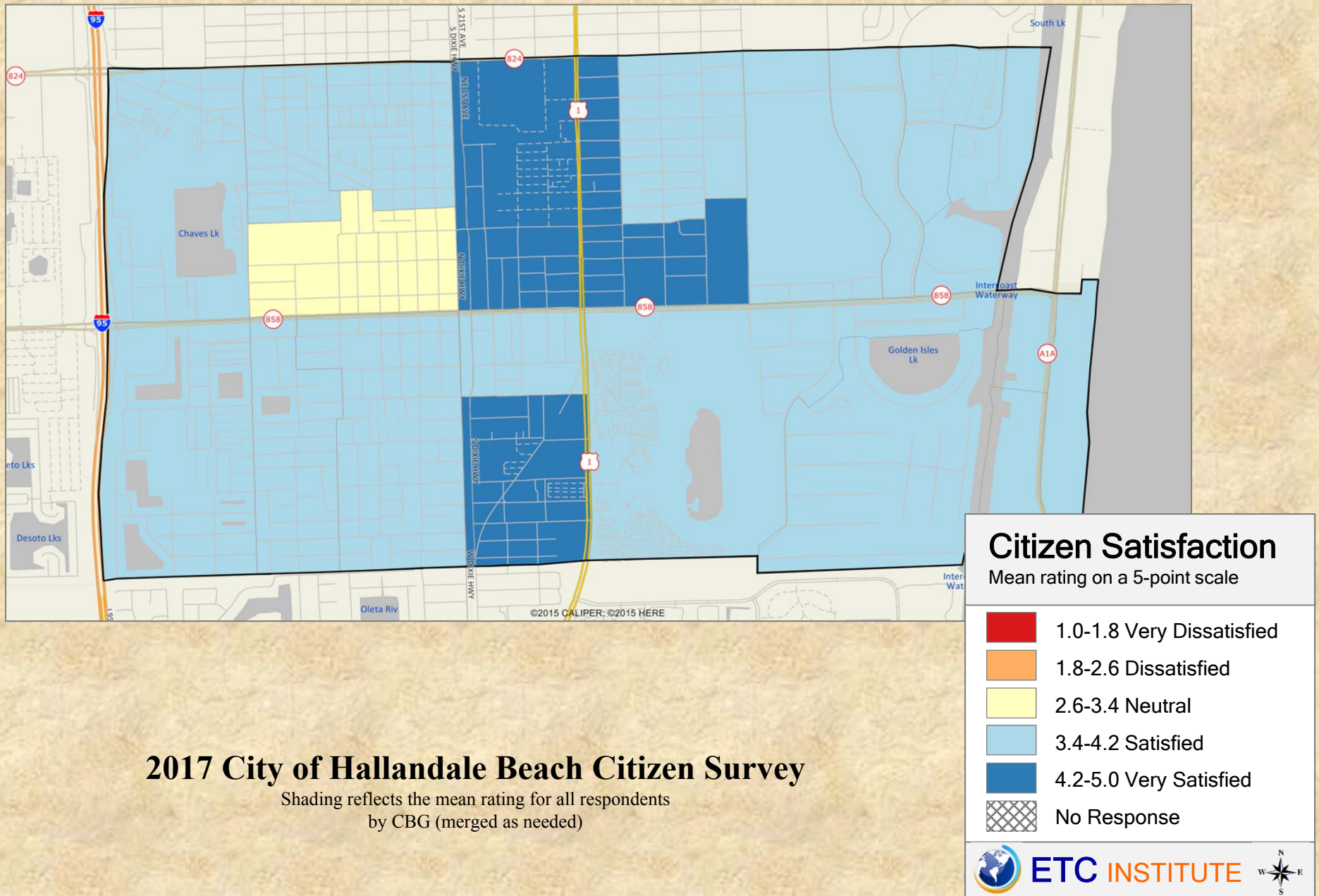
## Location of Survey Respondents



## 2017 City of Hallandale Beach Citizen Survey

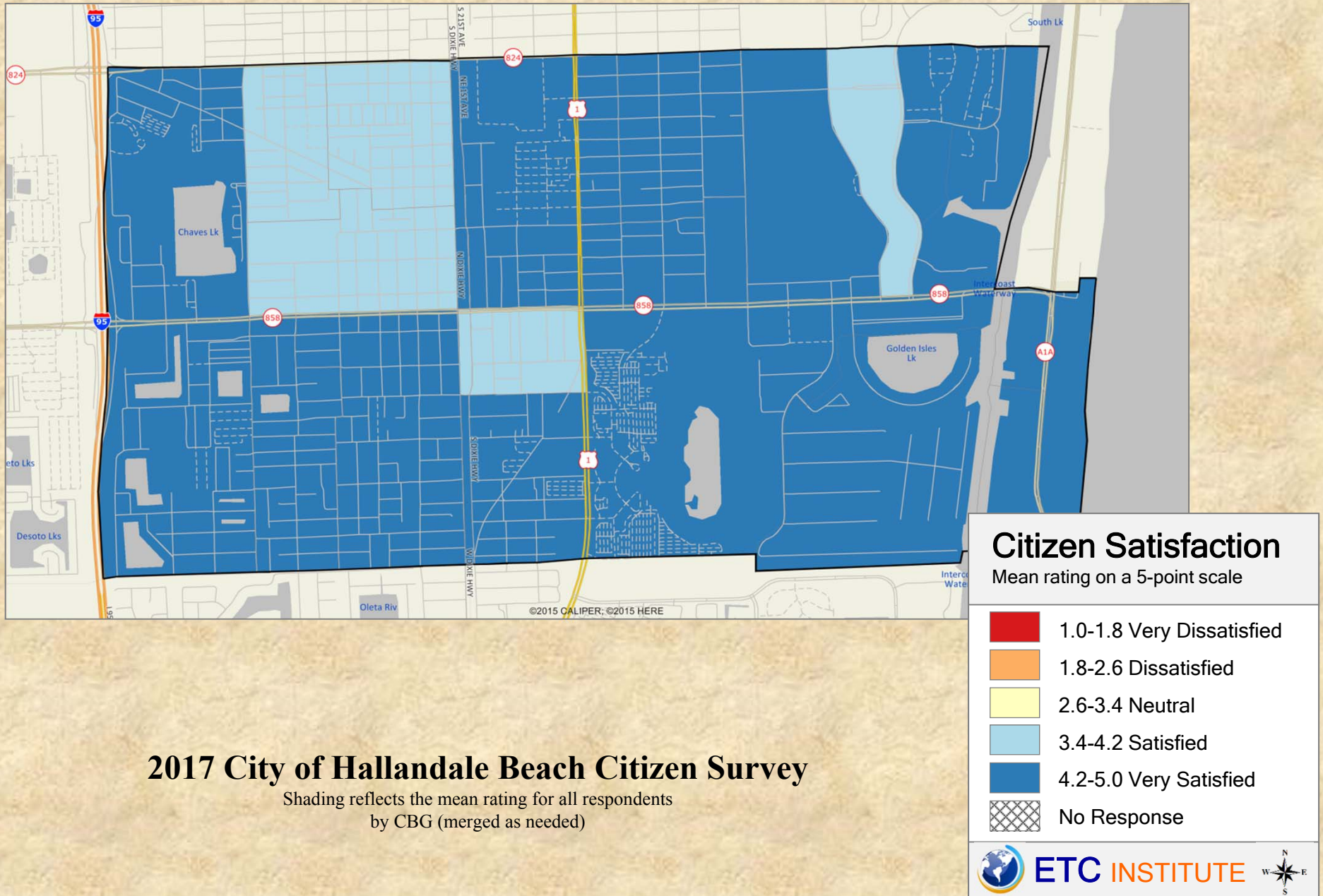


## Q1-1. Satisfaction with Police Services

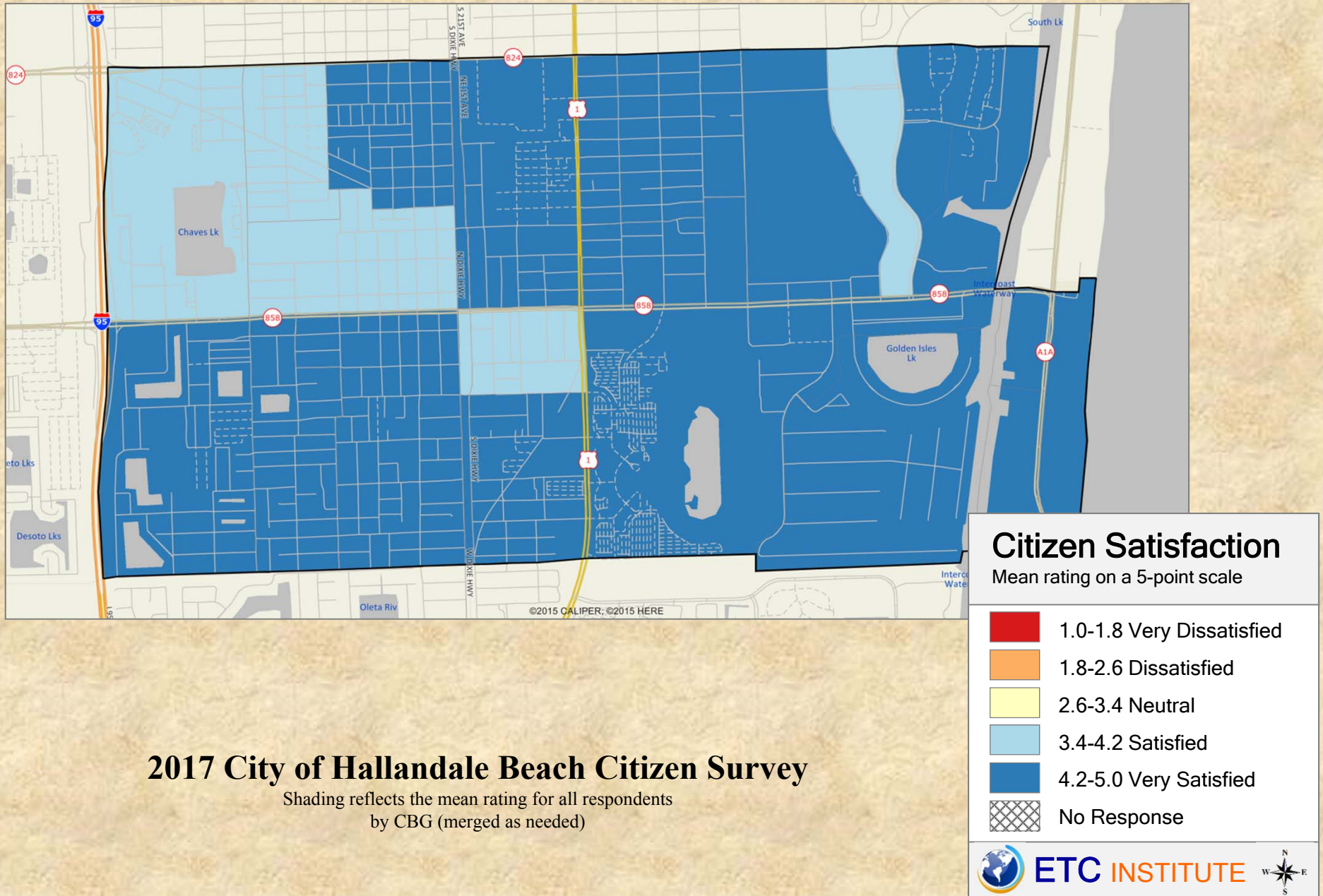




## Q1-2. Satisfaction with Fire Services

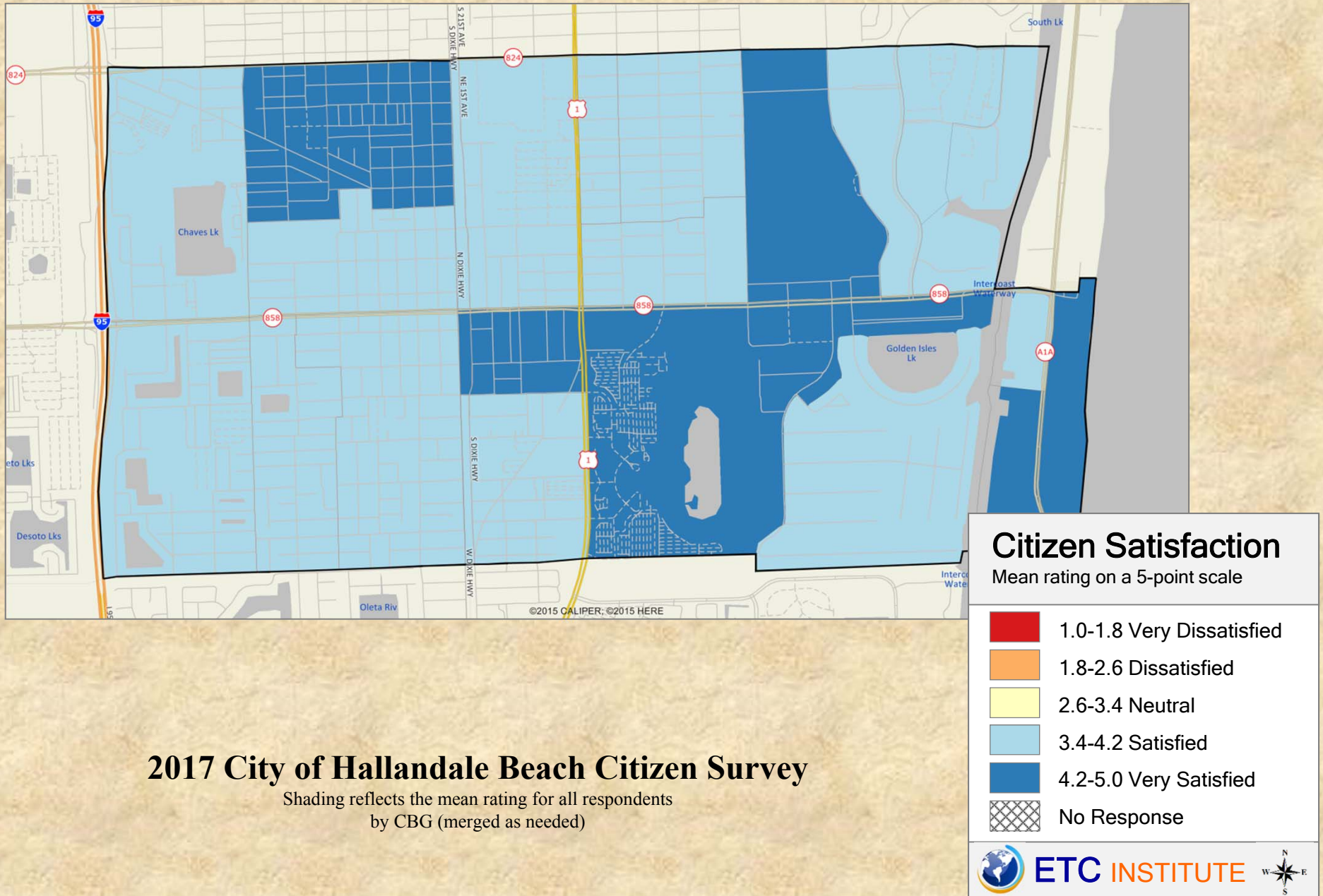


## Q1-3. Satisfaction with Emergency Medical Services



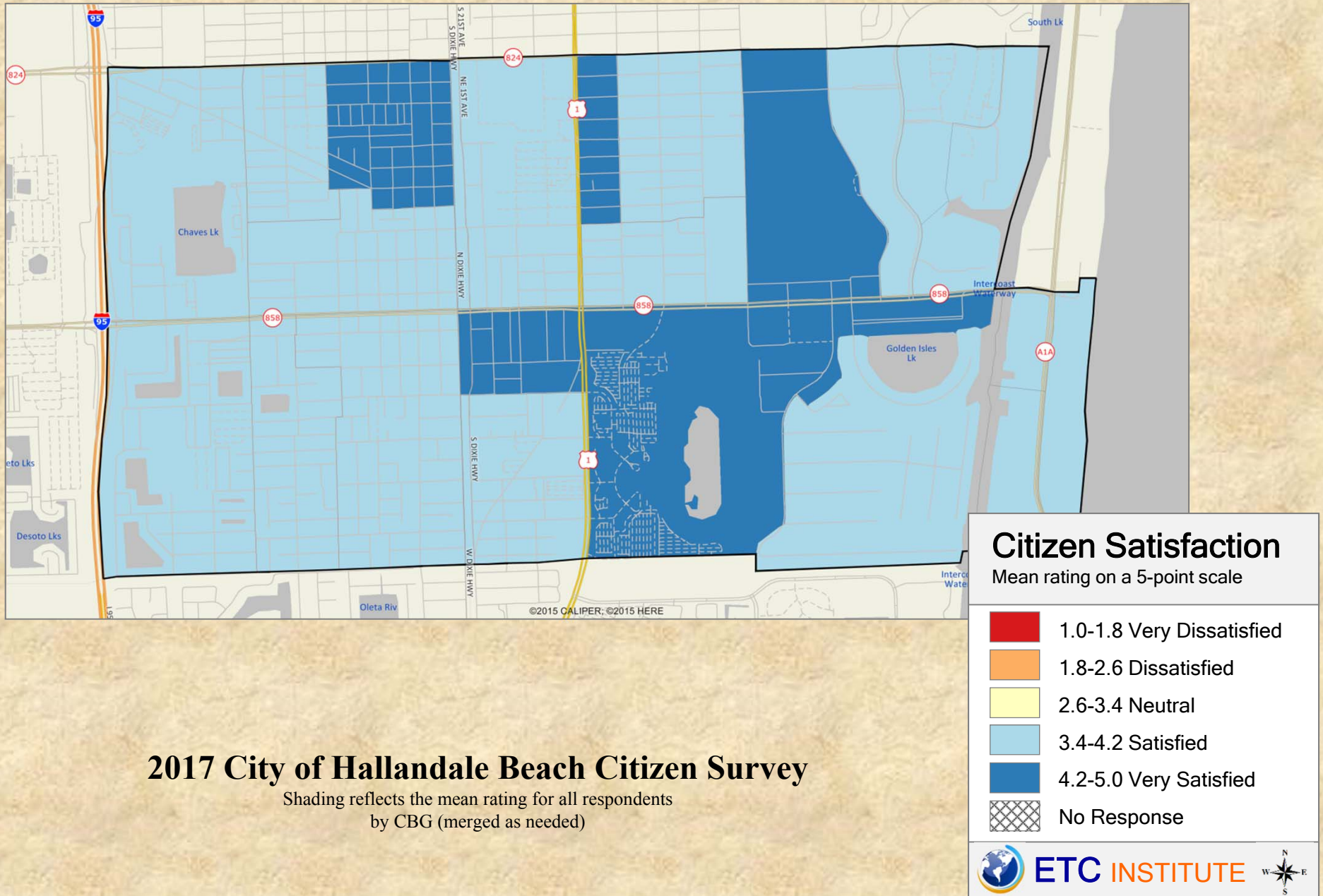


## Q1-4. Satisfaction with Overall Quality of City Parks

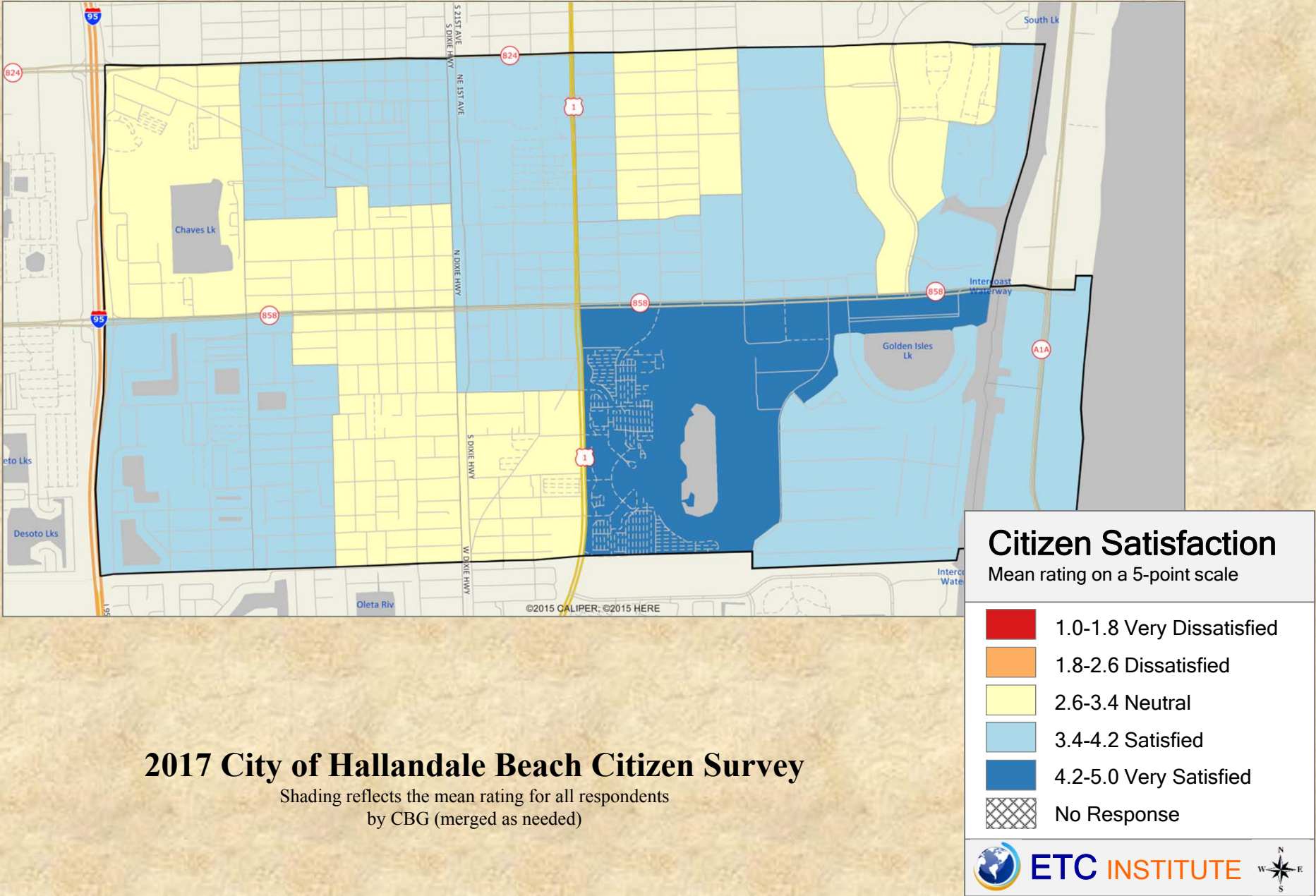




# Q1-5. Satisfaction with Overall Quality of City Recreation Programs/Facilities

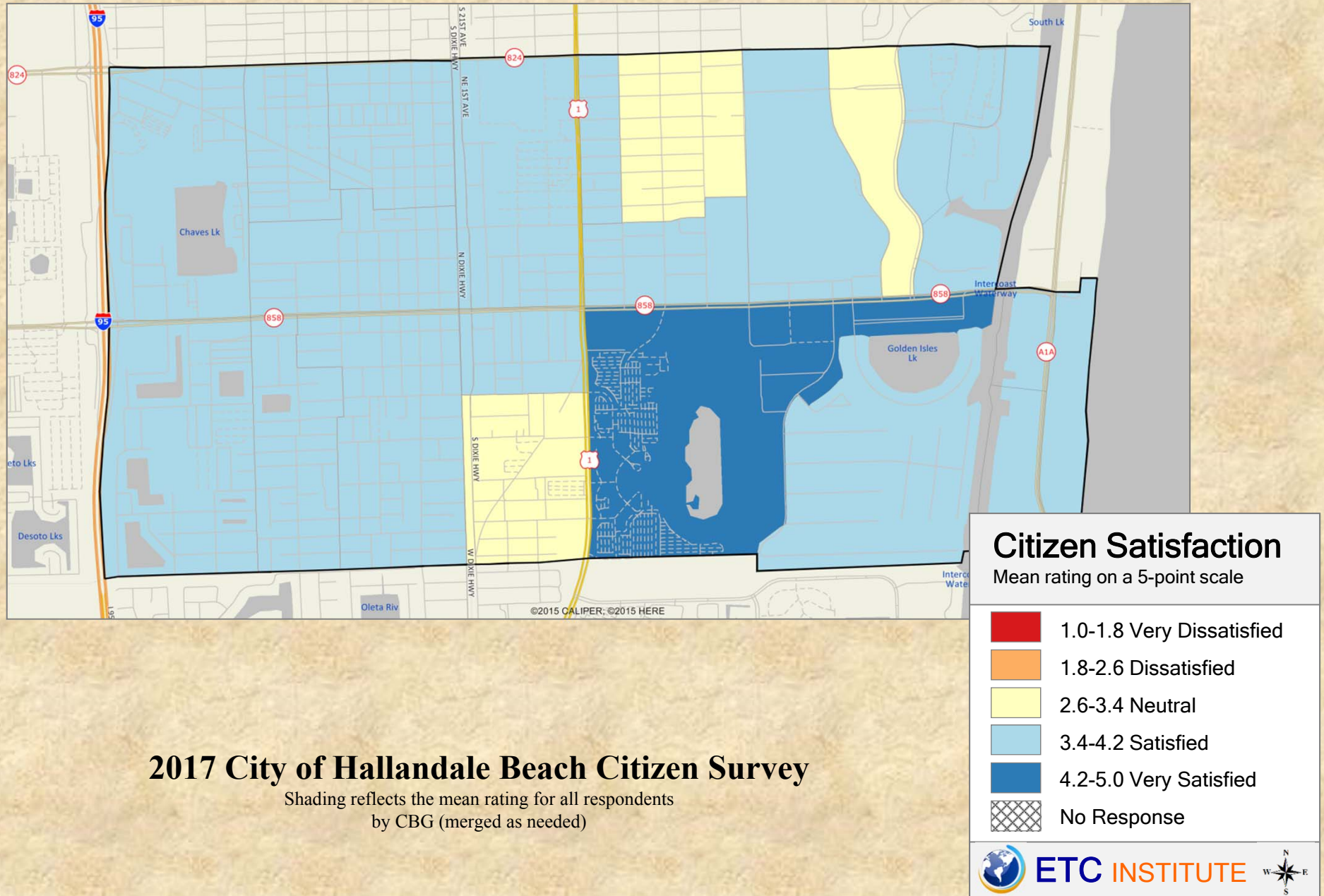


Q1-6. Satisfaction with Overall Appearance of City Streets, Medians, Buildings & Facilities



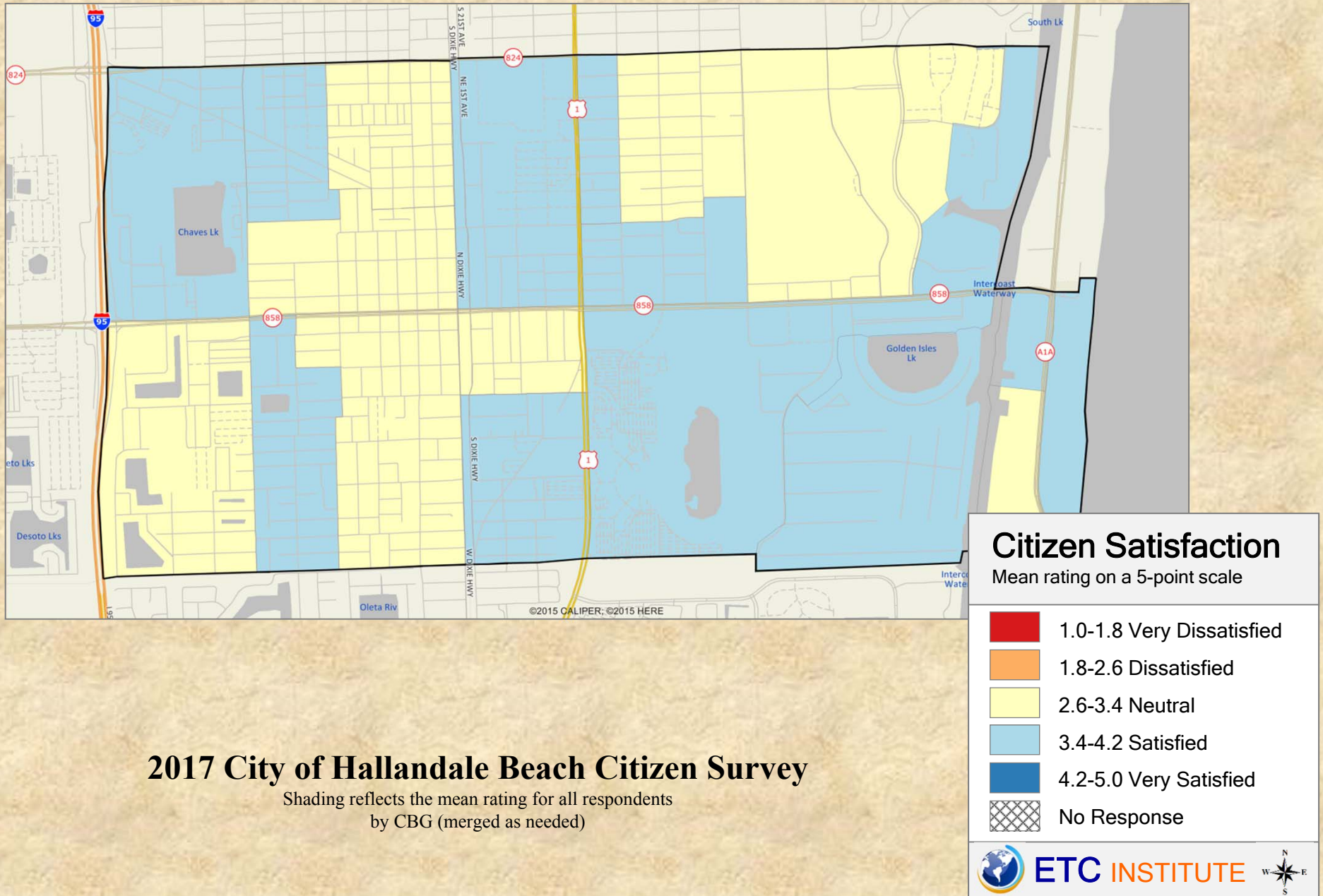


# Q1-7. Satisfaction with Overall Quality of City Water & Sewer Utilities

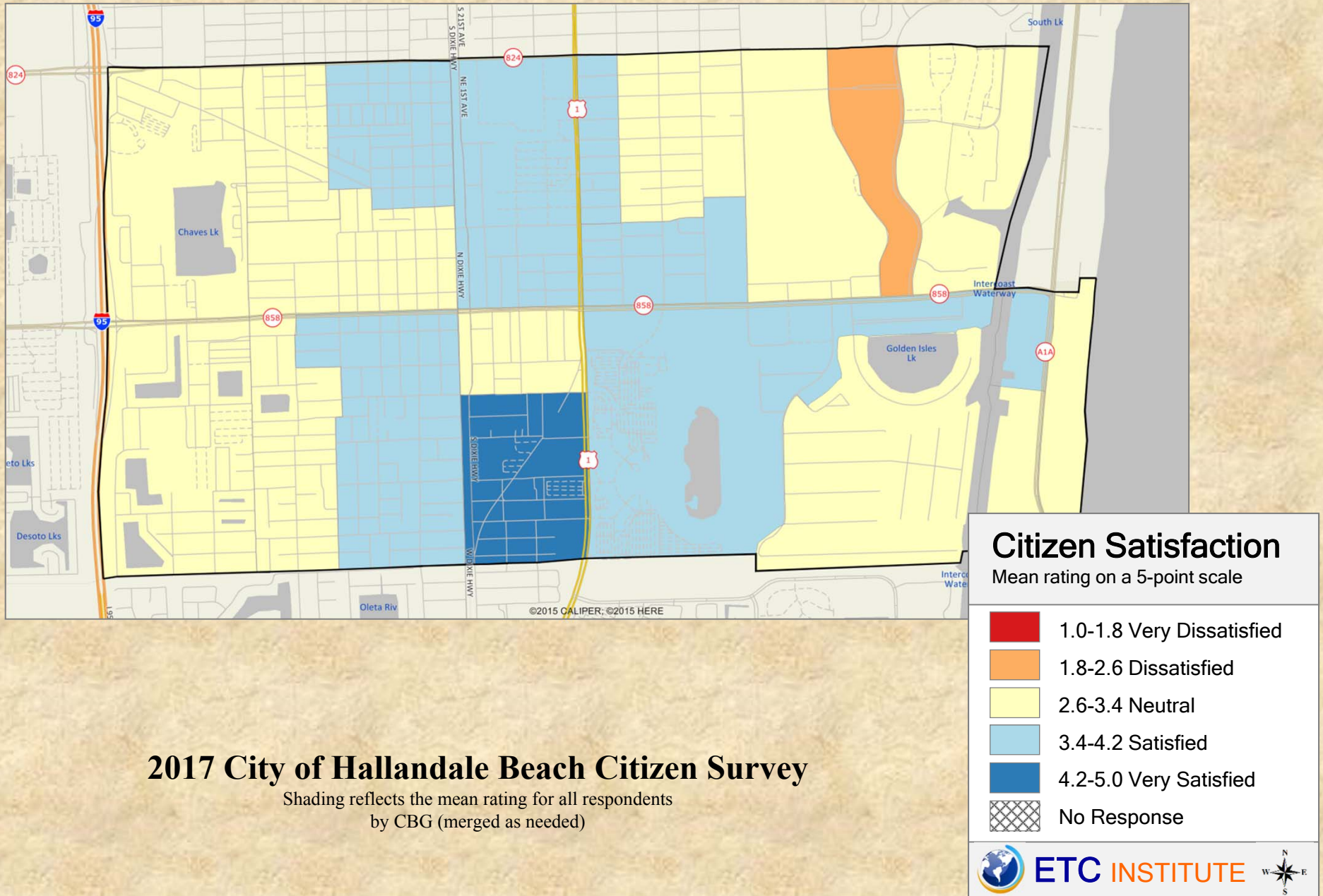




## Q1-8. Satisfaction with Code Compliance Division Services

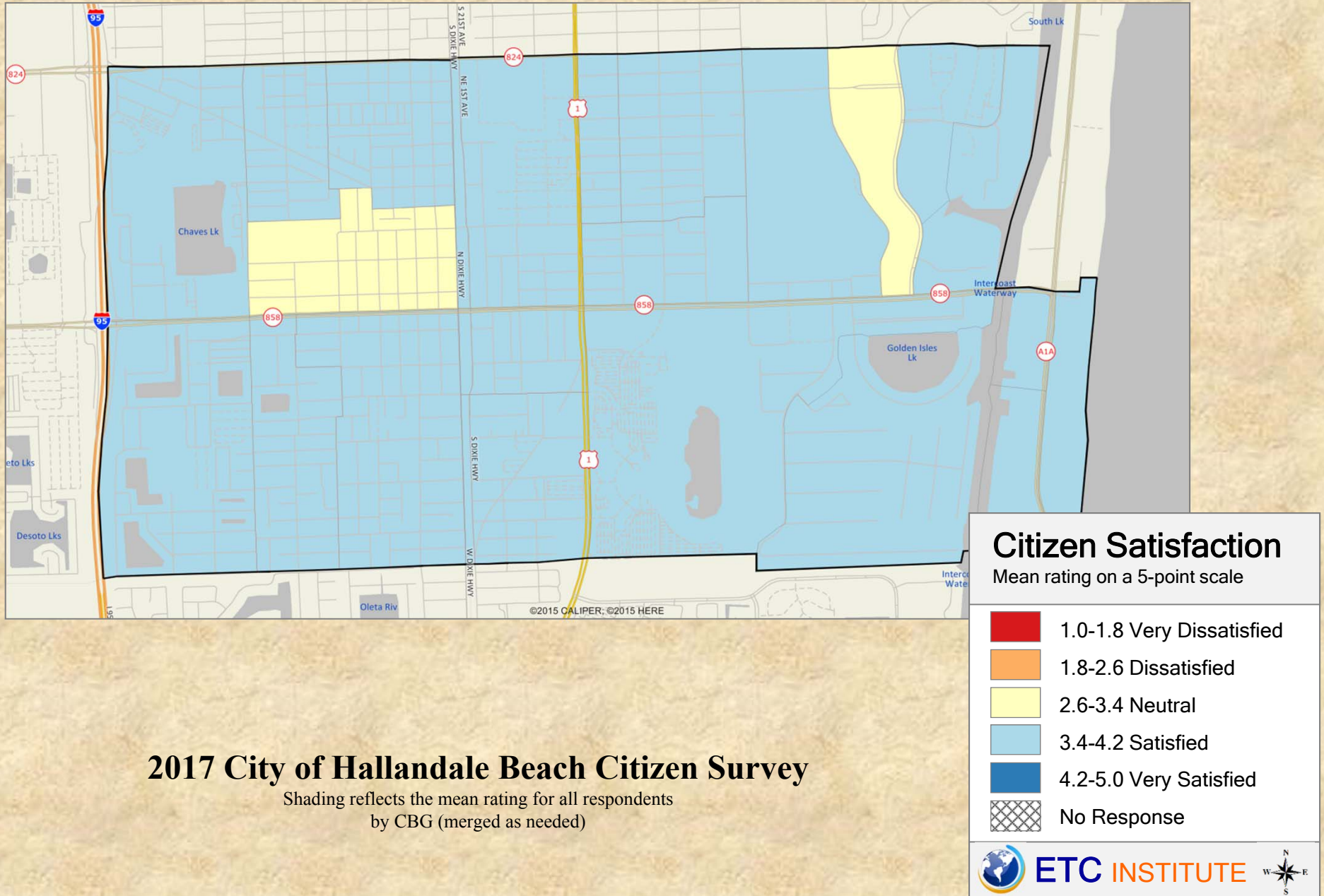


## Q1-9. Satisfaction with Building Department Services



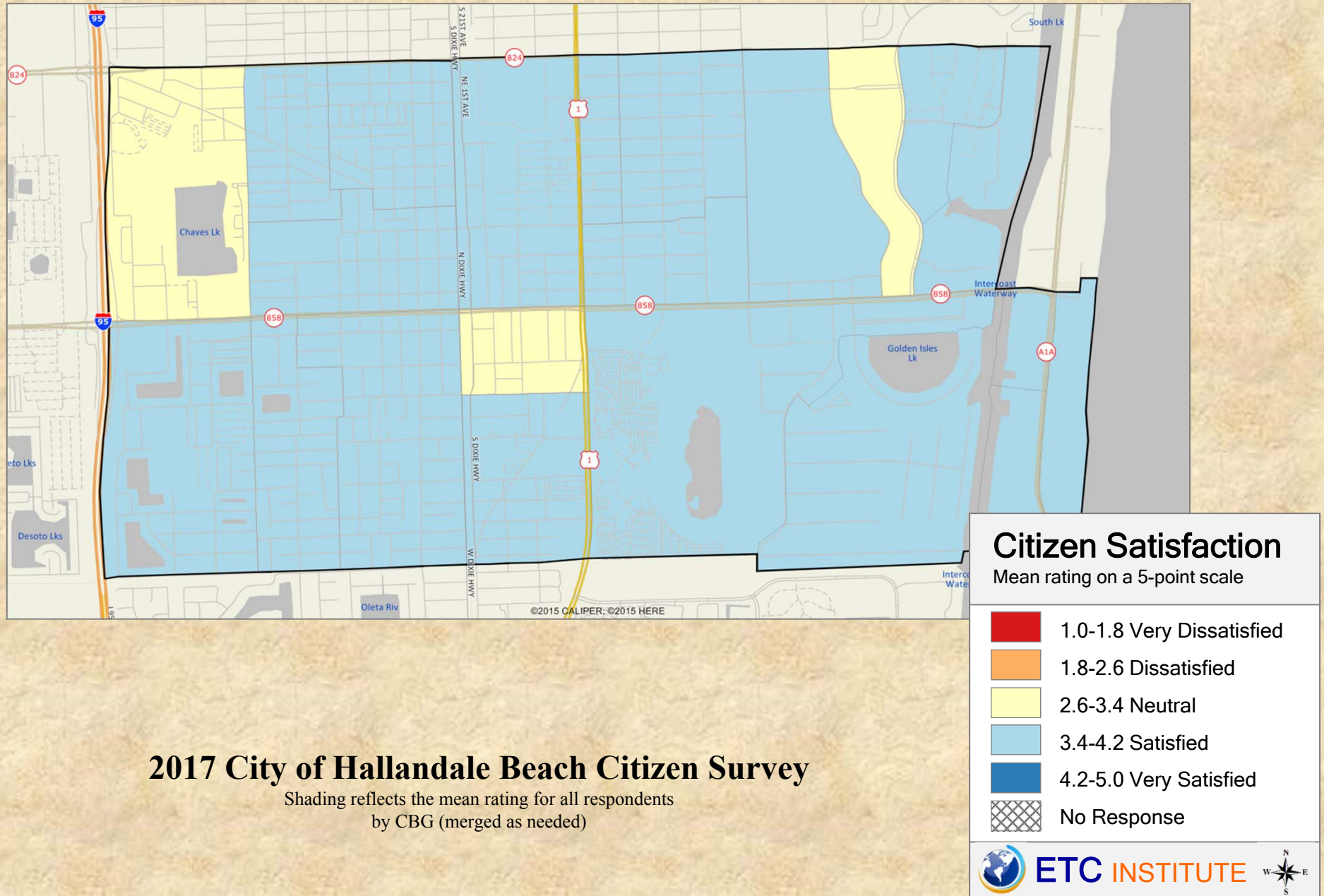


## Q1-10. Satisfaction with Overall Quality of Customer Service You Receive From City Employees

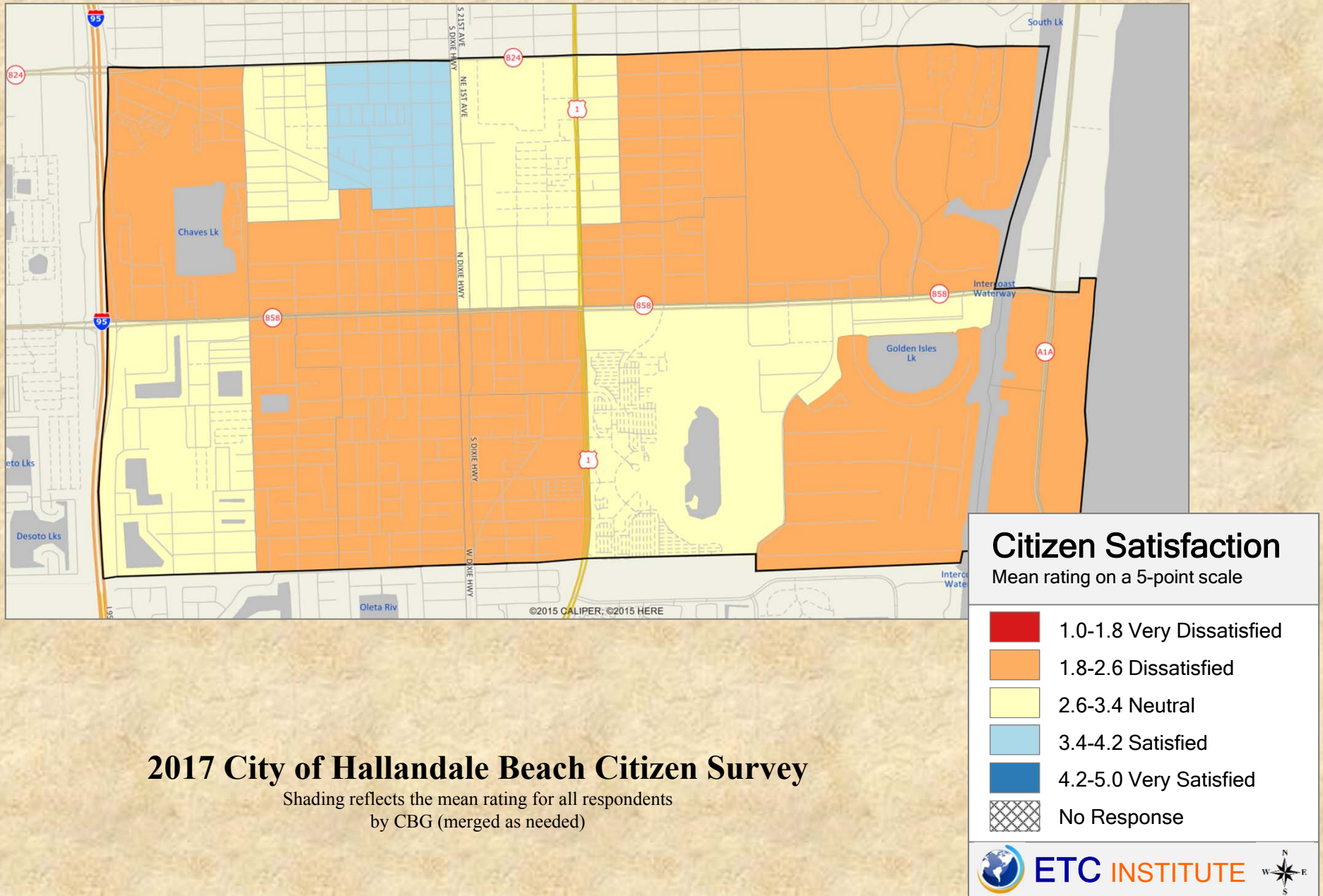




## Q1-11. Satisfaction with City Communication with the Public

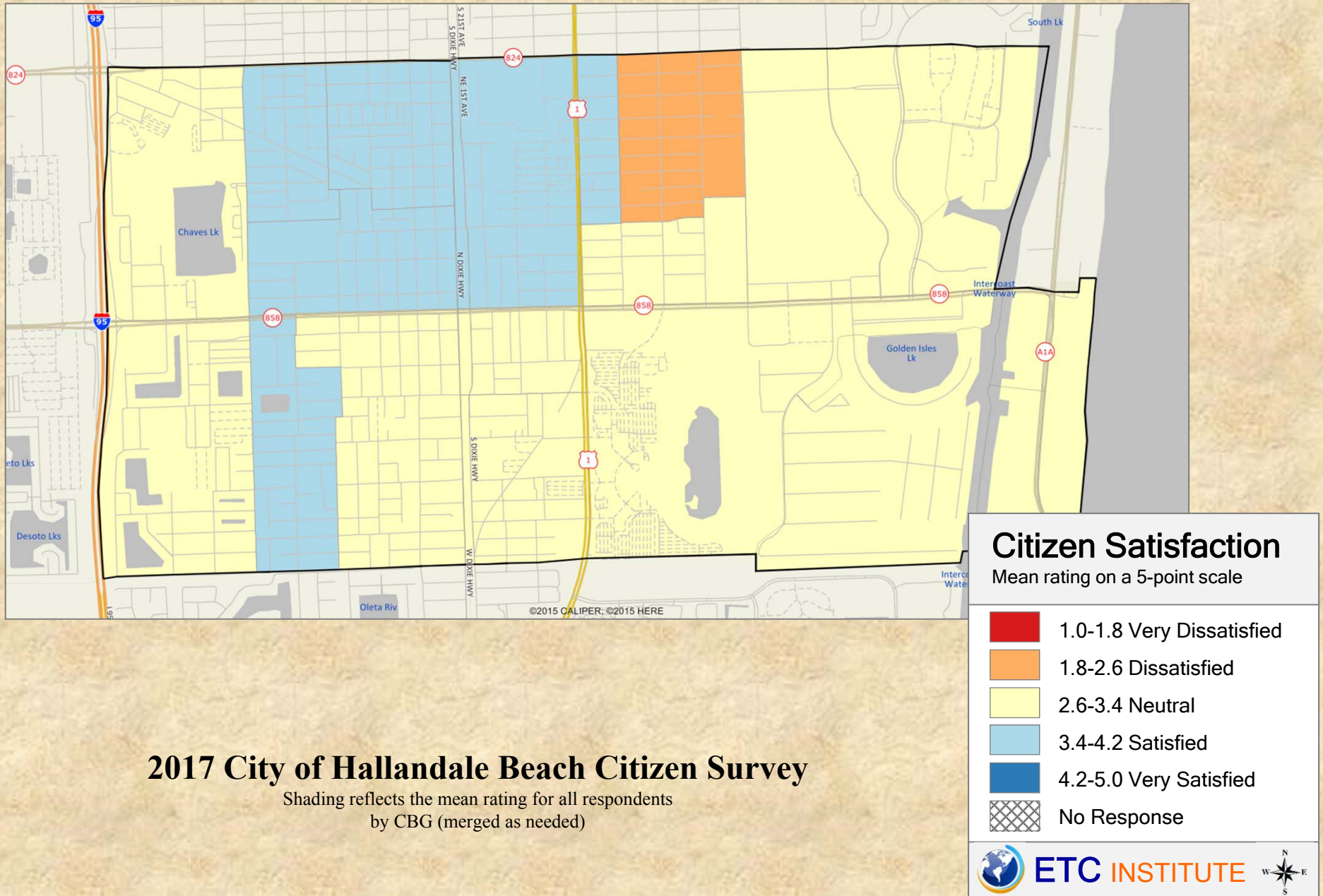


## Q1-12. Satisfaction with Overall Flow of Traffic in the City



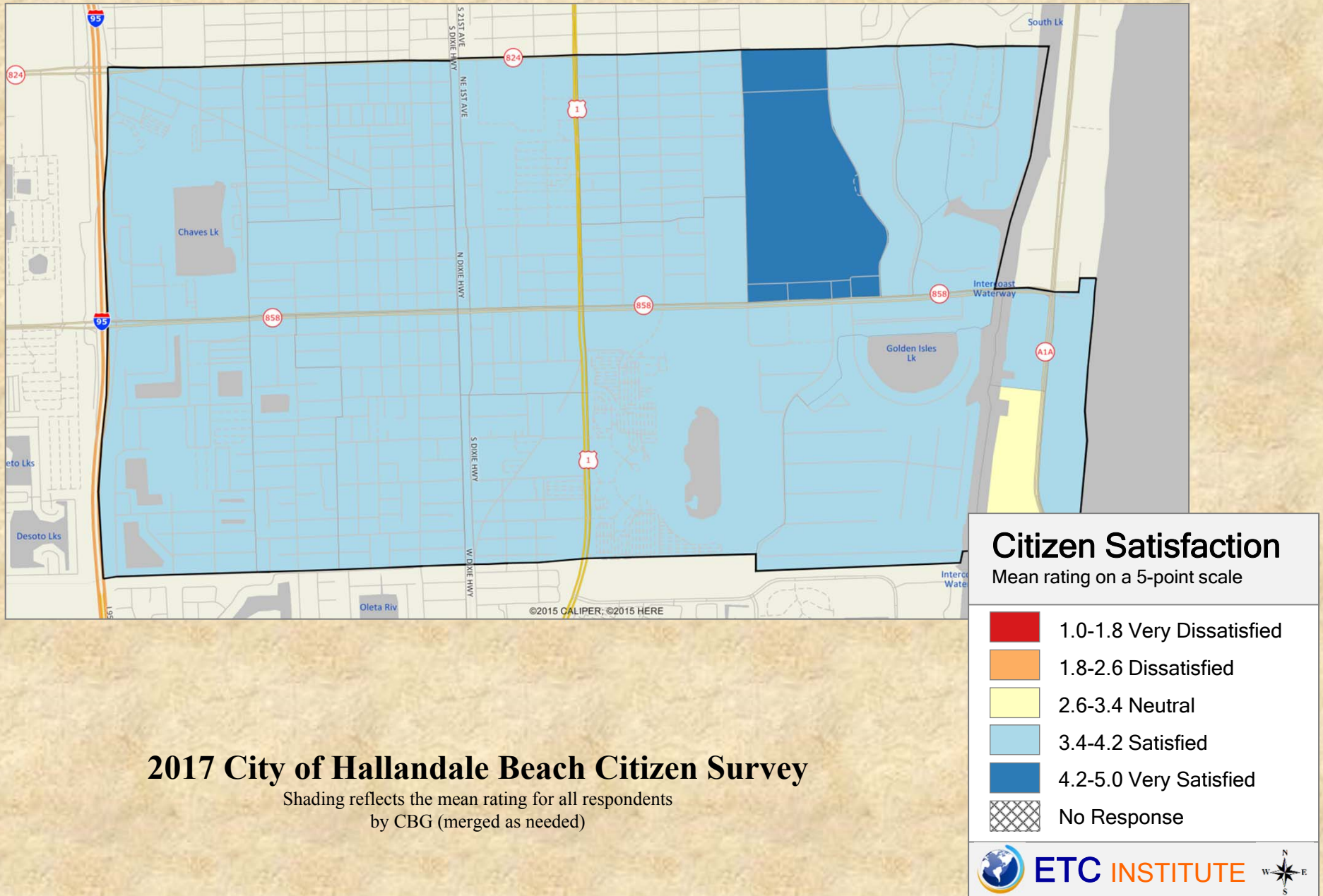


## Q1-13. Satisfaction with City's Stormwater Drainage System

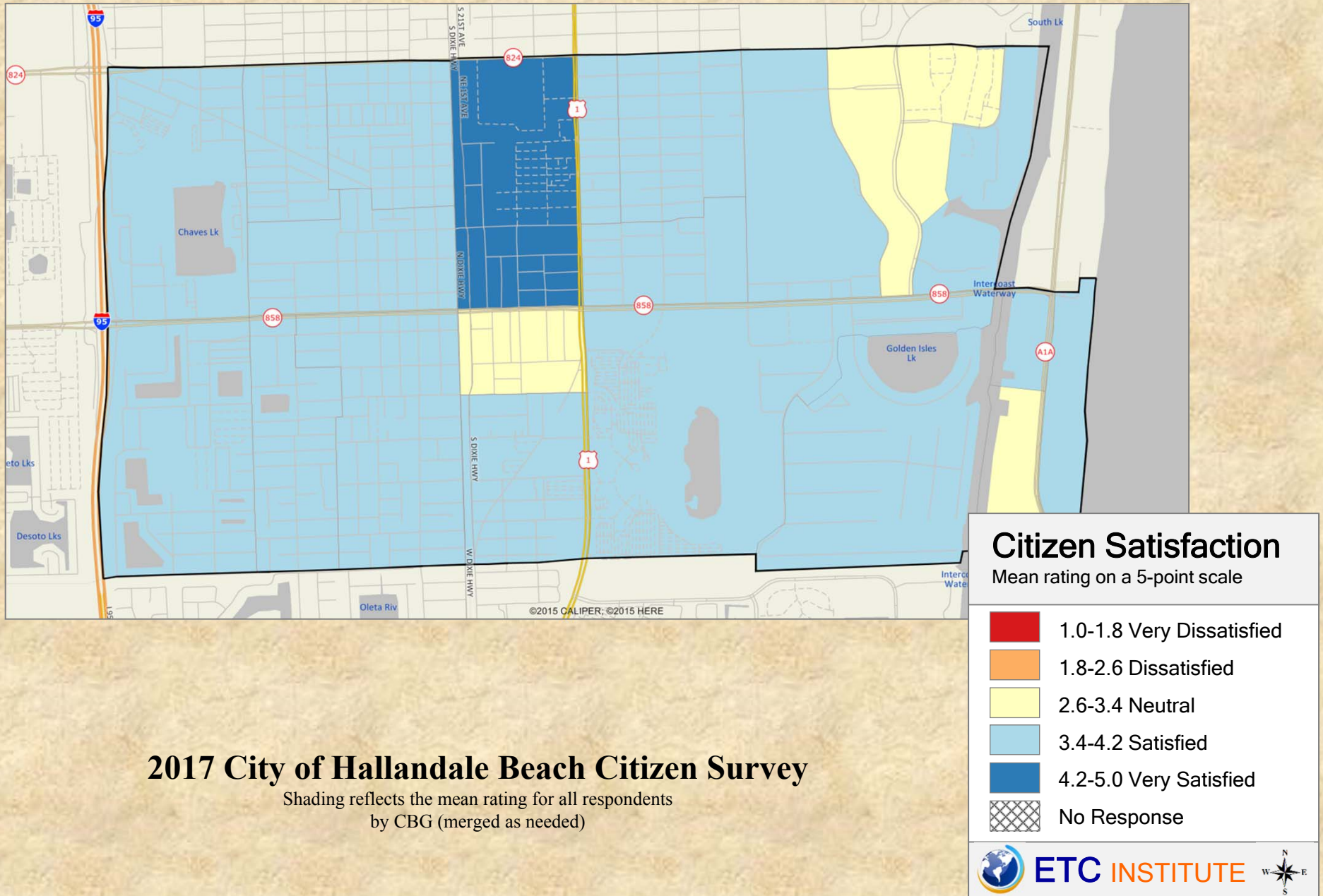




## Q1-14. Satisfaction with Overall Appearance of City Beaches

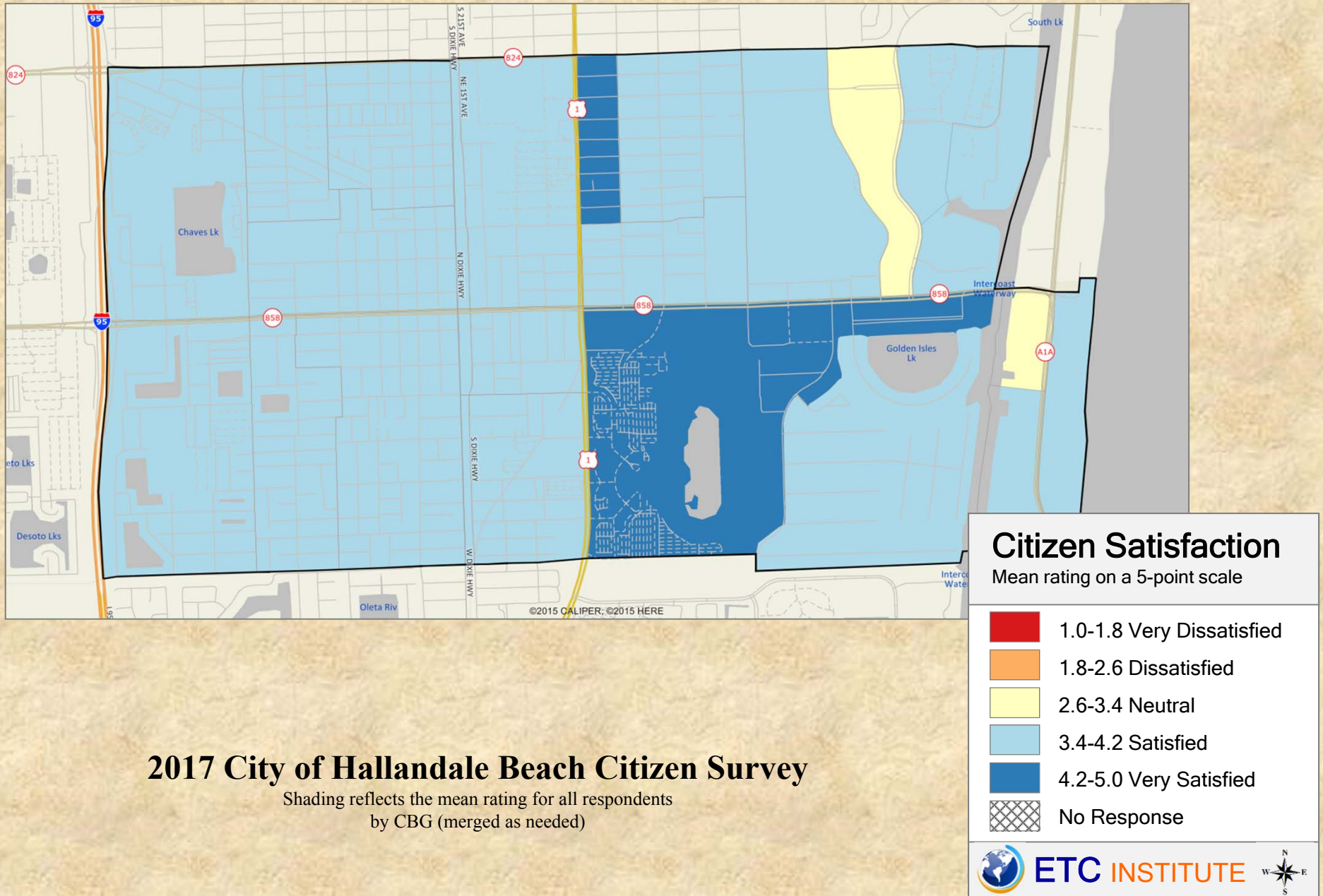


## Q1-15. Satisfaction with Human Services

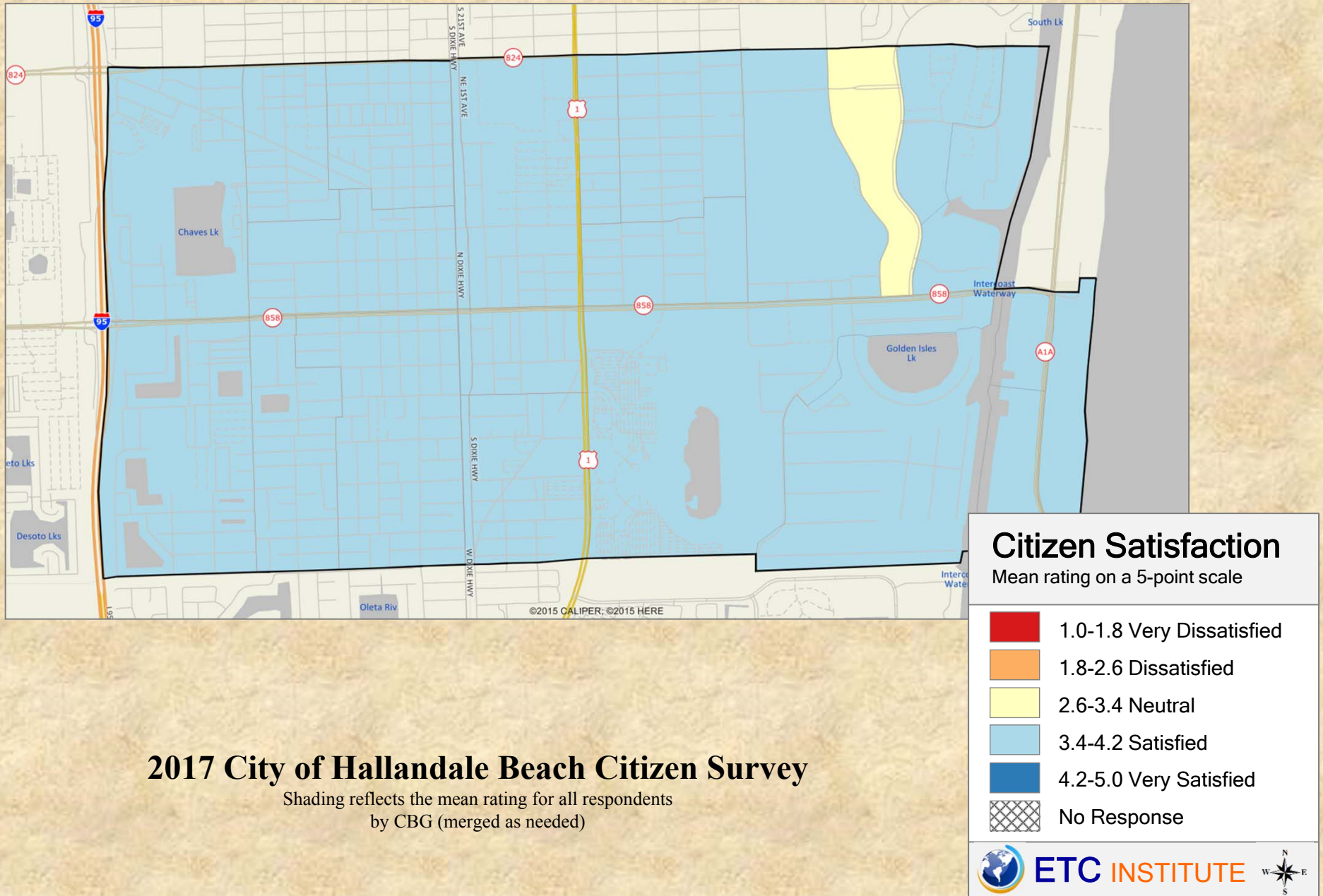




## Q1-16. Satisfaction with Sanitation Services

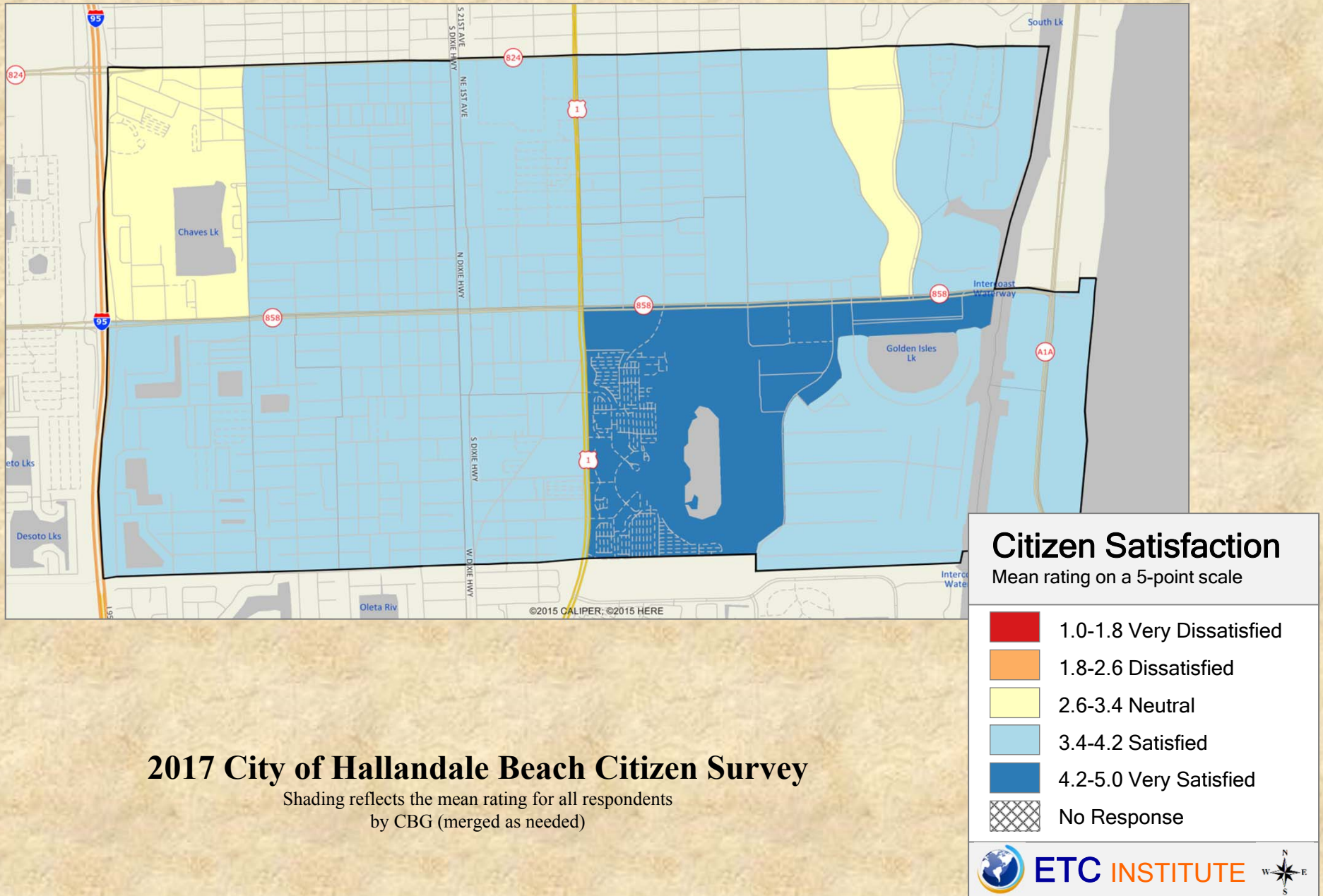


## Q3-1. Satisfaction with Overall Quality of Services

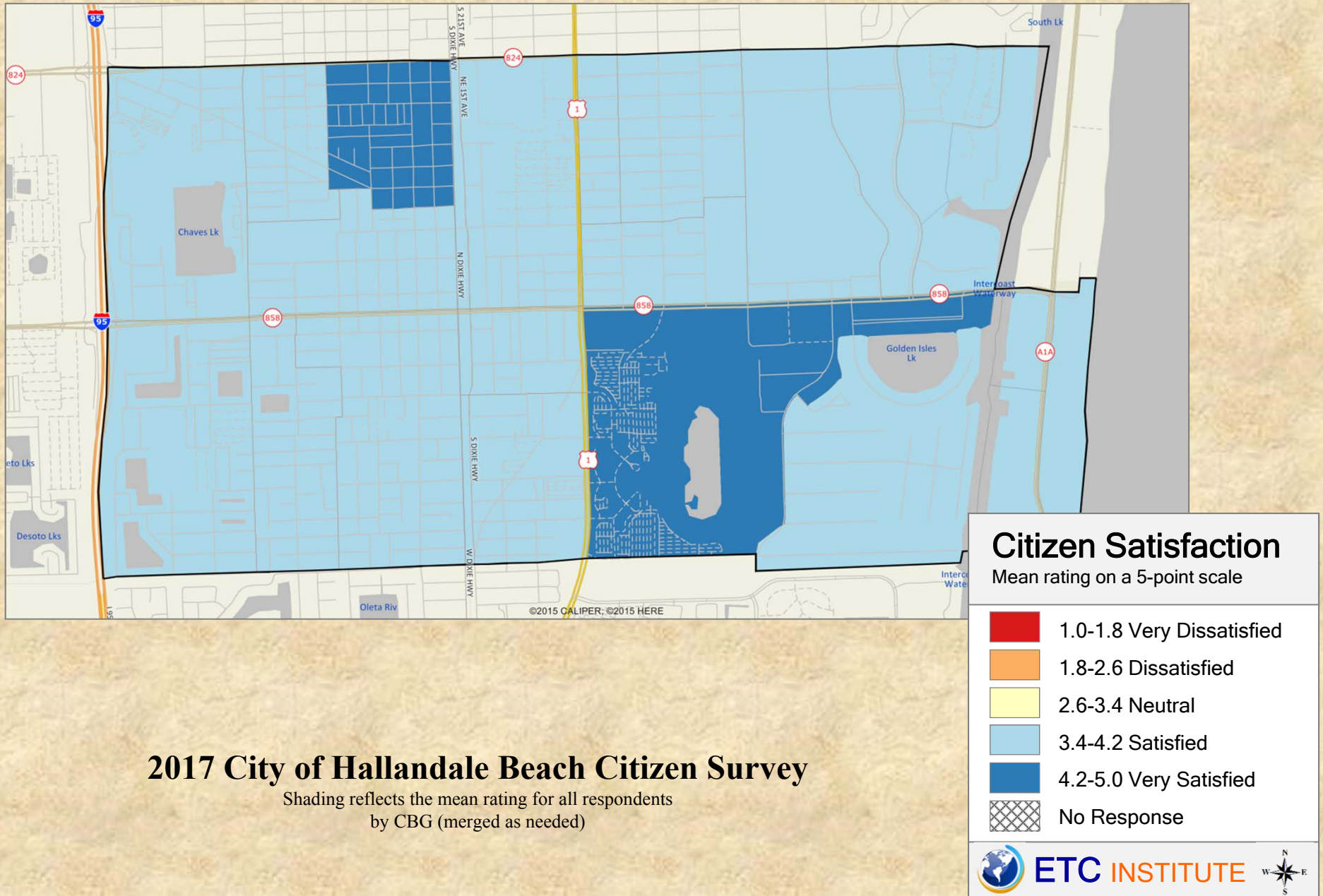




## Q3-2. Satisfaction with Overall Image/Appearance of the City

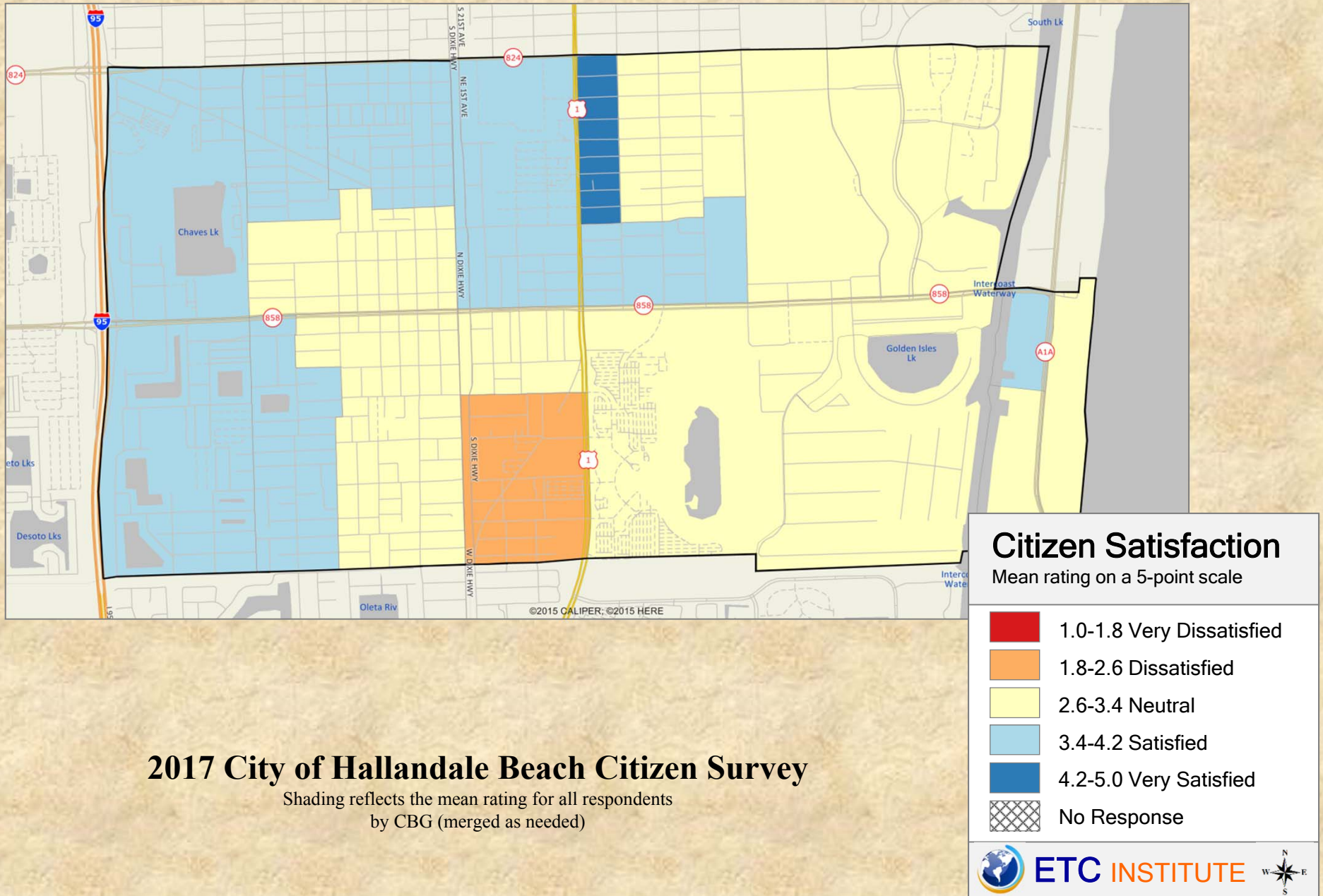


## Q3-3. Satisfaction with Overall Quality of Life in the City

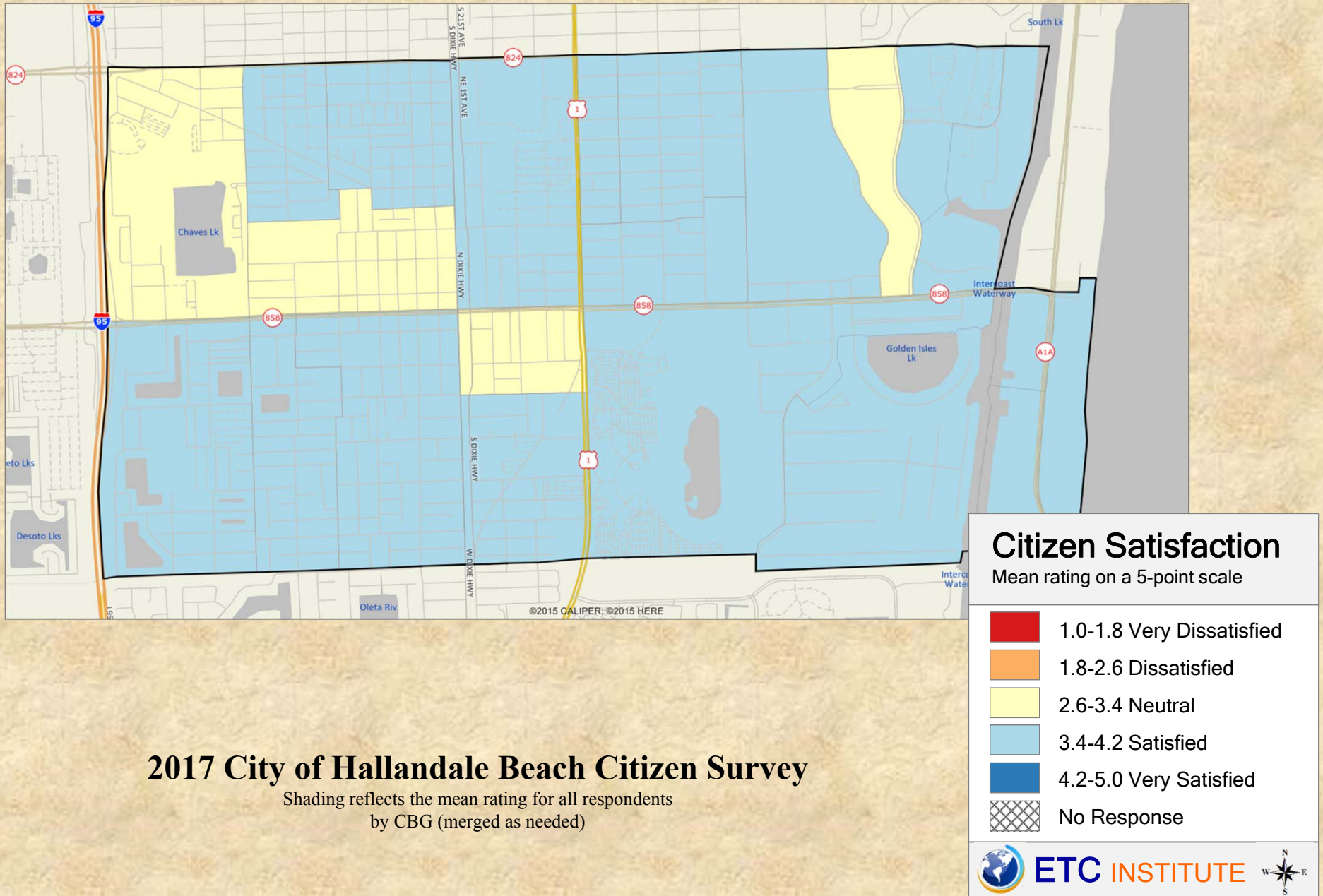




## Q3-4. Satisfaction with Overall Quality of Public Education in the City



## Q3-5. Satisfaction with Overall Feeling of Safety in the City

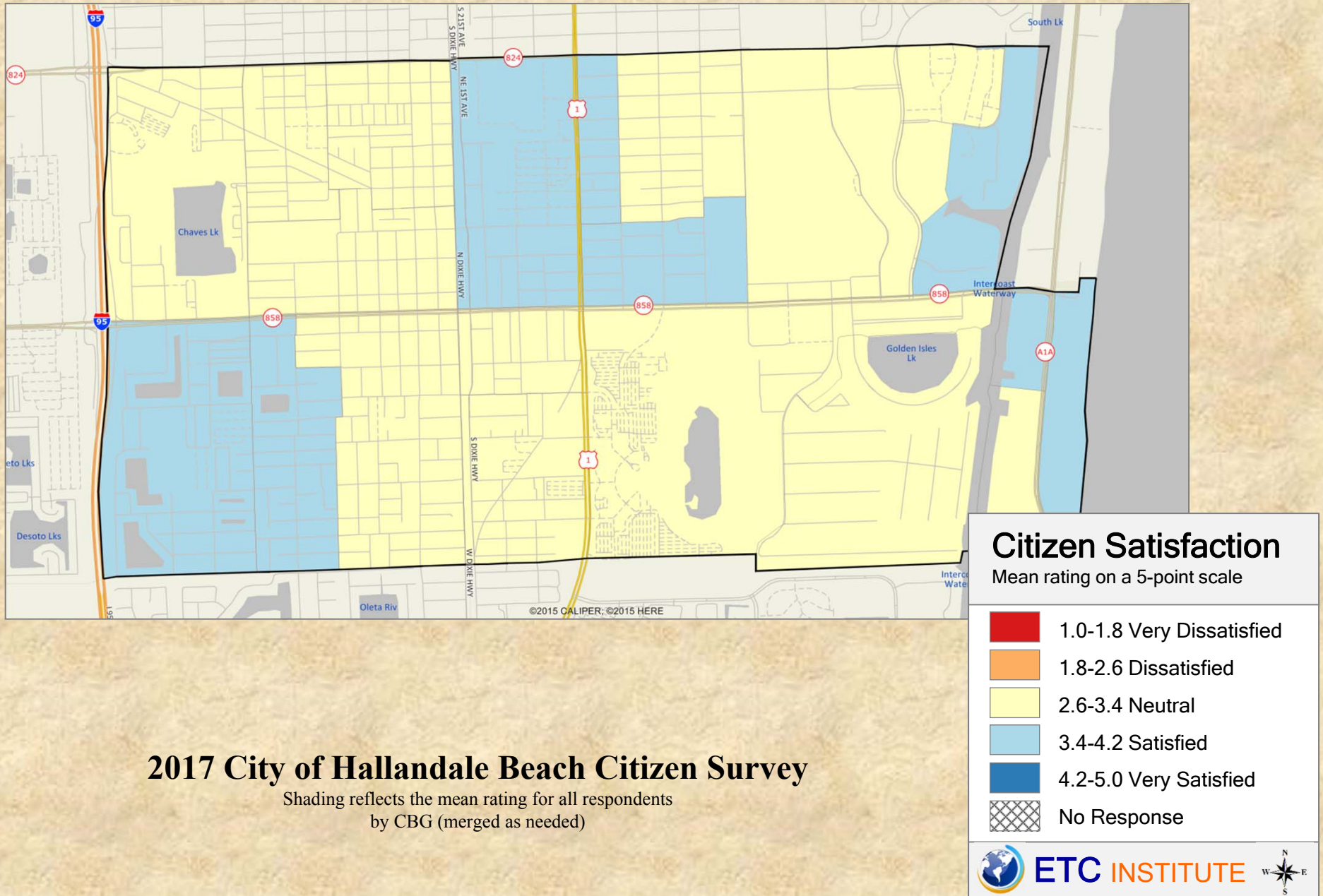


### 2017 City of Hallandale Beach Citizen Survey

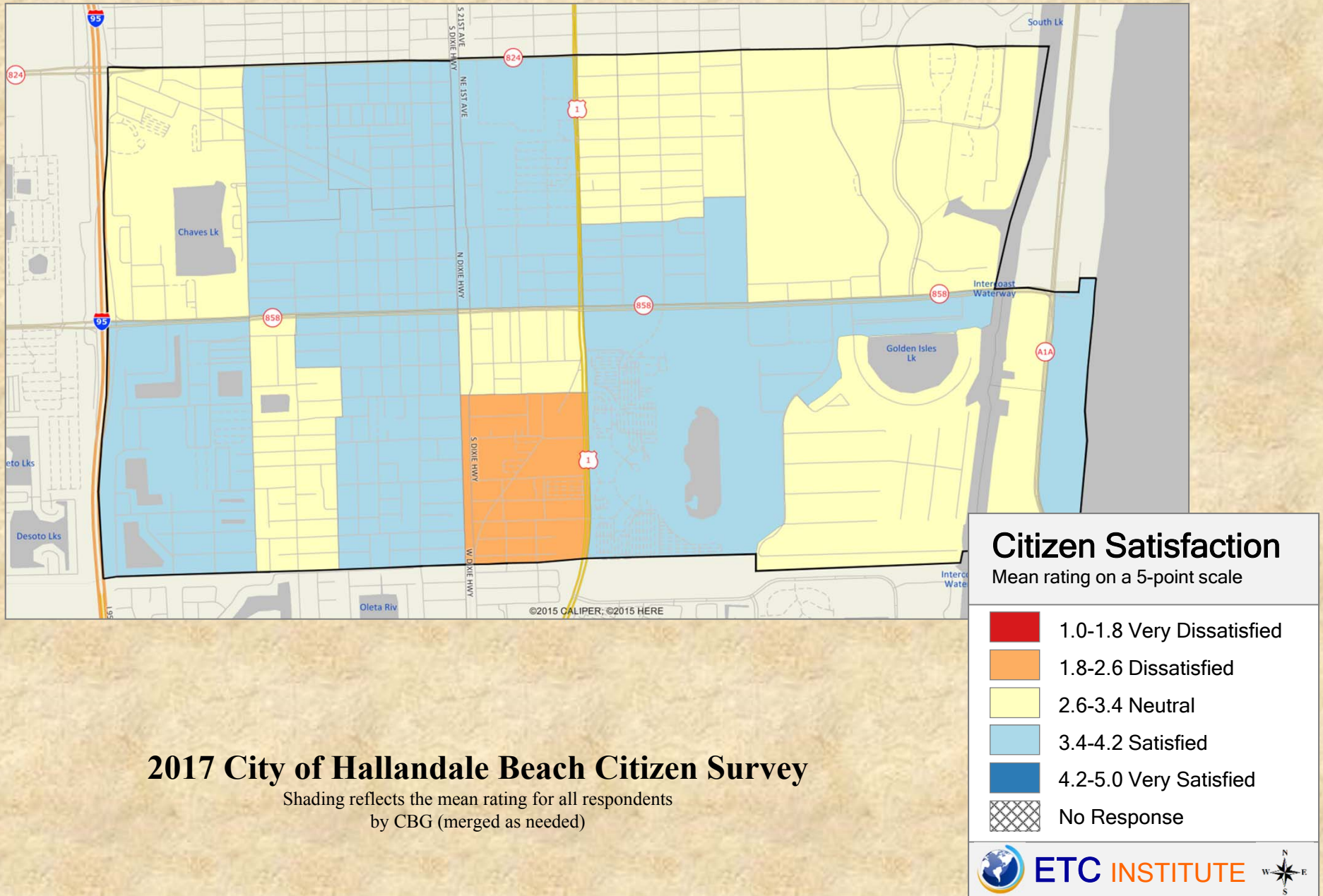
Shading reflects the mean rating for all respondents  
by CBG (merged as needed)



# Q3-6. Satisfaction with Overall Value Received for Your City Tax Dollars/Fees

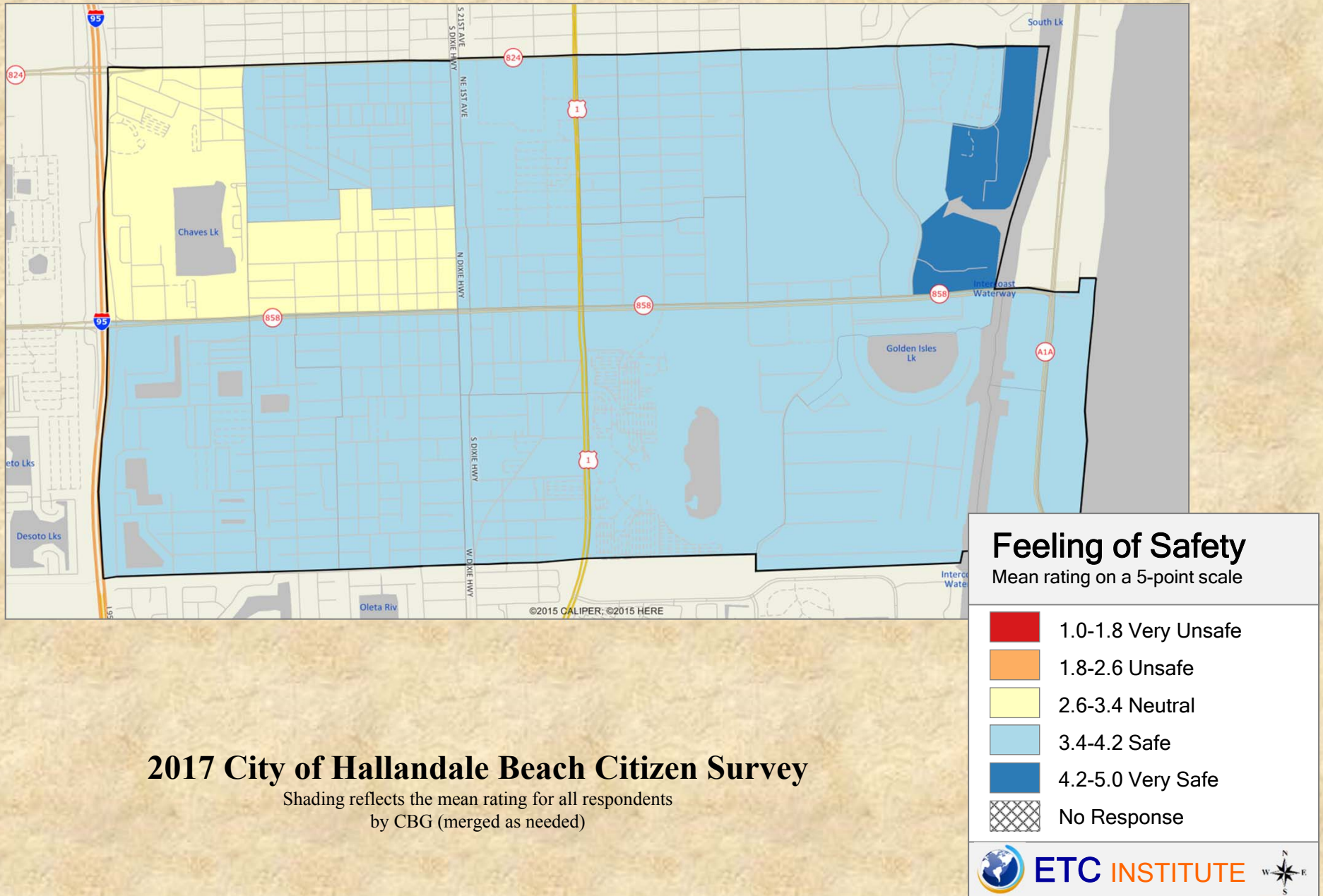


## Q3-7. Satisfaction with How Well the City is Planning Growth

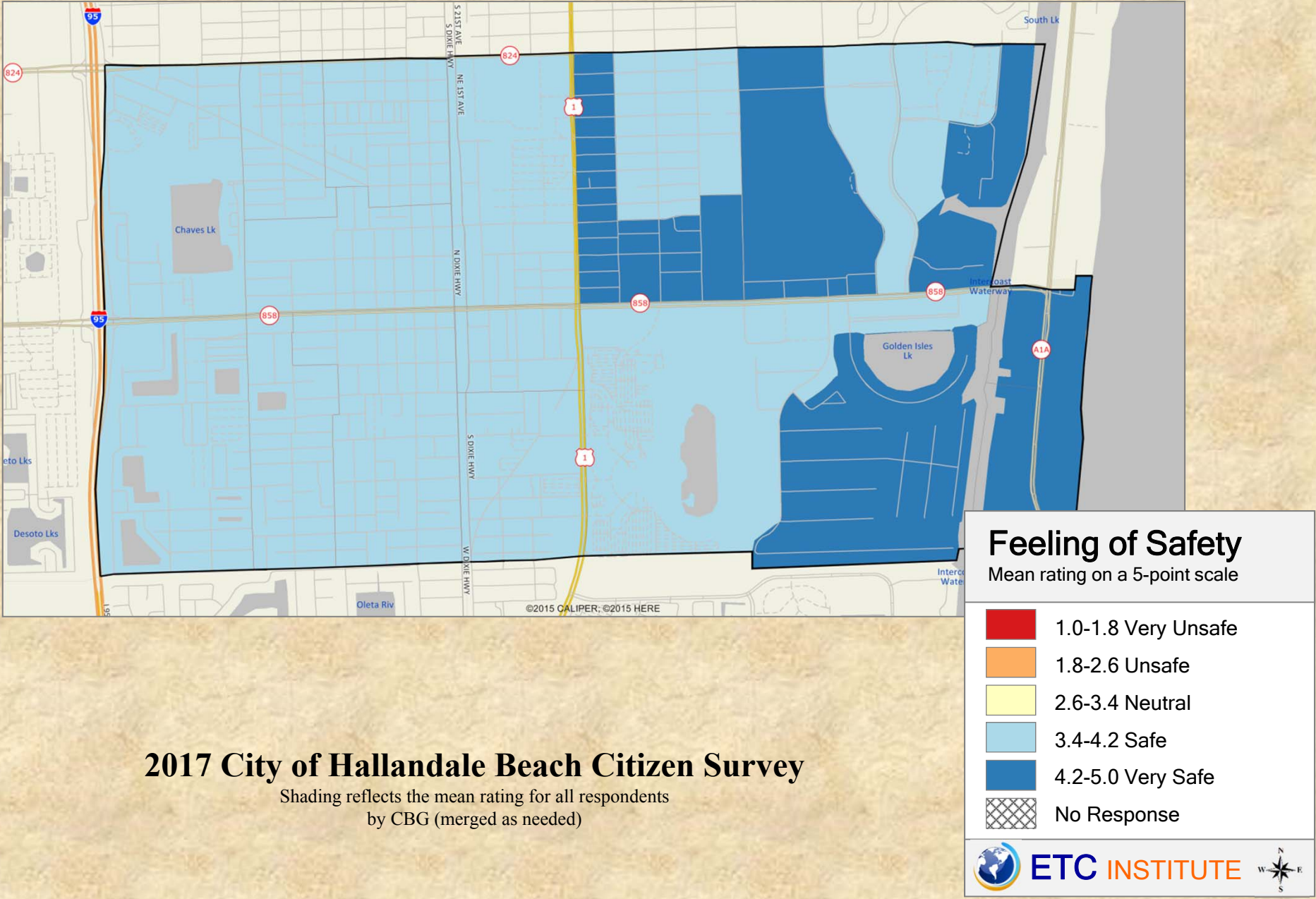




# Q4-1. Feeling of Safety Walking Alone in Your Neighborhood in General

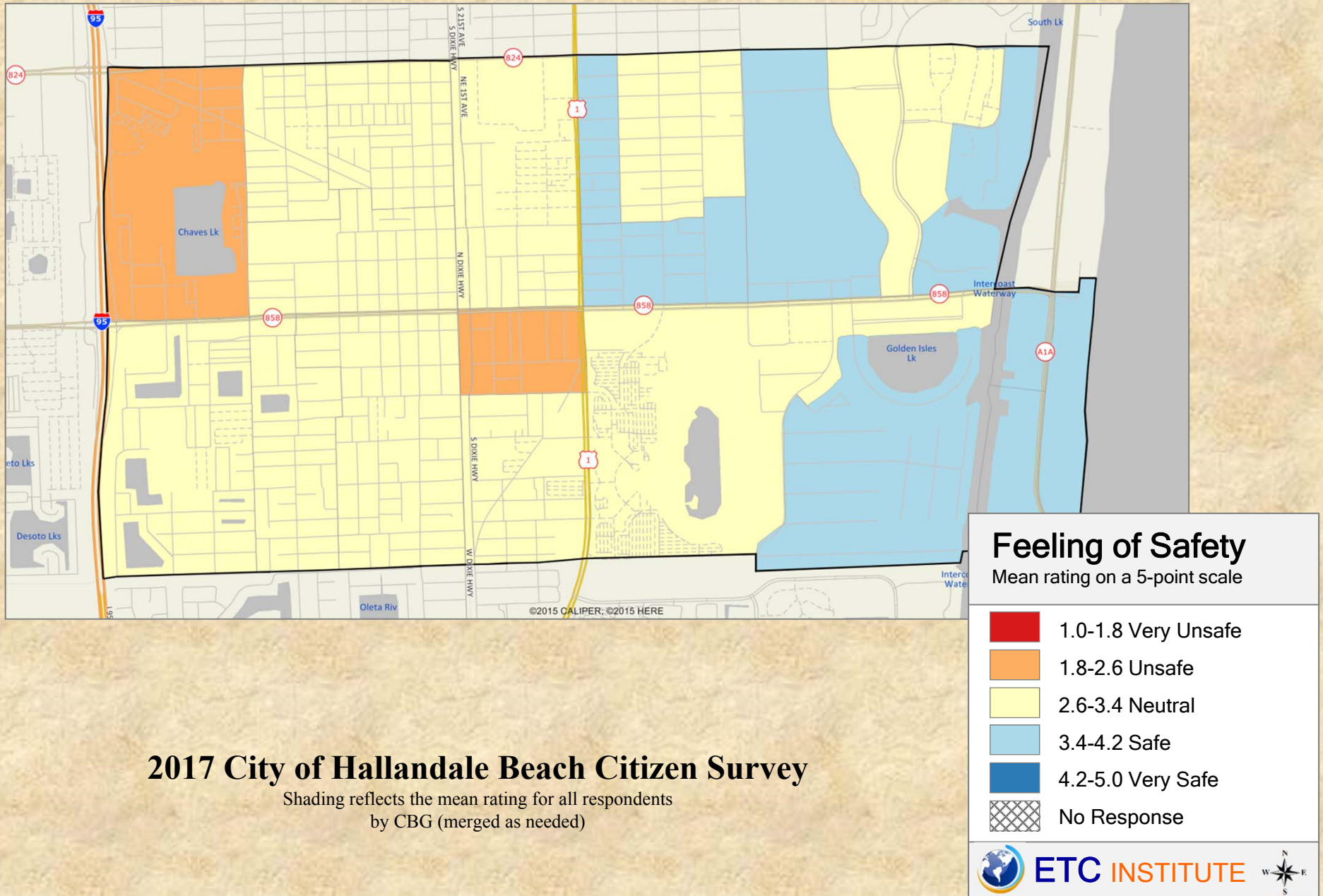


# Q4-2. Feeling of Safety Walking Alone in Your Neighborhood During the Day

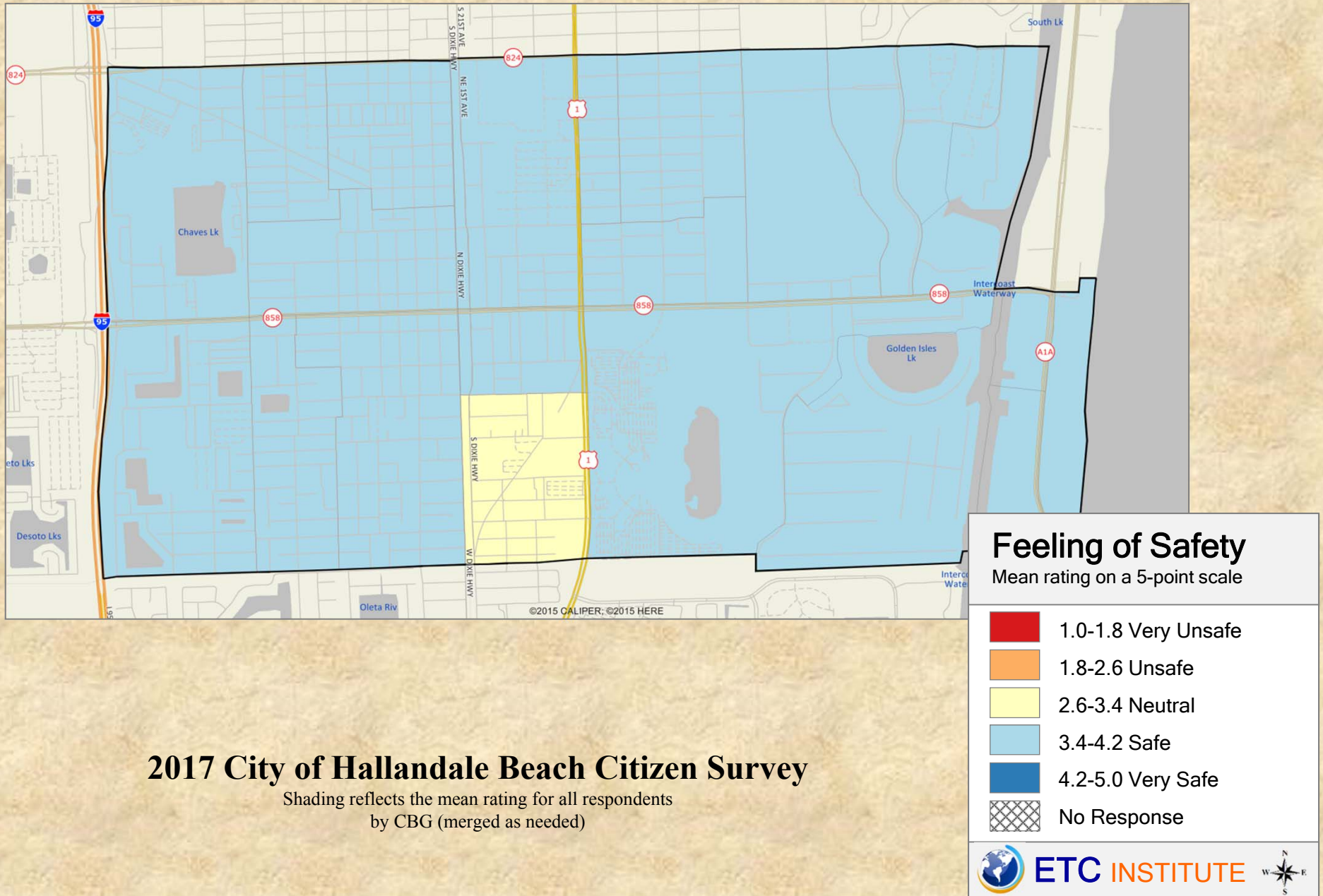




# Q4-3. Feeling of Safety Walking Alone in Your Neighborhood After Dark

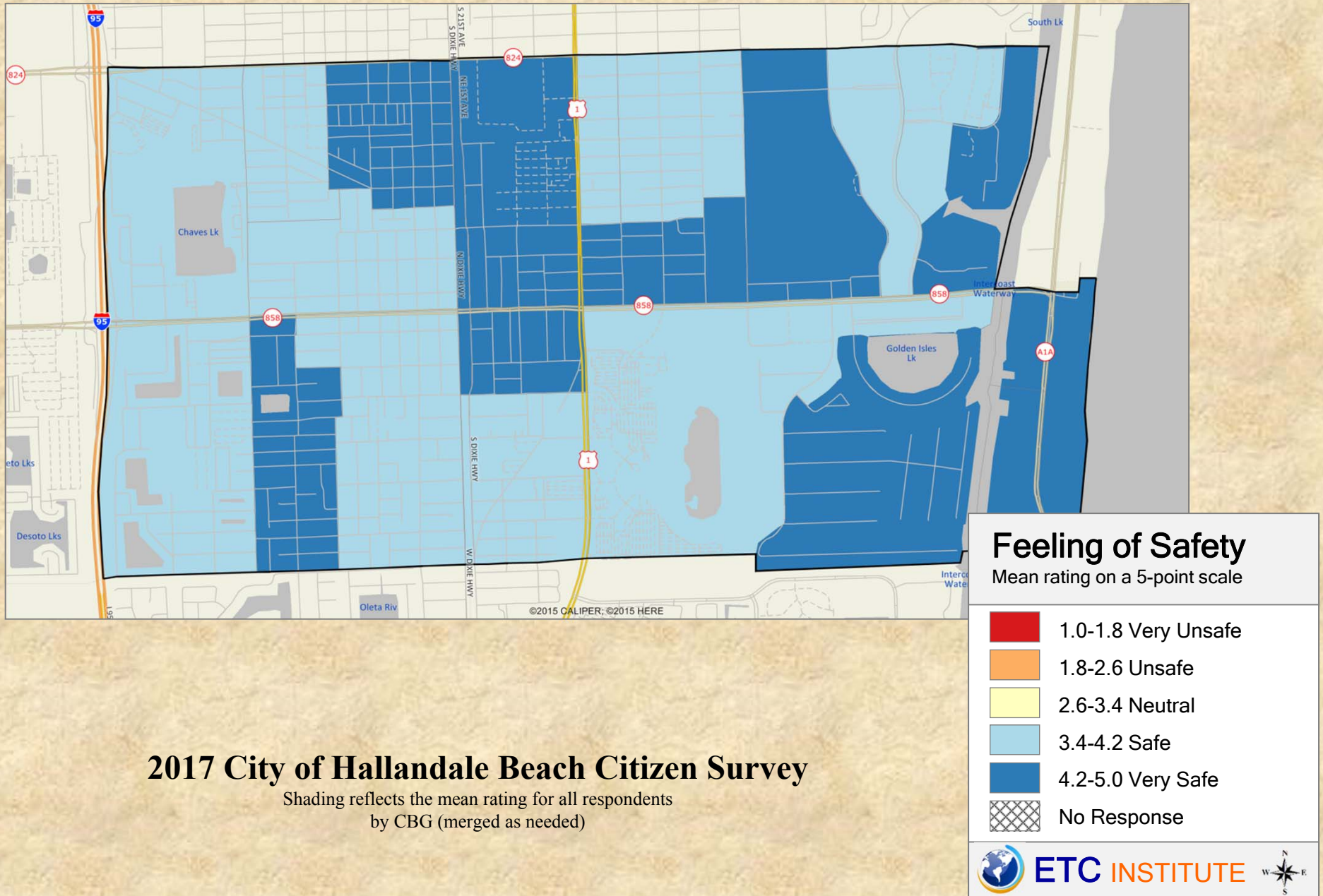


## Q4-4. Feeling of Safety in City Parks and Recreation Facilities

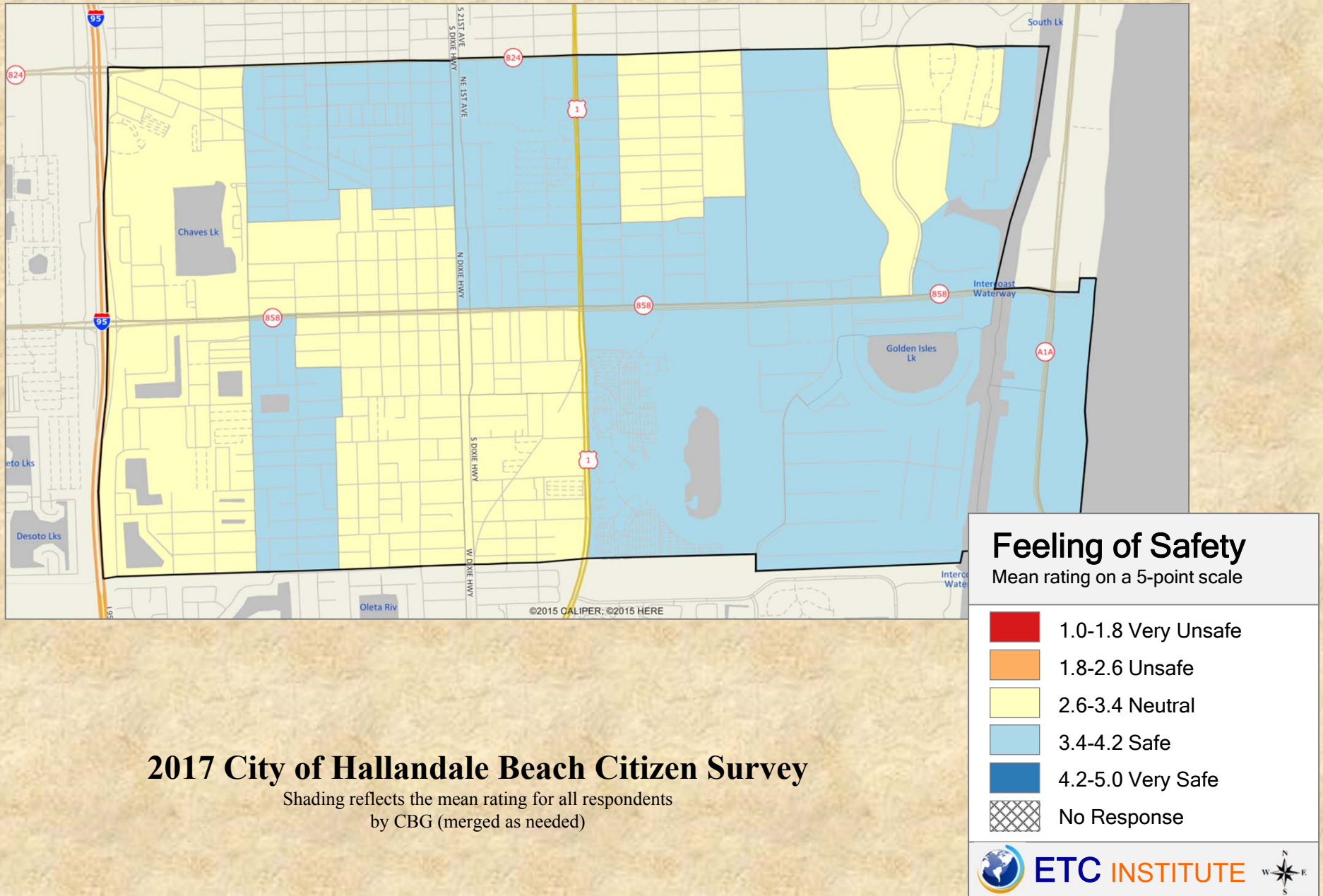




## Q4-5. Feeling of Safety in Business Areas of the City During the Day

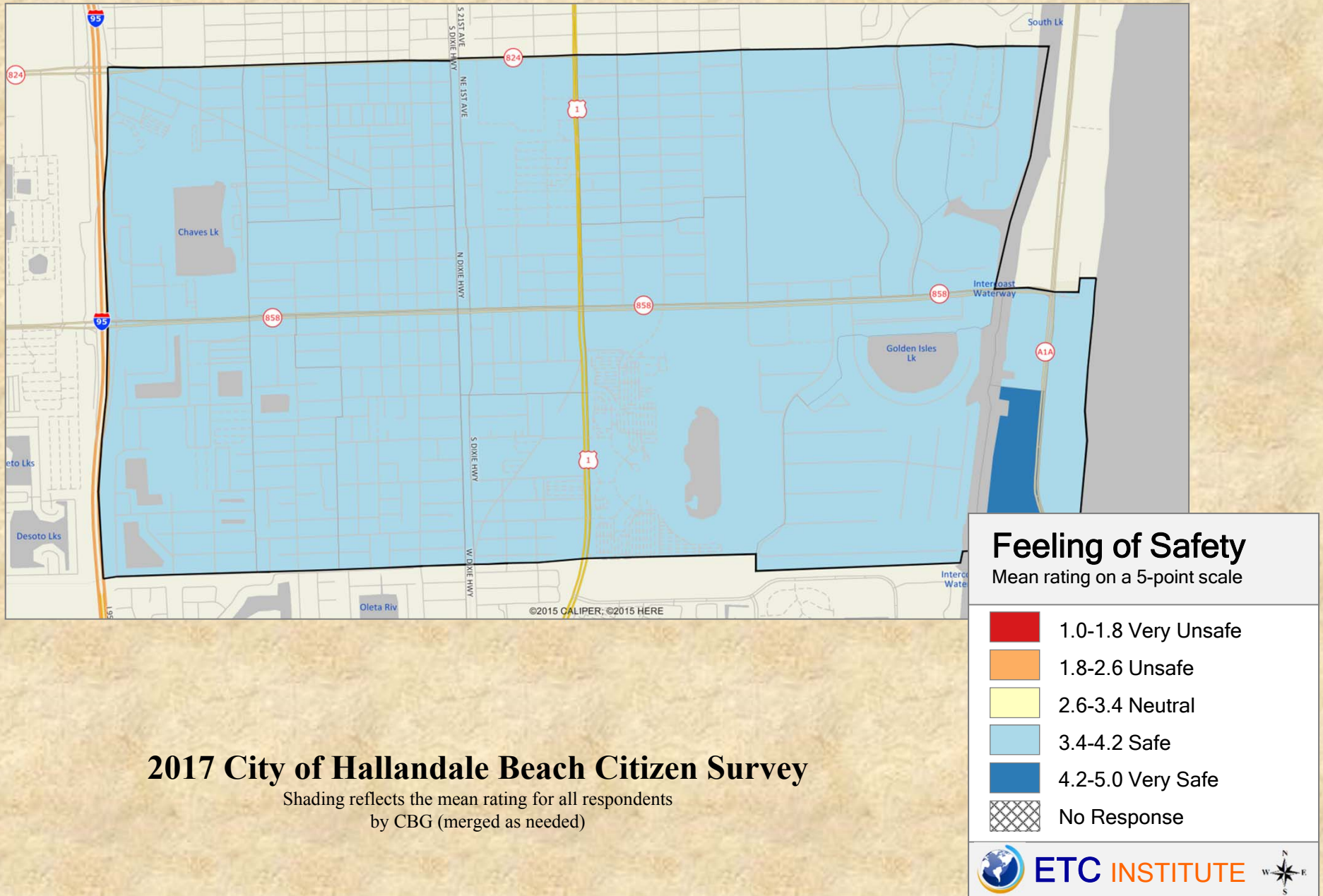


## Q4-6. Feeling of Safety in Business Areas of the City After Dark

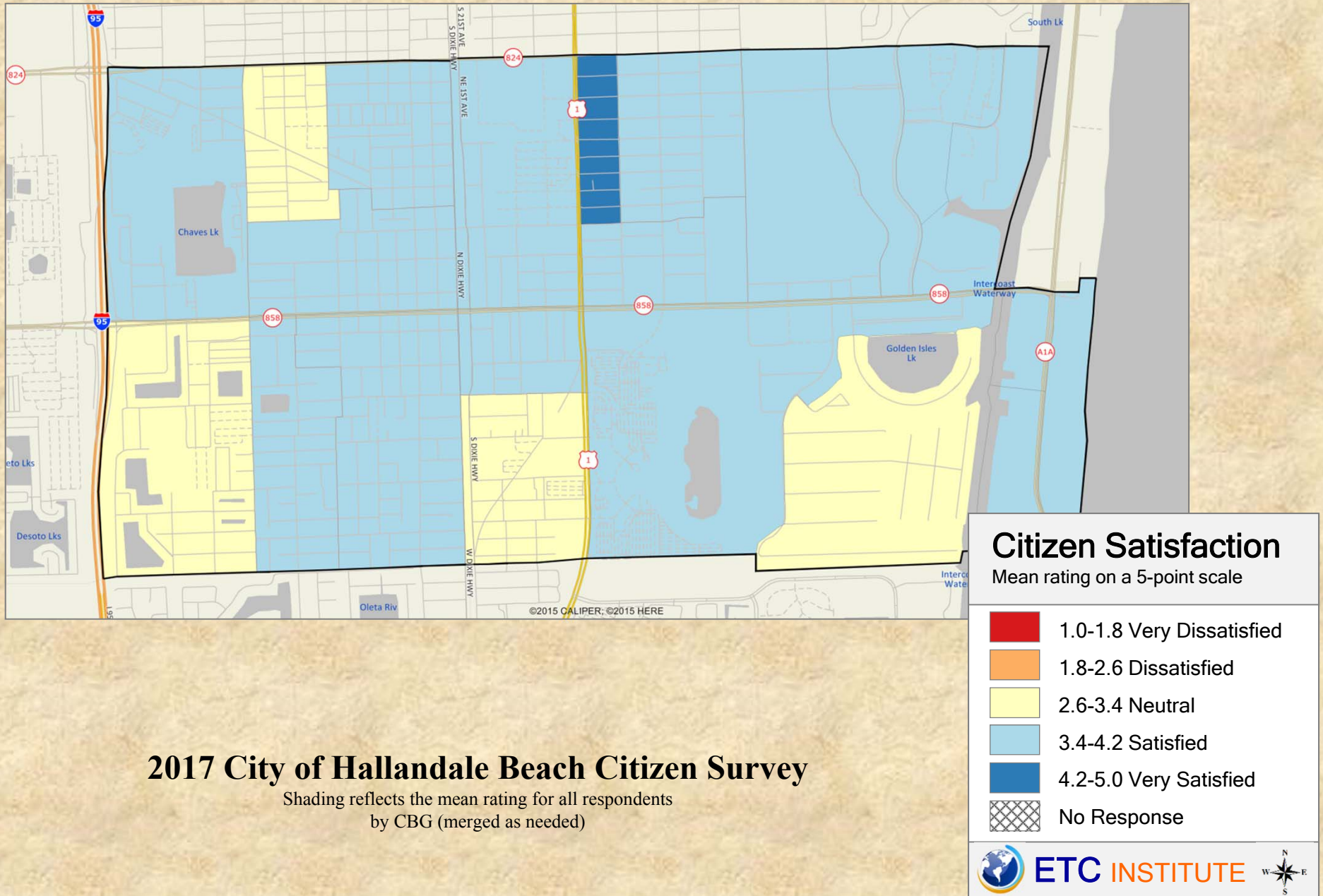




## Q4-7. Feeling of Safety Overall at the Beach

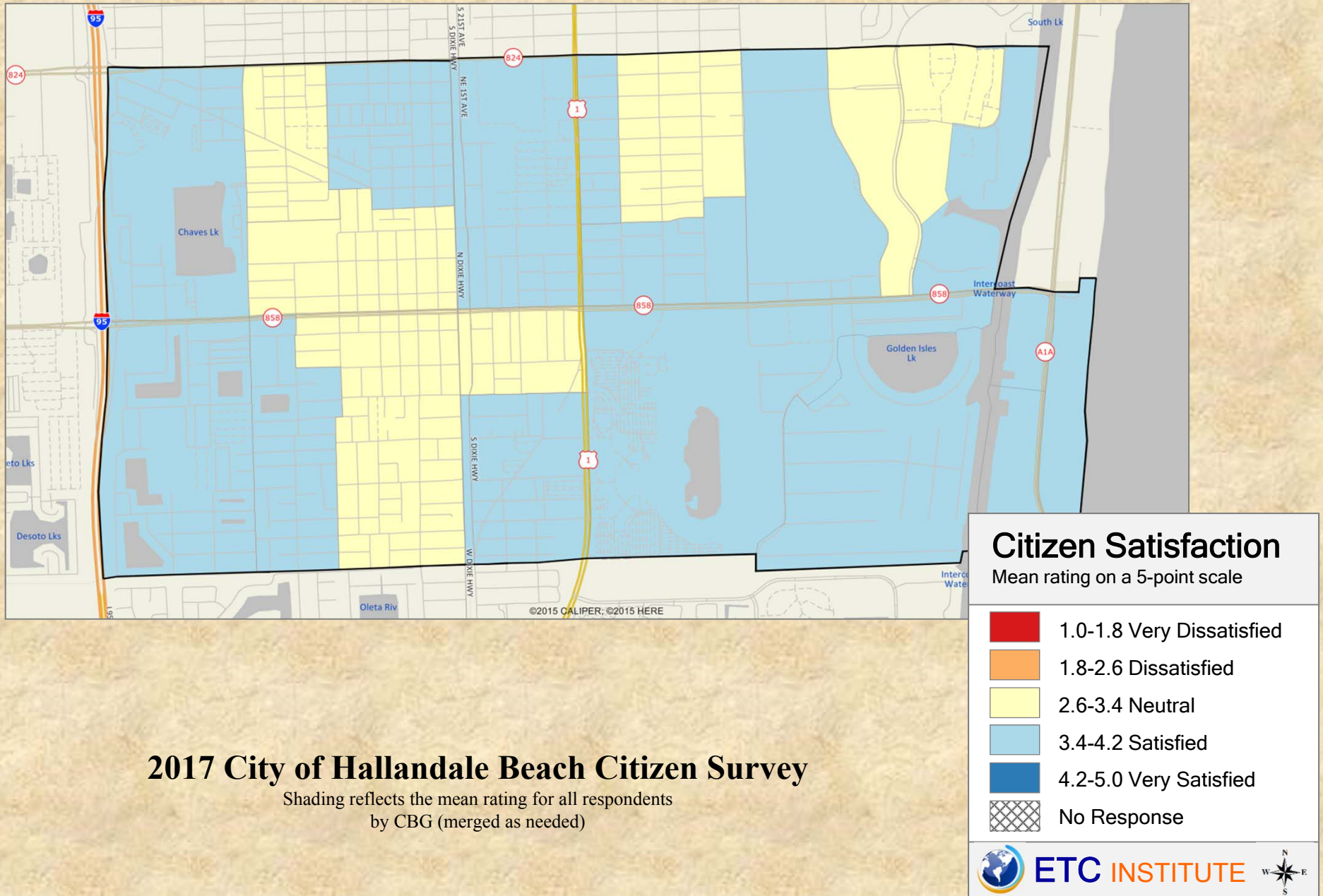


# Q6-1. Satisfaction with the Visibility & Frequency of Police in Your Neighborhood

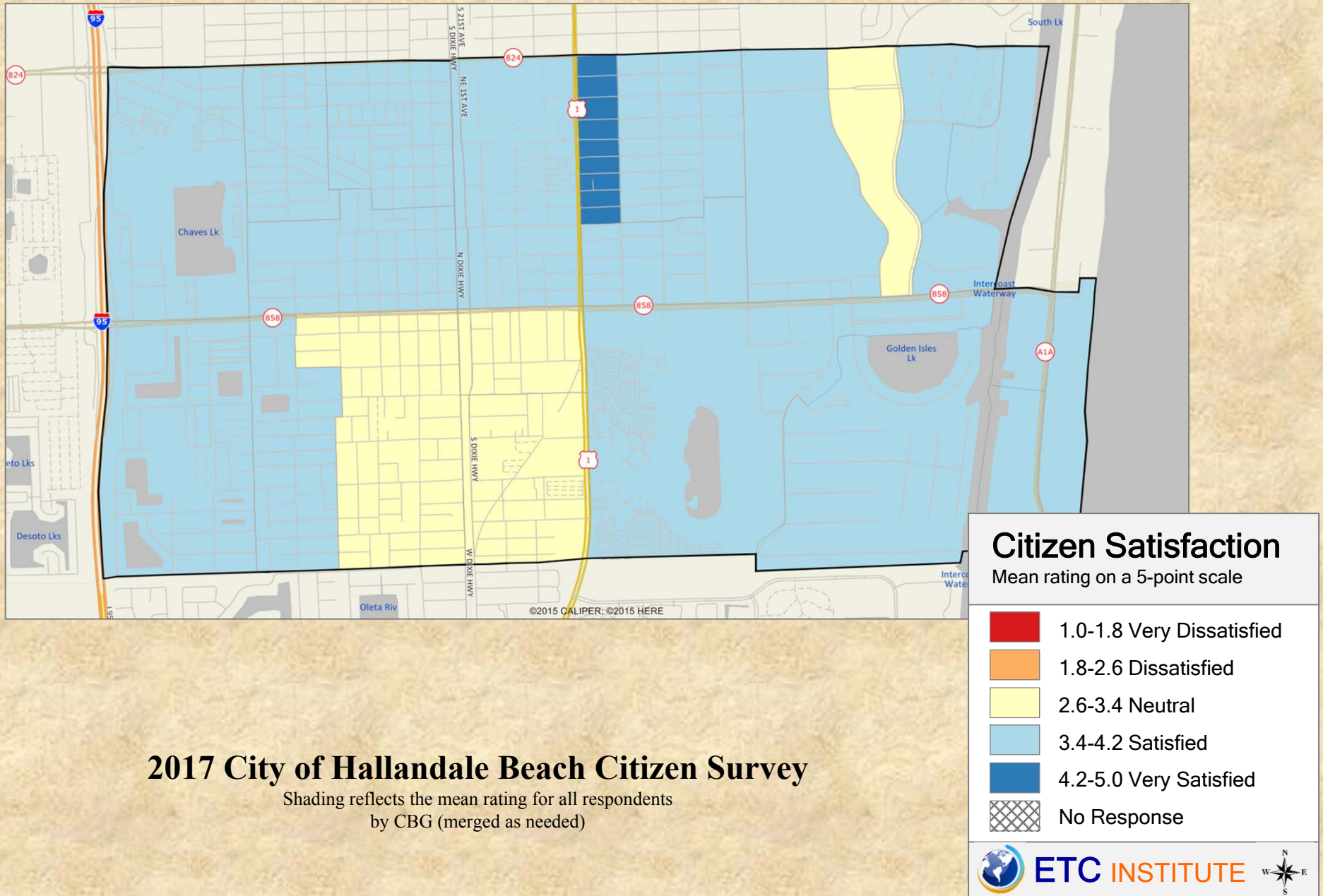




## Q6-2. Satisfaction with the Visibility & Frequency of Police in Retail Areas

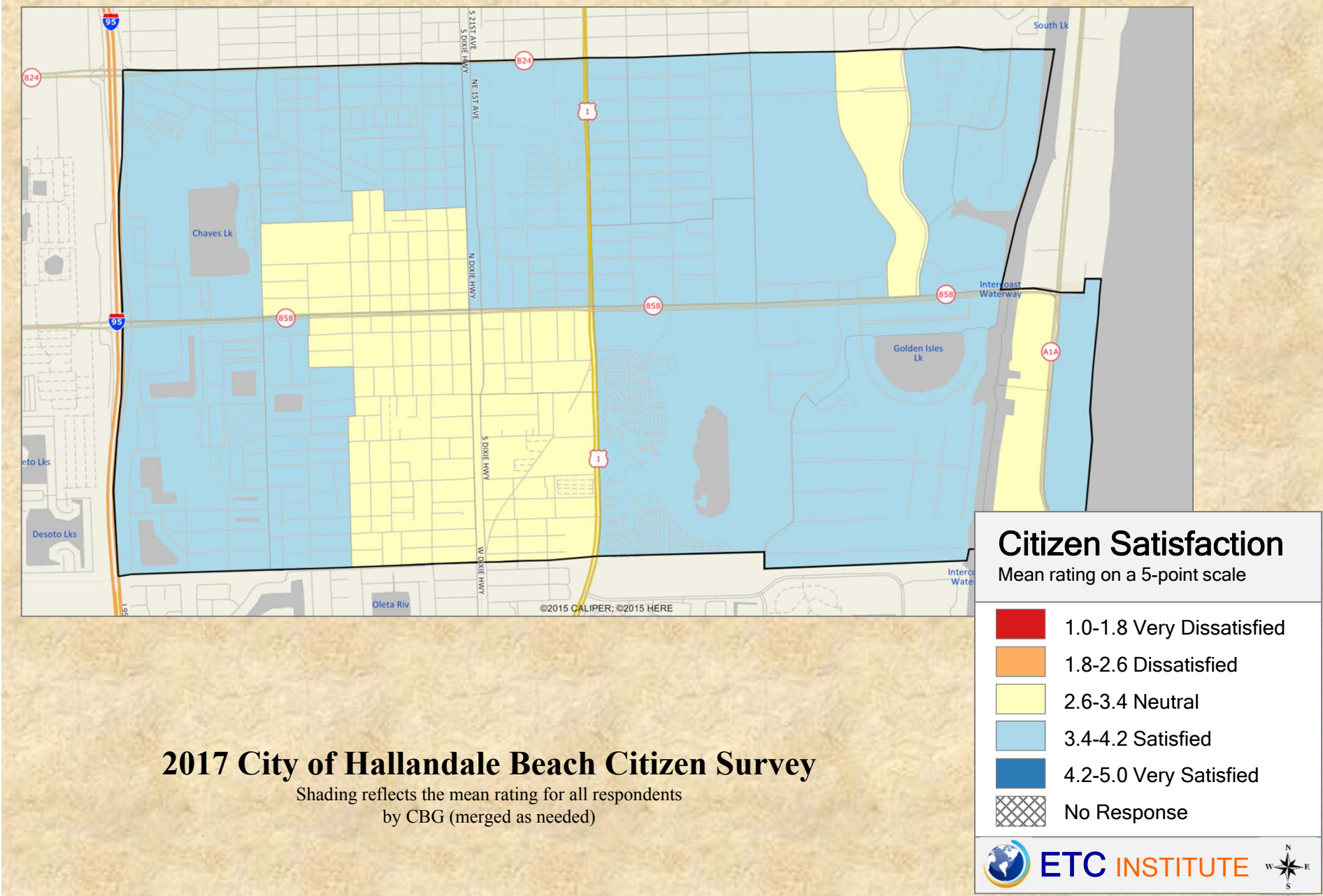


## Q6-3. Satisfaction with the City's Efforts to Prevent Crime

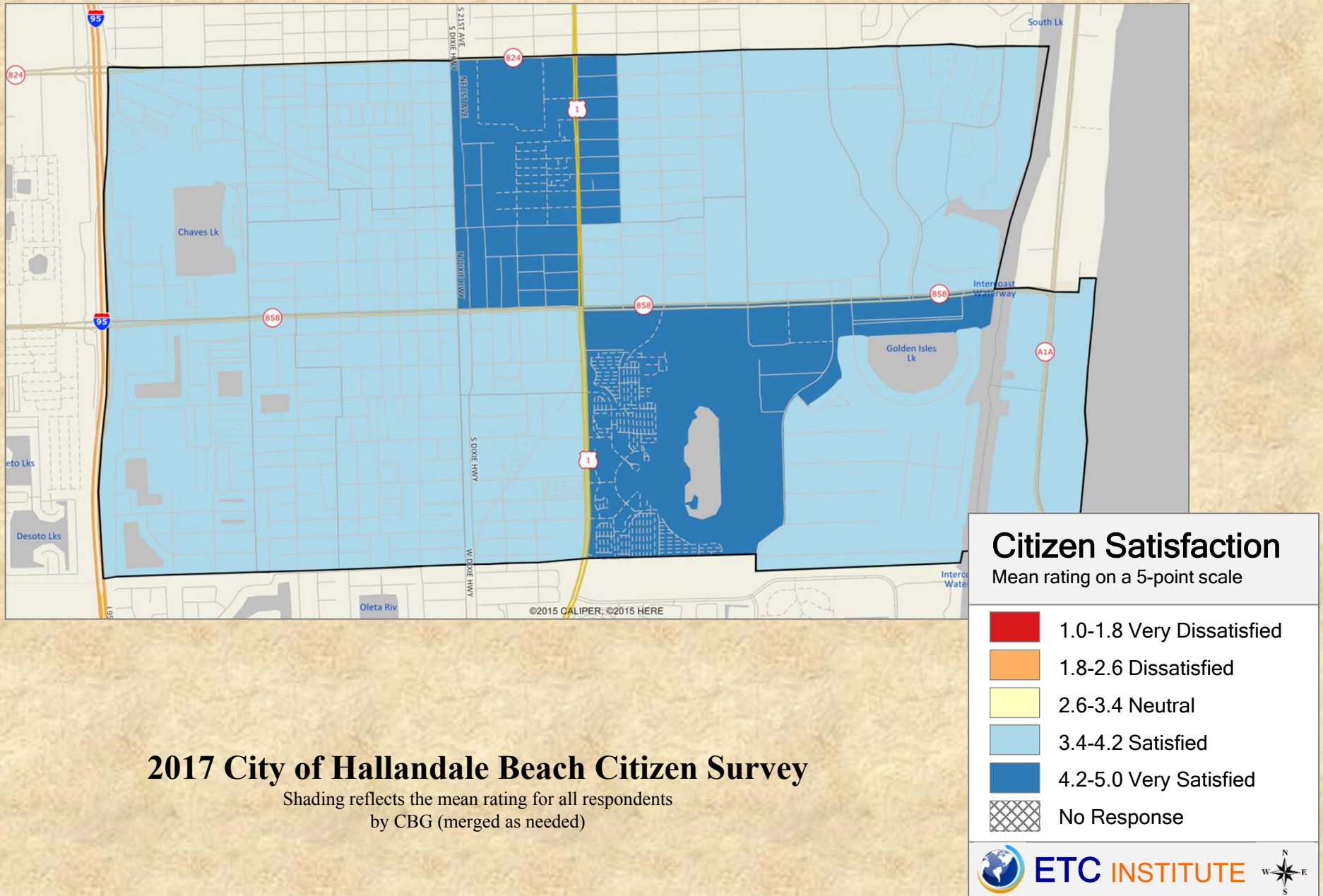




Q6-4. Satisfaction with Enforcement of Local Traffic Laws Within the City Limits

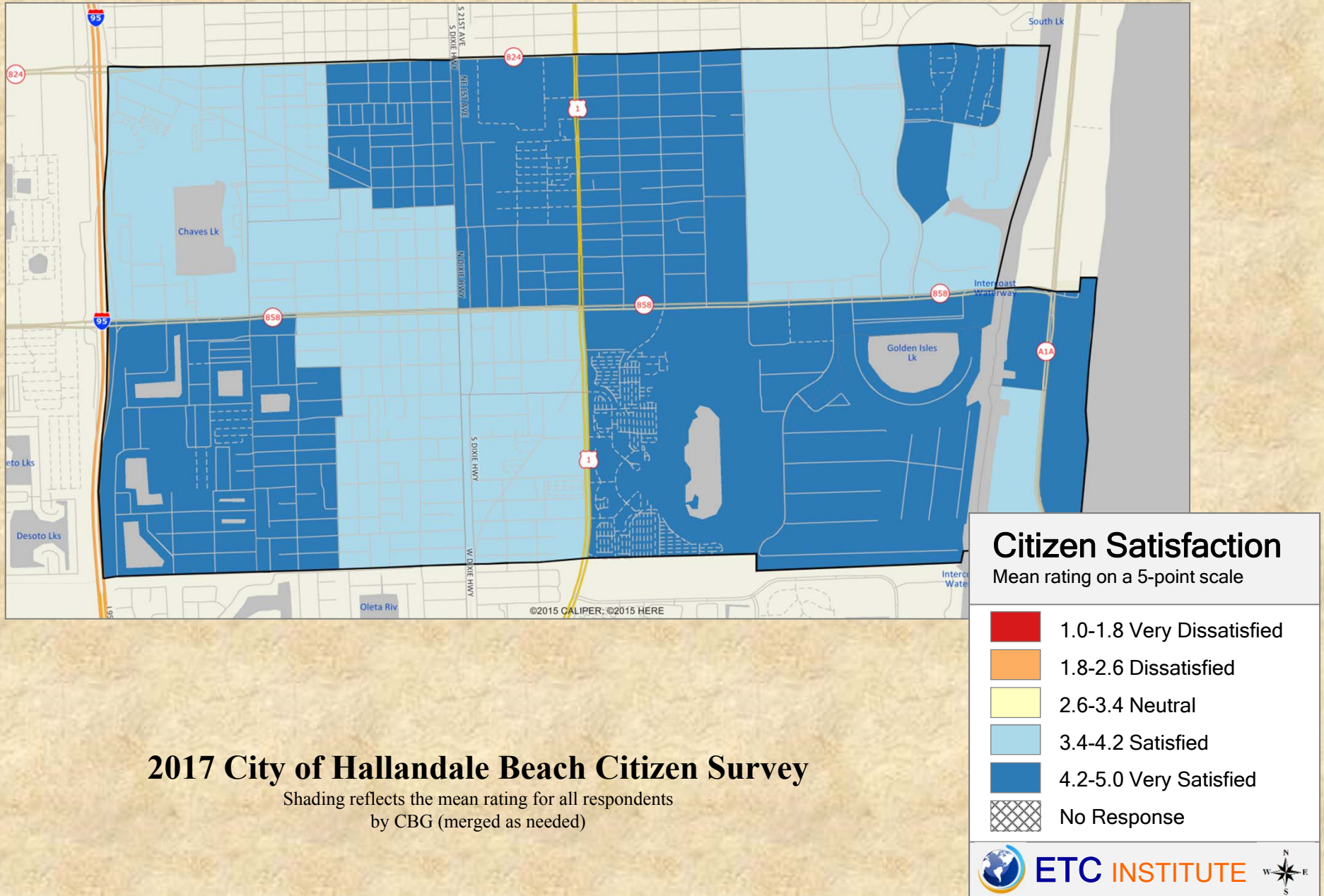


## Q6-5. Satisfaction with How Quickly Police Personnel Respond to 911 Calls

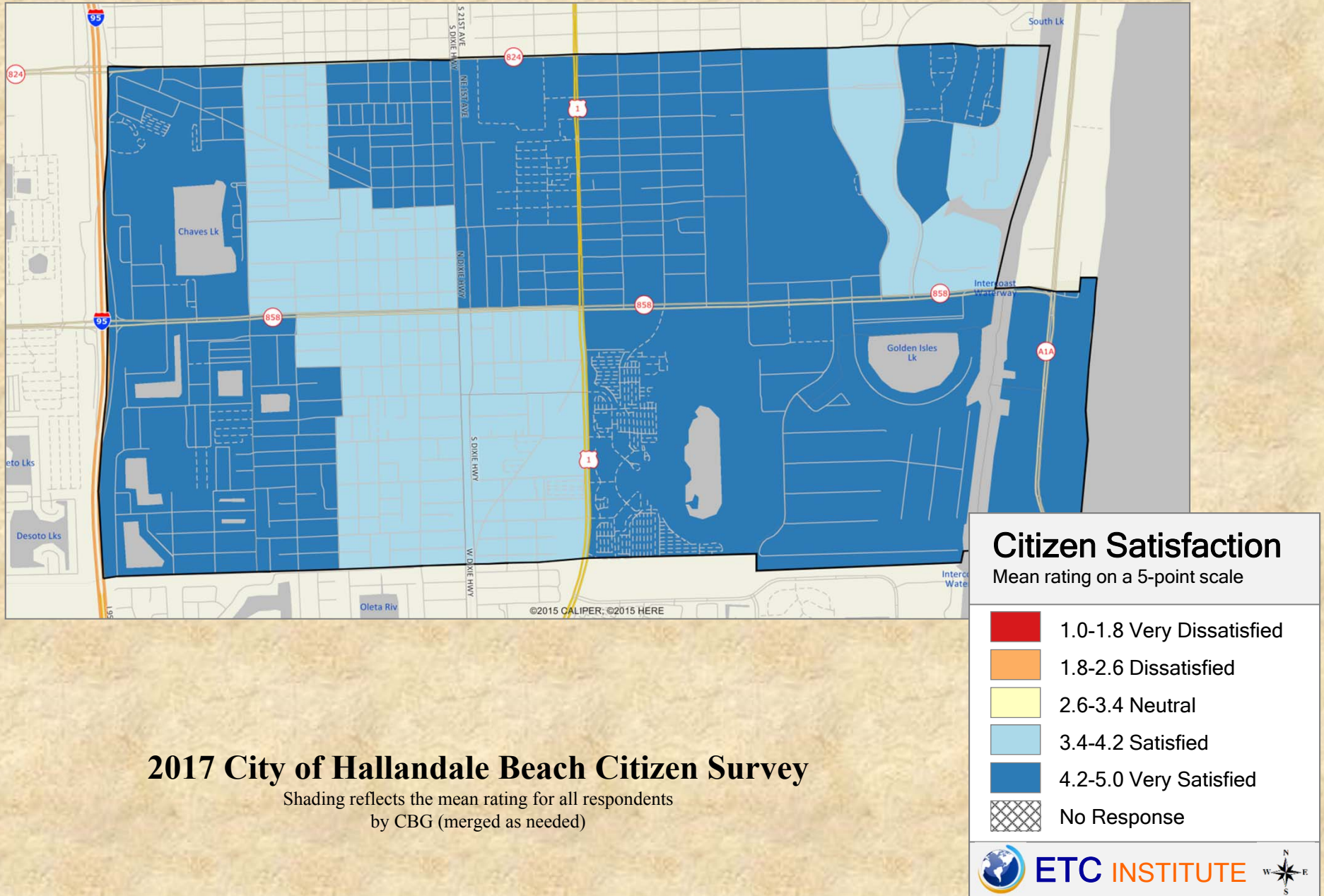




## Q6-6. Satisfaction with How Quickly Fire/Rescue Personnel Respond to Fire Emergencies

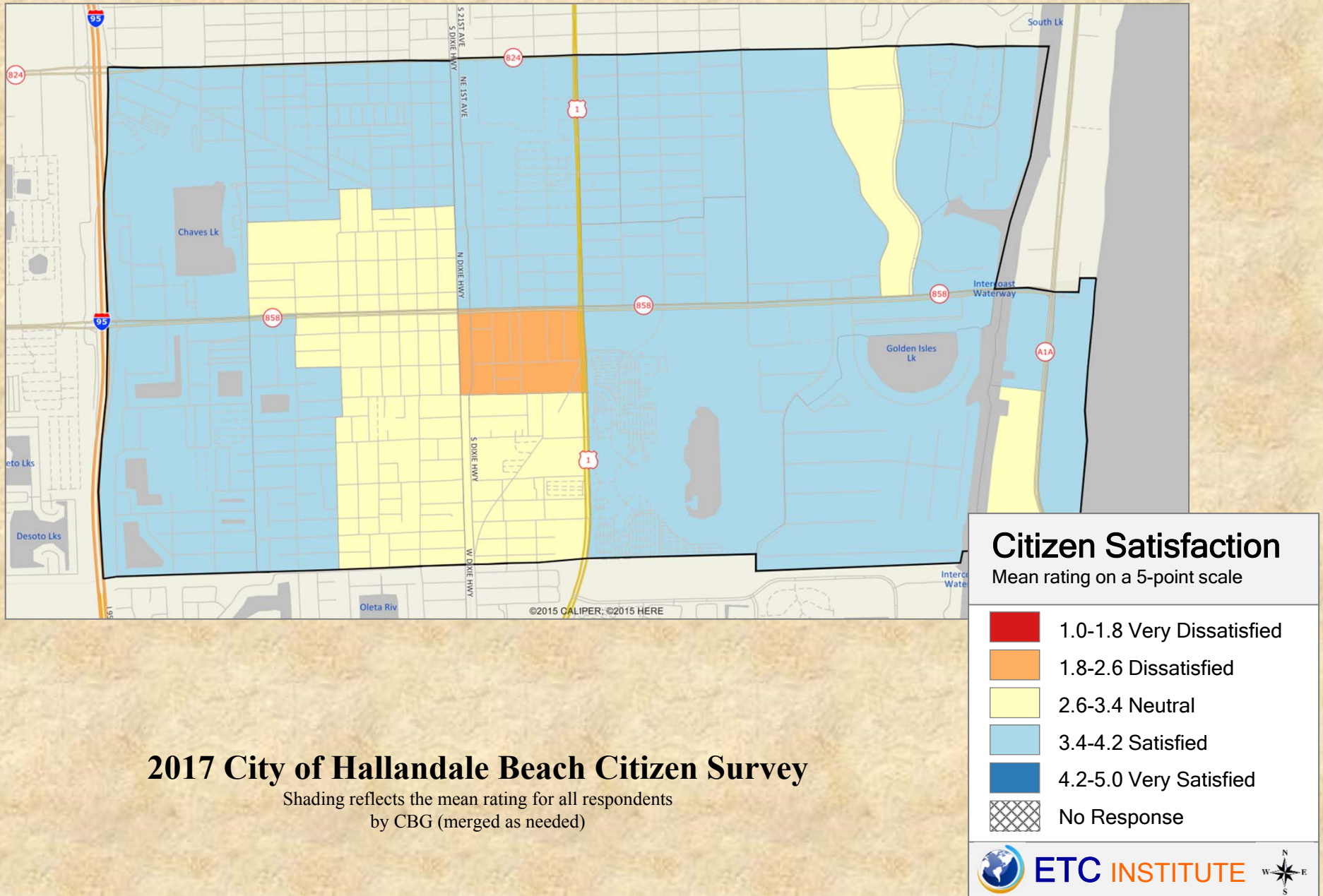


## Q6-7. Satisfaction with How Quickly Fire-Rescue Personnel Respond to Medical Emergencies

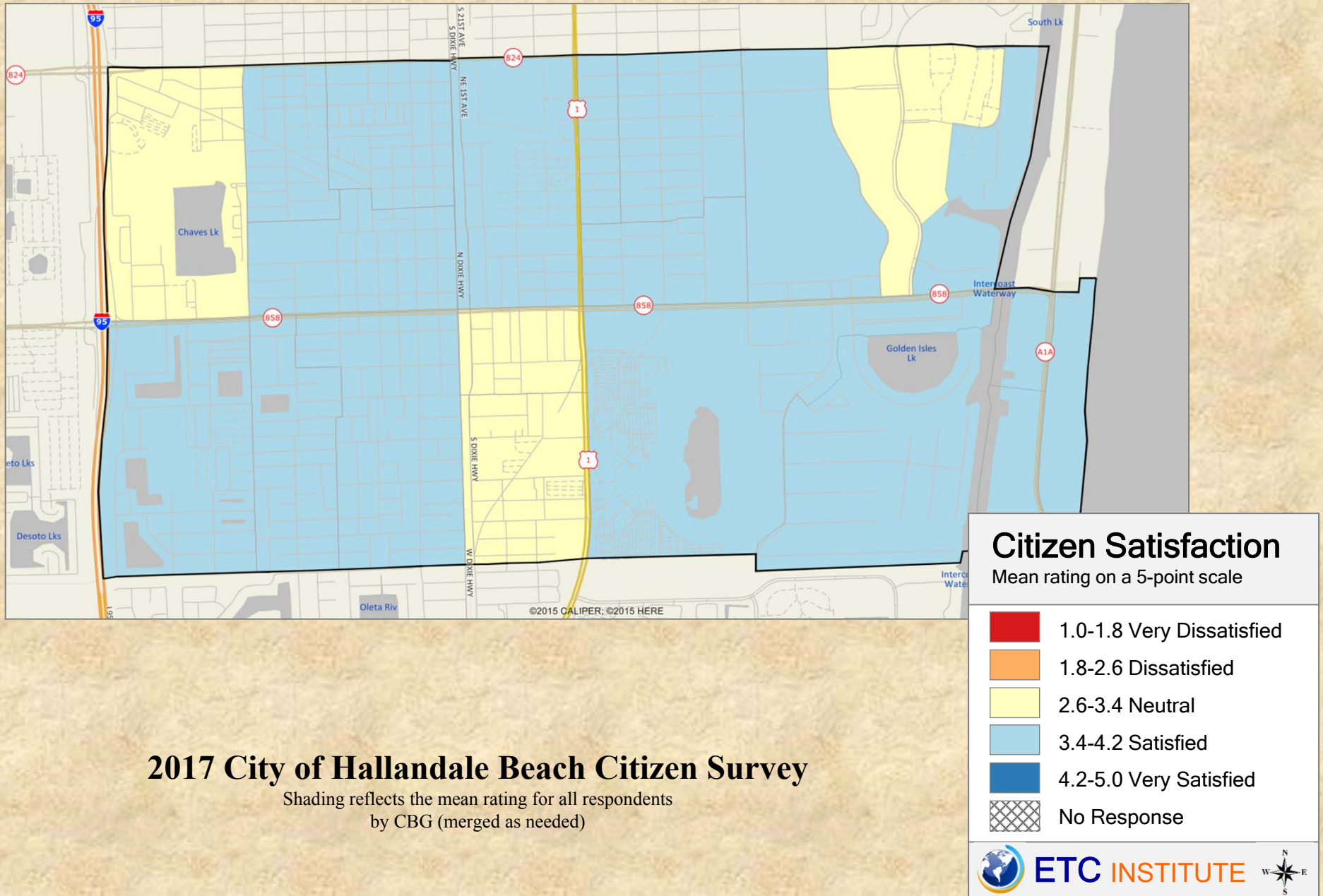




## Q6-8. Satisfaction with Public Safety Education Programs

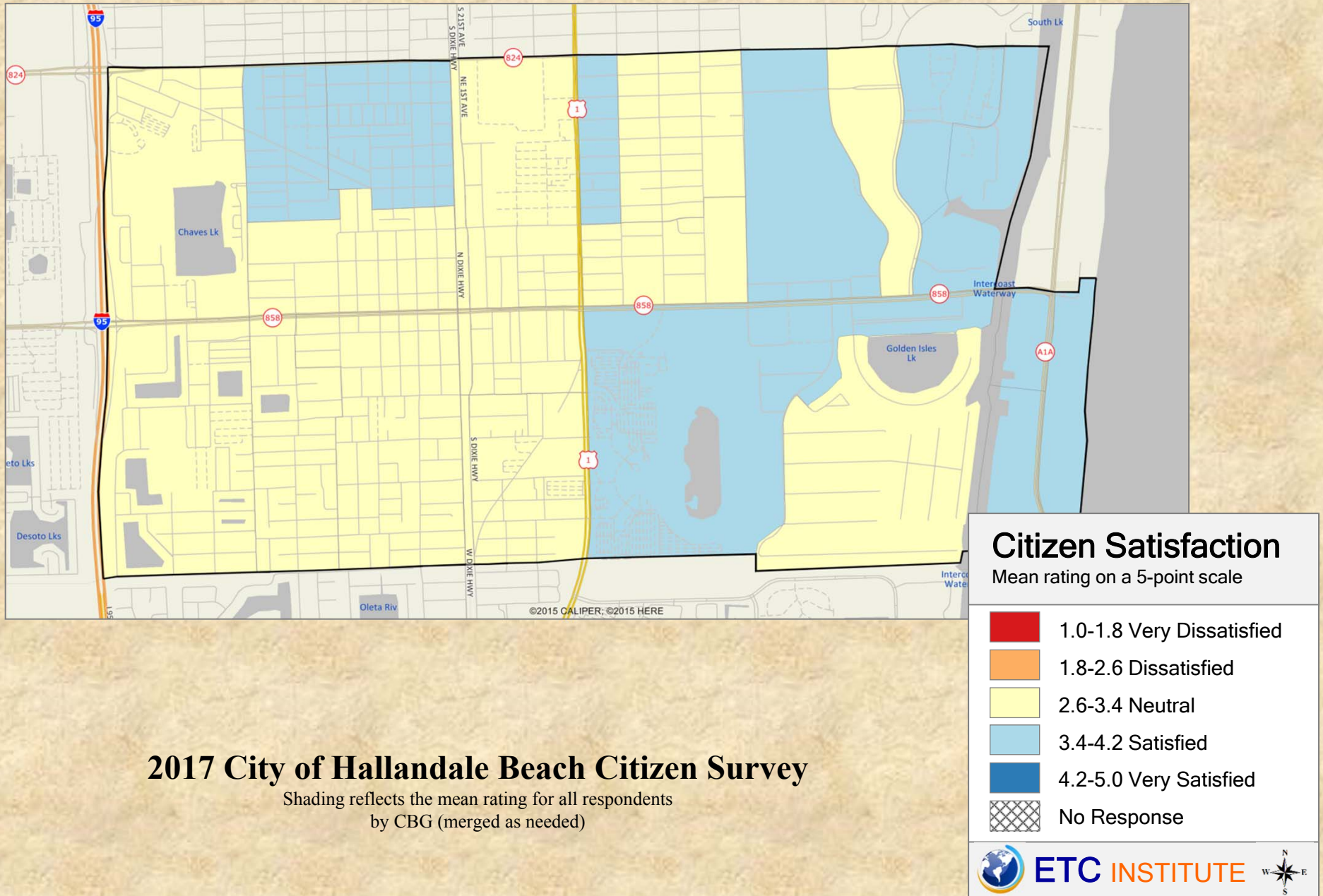


## Q9-1. Satisfaction with Maintenance of Major City Streets

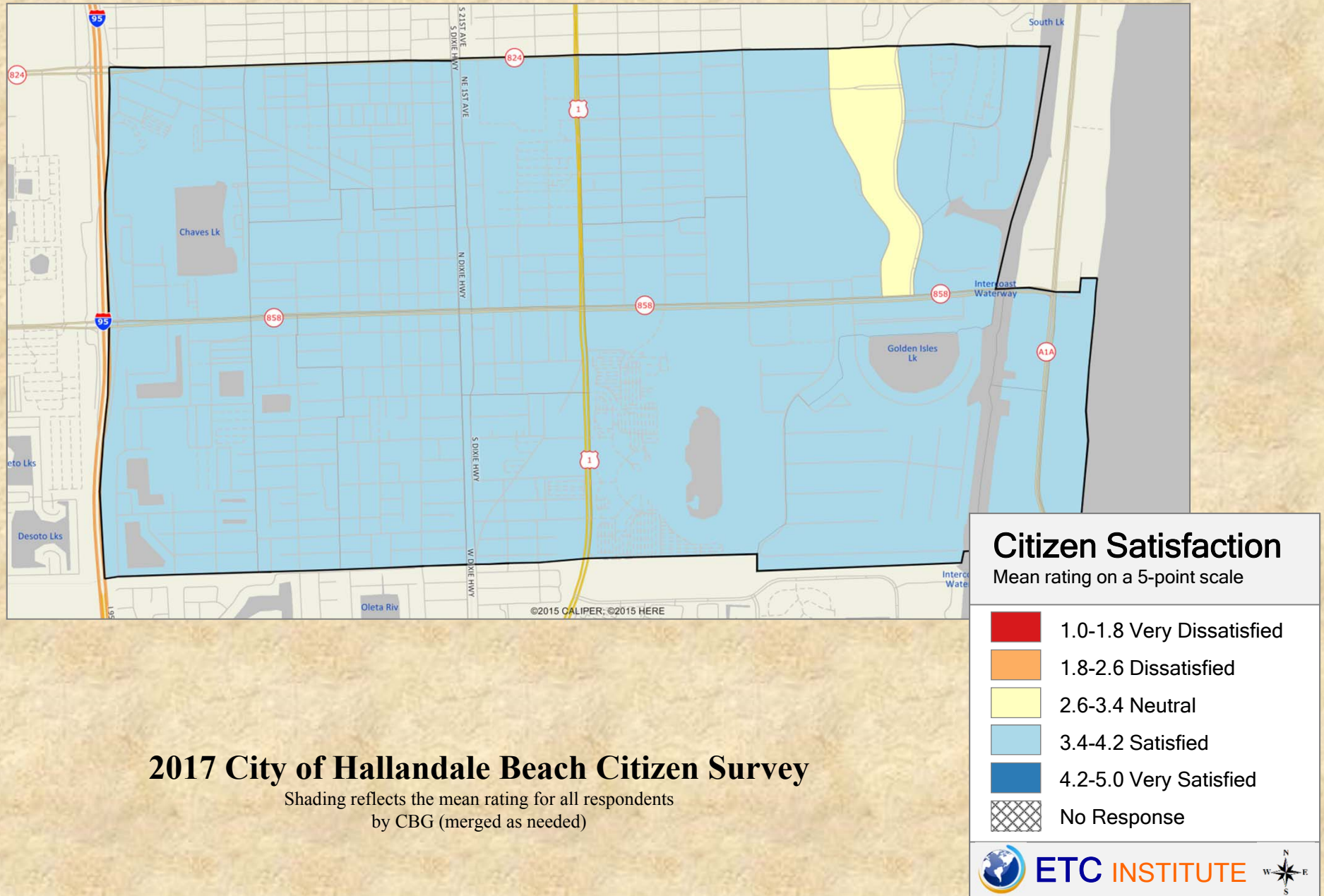




## Q9-2. Satisfaction with Maintenance of Streets in Your Neighborhood

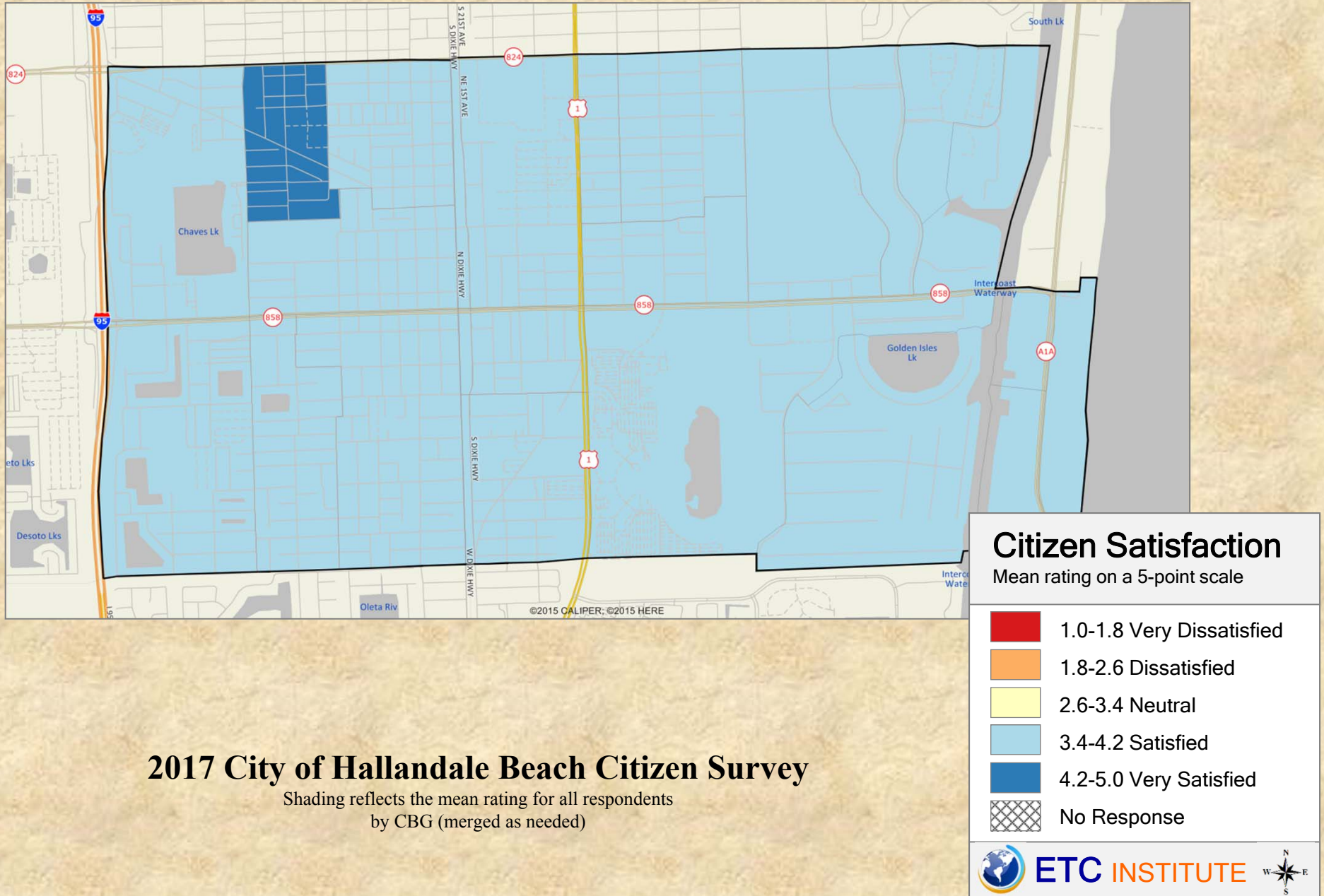


## Q9-3. Satisfaction with Maintenance of Traffic Signals/Street Signs

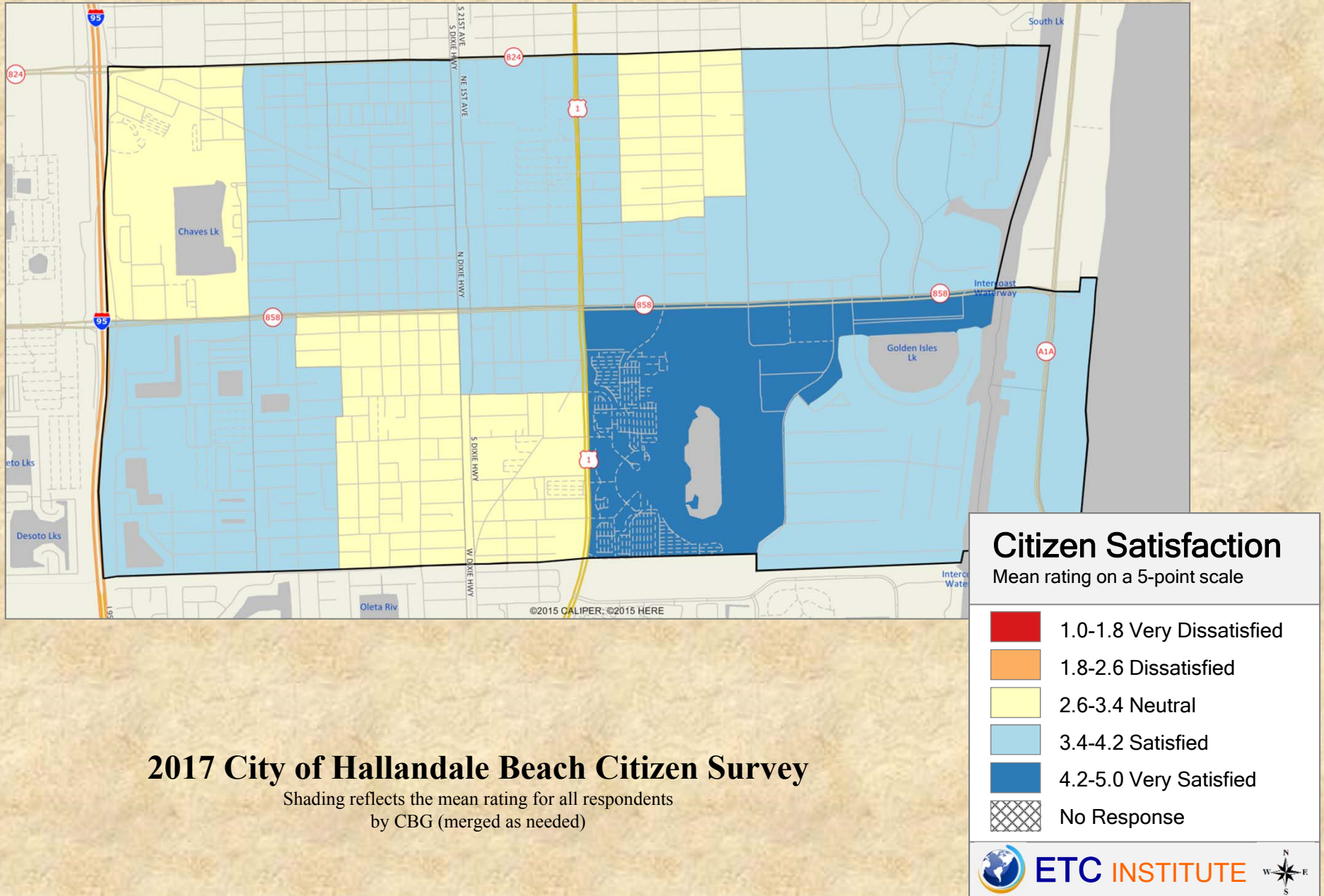




## Q9-4. Satisfaction with Landscaping of Medians and Public Areas Along Major City Streets

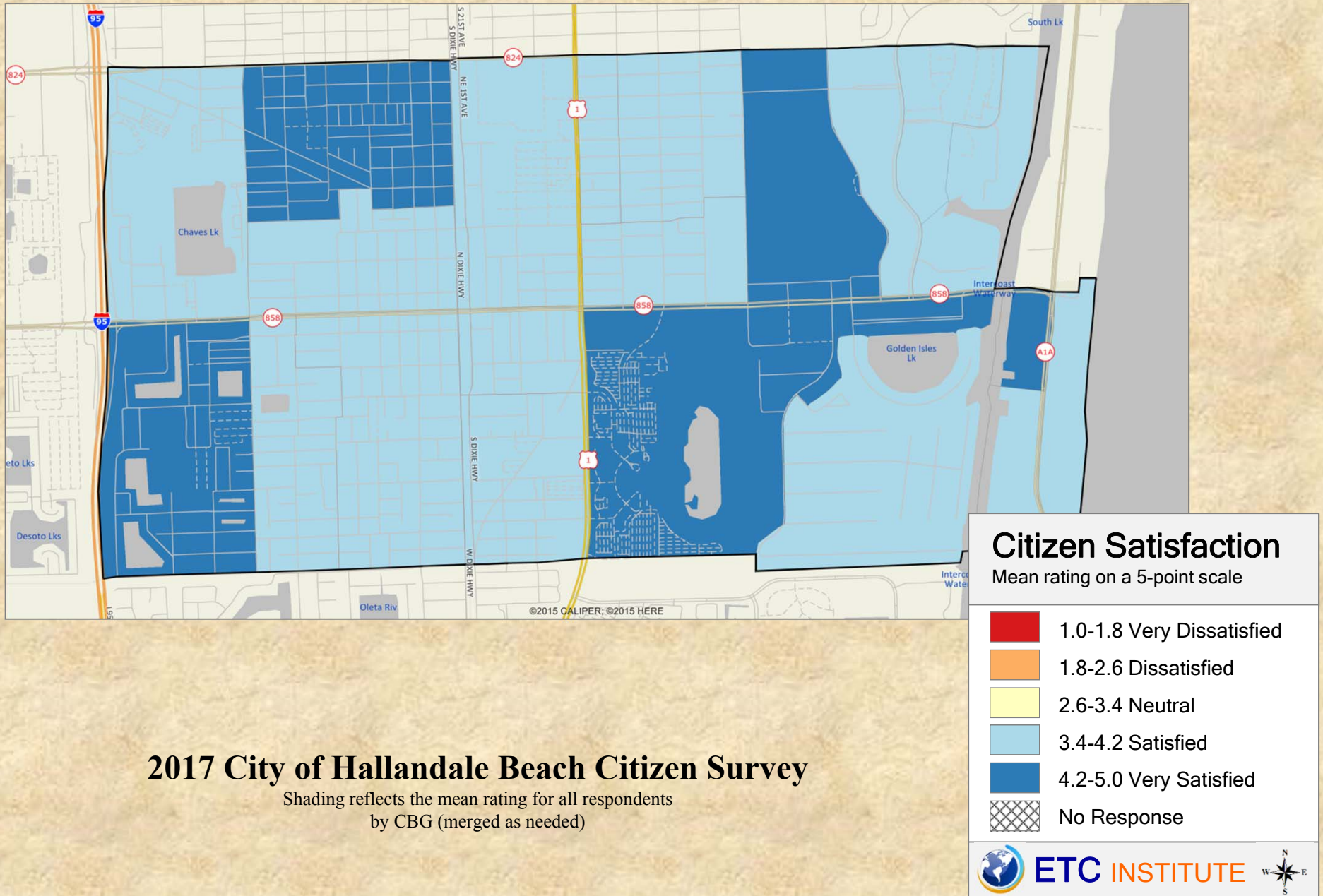


## Q9-5. Satisfaction with Landscaping of Medians and Public Areas Along Streets in Your Neighborhood

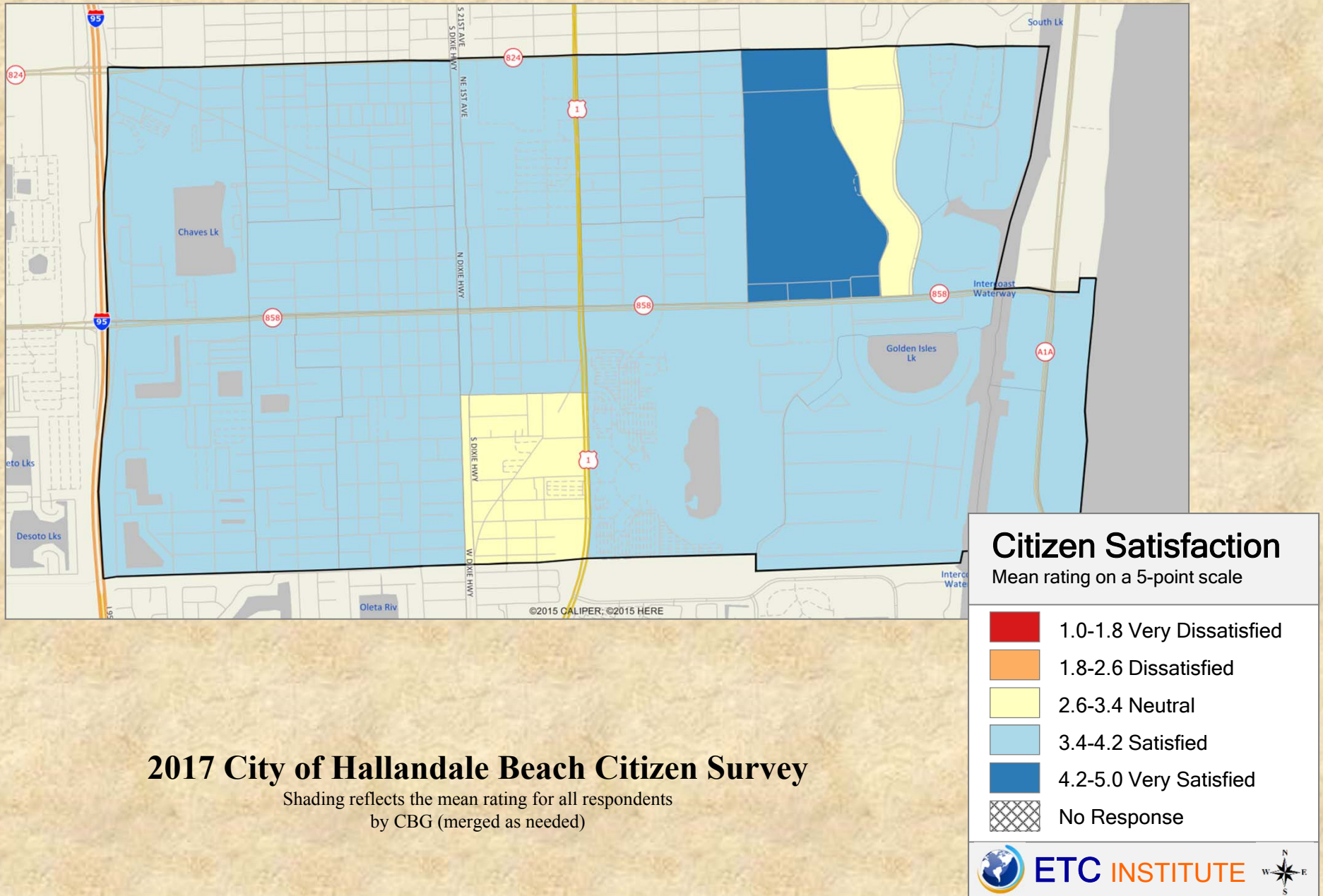




## Q9-6. Satisfaction with Maintenance of City Buildings

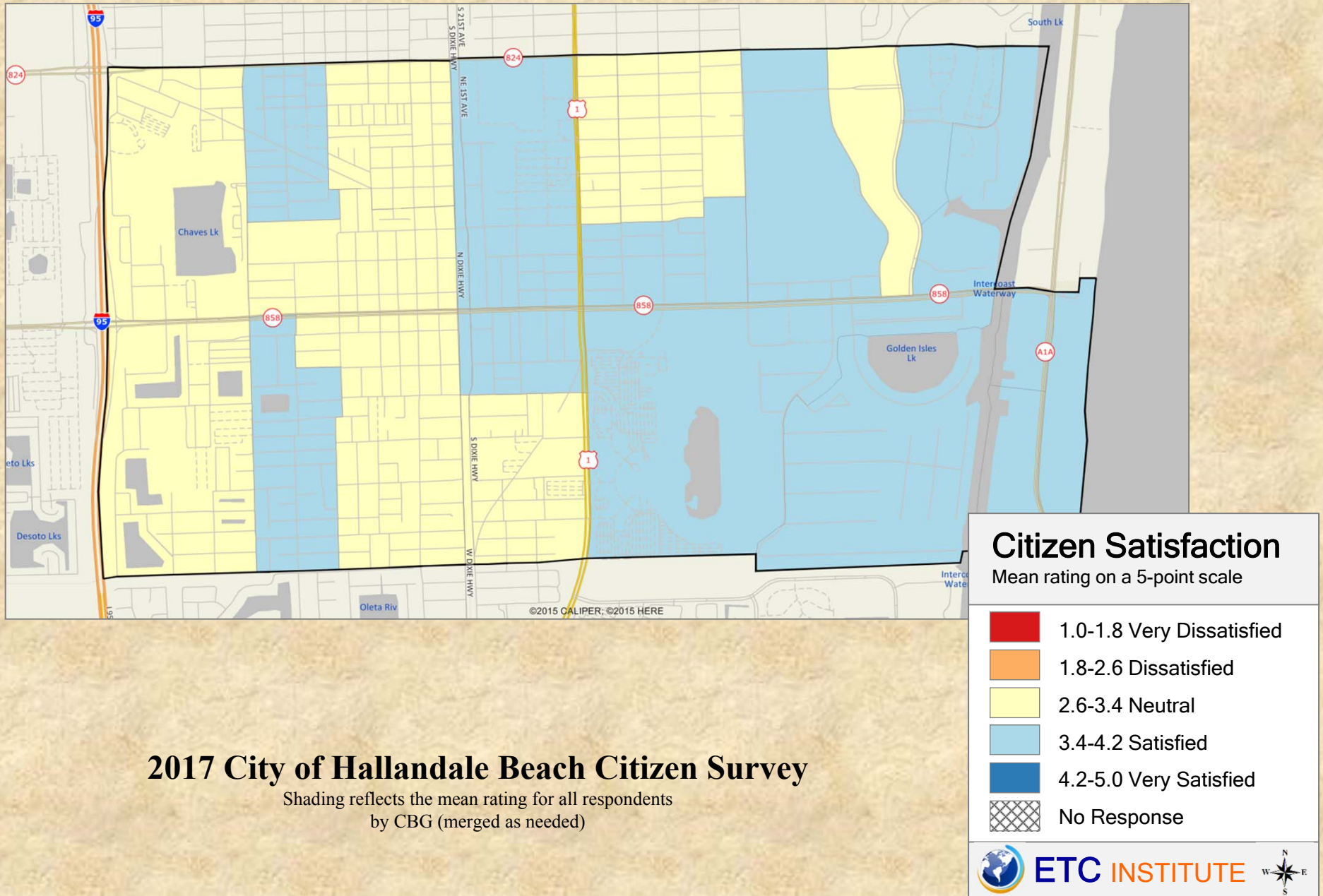


## Q9-7. Satisfaction with Overall Cleanliness of City Streets and Public Areas

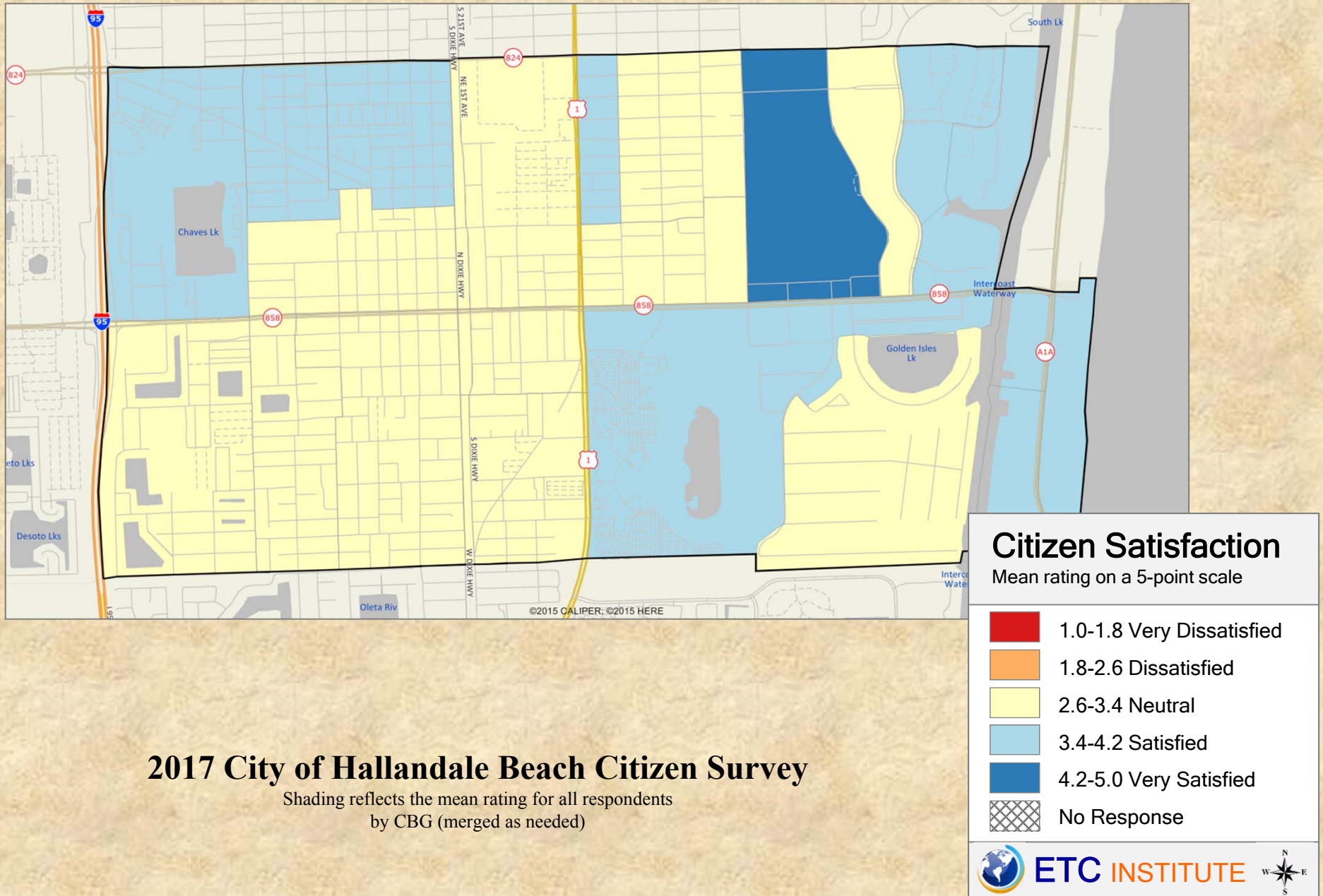




## Q9-8. Satisfaction with Adequacy of City Street Lighting

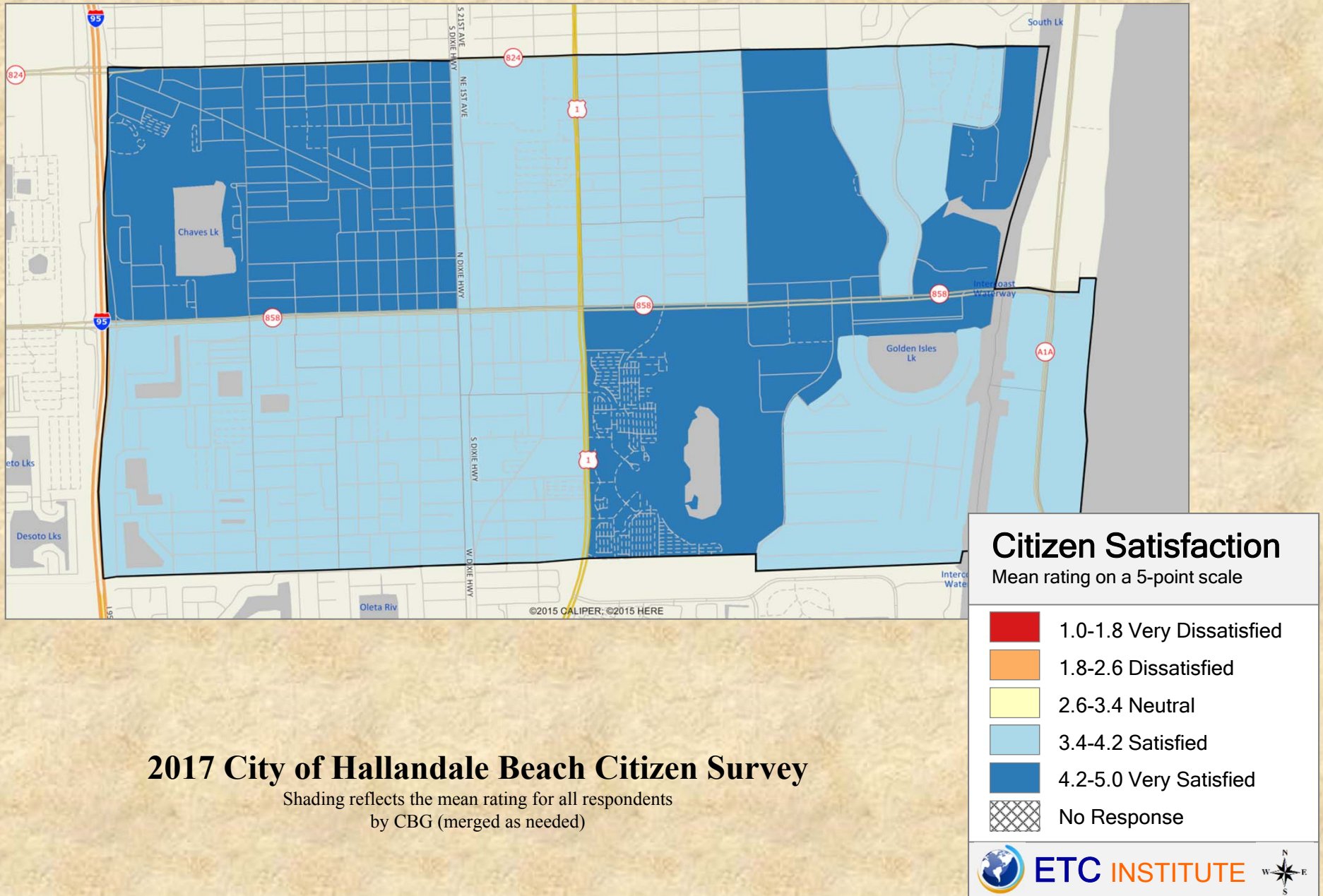


## Q9-9. Satisfaction with Availability of Sidewalks in Your Neighborhood

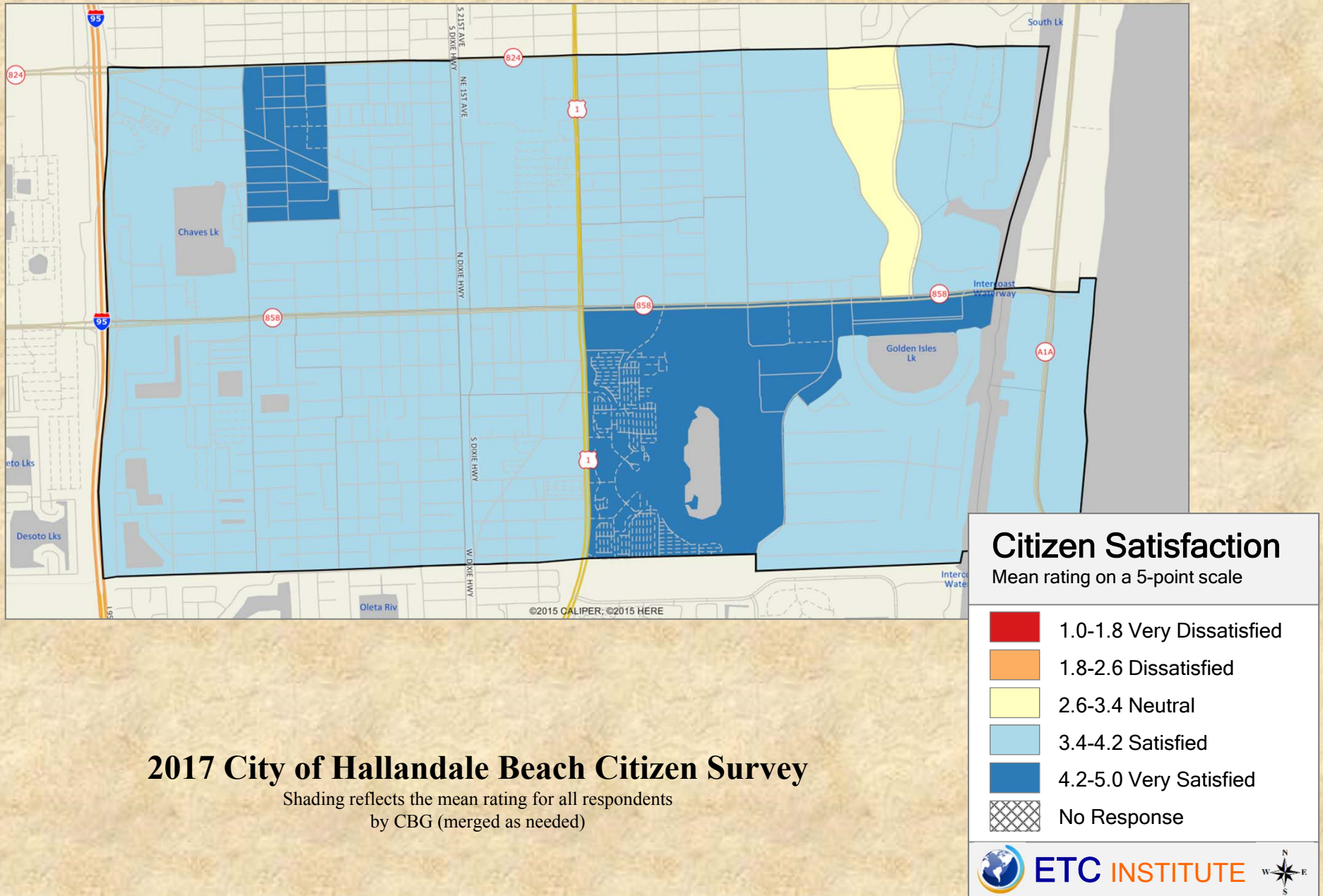




## Q11-1. Satisfaction with Appearance of City Parks

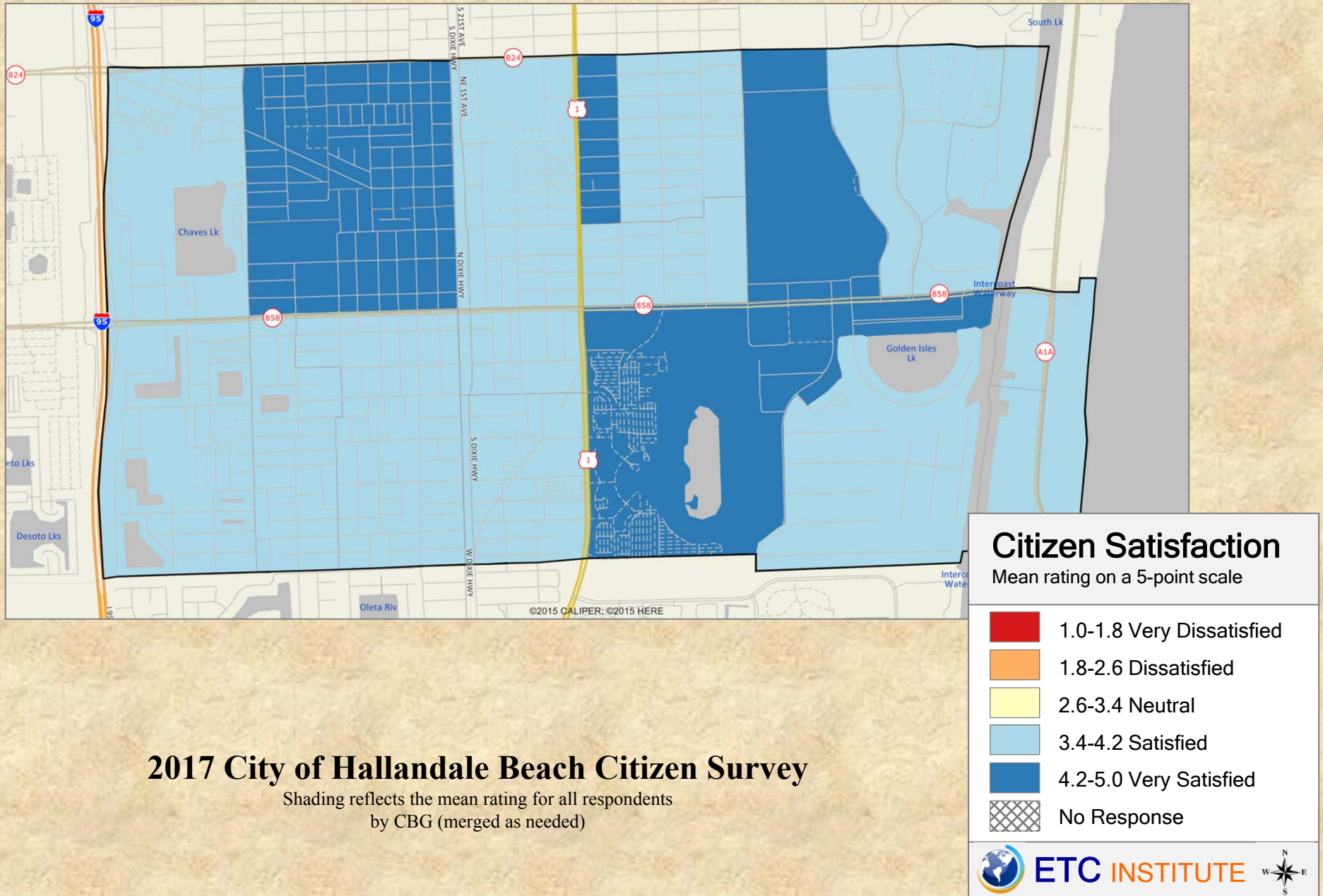


## Q11-2. Satisfaction with the Number of City Parks

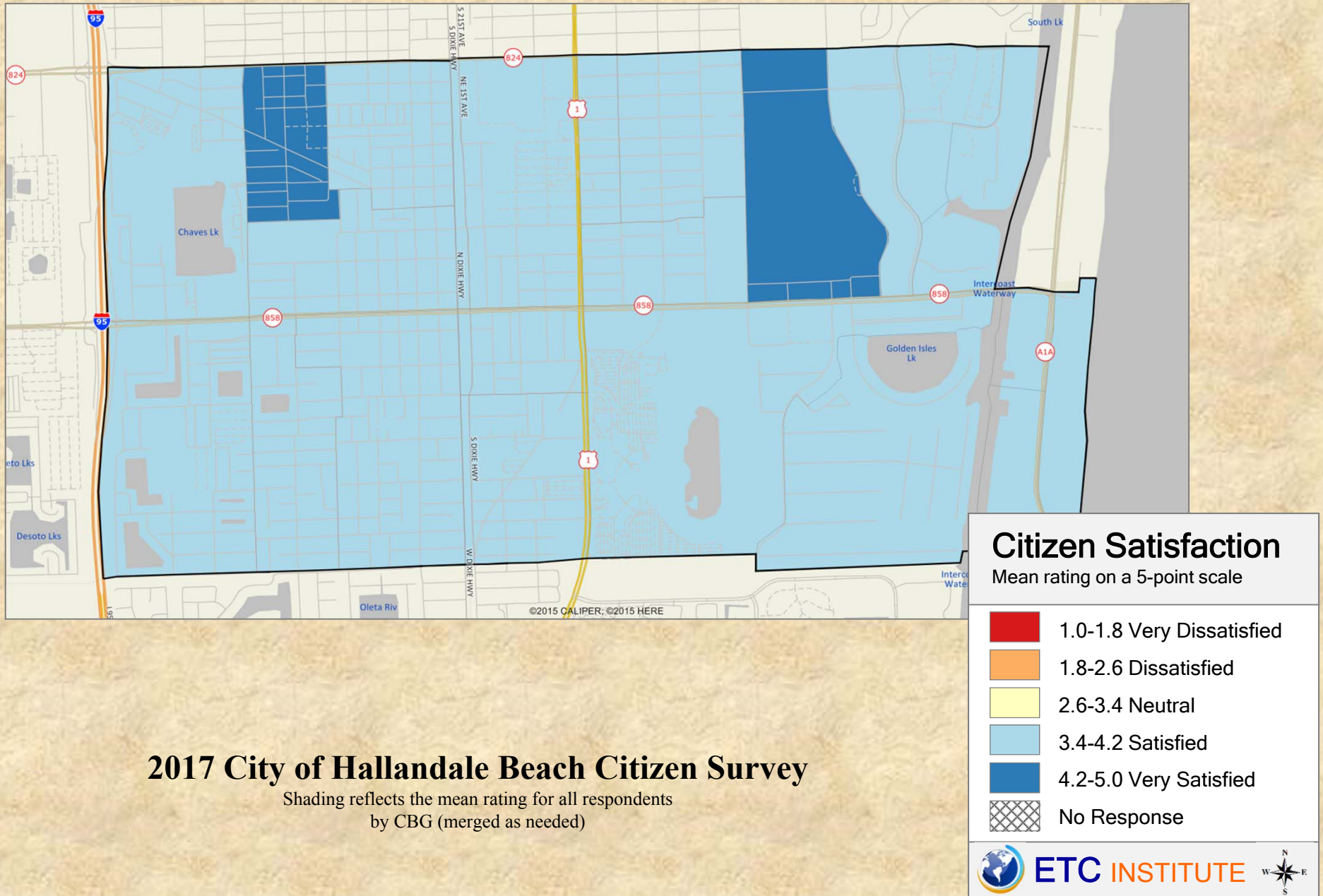




## Q11-3. Satisfaction with Appearance of Recreational Facilities

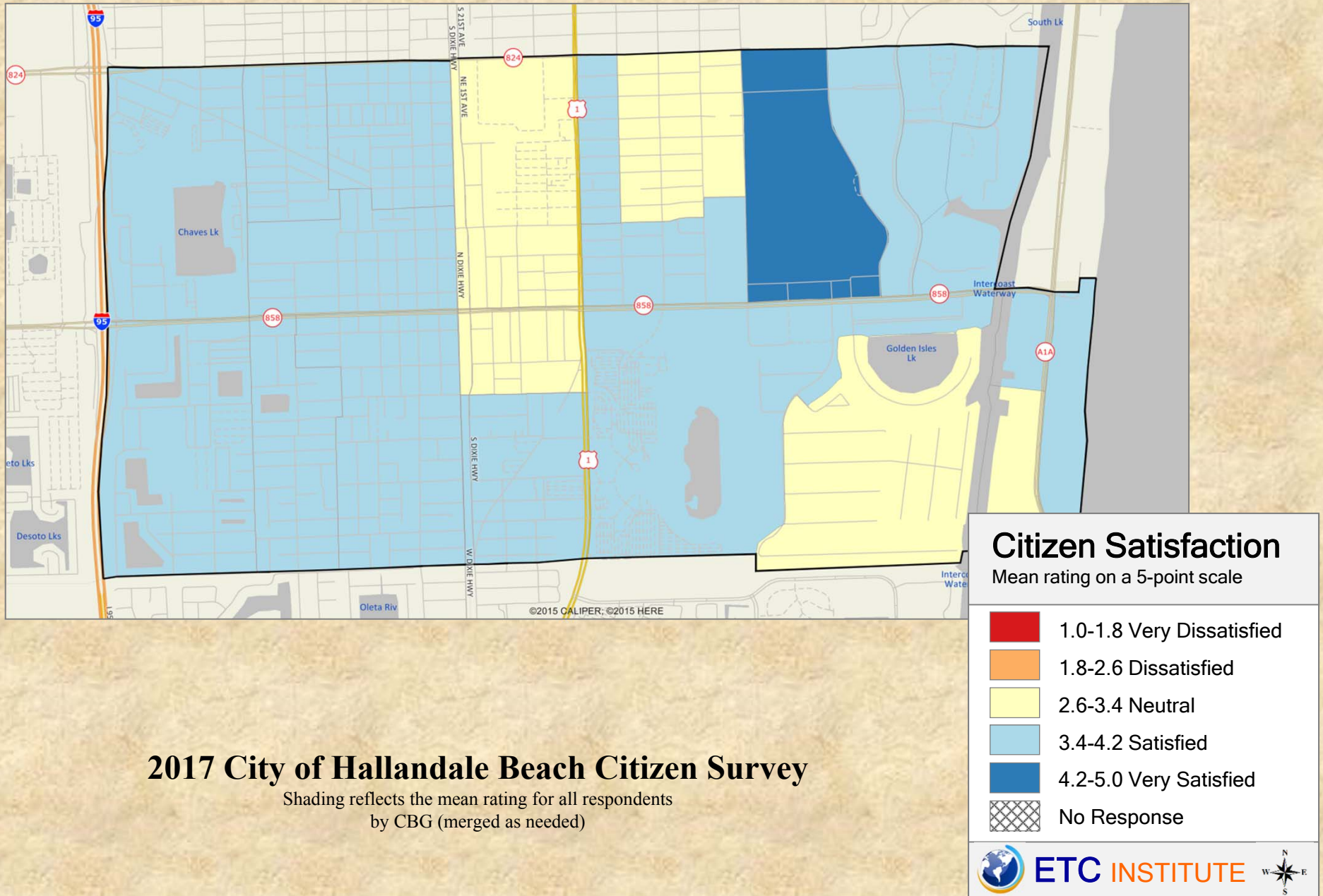


## Q11-4. Satisfaction with Variety of Amenities Offered in City Parks

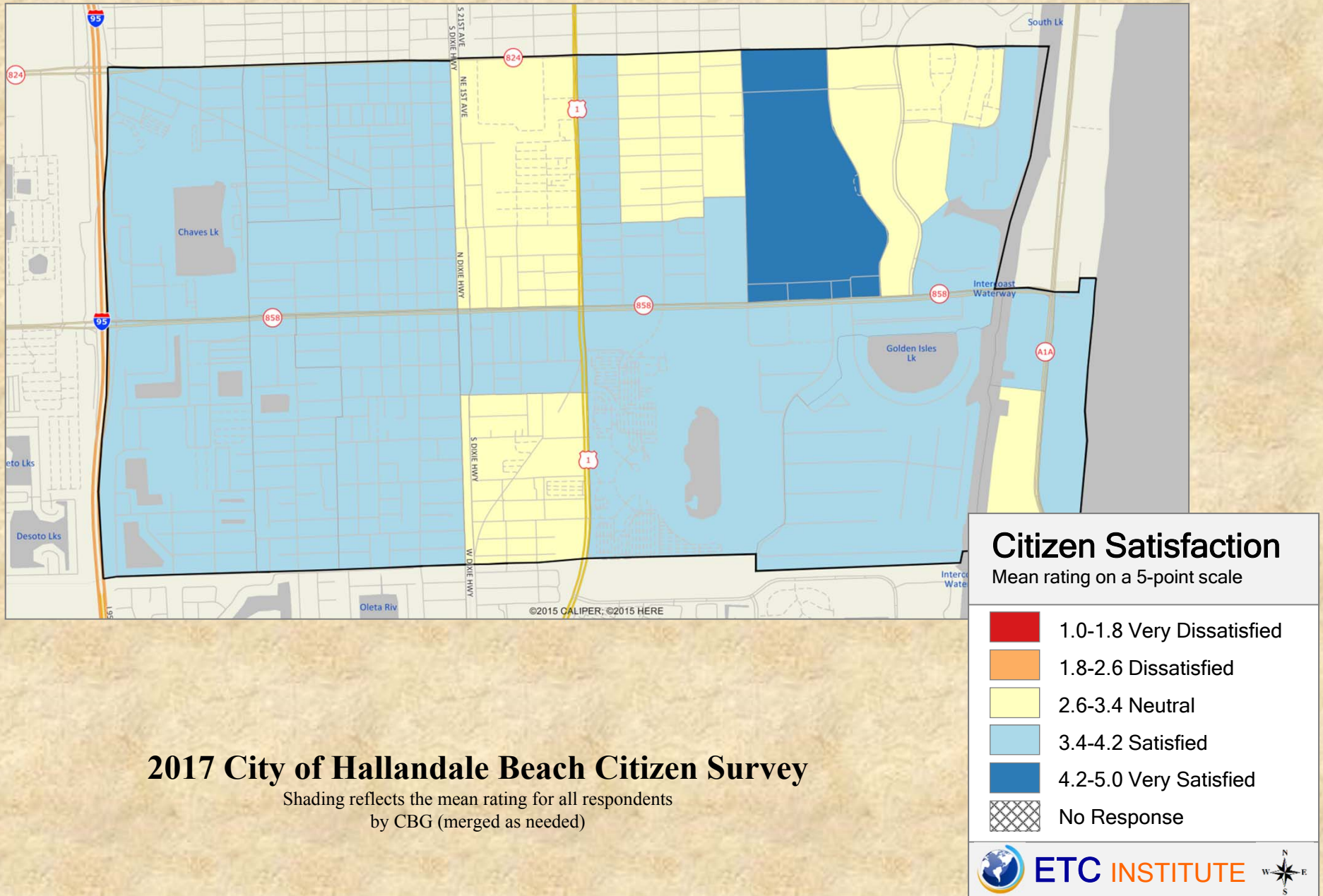




## Q11-5. Satisfaction with Availability of Walking and Biking Paths

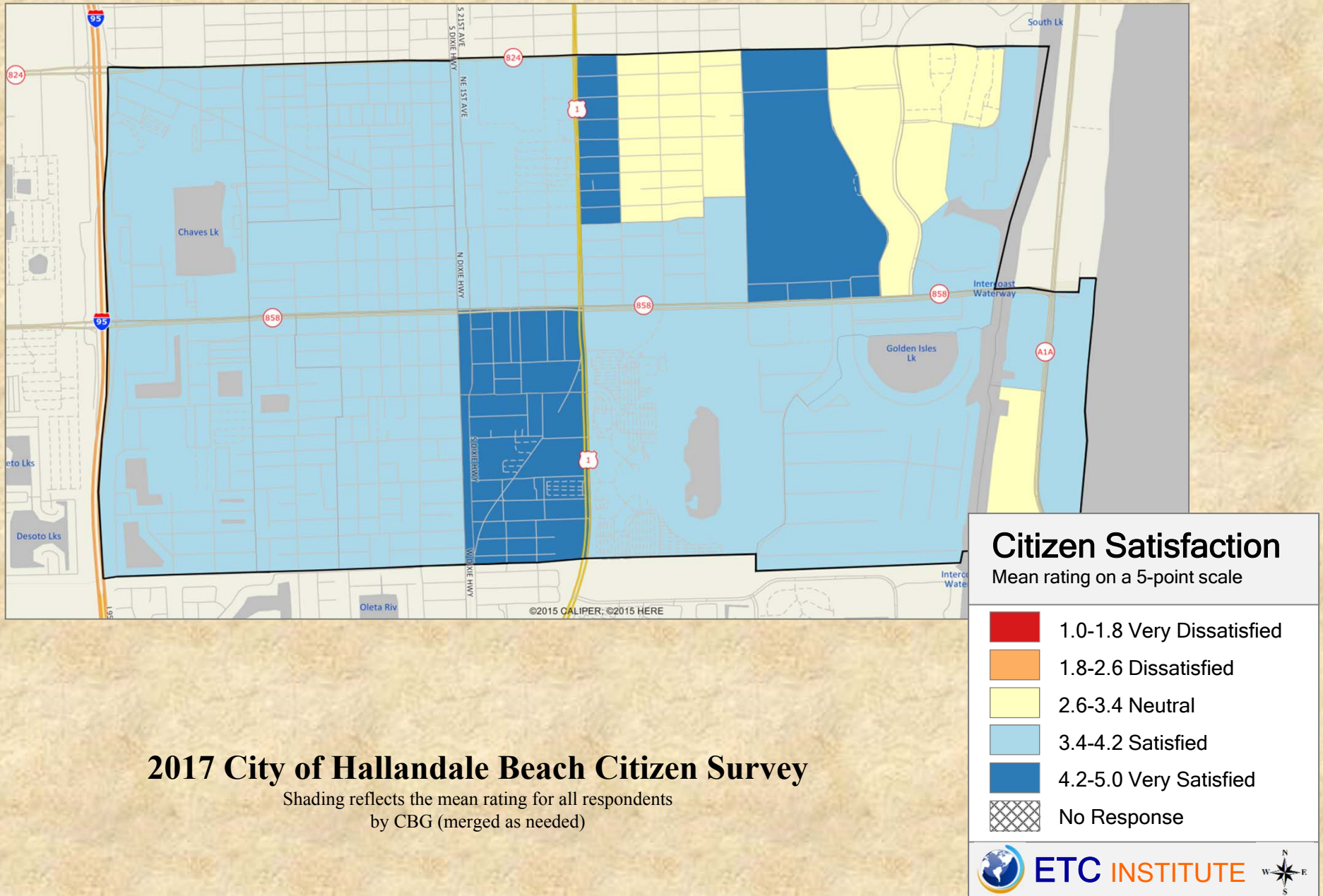


## Q11-6. Satisfaction with Outdoor Athletic Fields

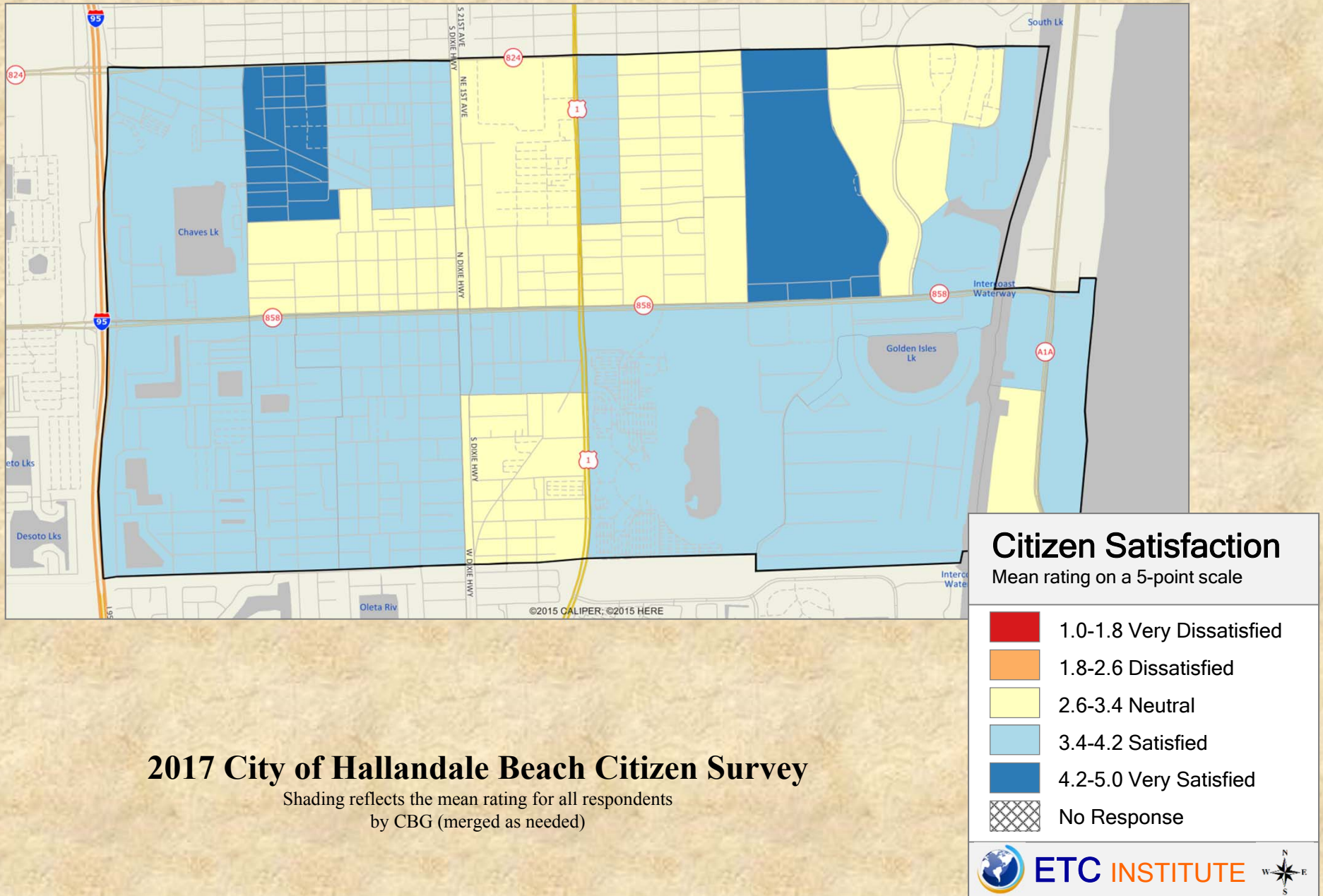




## Q11-7. Satisfaction with the City's Youth Athletic Programs

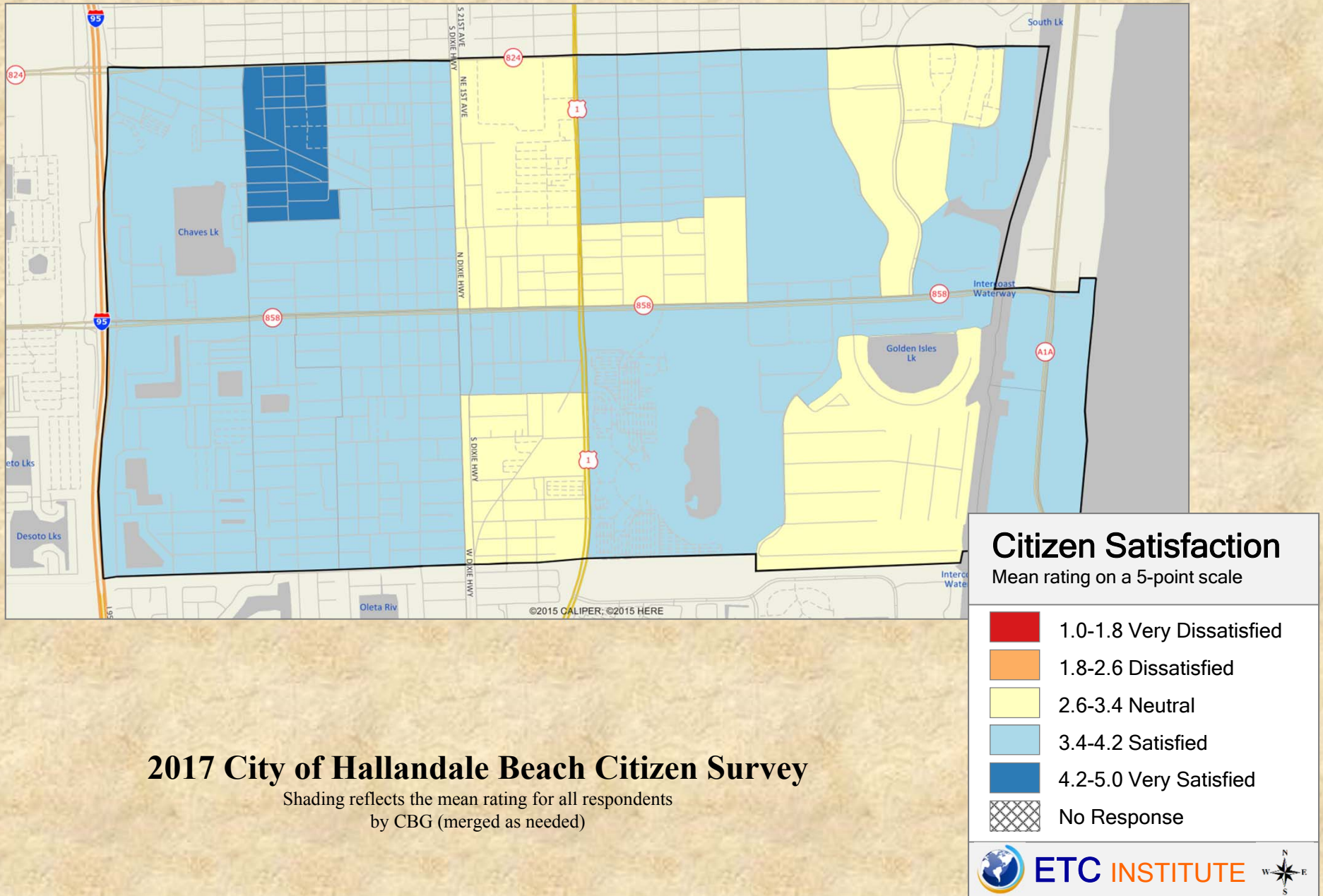


## Q11-8. Satisfaction with the City's Adult Athletic Programs

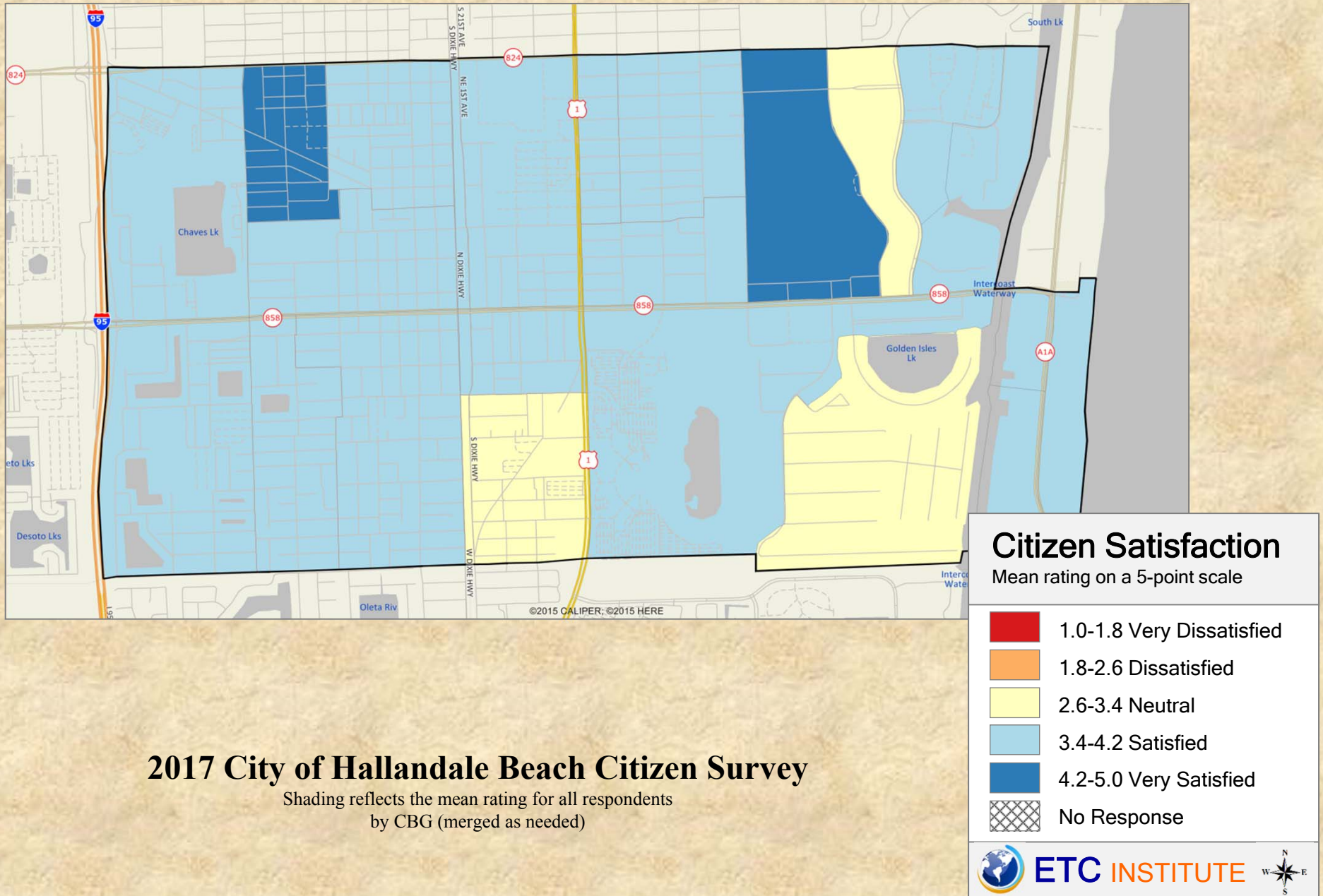




## Q11-9. Satisfaction with Variety of Recreational Programs Offered

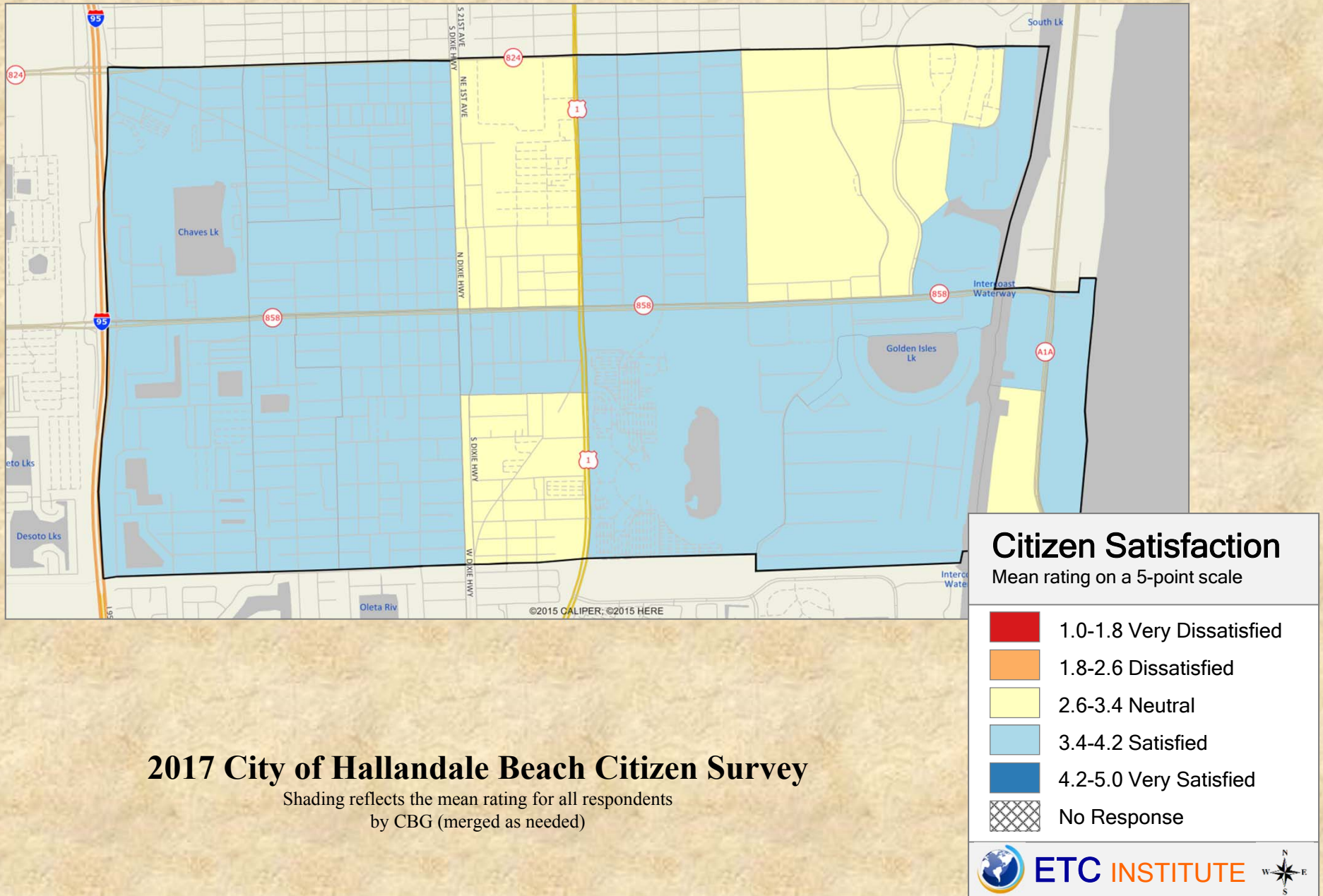


## Q11-10. Satisfaction with Special Events

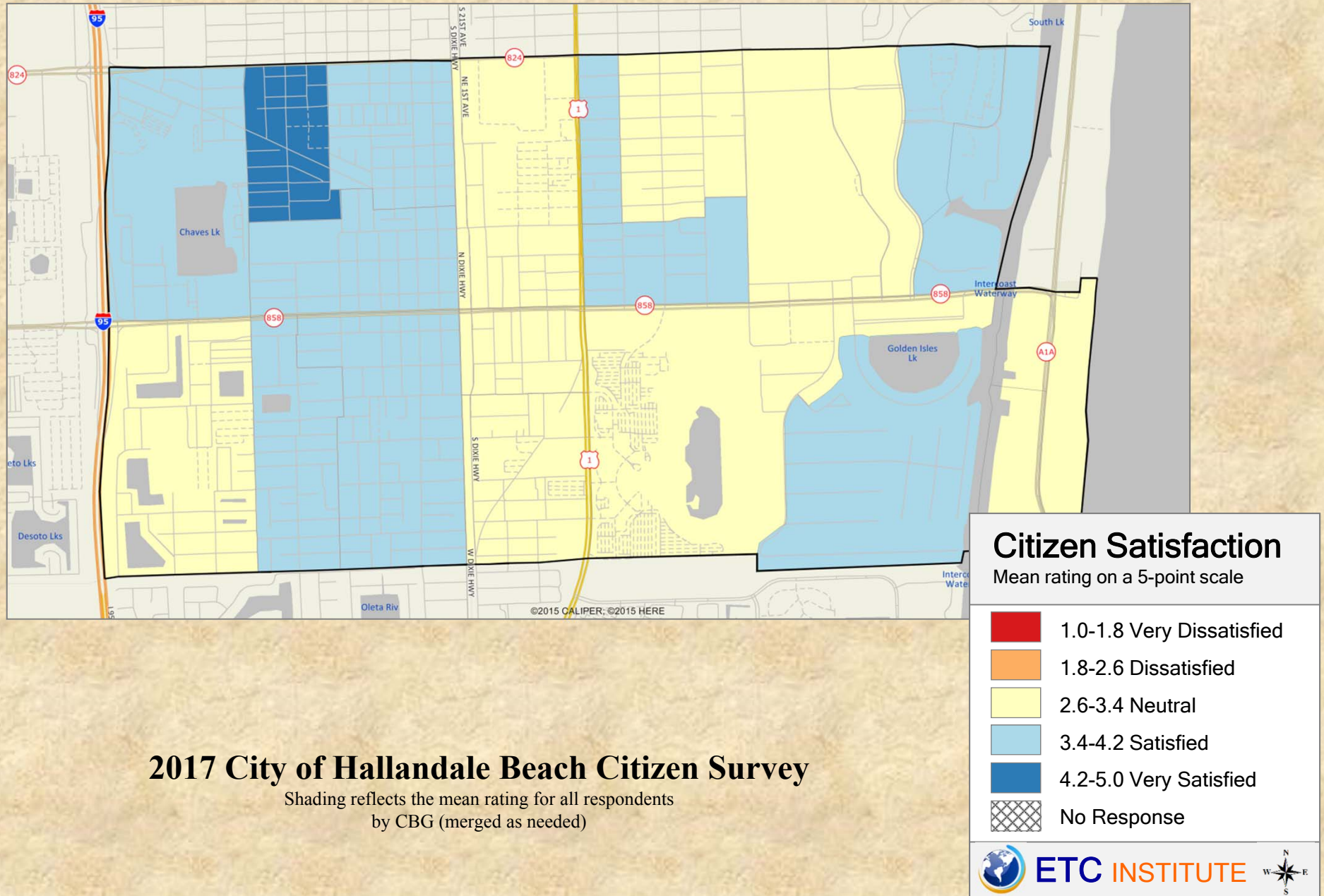




## Q11-11. Satisfaction Ease of Registering for Programs

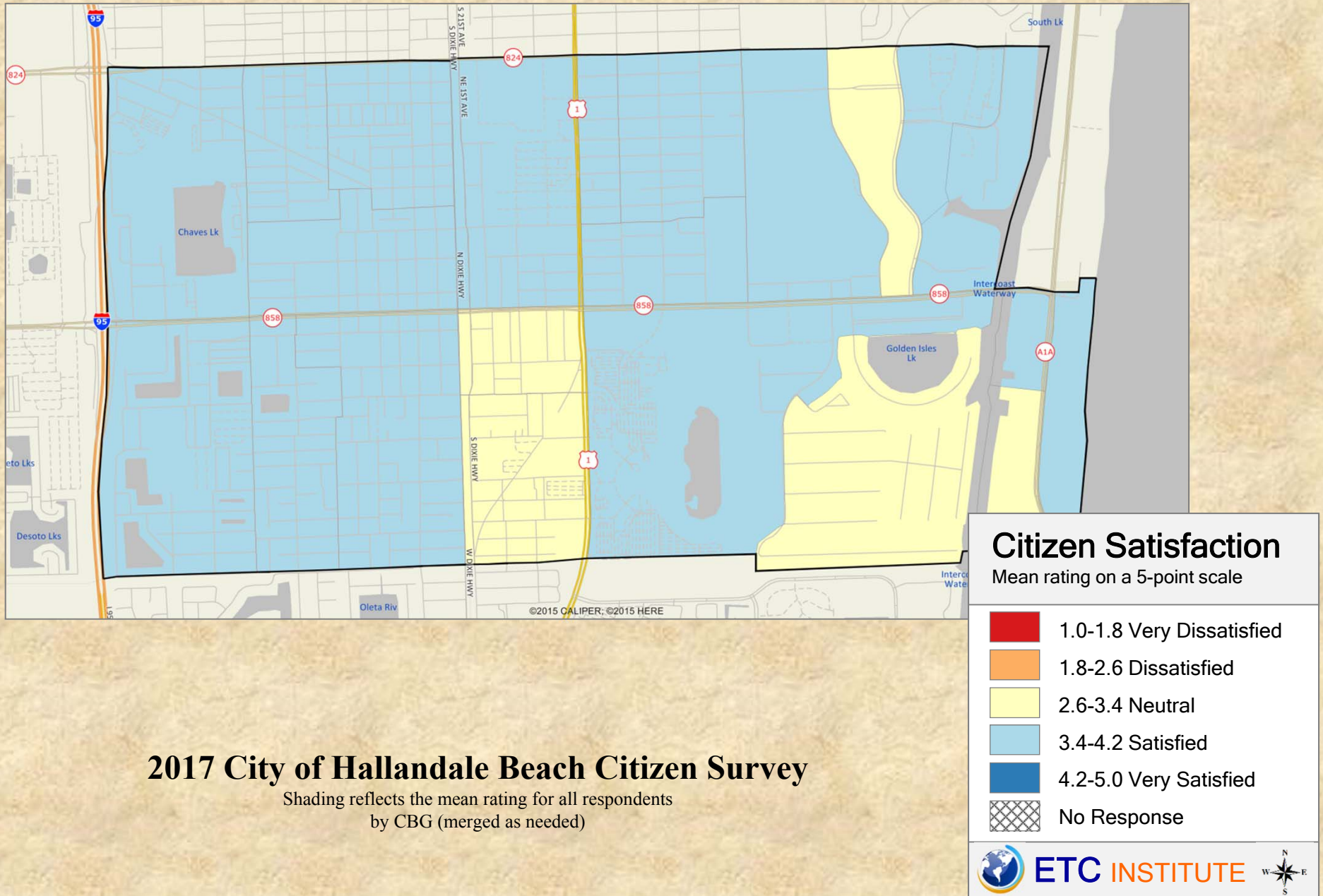


## Q11-12. Satisfaction with Fees Charged for Recreation Programs

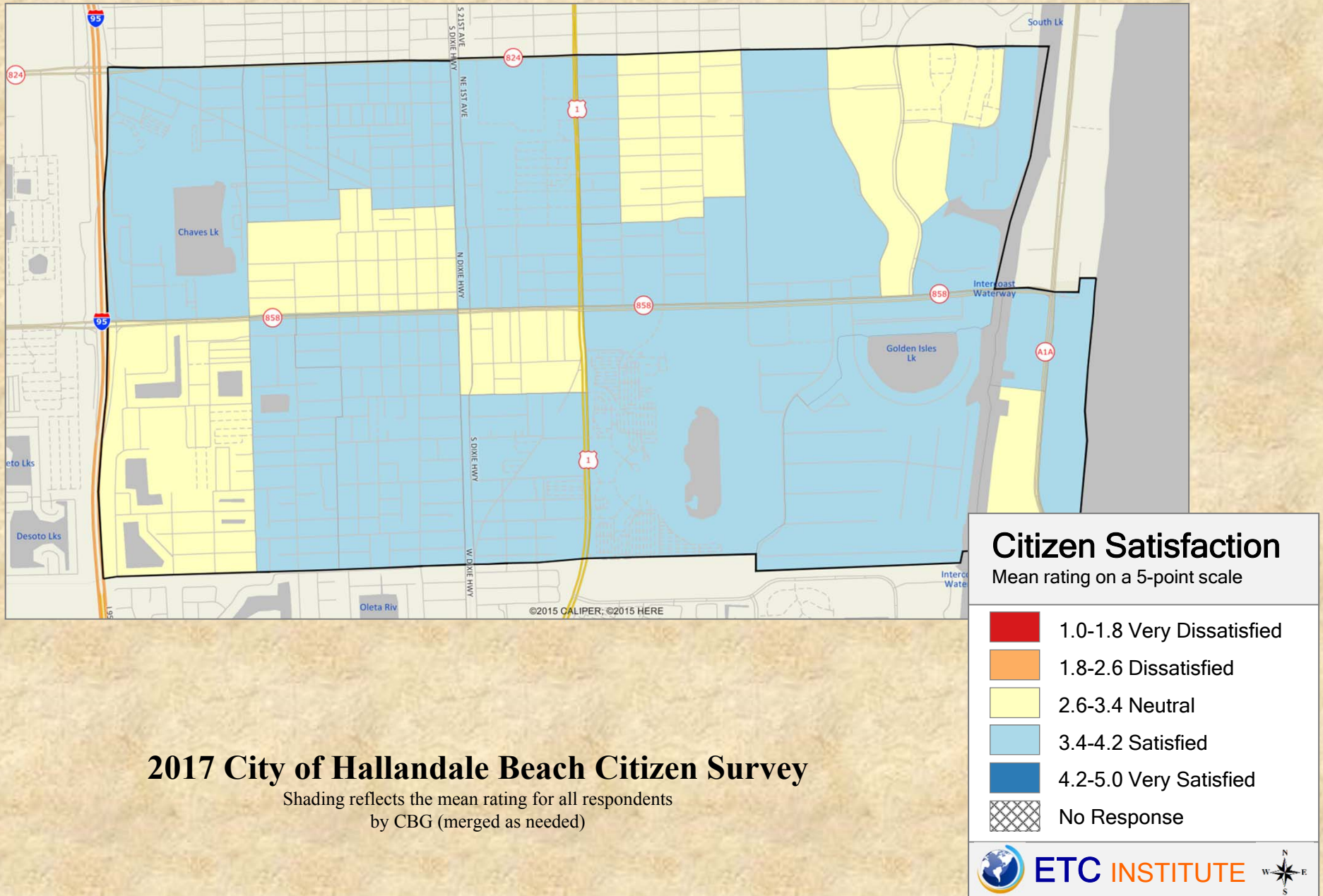




## Q11-13. Satisfaction with Park Rental Facilities

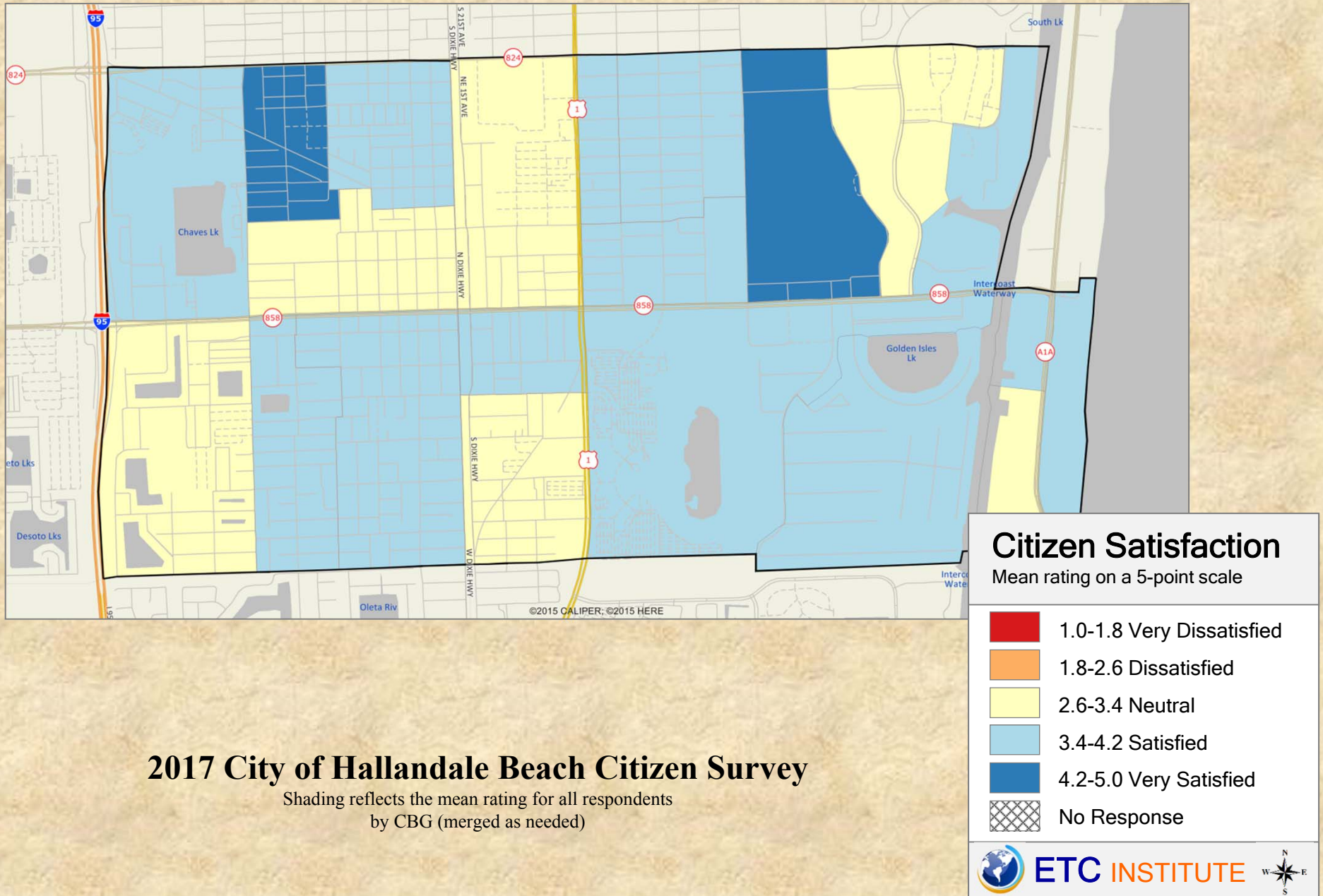


## Q11-14. Satisfaction with the City's Day Camp Programs

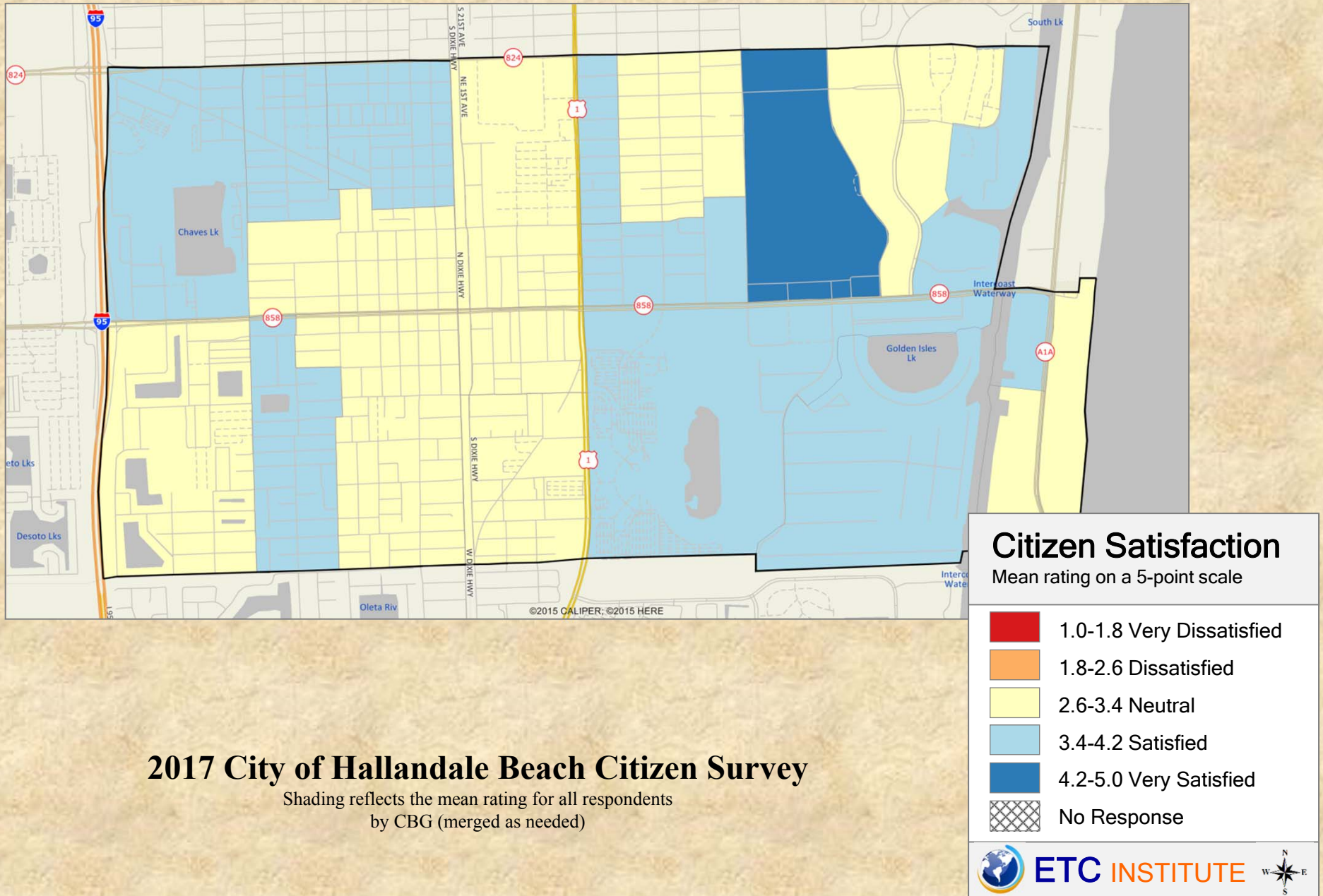




# Q11-15. Satisfaction with Appearance and Quality of the Tennis Complex

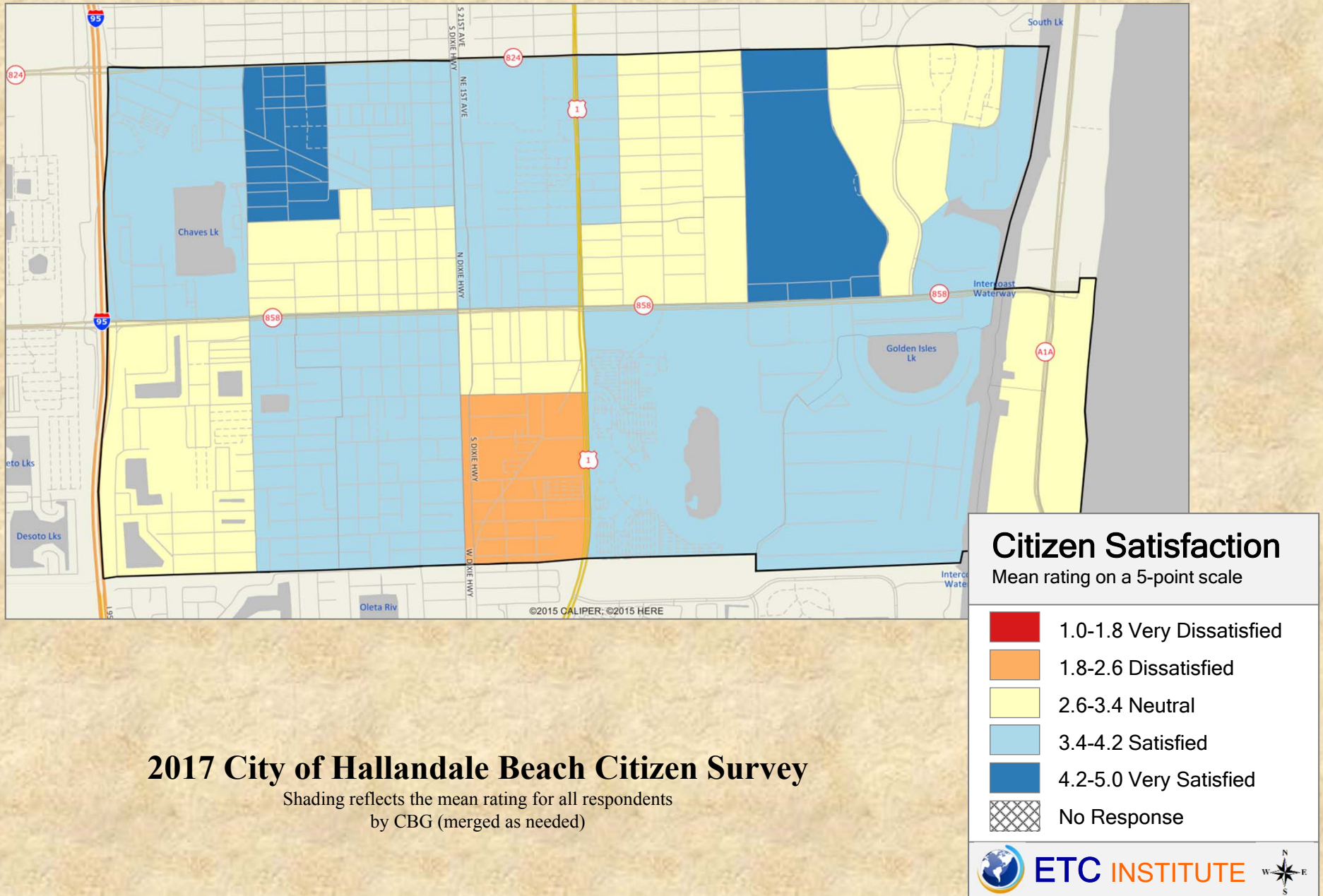


# Q11-16. Satisfaction with Aquatics Facility and Programs Offered

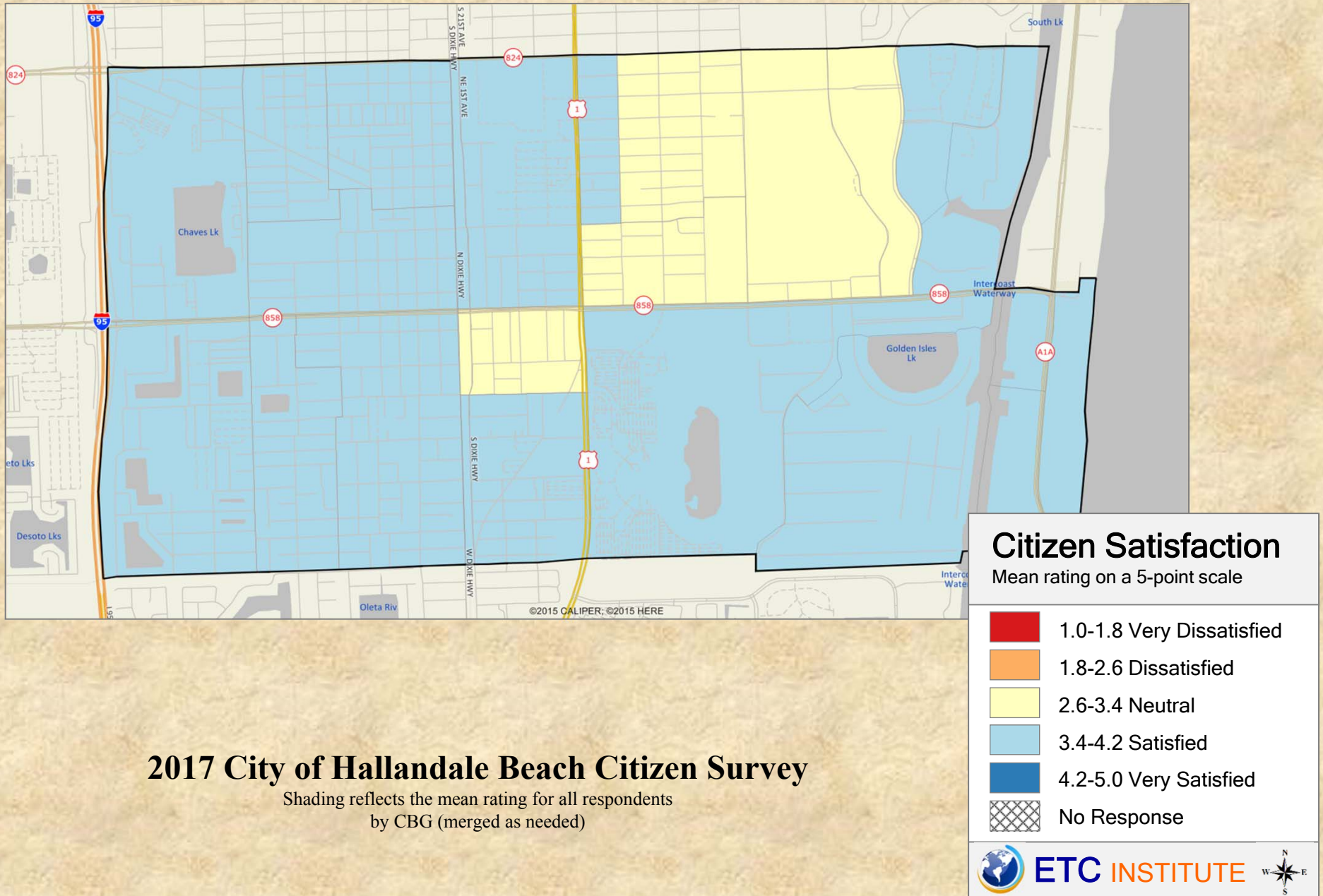




## Q11-17. Satisfaction with Availability of Teen Programs

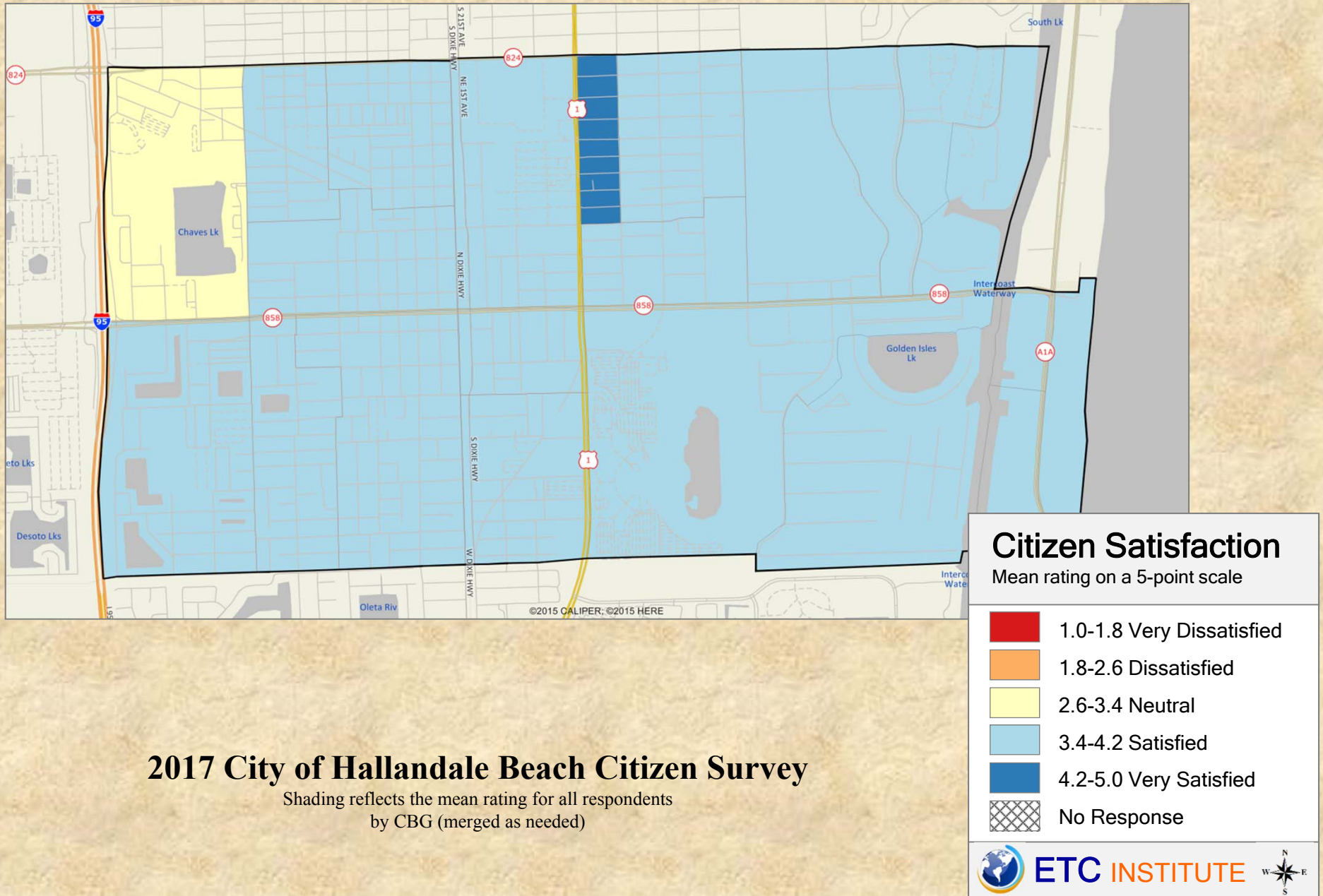


## Q13-1. Satisfaction with Water and Sewer Service

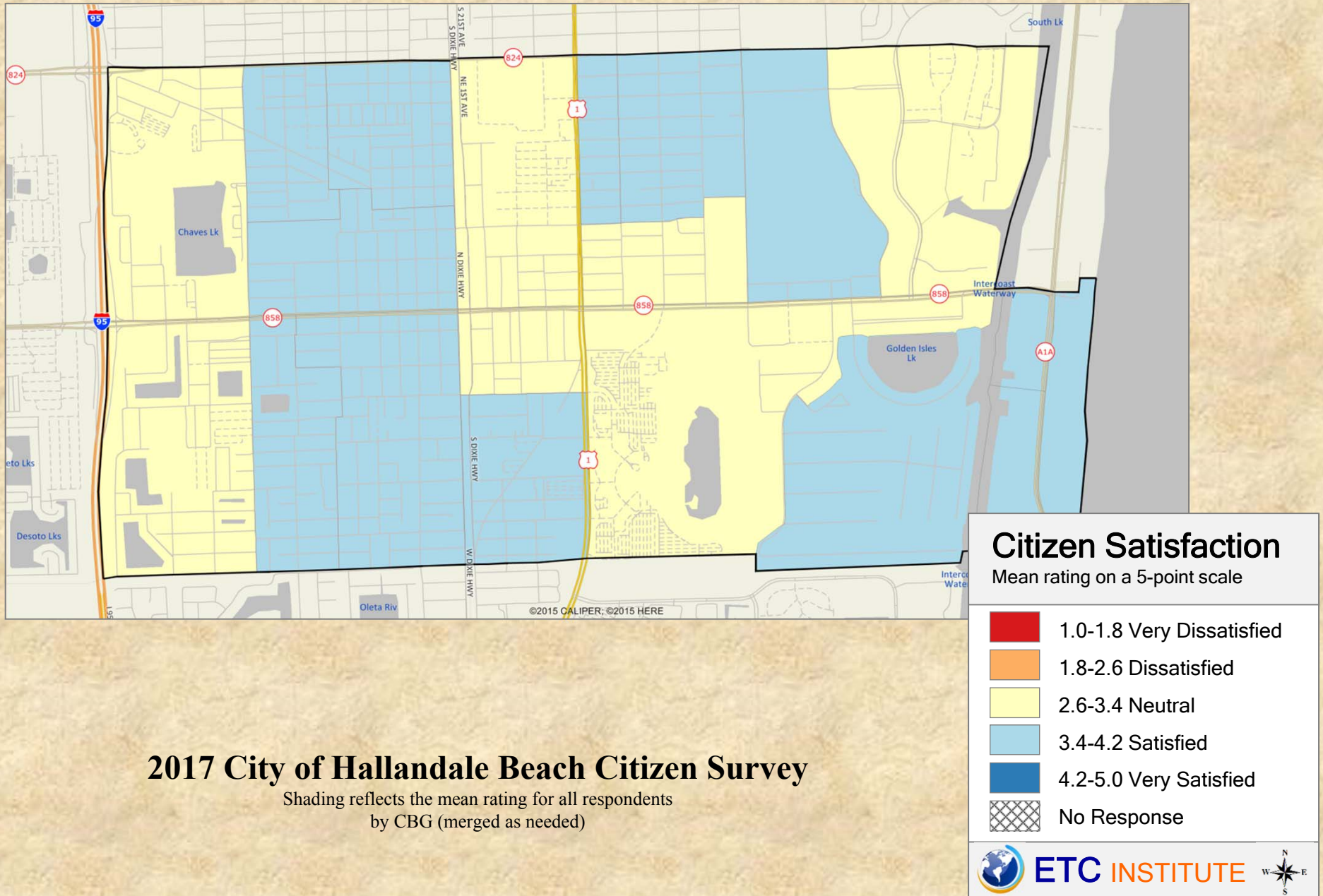




## Q13-2. Satisfaction with Residential Trash Collection Service

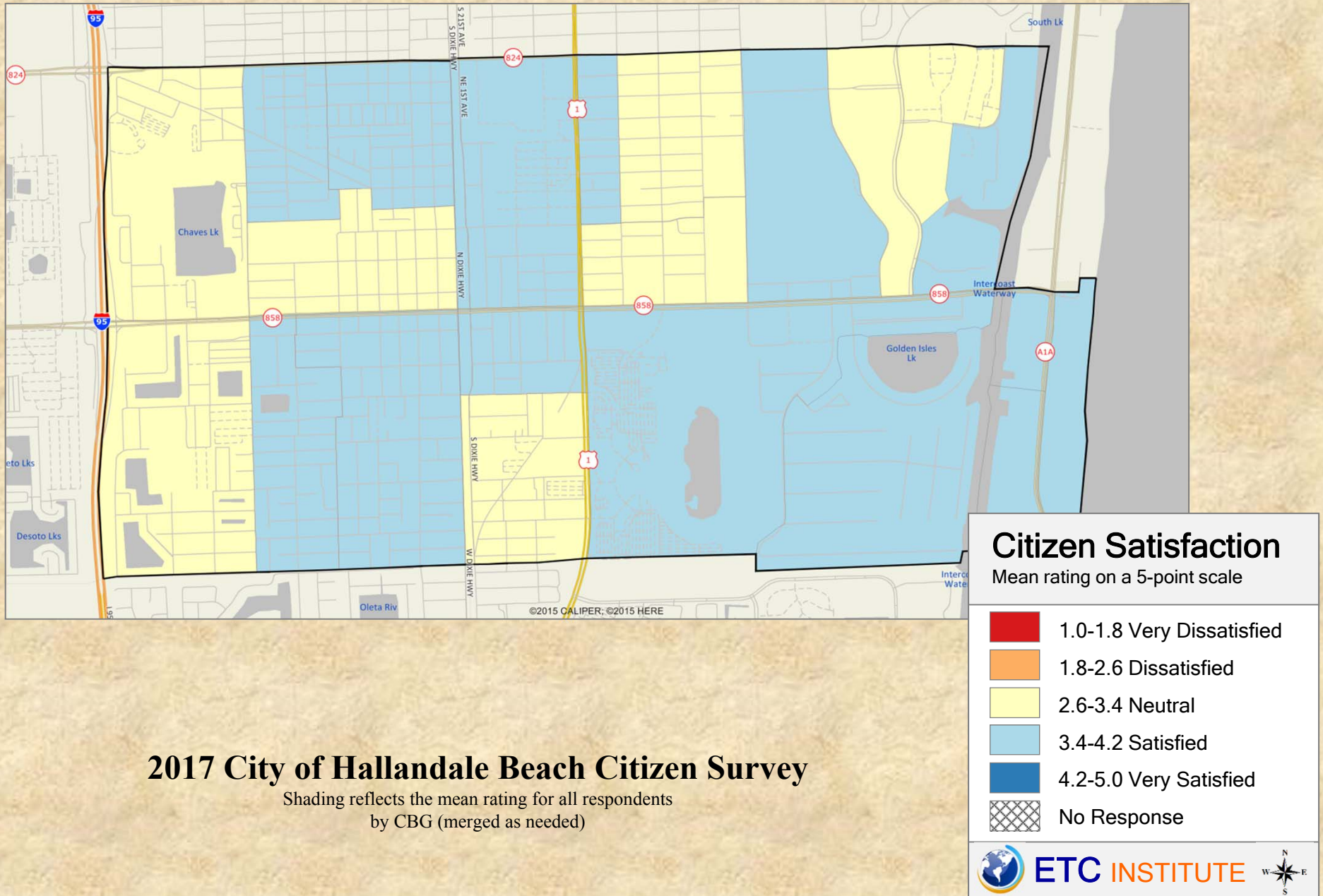


## Q13-3. Satisfaction with Curbside Recycling Service

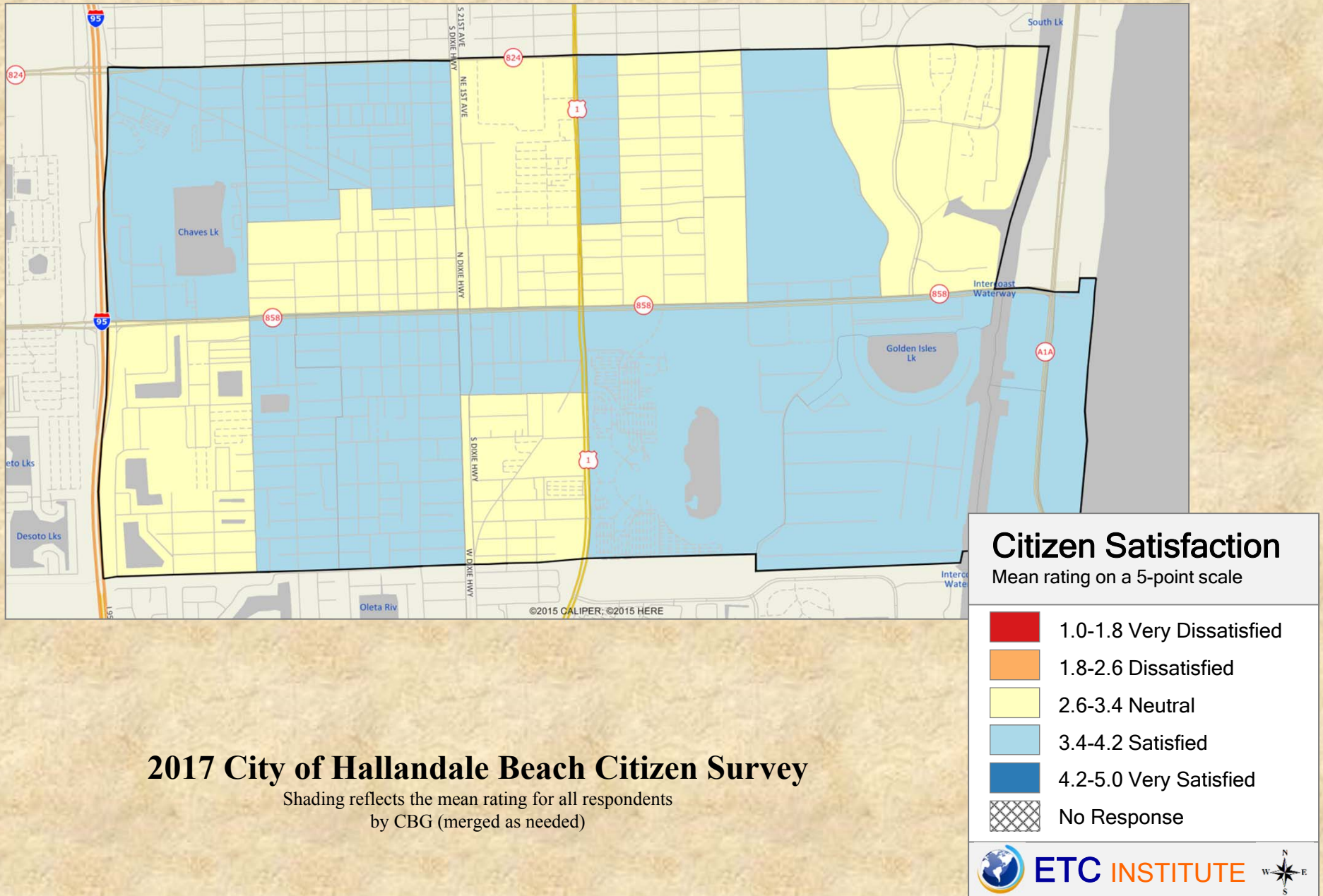




## Q13-4. Satisfaction with Yard Waste Service

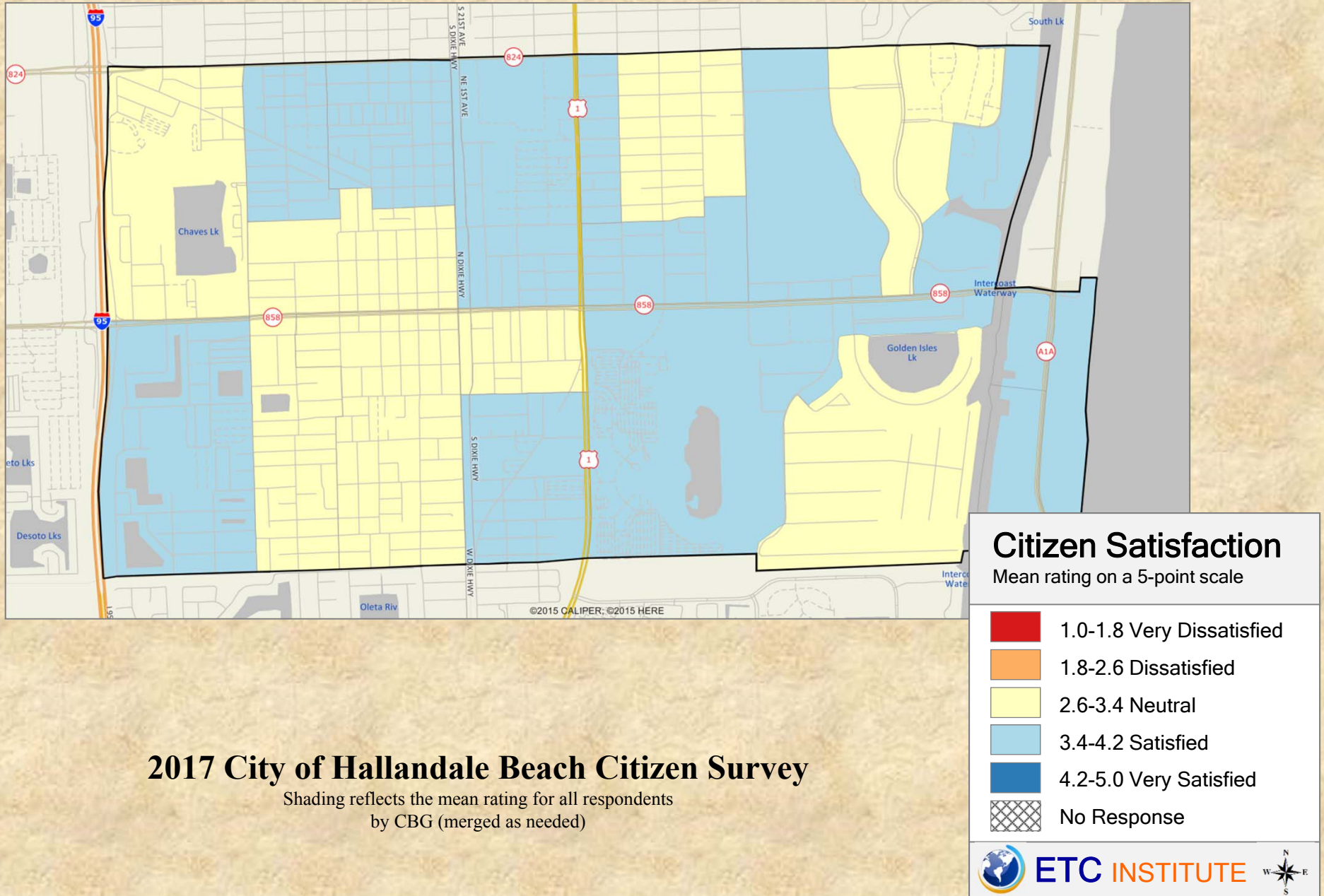


## Q13-5. Satisfaction with Bulk Trash Pickup Service

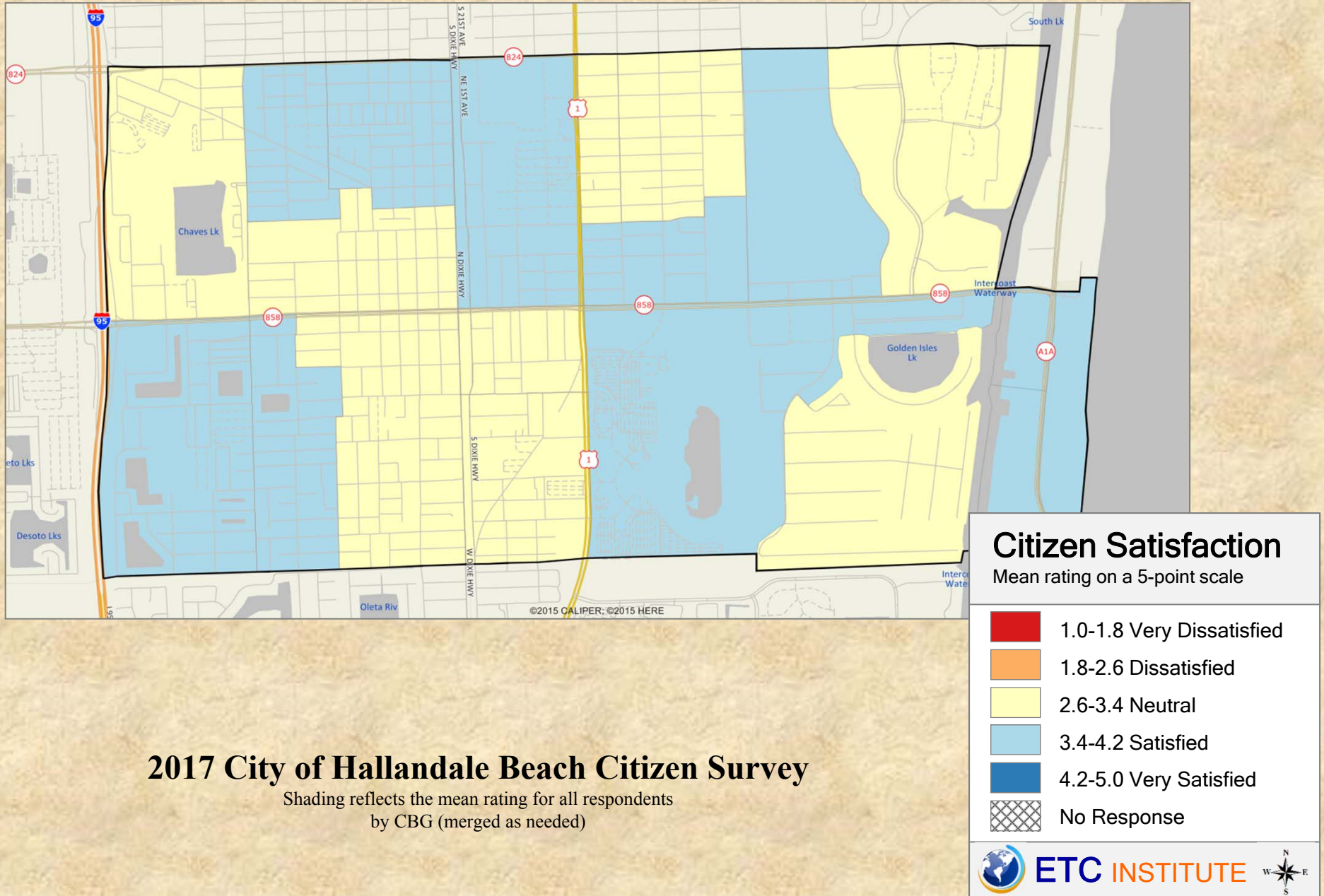




## Q14-1. Satisfaction with Enforcement of the Exterior Maintenance of Residential Property

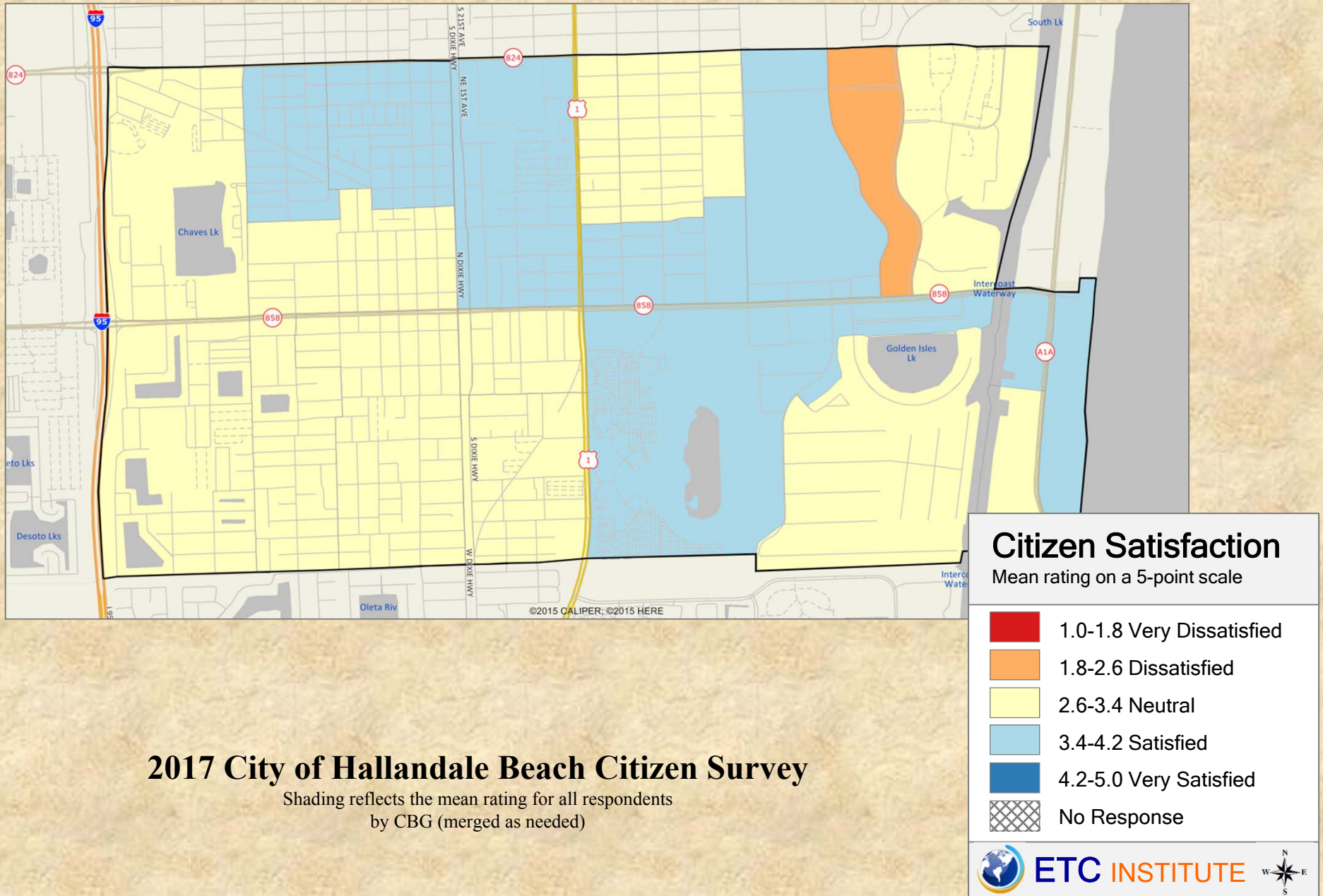


## Q14-2. Satisfaction with Enforcement of the Exterior Maintenance of Commercial Property

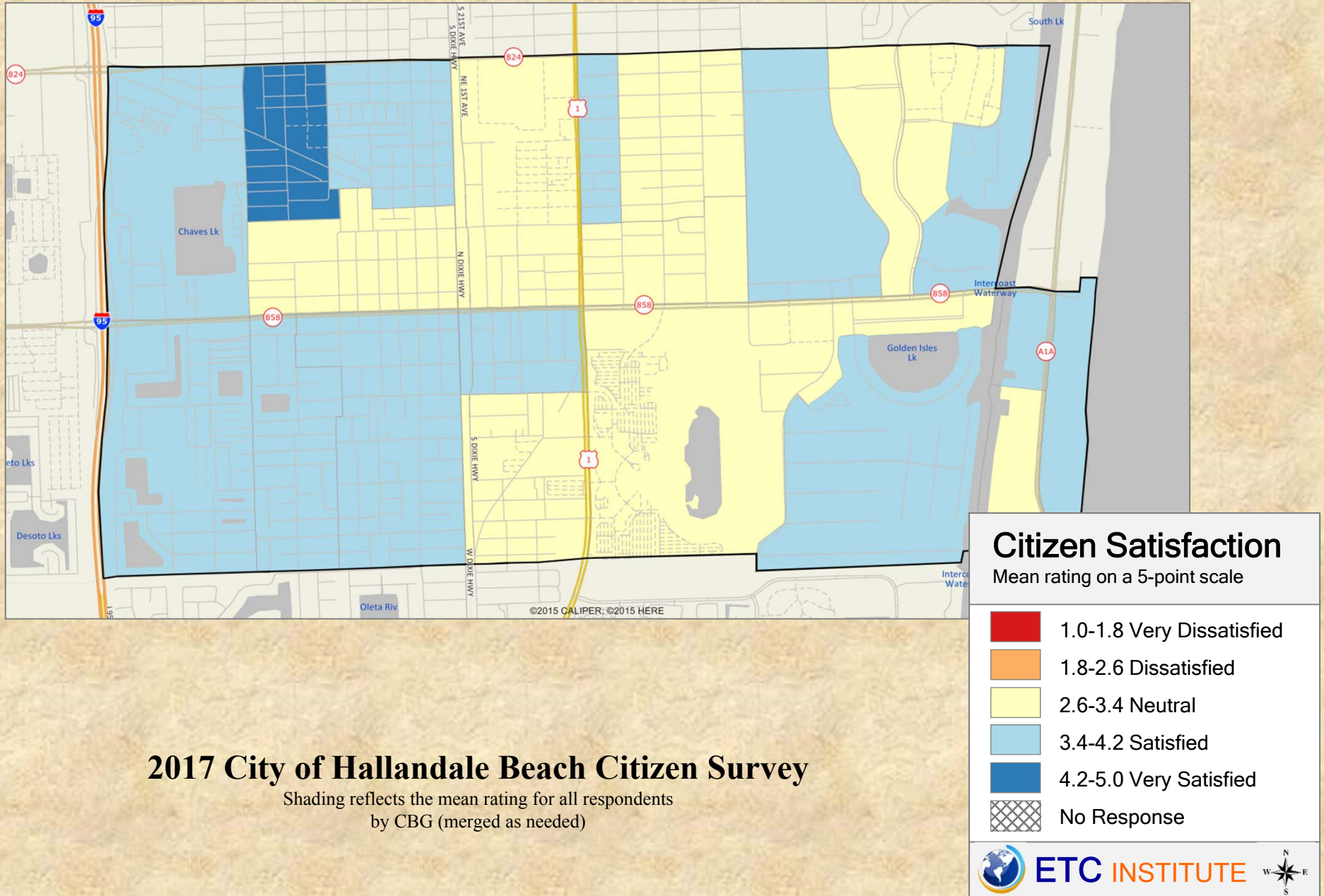




# Q14-3. Satisfaction with Education and Assistance From the Code Division

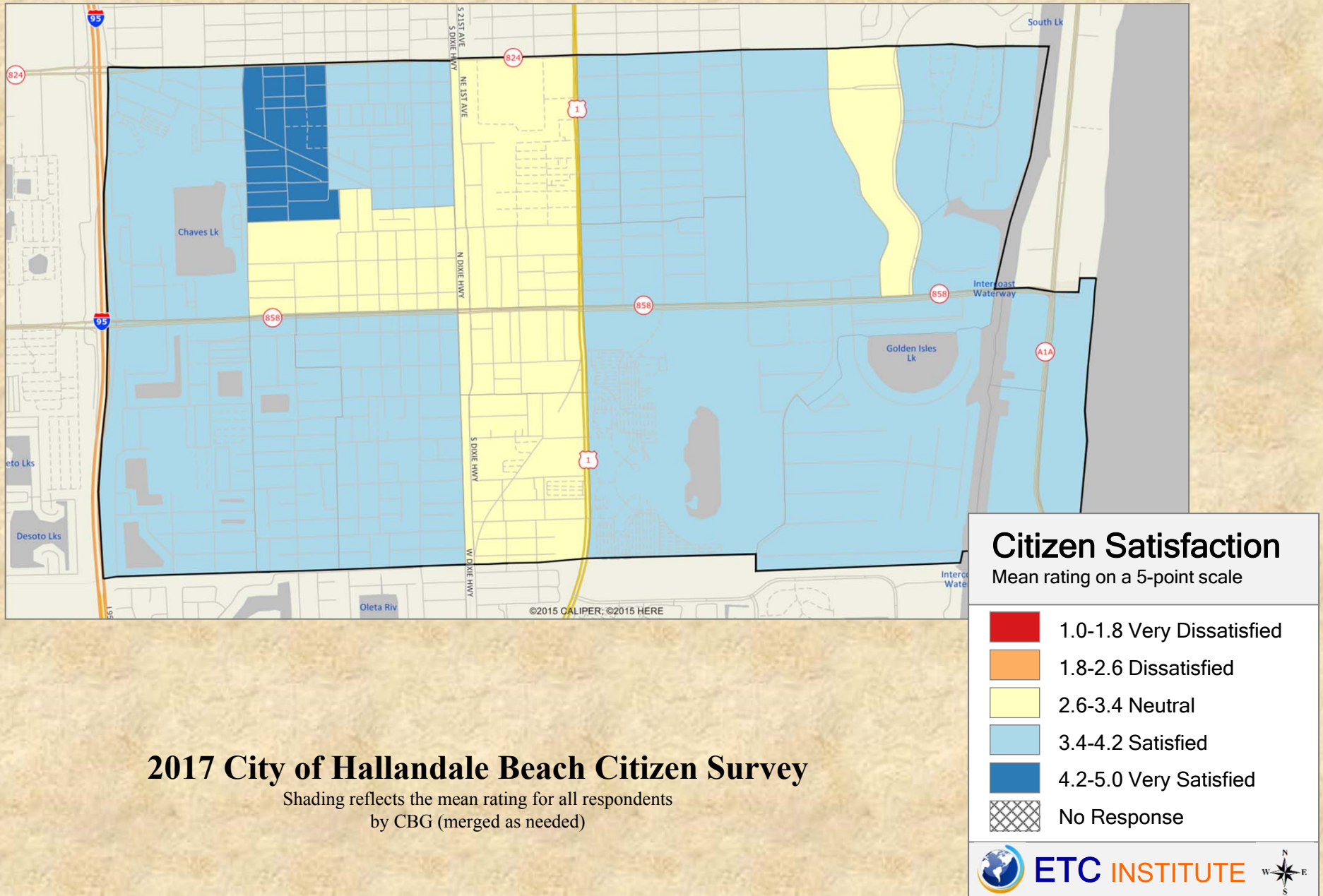


## Q15-1. Satisfaction with the Availability of Information About City Programs and Services

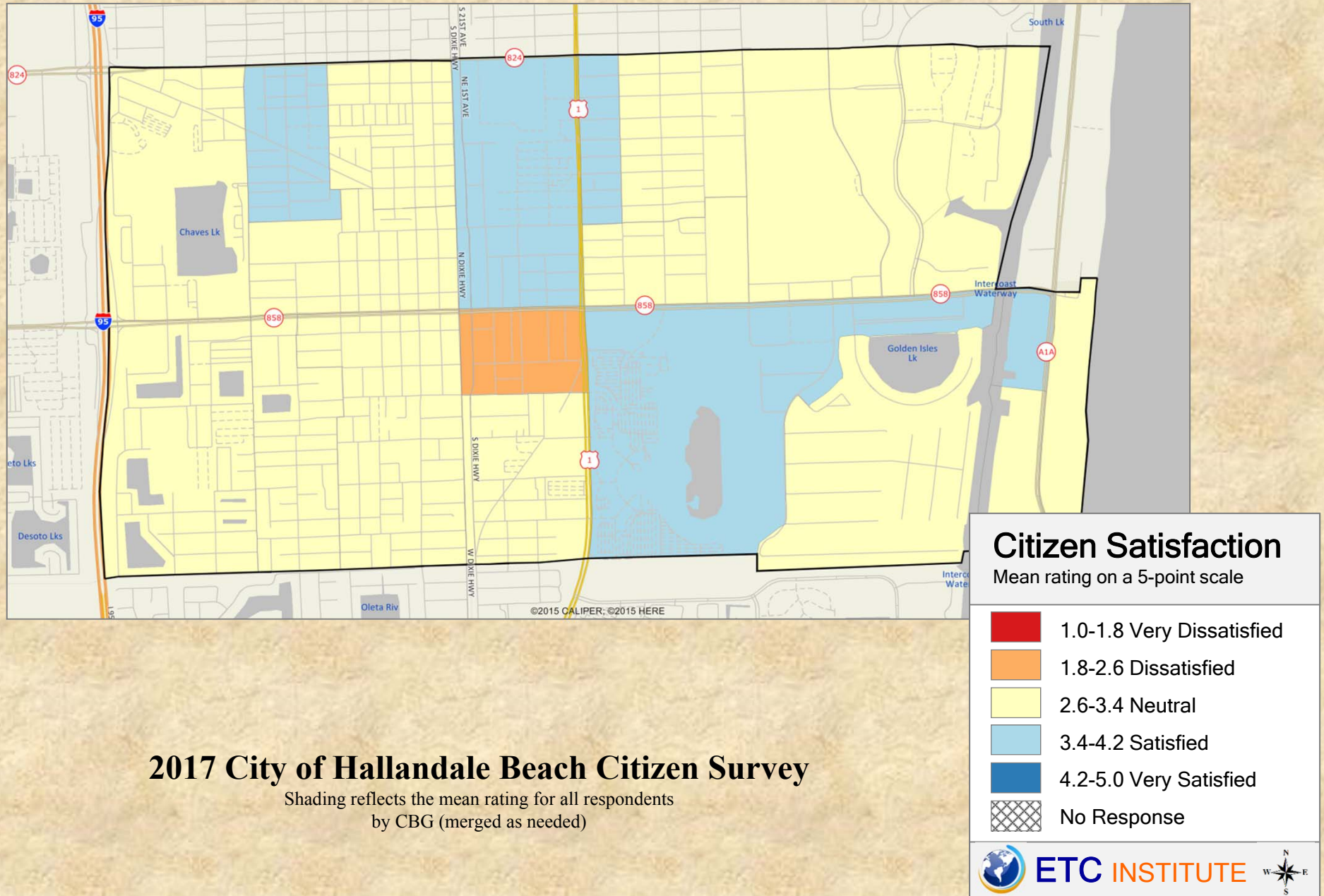




## Q15-2. Satisfaction with City Efforts to Keep You Informed About Local Issues

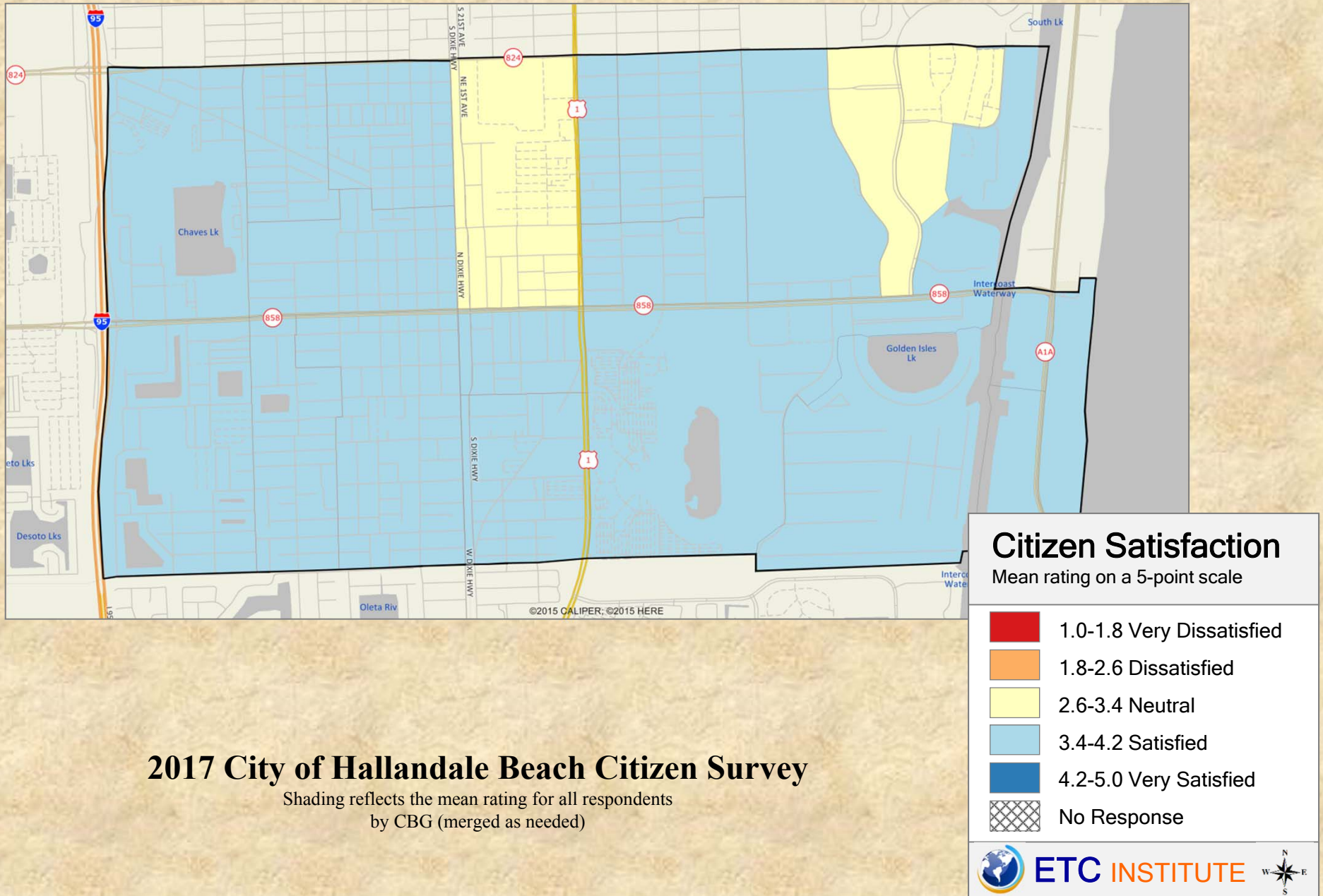


# Q15-3. Satisfaction with the Level of Public Involvement in Local Decision Making

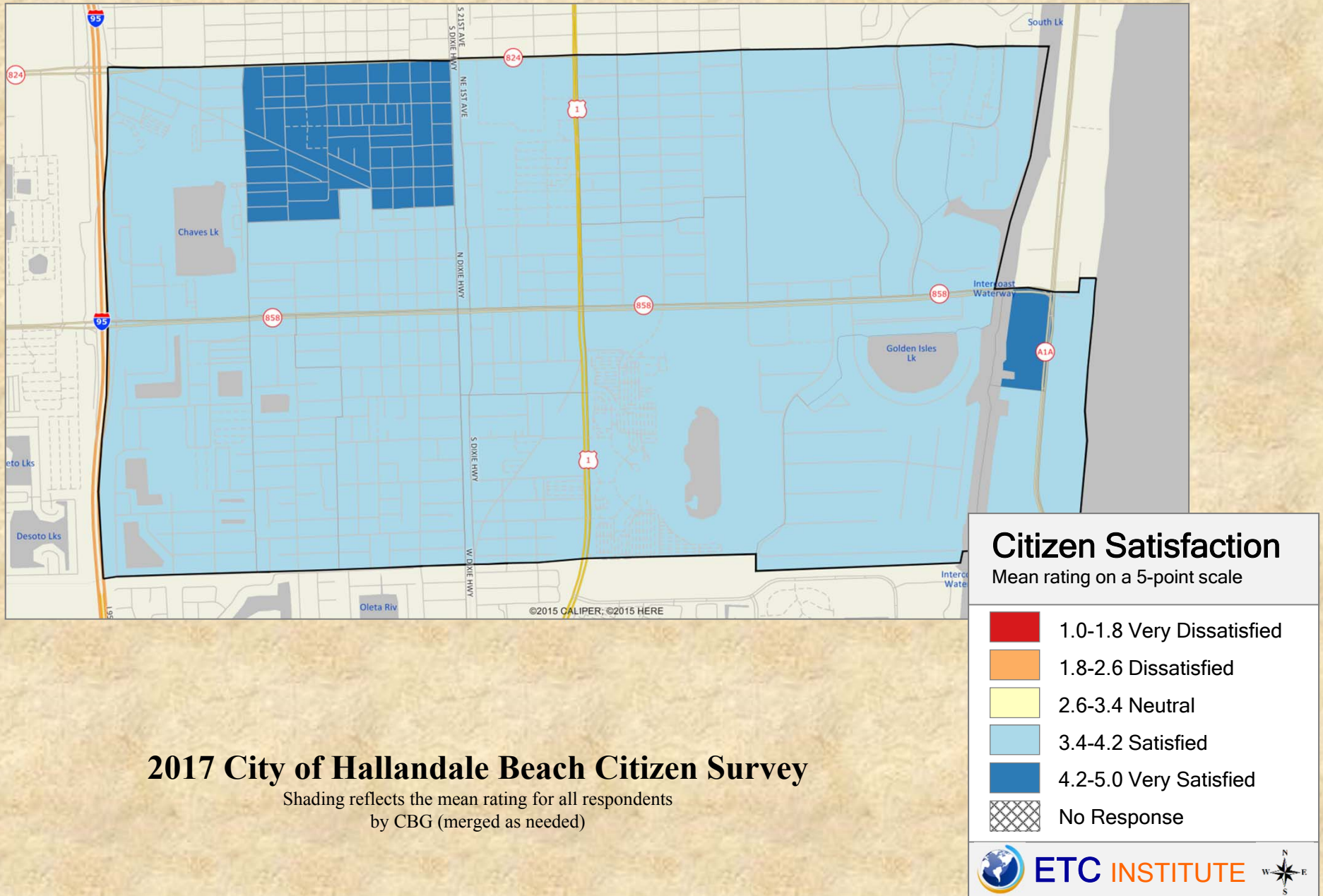




## Q15-4. Satisfaction with The City's Website

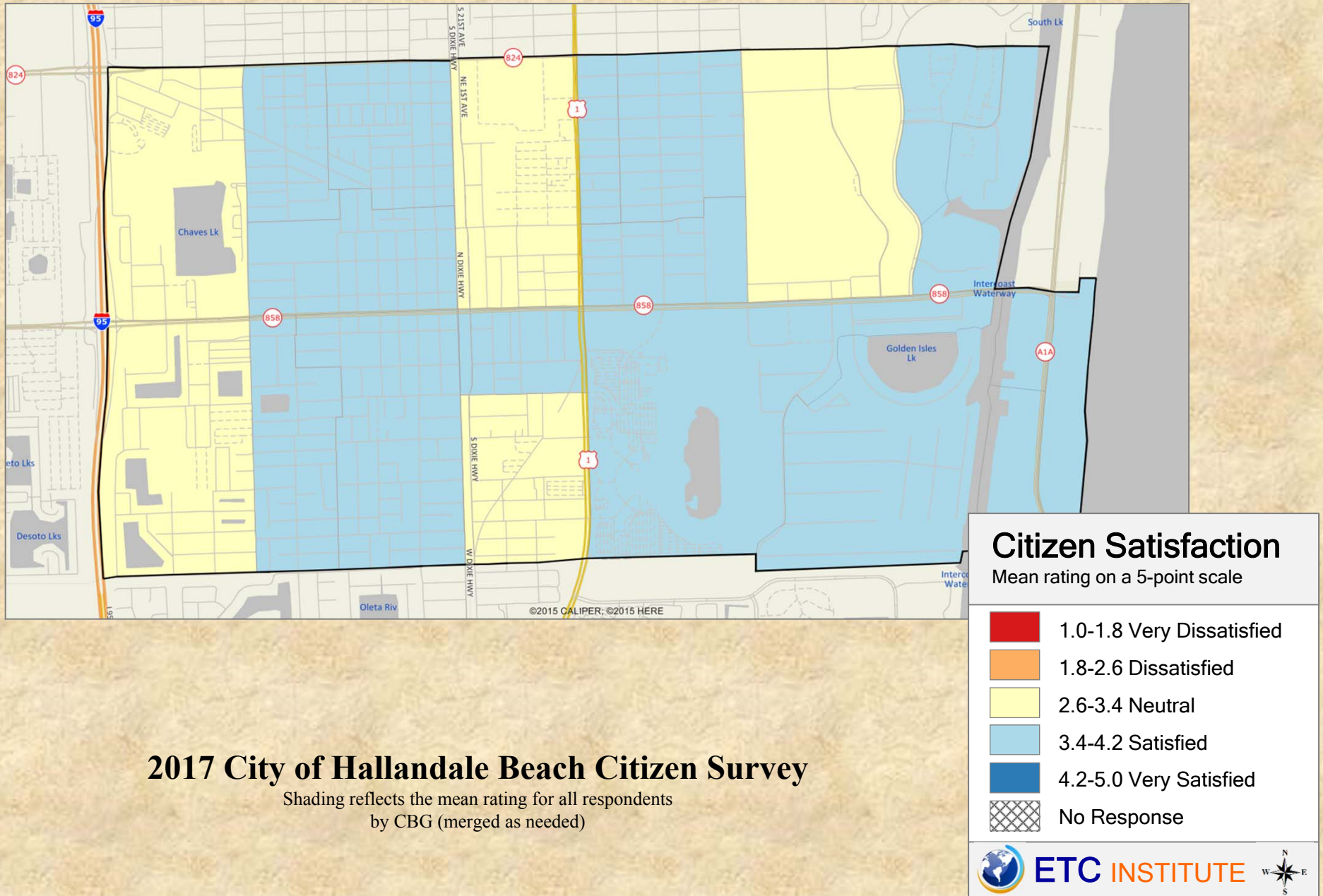


## Q15-5. Satisfaction with City's Newsletter, Hallandale Beach Happenings

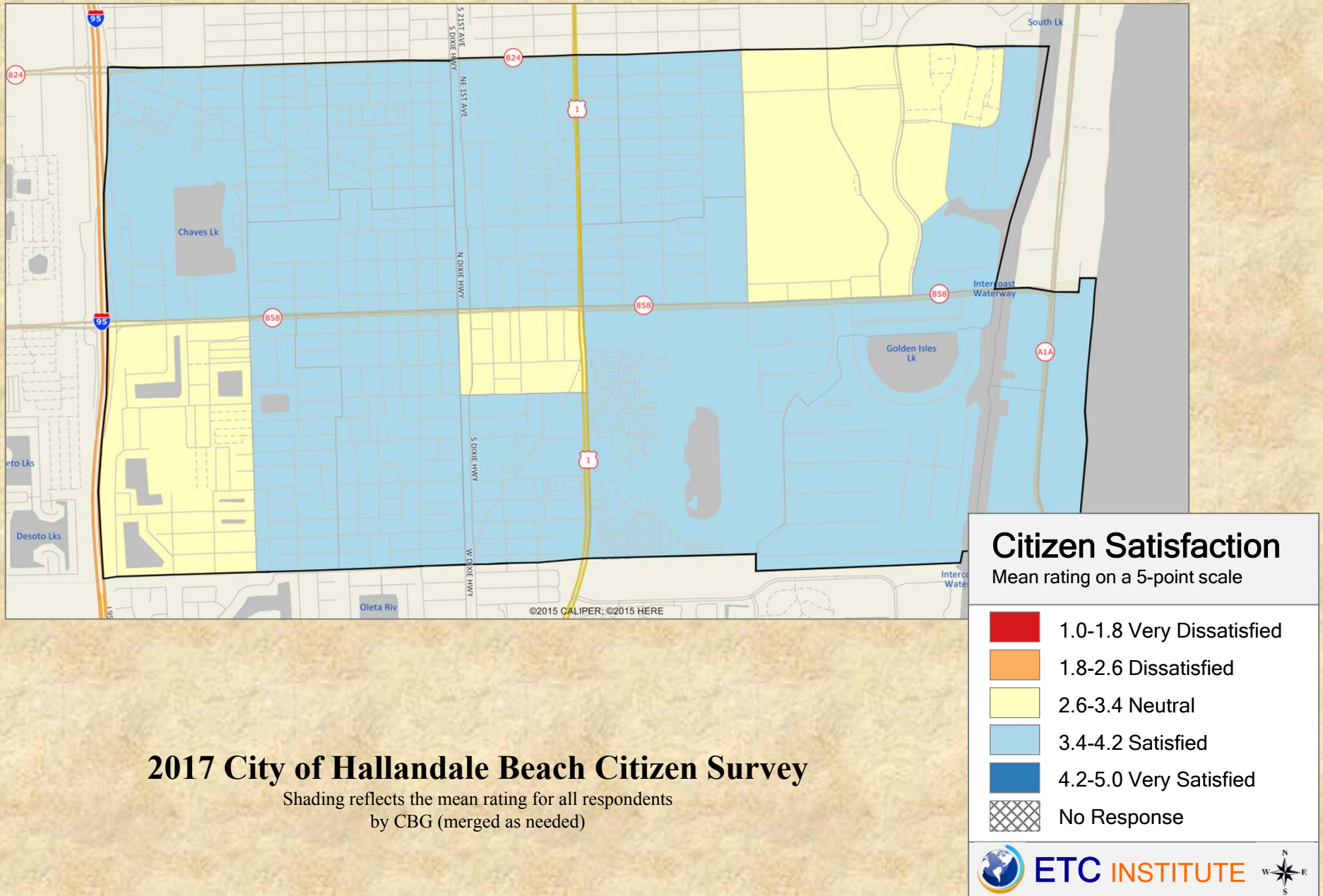




## Q15-6. Satisfaction with Public Access Cable Channel

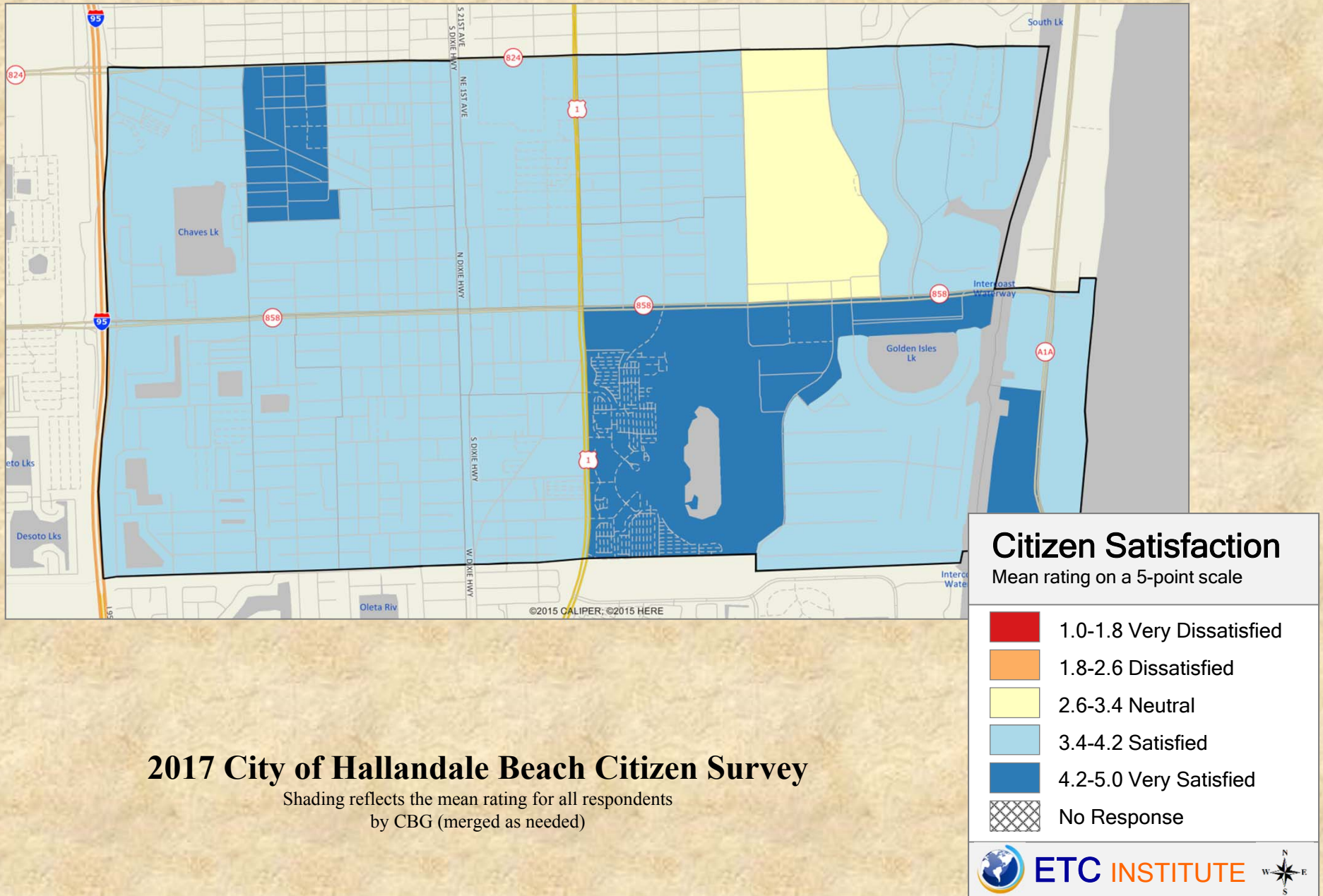


## Q15-7. Satisfaction with City Radio AM 1620

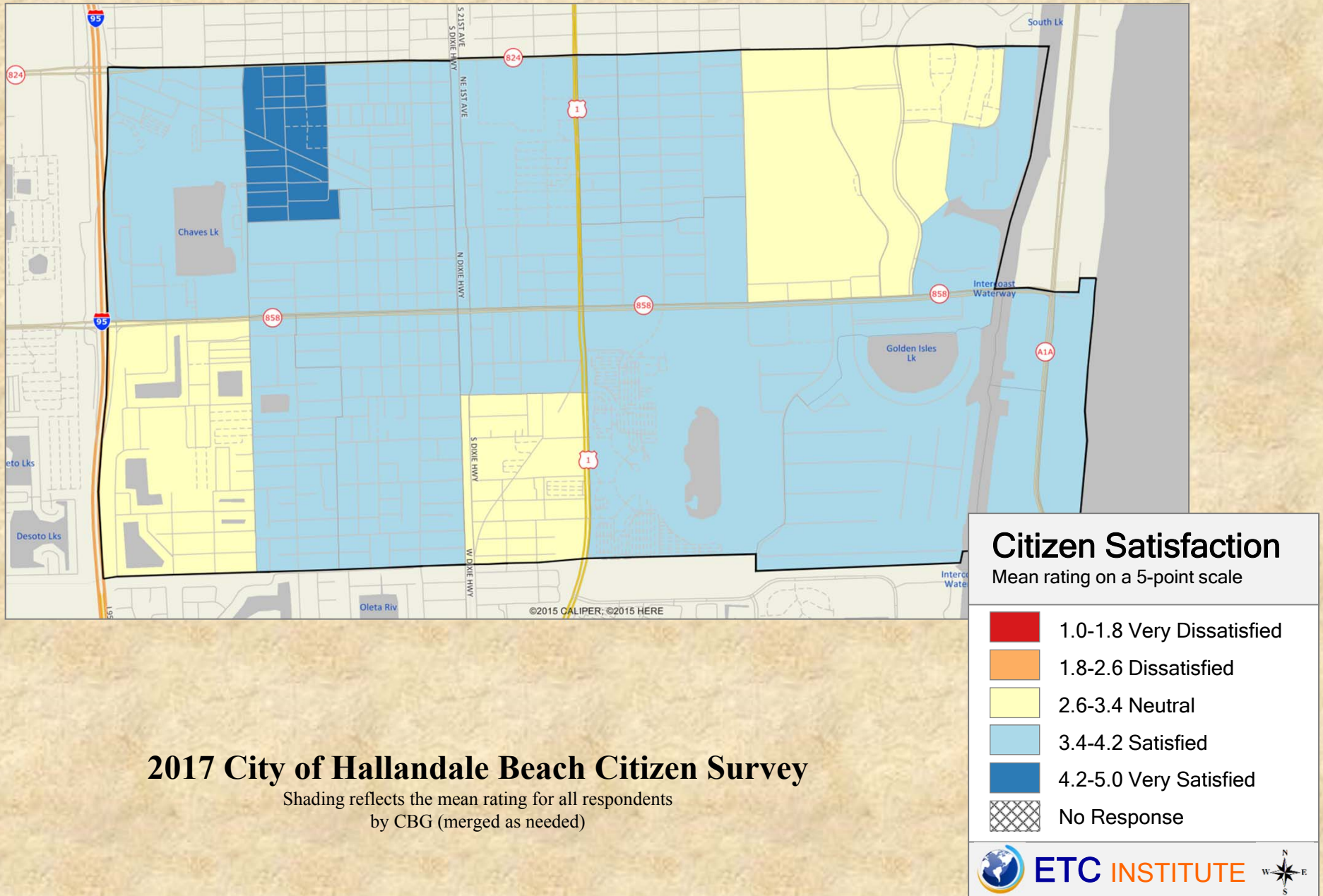




## Q15-8. Satisfaction with Telephone Notification System

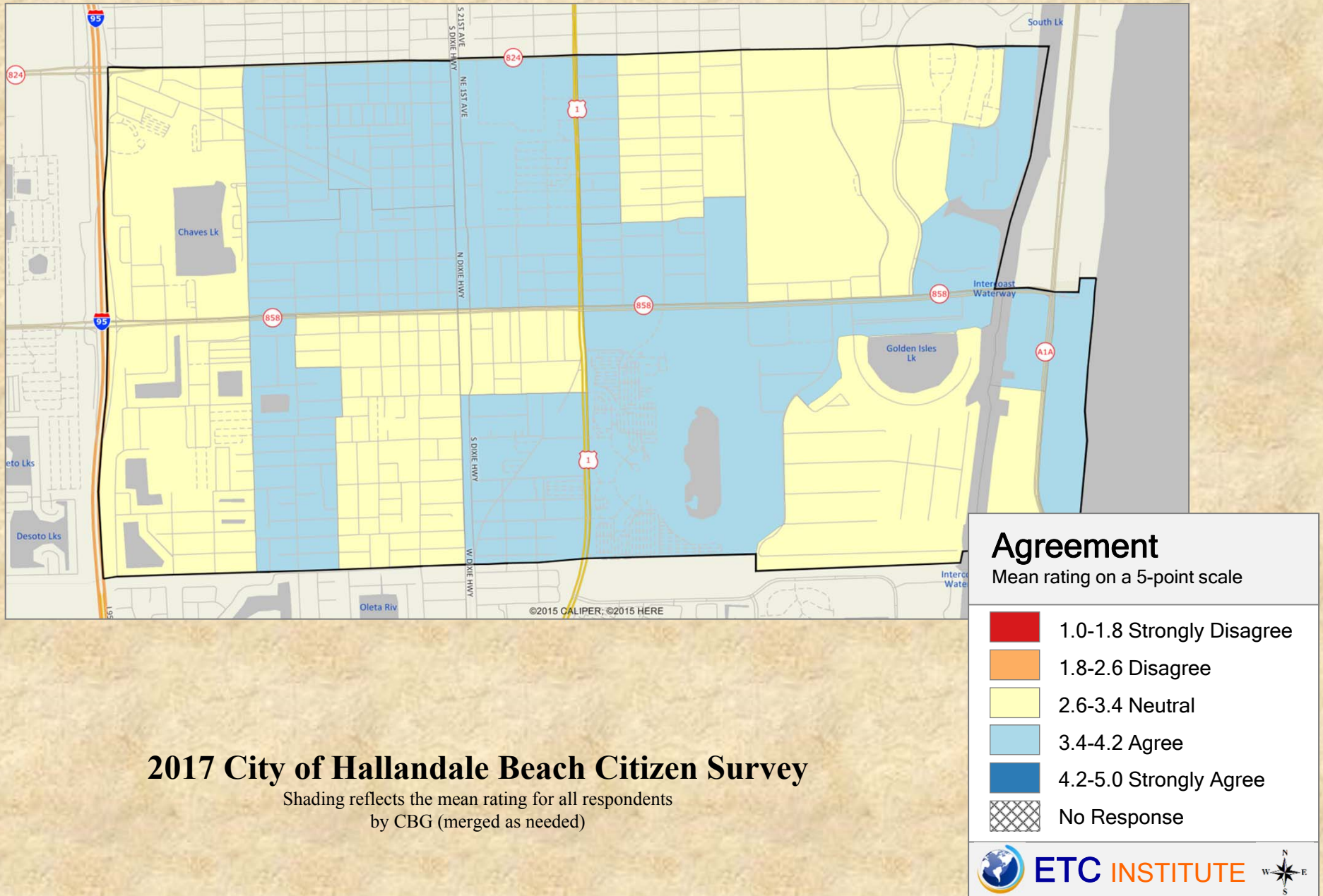


## Q15-9. Satisfaction with Local Community Newspaper Sun Times

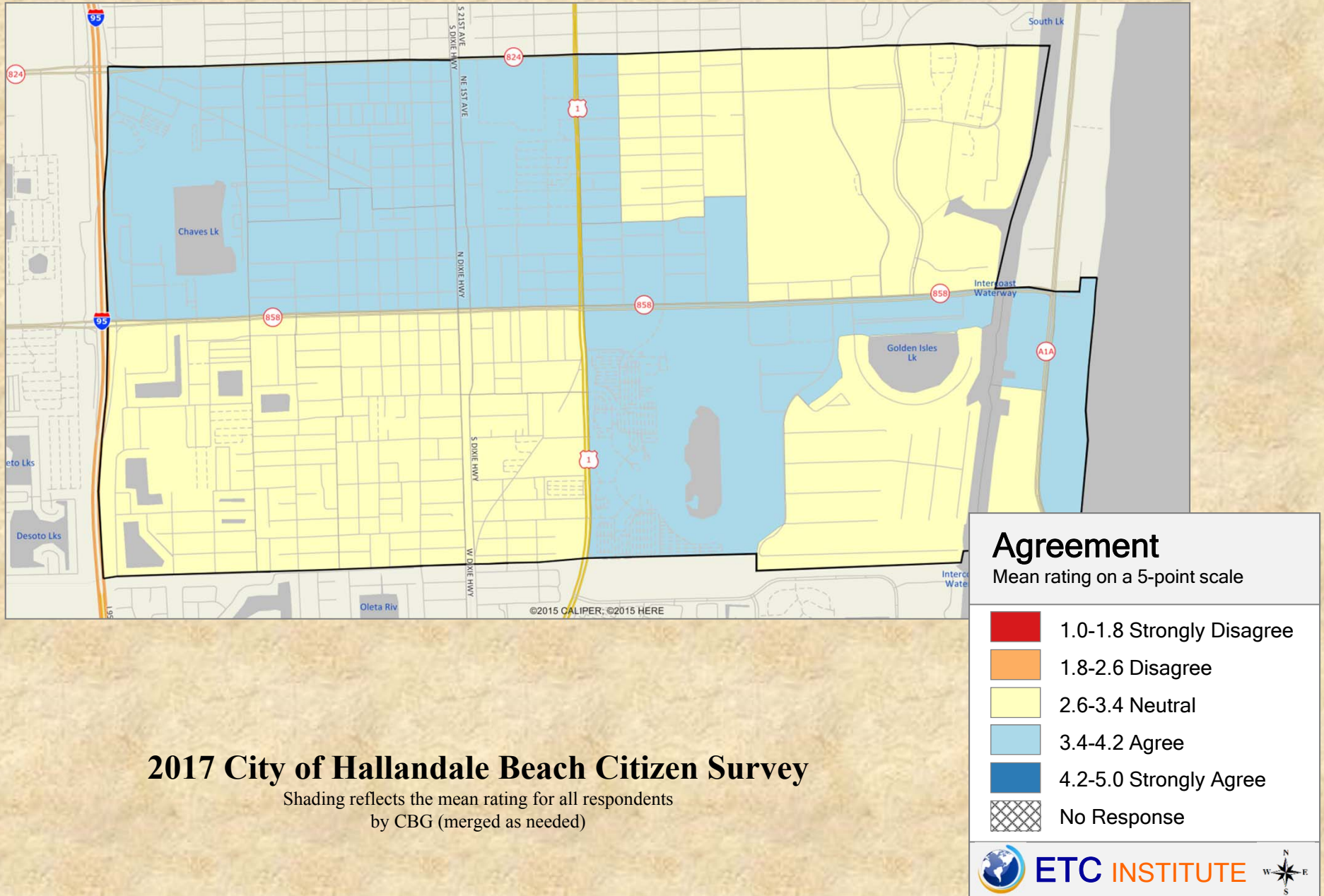




# Q23-1. City Leaders Have a Vision and Long-Term Plan for the Community

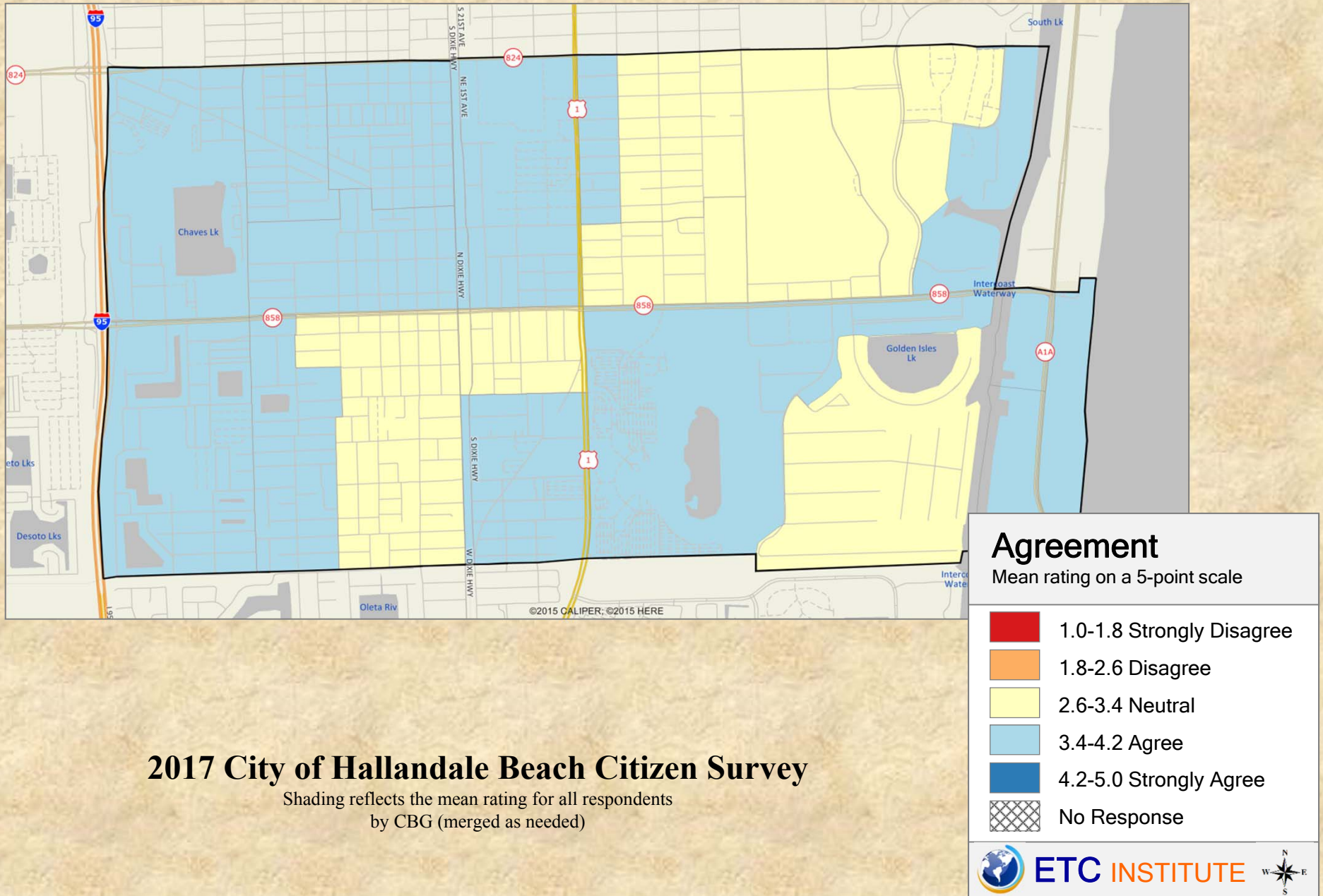


## Q23-2. I Understand and Share the Vision and Long-Term Plan for the Community

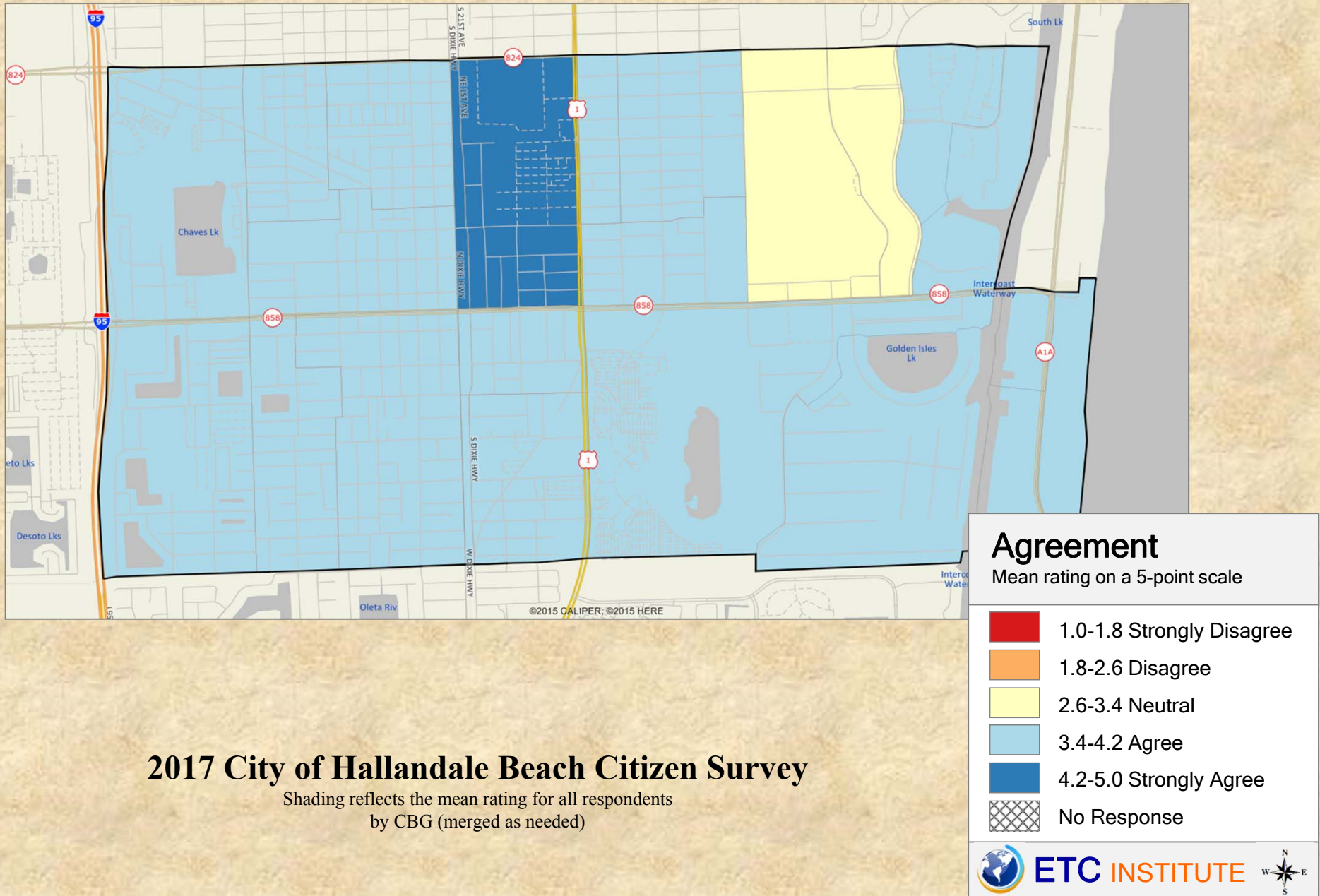




## Q23-3. The City is a Good Steward of the Environment

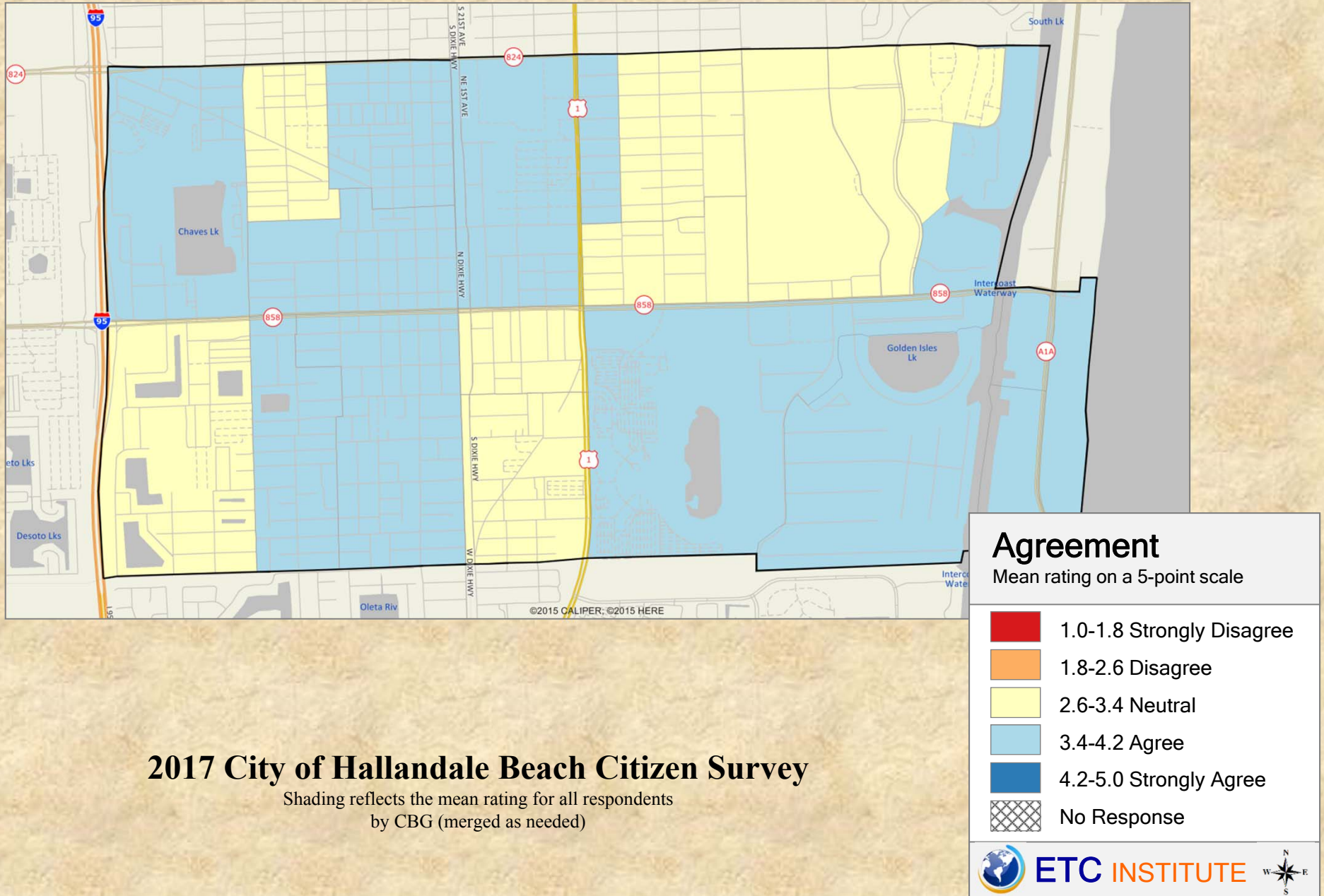


## Q23-4. The City Does a Good Job of Protecting and Preserving Historical Sites

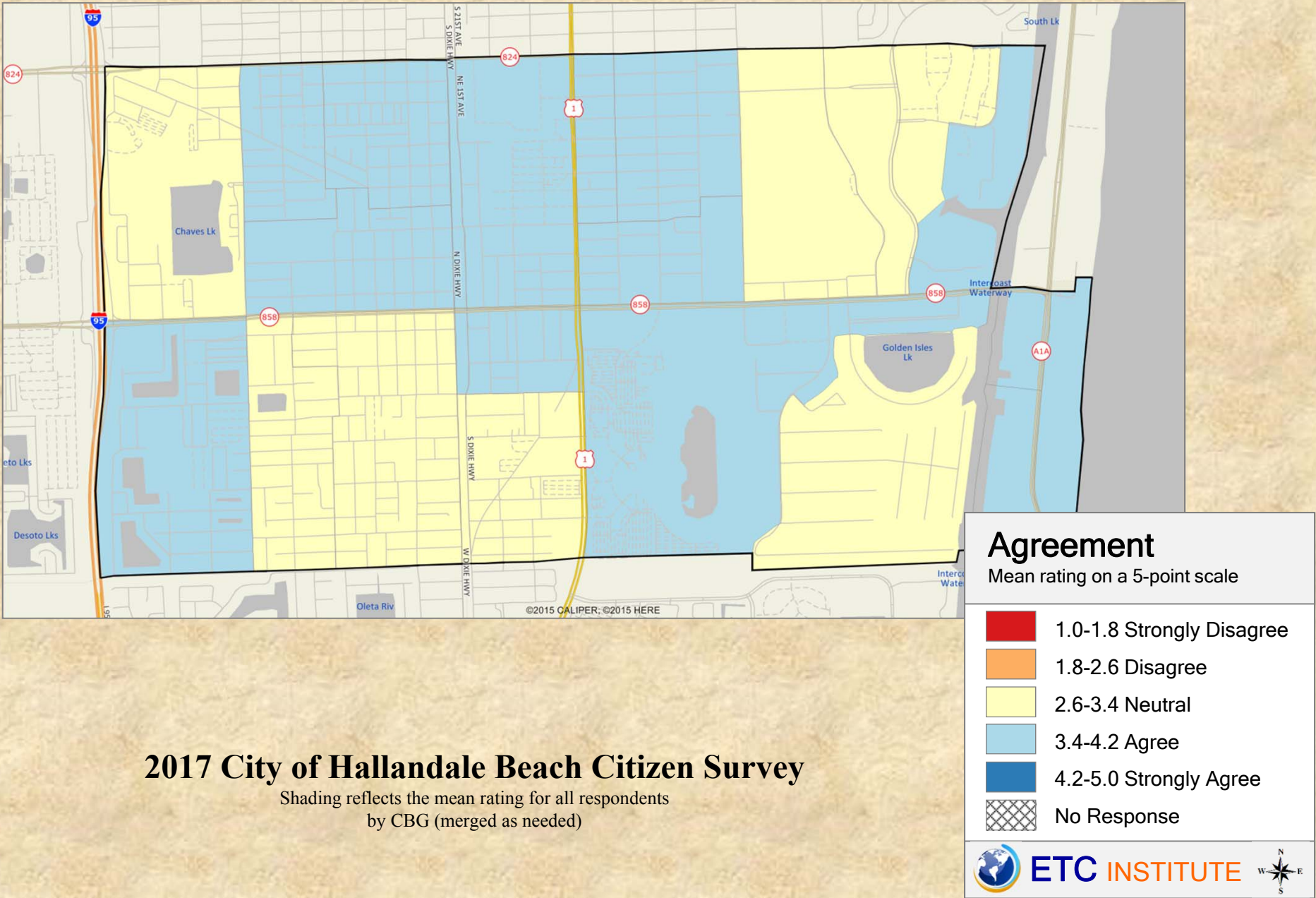




## Q23-5. The City of Hallandale Beach Does a Good and Equitable Job Serving the Needs of Diverse Populations in the Community

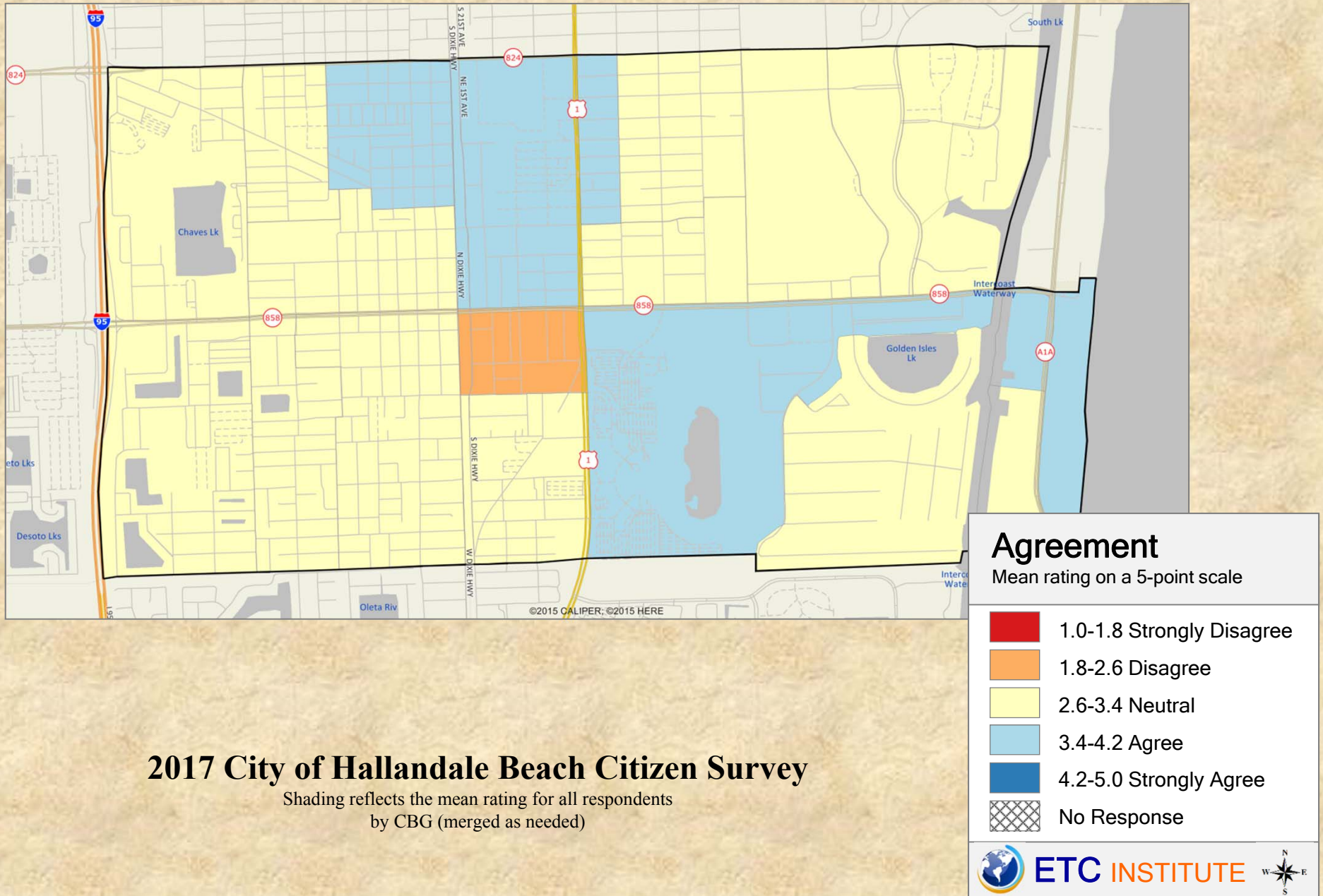


# Q23-6. The City Values and Supports Community Input and Participation

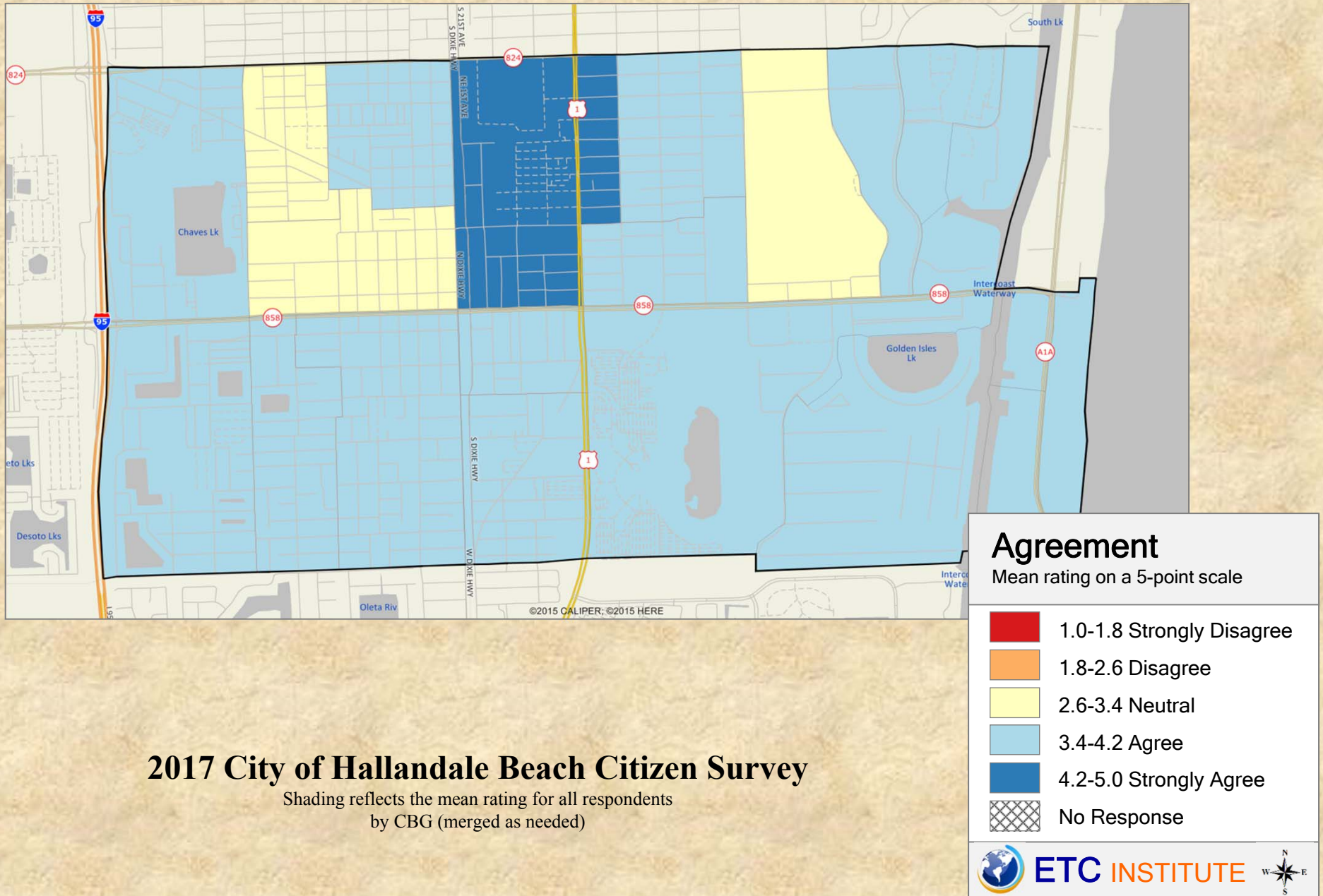




## Q23-7. The City is Transparent in its Operations

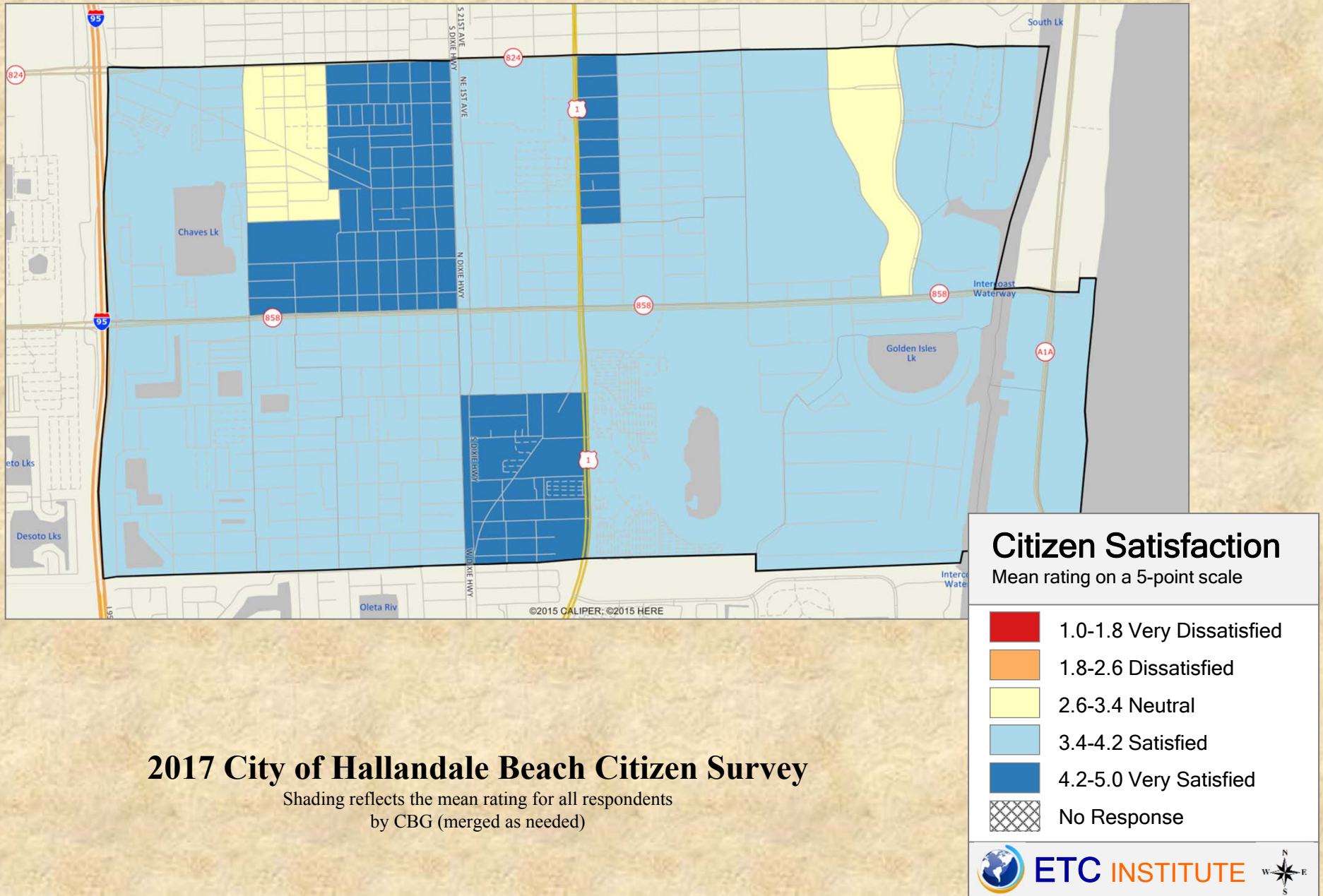


## Q23-8. Police Equitable Treatment of Residents

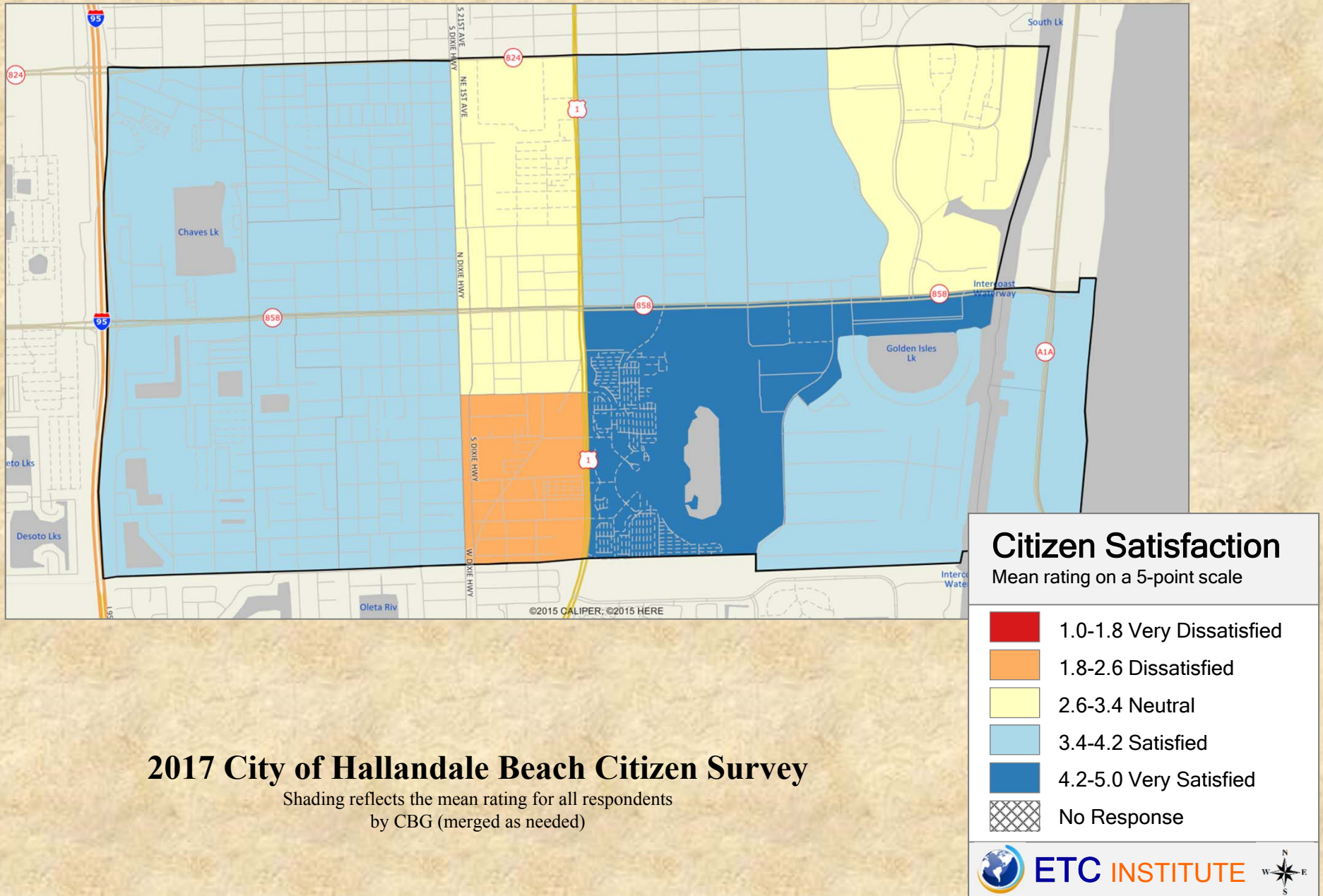




## Q26-1. Satisfaction with Customer Service Department

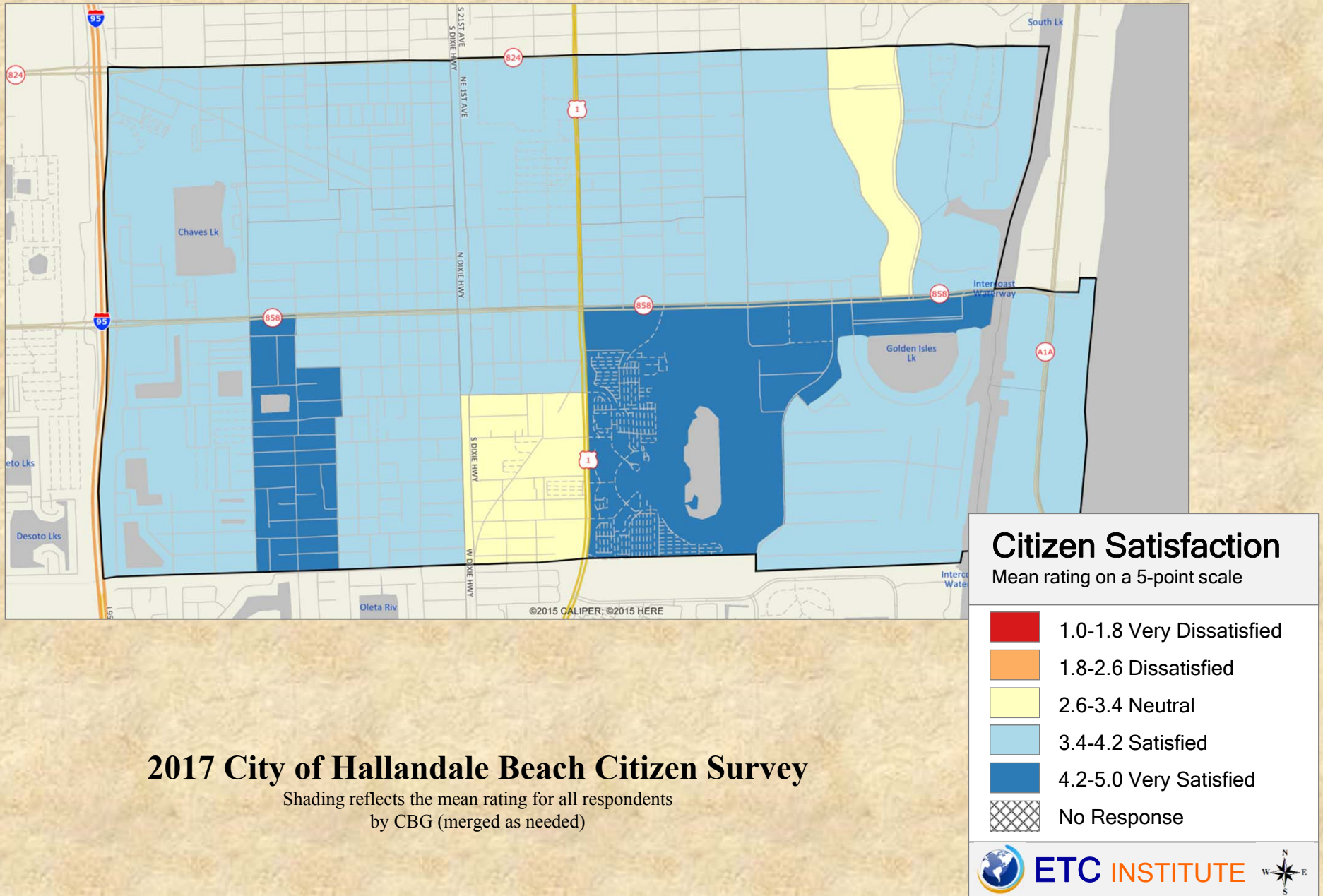


## Q26-2. Satisfaction with Public Works

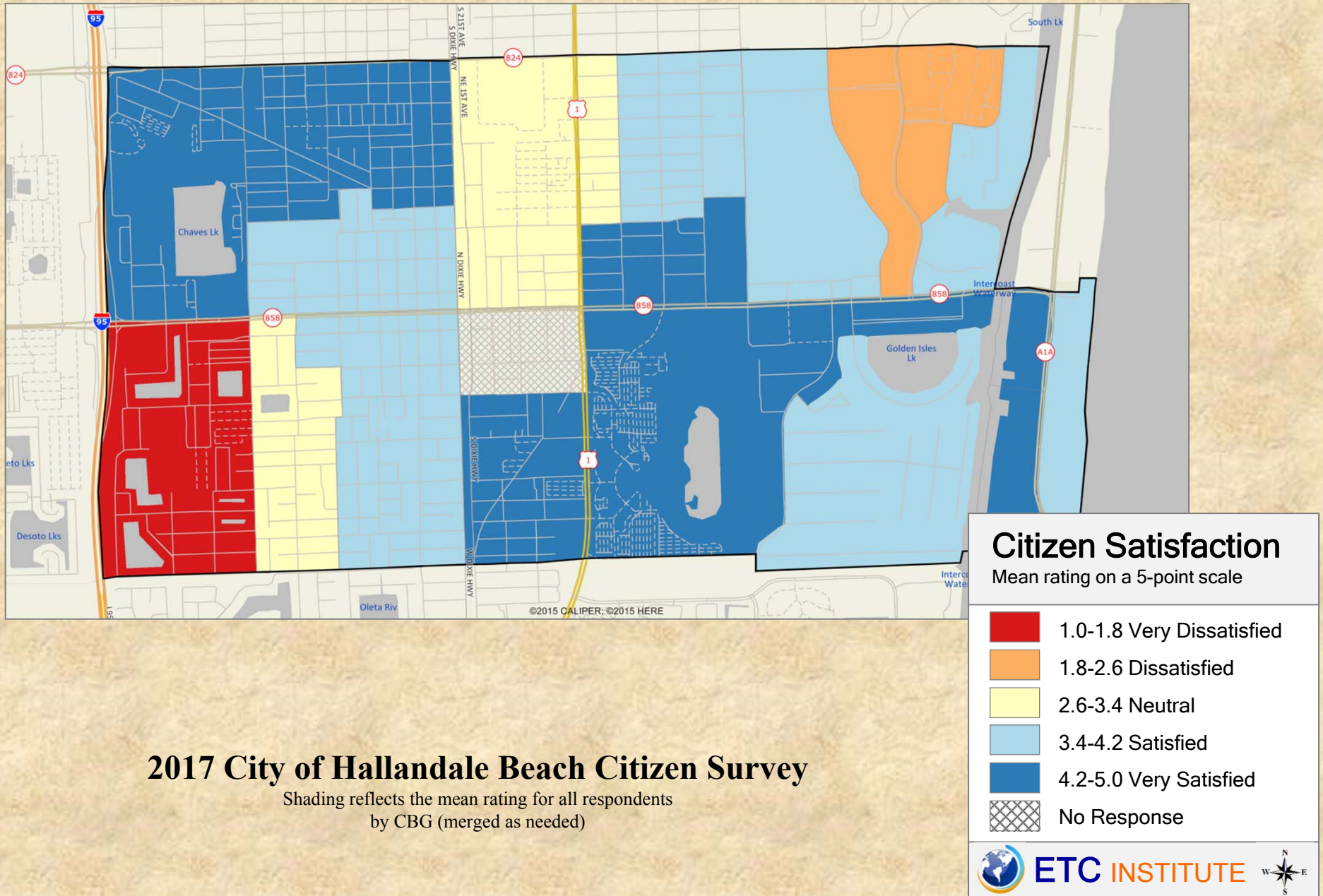




## Q26-3. Satisfaction with Utilities

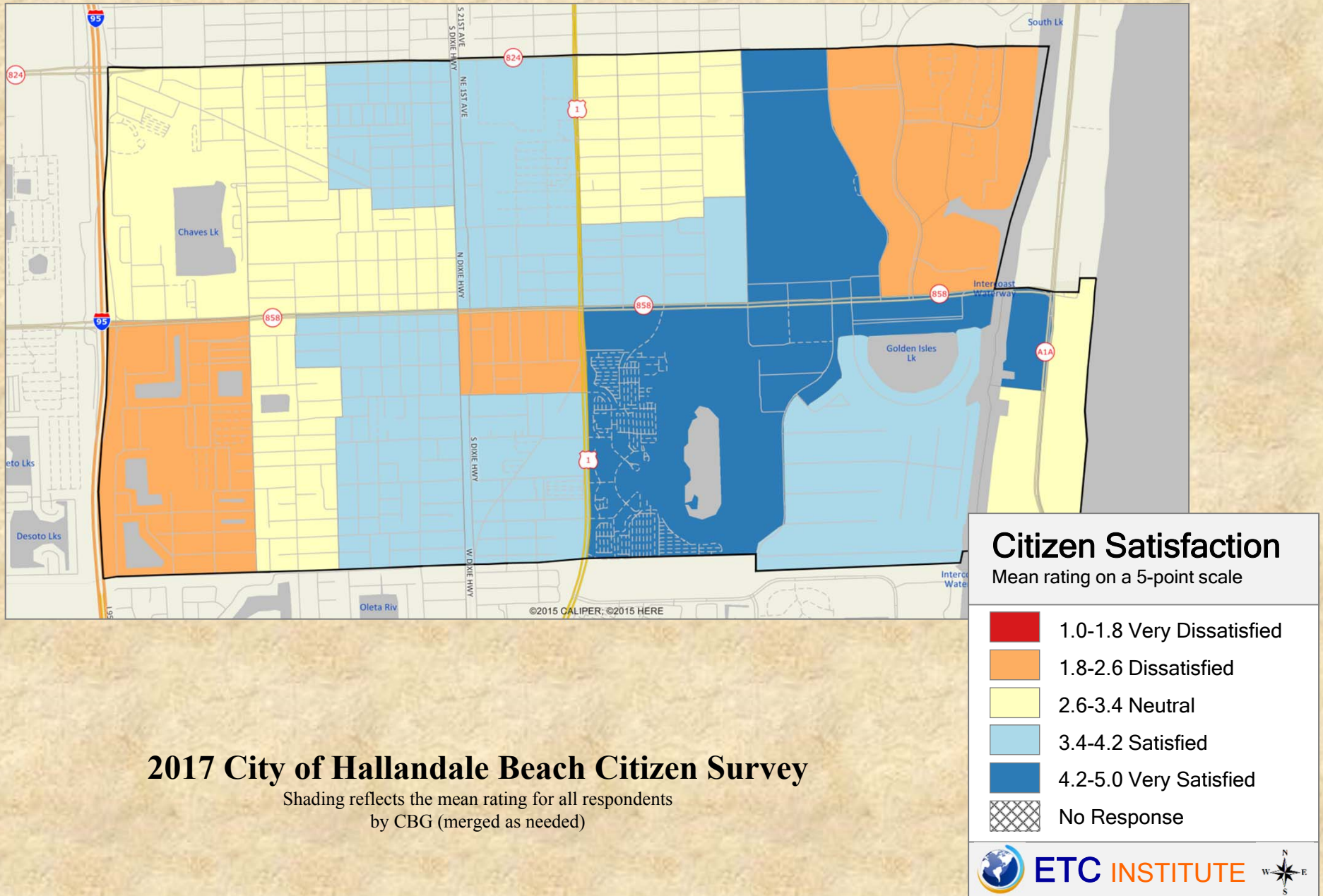


## Q26-4. Satisfaction with City Clerk's Records Request

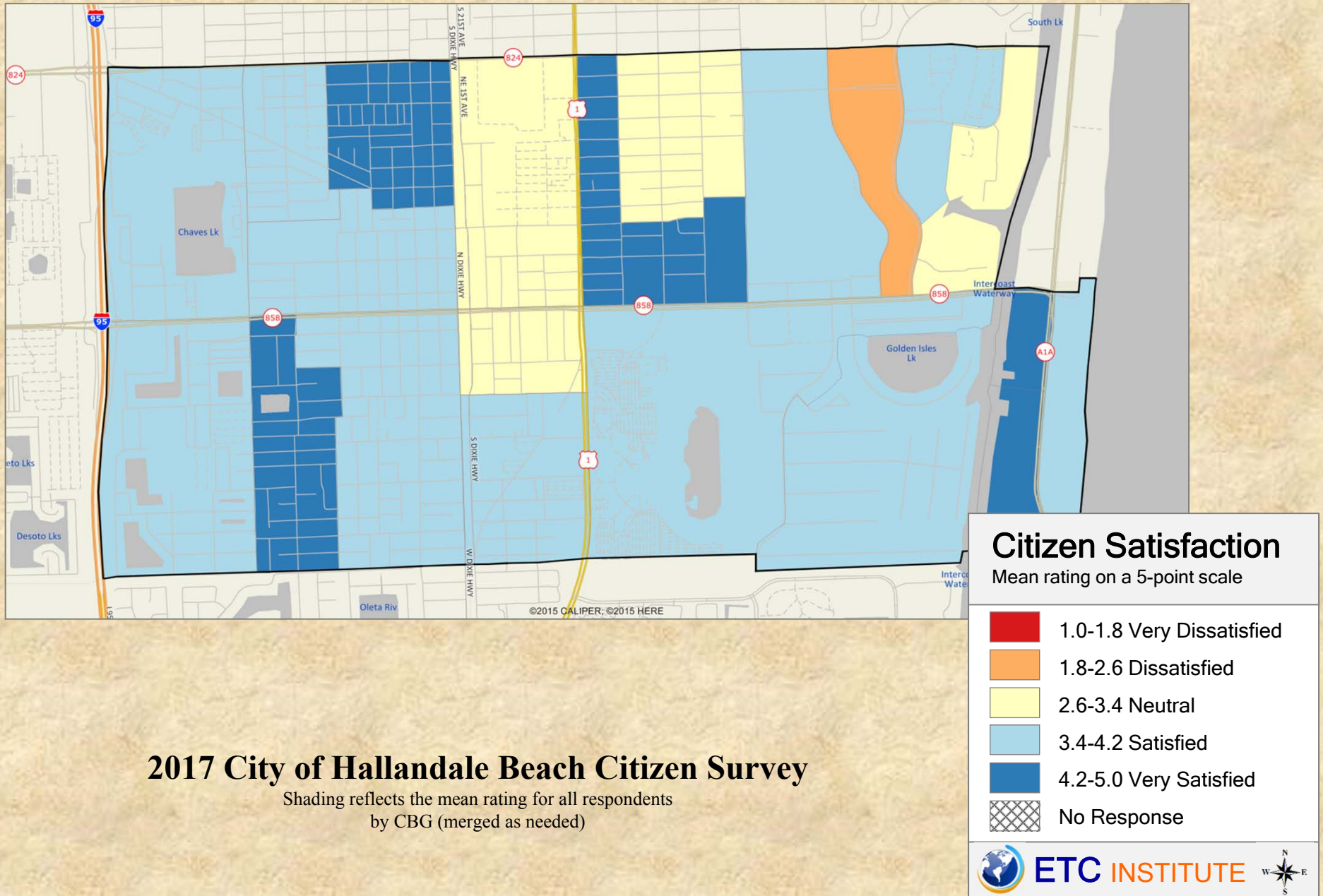




## Q26-5. Satisfaction with Building Services

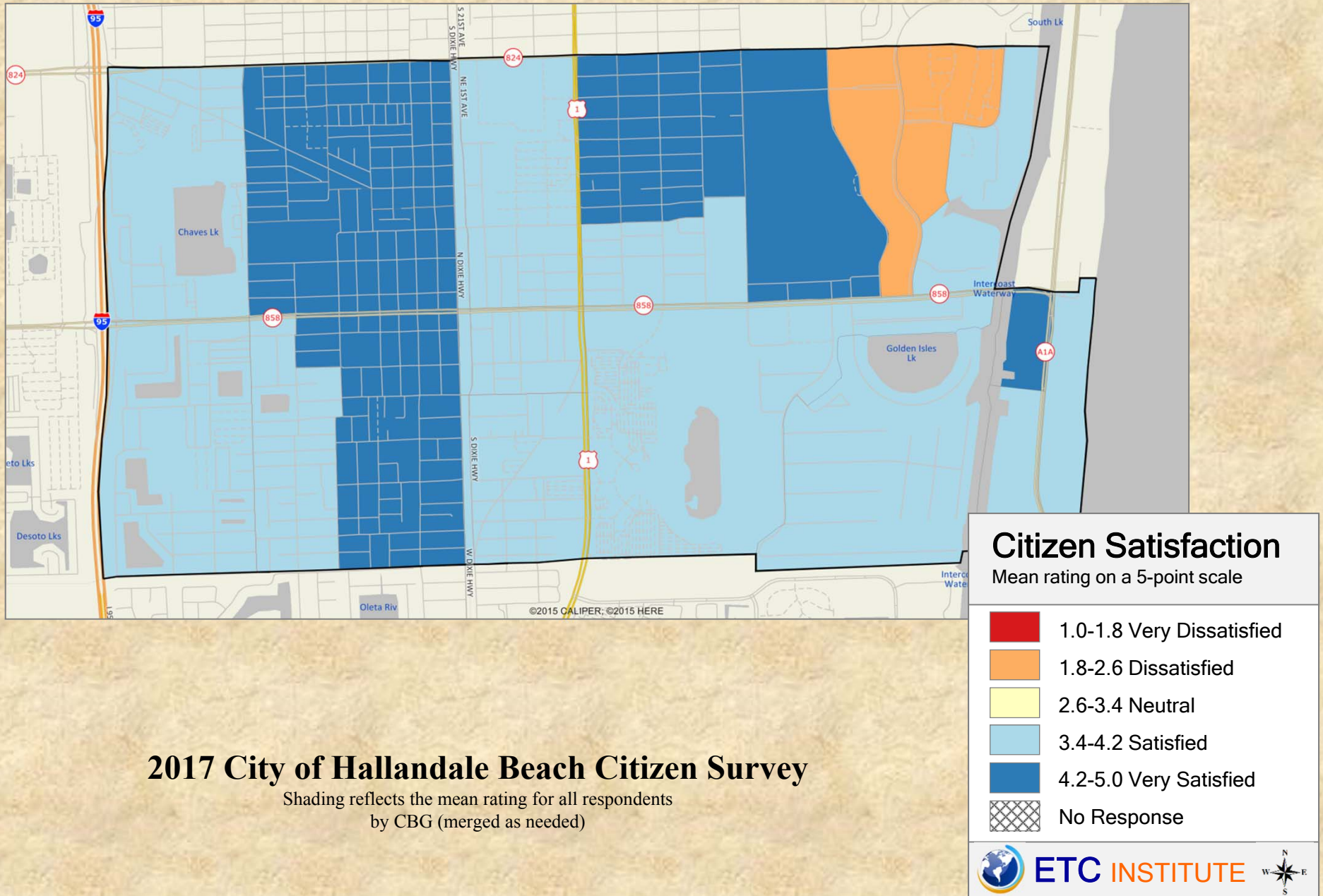


## Q26-6. Satisfaction with City Hall Reception/Information Desk

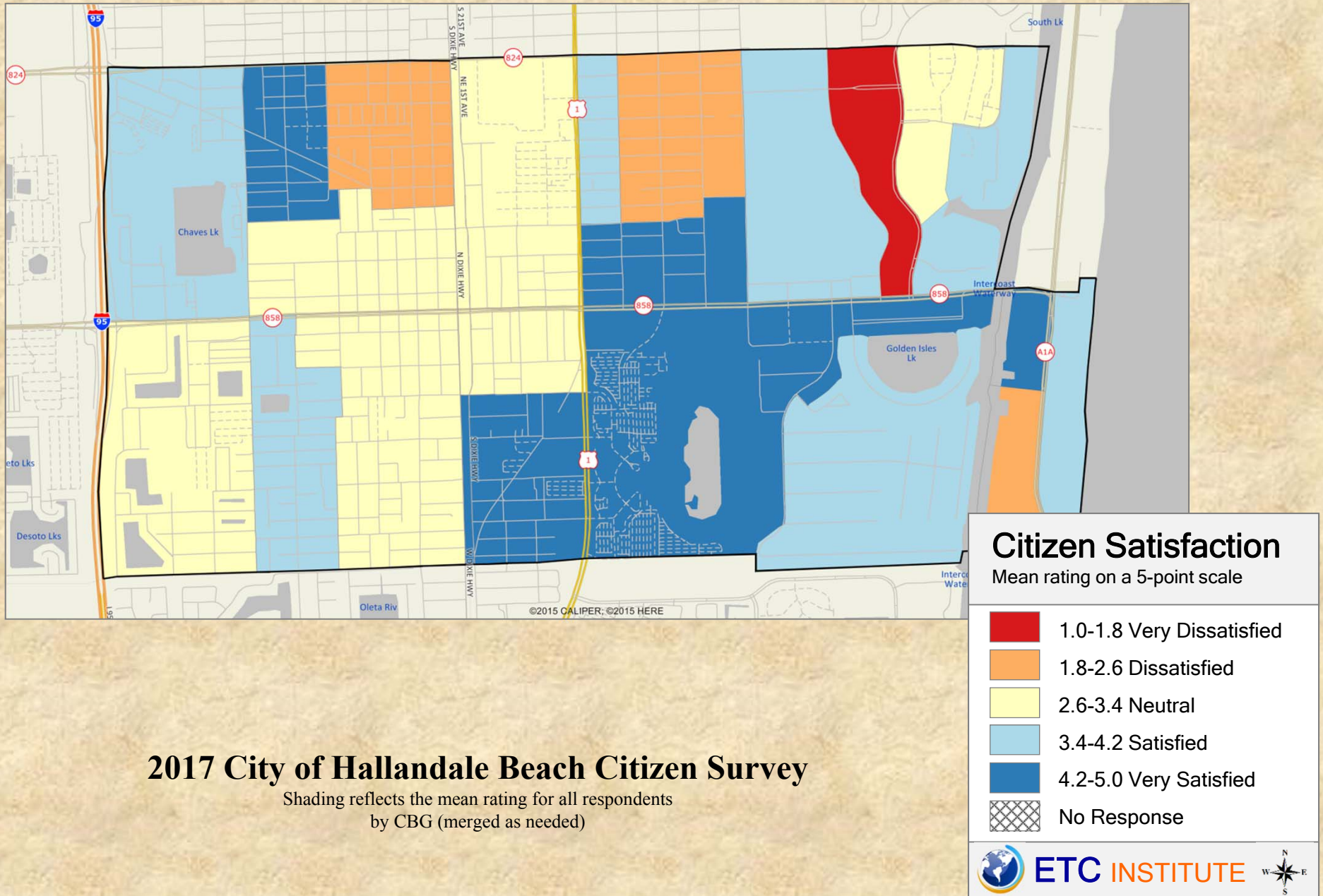




## Q26-7. Satisfaction with City Minibus Service

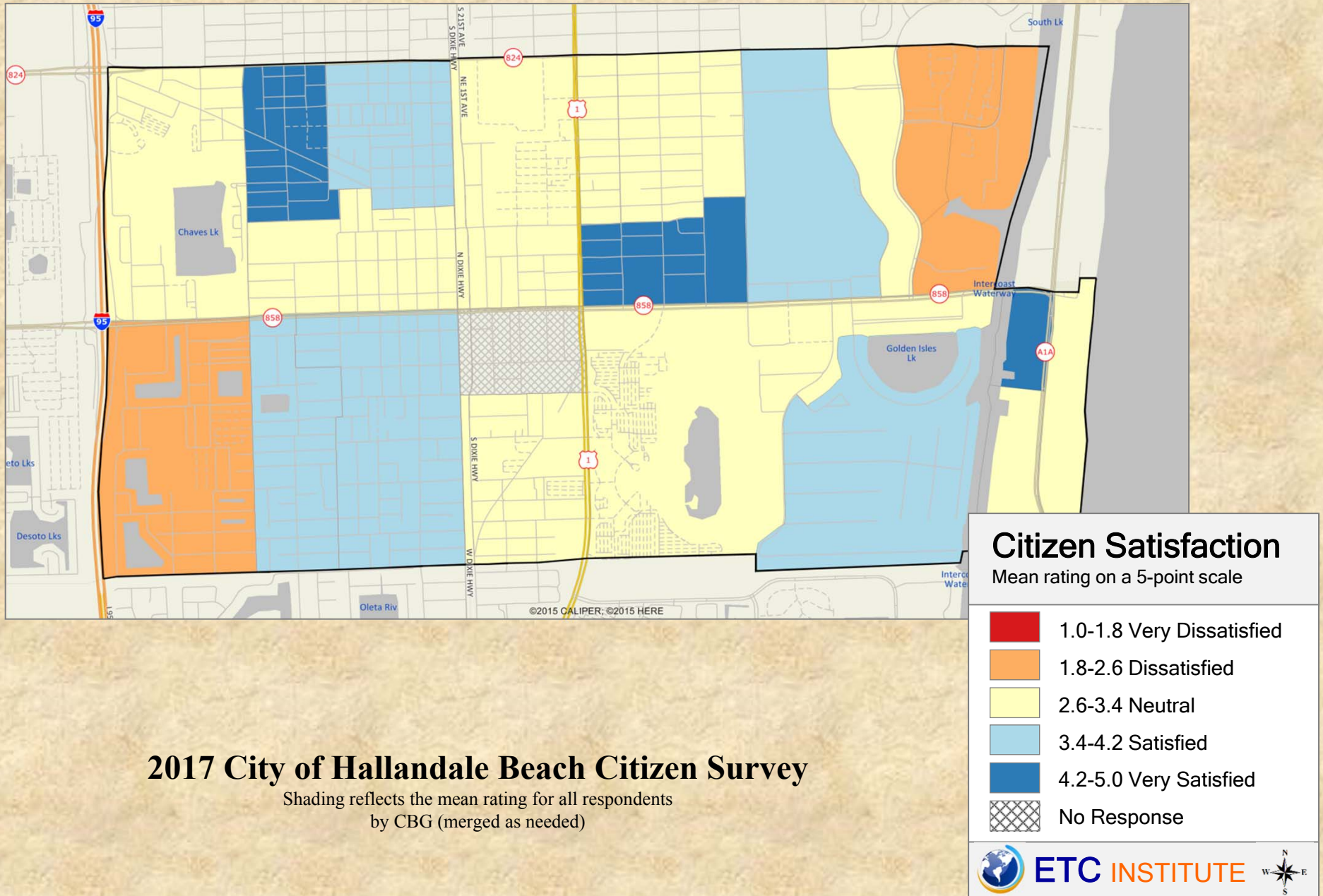


## Q26-8. Satisfaction with Code Compliance

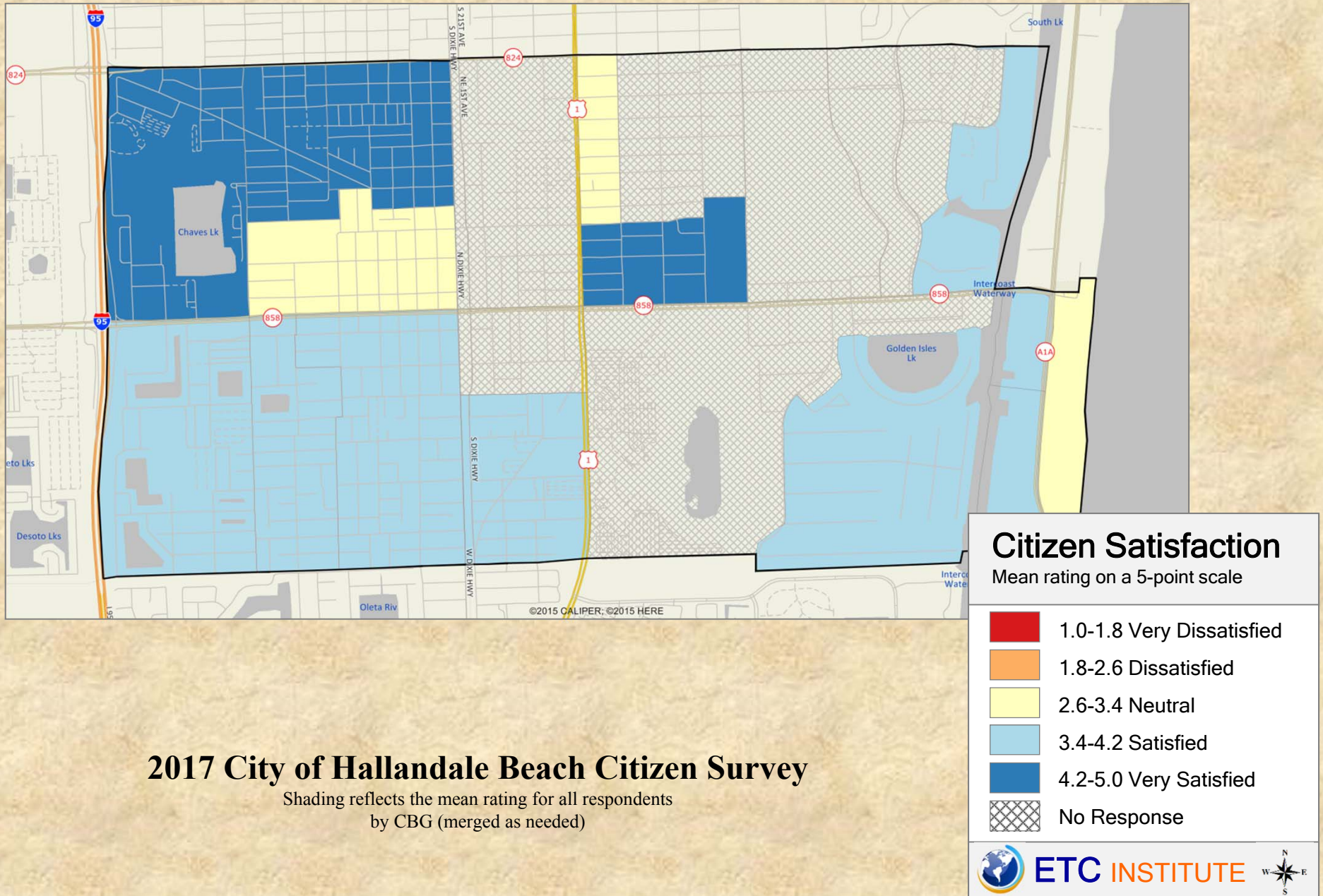




## Q26-9. Satisfaction with City Manager's Office

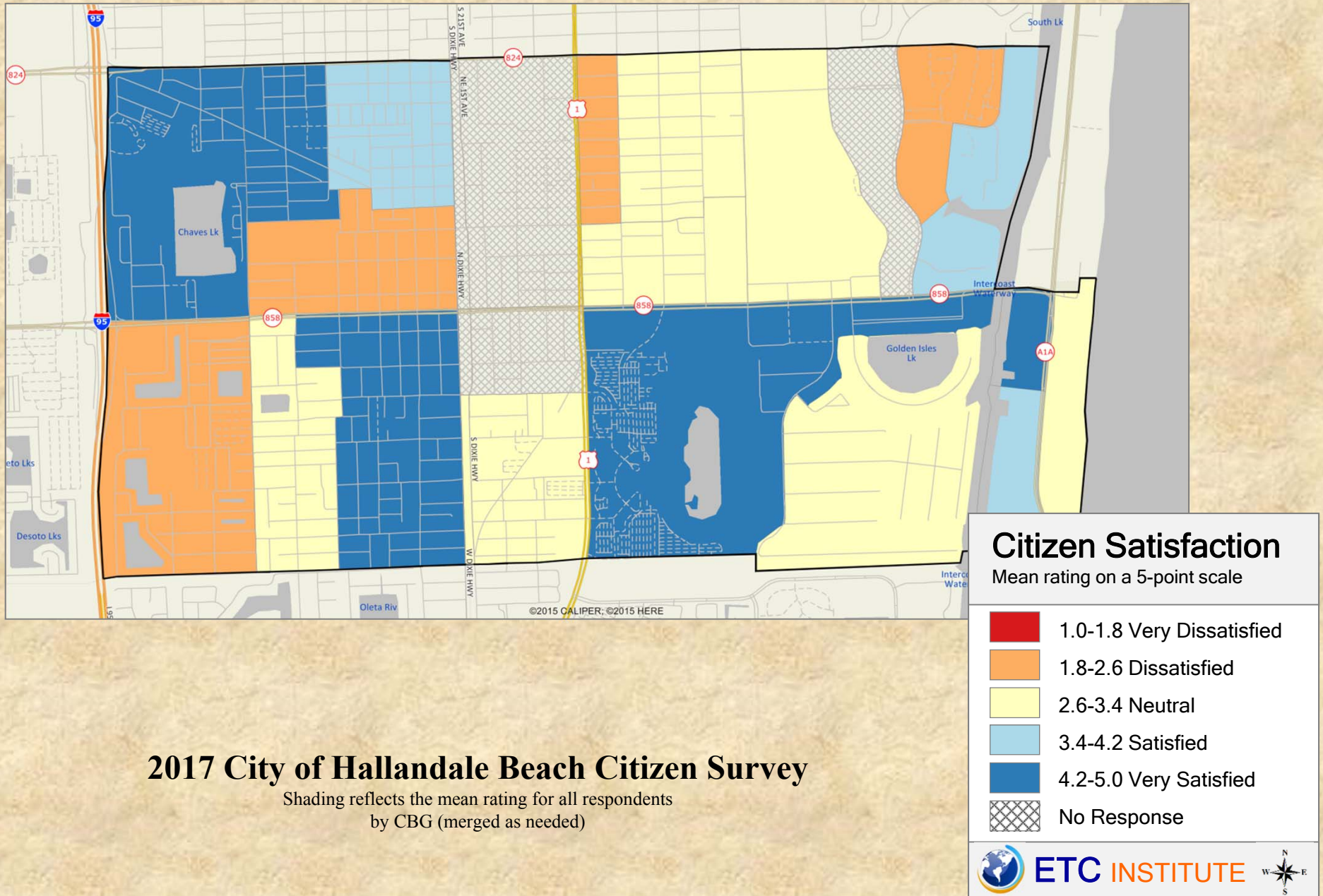


## Q26-10. Satisfaction with Finance Department

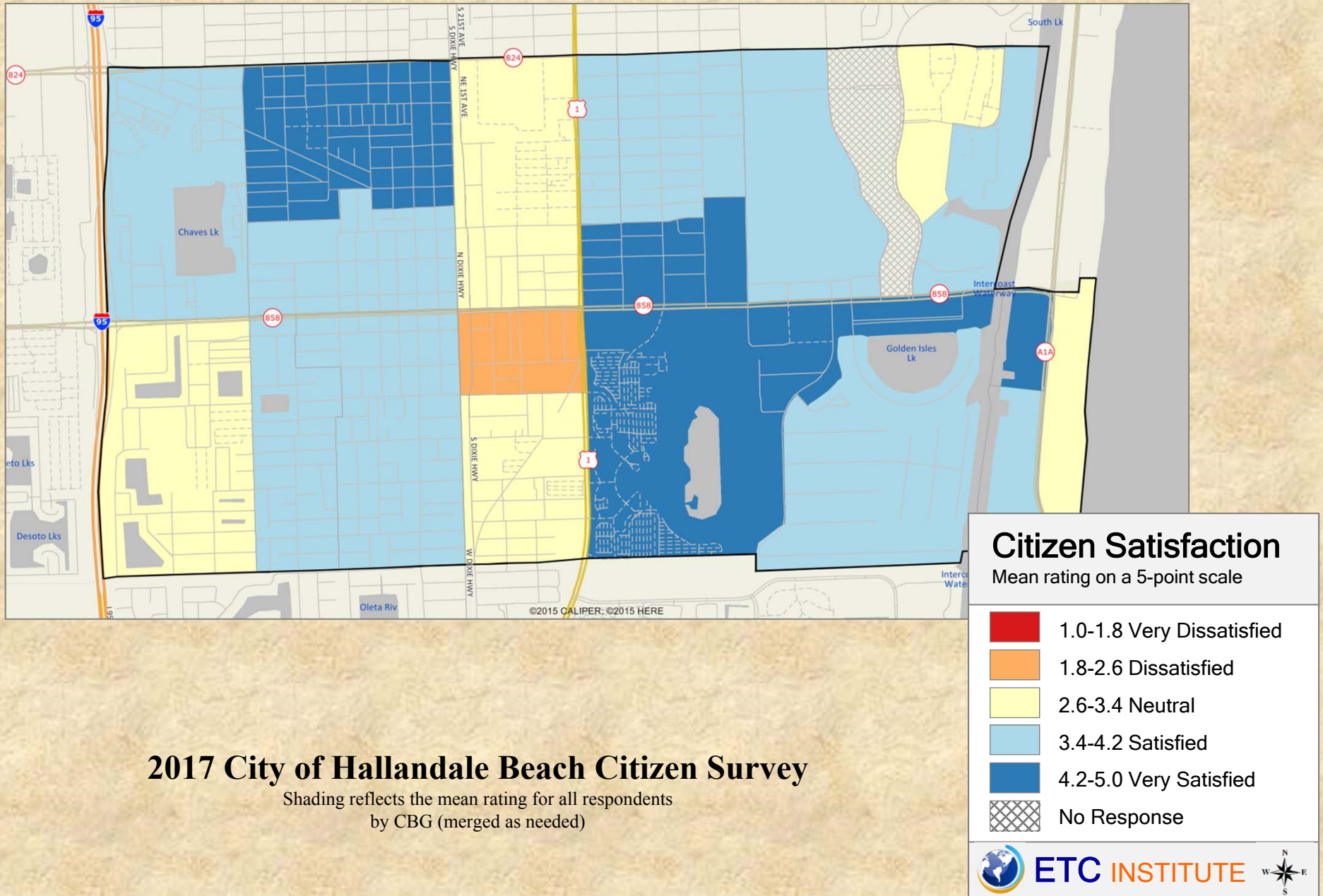




## Q26-11. Satisfaction with Personnel

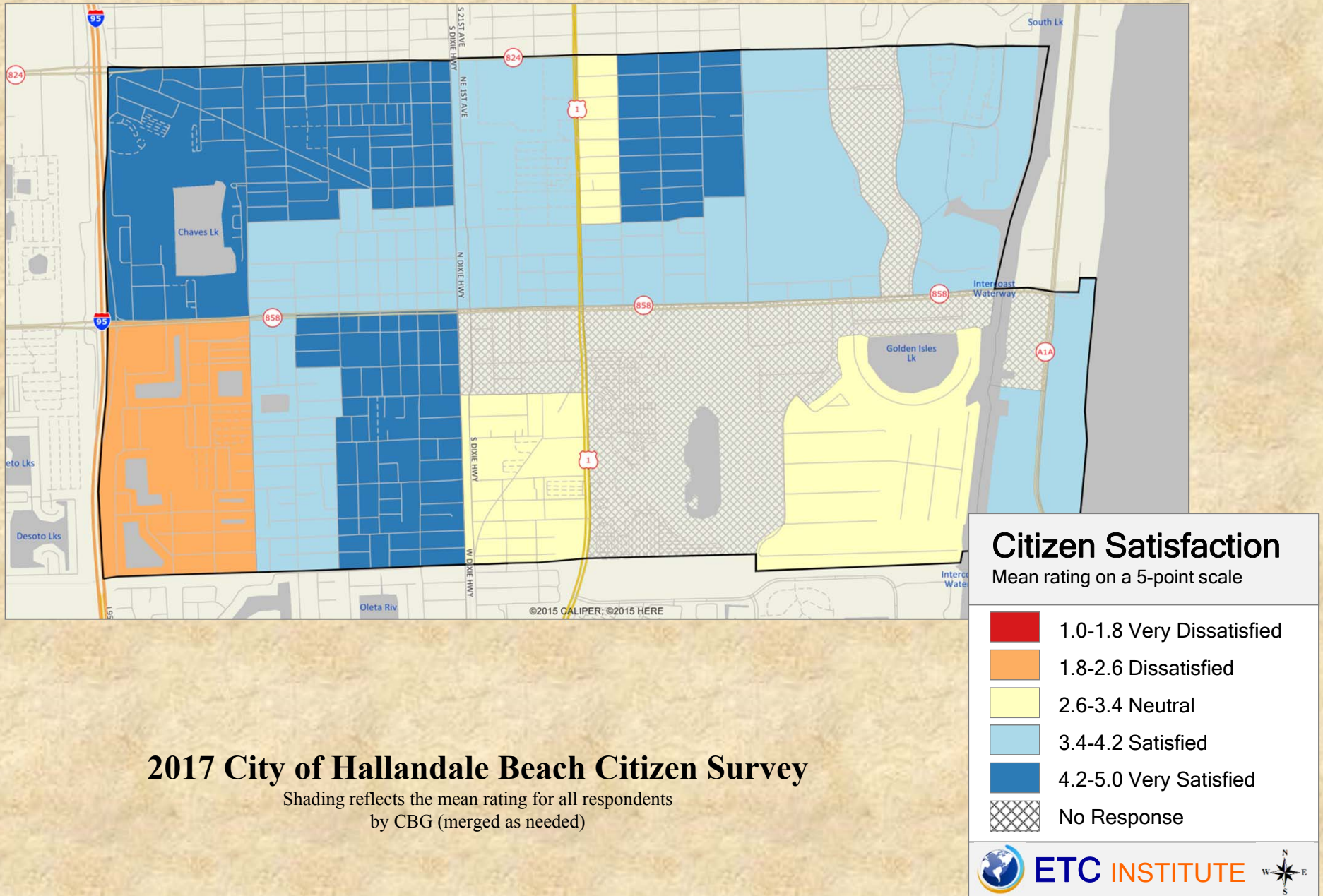


## Q26-12. Satisfaction with Information Technology

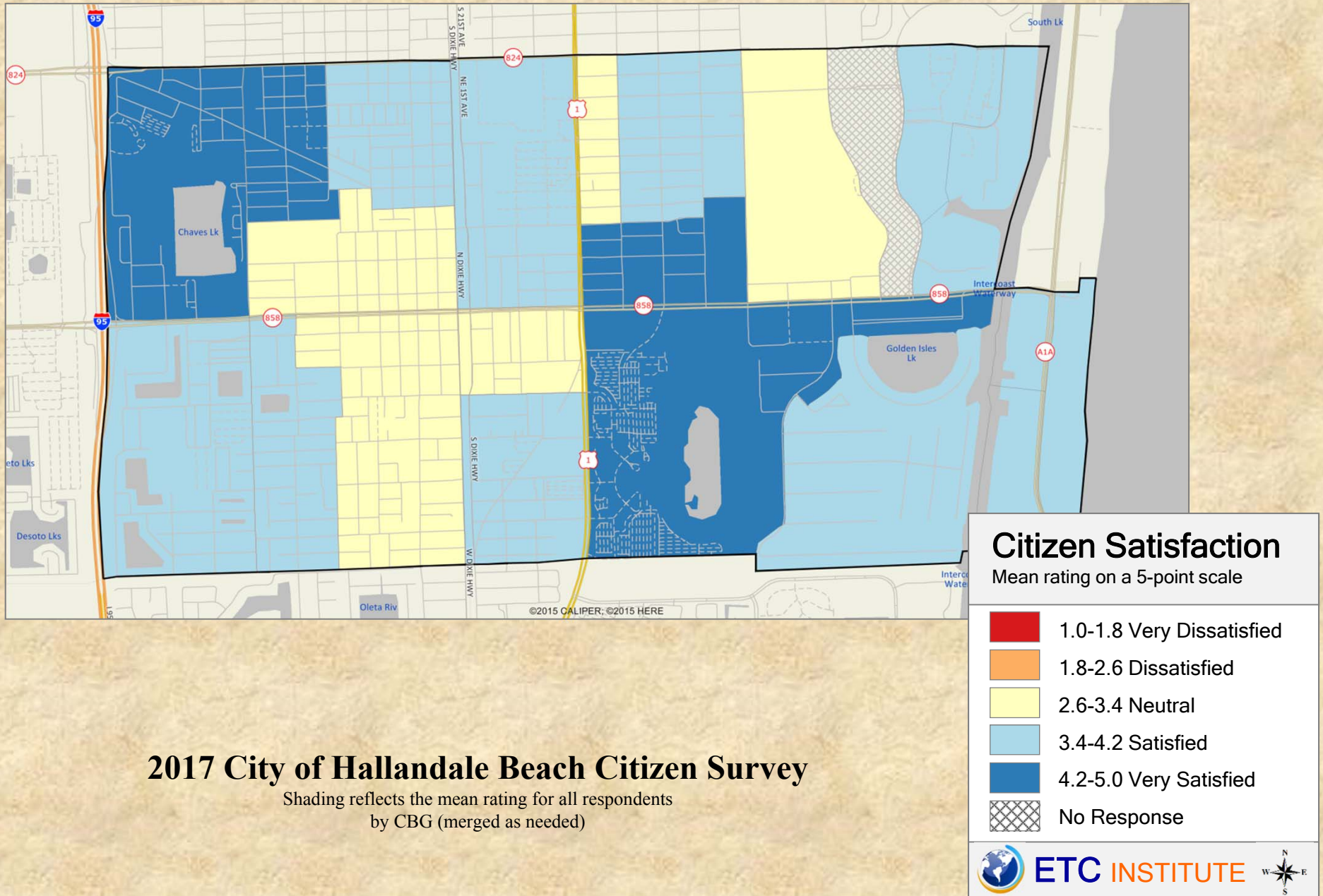




## Q26-13. Satisfaction with Community Redevelopment Agency

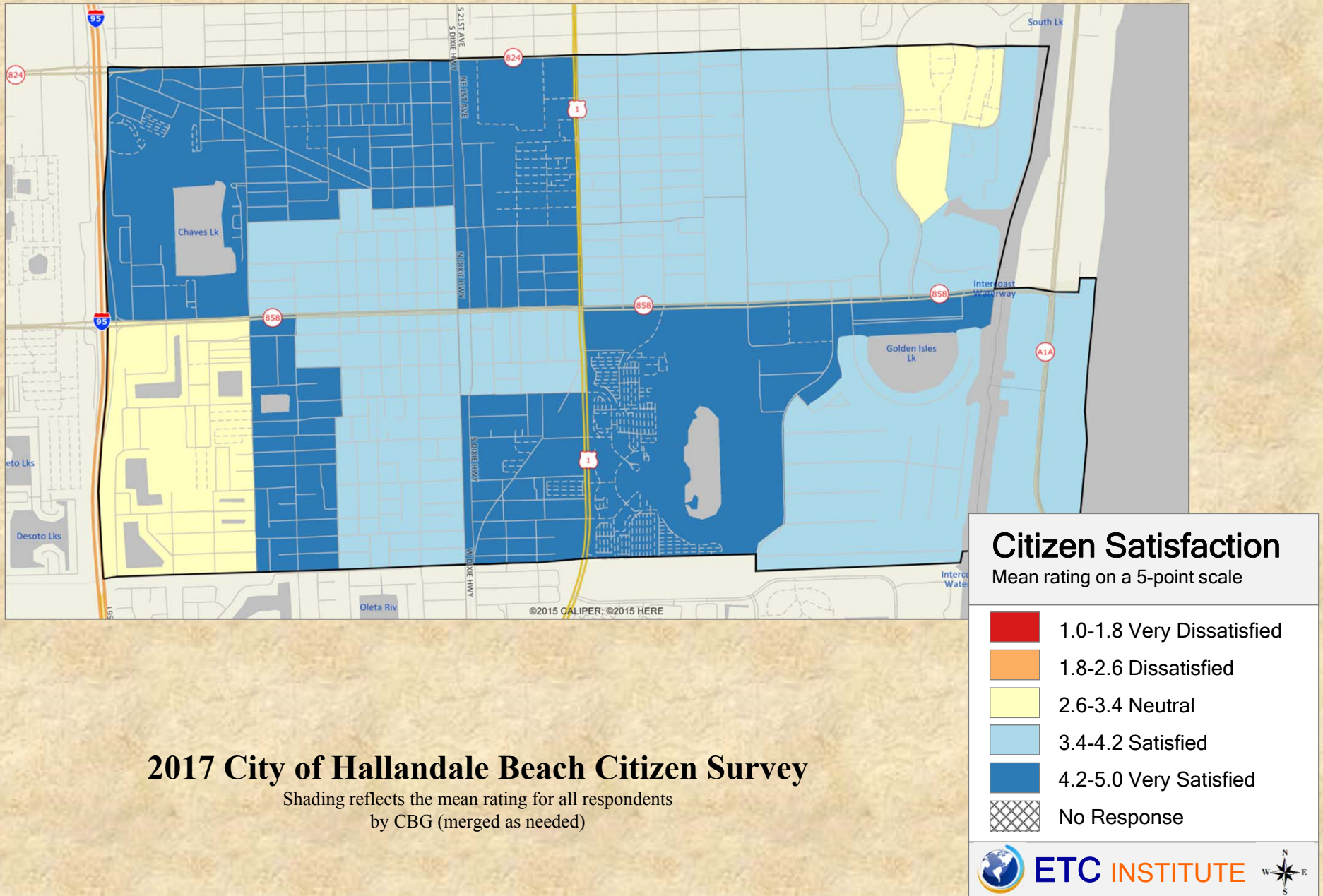


## Q26-14. Satisfaction with Development Services

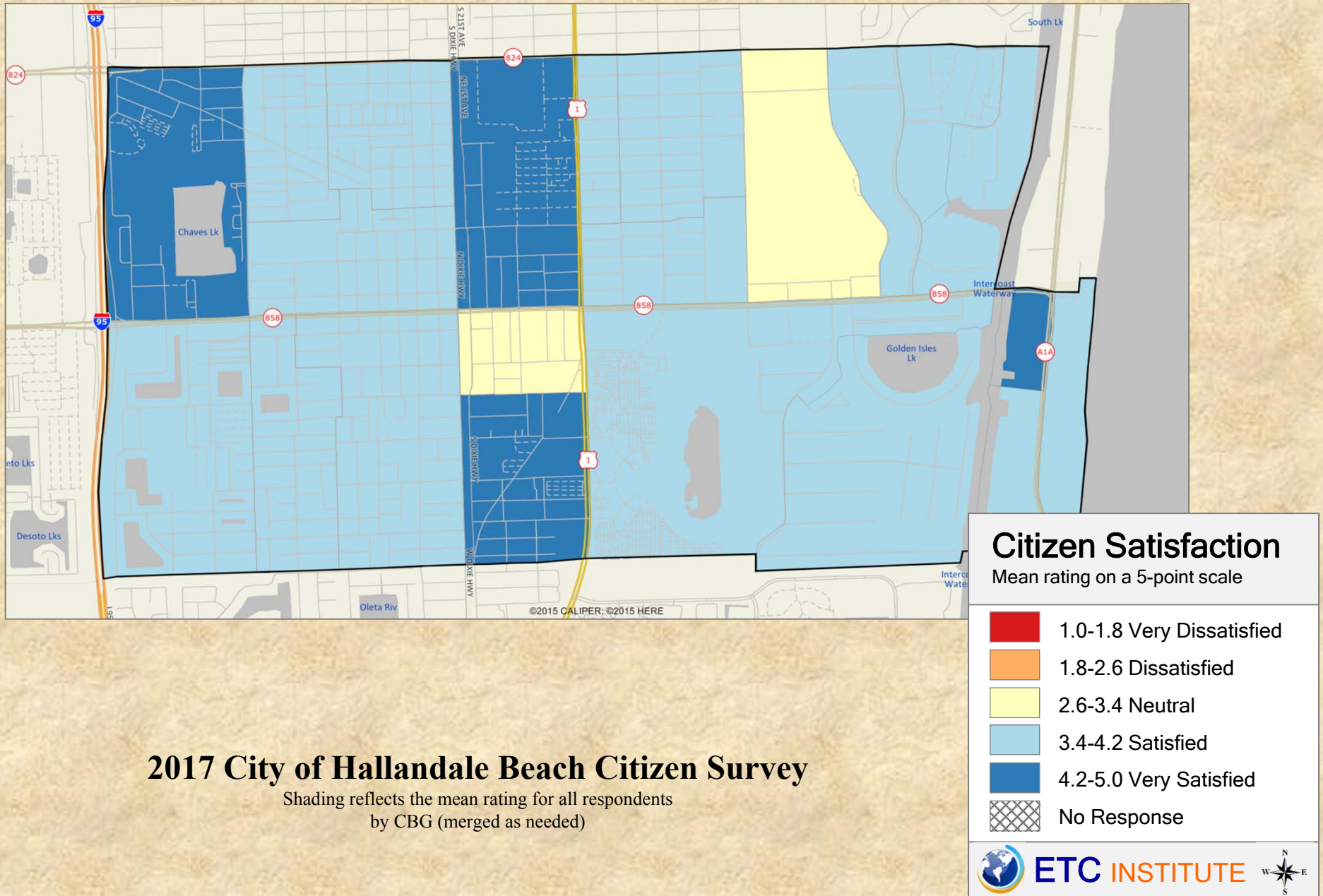




## Q26-15. Satisfaction with Human Services

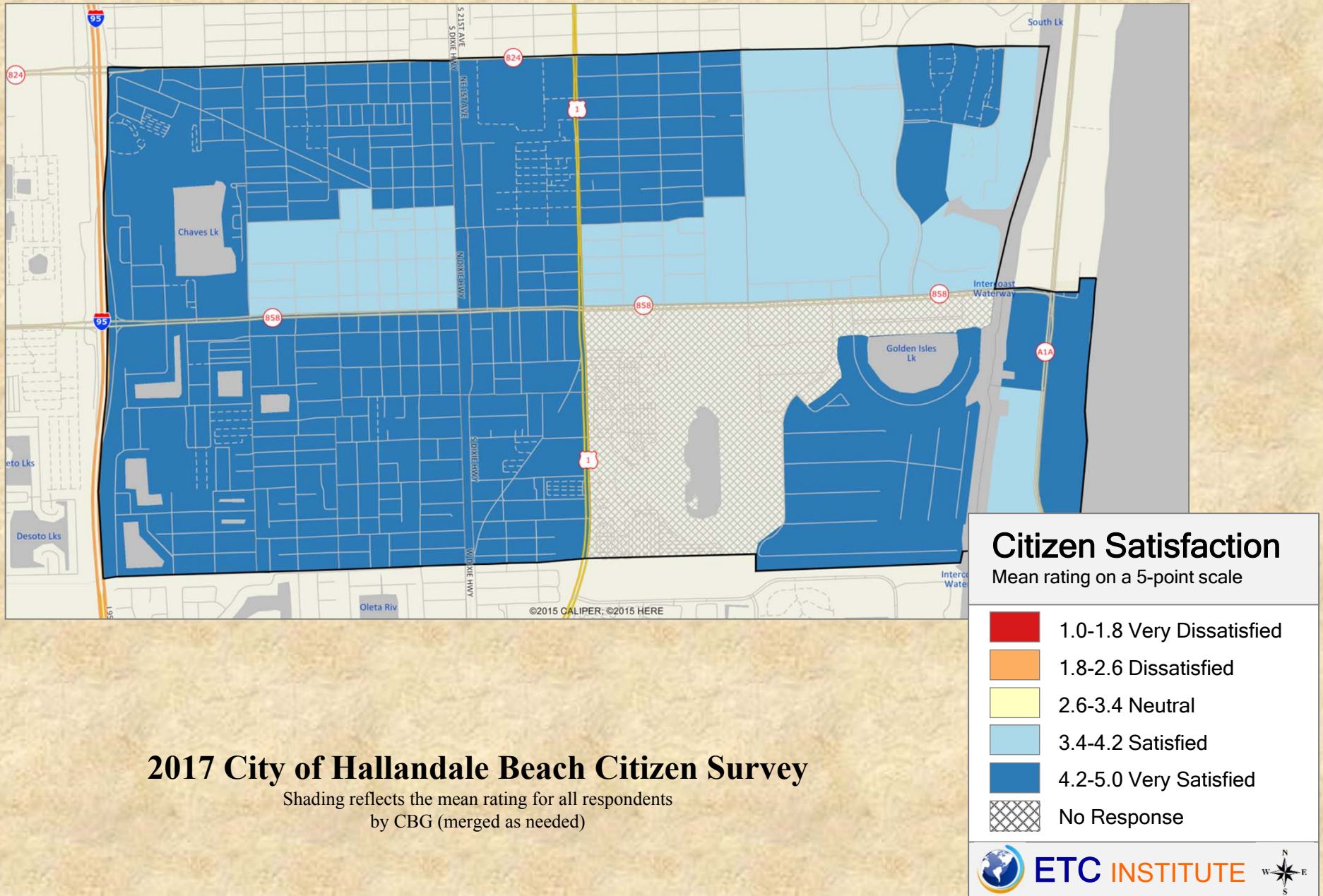


## Q26-16. Satisfaction with Police Services

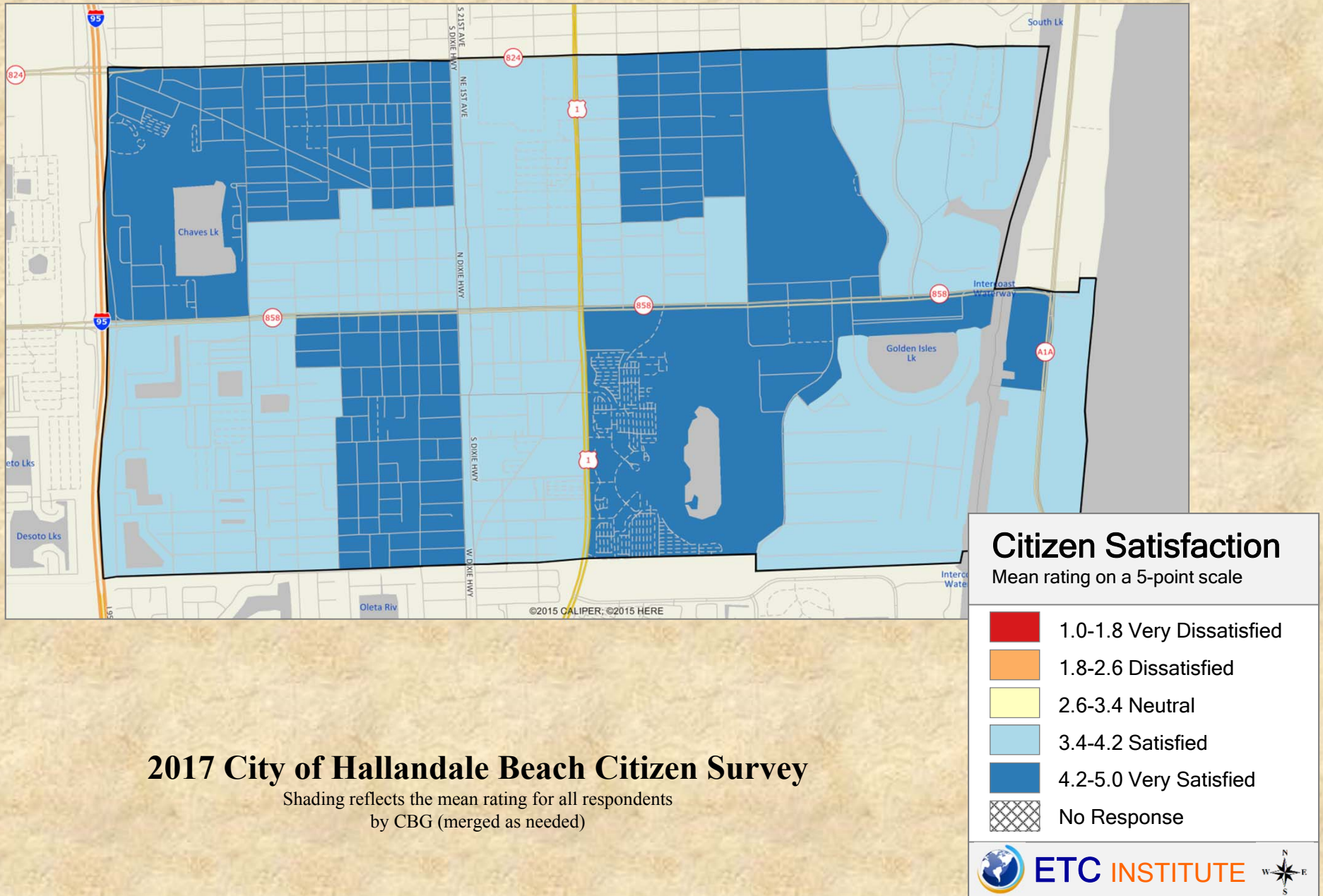




## Q26-17. Satisfaction with Fire Services



## Q26-18. Satisfaction with Parks Services





## Q26-19. Satisfaction with Using MyHB to get information

