

## Citywide Accomplishments 10/01/2020 – 01/24/2023

### Internal Service Departments and Offices

#### Innovation Technology

- ✓ Installation of Cisco Jabber on all computers to assist remote work during the pandemic. This solution provided a unified communications system for instant messaging, voice and video calls, voice messaging, and desktop sharing.
- ✓ Roll out of Barracuda Email Archiver to improve and streamline the Public Record Requests process.
- ✓ Developed an inventory of equipment and tagging system to track IT equipment issued to staff.
- ✓ Installation of Fire Station Alerting System as required for consistent communication with Broward County.
- ✓ Windows Deployment Server for Imaging laptops and computers.
- ✓ Fire Station 7 Teleconference camera solution to improve communications at the Emergency Operations Center.
- ✓ Rolled out Electronic Plan review workstations to streamline Building operations and provide faster service.
- ✓ Rewiring of the City Hall data center which was neglected for many years.
- ✓ Implementation of QLess system- Building department customer ticket service system to improve and modernize customer service.
- ✓ AT&T internet upgrade. Speed increase from 150mbps to 1Gbps.
- ✓ City Hall outdoor access points covering City Hall parking lot.
- ✓ Replaced antiquated computer equipment for staff – New dell laptops have been issued to staff for efficiency and mobility. Many computers had not been replaced in years, greatly affecting staff's ability to work with large files and managing data.
- ✓ Replaced antiquated equipment for Police - New rugged Dell laptops have been issued to all road patrol laptops.
- ✓ Granicus Server- Agenda meetings and Commission meeting stability.
- ✓ Tyler Munis upgrade. Version 11.3 to 2019.1 is now complete. This upgrade was a major undertaking since many upgrades were skipped for years.
- ✓ Wasabi Cloud backup 100 TB of cloud data for Disaster Recovery.
- ✓ Office 365 Backup of Email, SharePoint, Teams and OneDrive for employee collaboration and efficiency.
- ✓ New Physical Domain Controller. (Decommissioned several older servers).
- ✓ Mobile Device Management solution for iPads to improve field operations.

- ✓ Hotwire 1Gbps backup Internet has been procured for redundancy of connectivity.
- ✓ Cisco Next Generation Firewalls have been installed at City Hall, DPW, Station 7 for security, which had been neglected for years.
- ✓ Improved network monitoring as mandated by FDLE which mandates the use of Next Gen Firewalls.
- ✓ Cisco network switch upgrade, including core switches at City Hall is complete. There is now redundancy within the core switch infrastructure and faster internal network speeds have been achieved.
- ✓ Installation of Cisco network security products for enhanced protection including:
  - ✓ Cisco Identity Services (ISE) – a next-generation identity and access control policy platform that enables enterprises to enforce compliance, enhance infrastructure security, and streamline their service operations.
  - ✓ Cisco Umbrella – combines multiple security functions into one solution which extends data protection to devices, remote users, and distributed locations anywhere.
- ✓ Phone System Upgrade – the phone system routers and phone system servers have been installed. The latest version of the phone system software is now up to date and is supported by Cisco.
- ✓ Reorganized staffing within the department for greater efficiency. This includes the hiring of an IT Network Administrator and an IT Telecommunications System Analyst to support and maintain the improvements to the City's telecommunication infrastructure.
- ✓ Employee Cyber Security Training – training was launched to bring awareness and protection from potential email and social engineering scams.

## Budget

- ✓ Adopted the FY 23 budget without the use of General Fund Balance.
- ✓ Implemented a budget transparency portal (OpenGov) which is interactive, 100% accessible online, which allows for greater transparency internally and for our residents.
- ✓ Issued the first ever 100% online interactive budget book for the FY2021/2022 Budget.
- ✓ Revamped the Budget Process for a more streamlined budget review and adoption. This included the development of a Budget Manual, Departmental pre-budget review of all accounts and history, streamlined staffing sheets and review, and continued automation of the budget entry process.
- ✓ Conducted an organized and streamlined FY2022/2023 Budget Review Process with Departments and City Manager's Office.

- ✓ Successful collaboration with teams across the City to support critical projects such as the development of the FY2023/2027 CIP Plan.
- ✓ Assisted the CIP Team revamp the CIP Process and Kick-Off of the FY2024-2028 Plan.
- ✓ Supported the Department with temporary assistance, cross training, restructuring, and recruitment of key personnel to form a cohesive Budget Team.
- ✓ Led the Teams/Initiatives project which resulted in additional revenue streams such as an inventory of revenue contracts that were decentralized and not consistently managed.
- ✓ Assisted in the creation of the revenue financial strategies which resulted in \$33M in additional non-ad valorem (non-tax) revenues.
- ✓ Fine-tuned the monthly budget report for additional transparency and analysis and created an SOP for training purposes.
- ✓ Proposed the Renewal and Replacement Program which sets funding aside every year for scheduled replacement and renewal of assets, this will greatly reduce large one-time expenditures and allow for a smoothing out of expenditures over the years.
- ✓ With support from the IT Team, created a position control report that enhances internal controls or checks and balances for FTE and position count.
- ✓ Created a life-to-date report for capital projects which will support staff with effective tracking of funding for projects since inception.
- ✓ Successfully completed the Purchase Order and Project Rollover for FY22 with minimal disruption to Departments.
- ✓ Revamped the Budget Calendar for the FY24 budget cycle.
- ✓ Proposed and started the process to develop dashboards as part of the budget process. Dashboards will be available online through the OpenGov platform and open to the public.
- ✓ Finalizing the FY23 Adopted Budget for submission for the GFOA Award

## Finance

- ✓ Implemented a new customer portal making paying your Utility Bills, General Bills, and Business Tax Receipts Bills easy. Expanded payment options to include MasterCard, Visa, American Express, Discover, Electronic Check, PayPal, PayPal Credit and Venmo. Pay-by-text, automatic payment, customized bill notification and bill reminder options are available. Please visit [CoHB.org/PayMyBill](https://CoHB.org/PayMyBill) for more information.
- ✓ Redesigned the City's PayMyBill webpage for a centralized and mobile friendly location to pay all City bills. For more information, please visit [CoHB.org/PayMyBill](https://CoHB.org/PayMyBill)

- ✓ Converted all Utility Billing forms to electronic fillable forms making filling out and sending forms for utility billing services easy to access. For more information, please visit [CoHB.org/UB/Forms](http://CoHB.org/UB/Forms)
- ✓ Upgraded our Tyler Cashiering POS system cutting down the time it takes to process payments at the cashier window at City Hall.
- ✓ Implemented an interactive voice response (IVR) payment system to pay your Utility Bills, General Bills, and Business Tax Receipts Bills. Both English and Spanish options are available. This service is available 24 hours a day, seven days a week, through all devices. For more information, call 1-866-819-0126.
- ✓ Redesigned General Bills to include an easy one-time-pay QR code making paying with your smartphone as easy as taking a picture! No registration necessary. For more information, please visit [CoHB.org/onetimepayment](http://CoHB.org/onetimepayment).
- ✓ Streamlined the City's private hauler registration program and reporting to a paperless process. Private haulers now have access to a customer portal. This initiative resulted in 100% compliance and an increase of \$65,000 or 26.1% in private hauler franchise fee revenues. The new process is now scalable if sanitation operations were to be outsourced or privatized.
- ✓ Lien Search Services were fully transitioned to the Finance Department making the management of inquiries, billing, and payments easier for customers. Improvements in the process and increases in fees has resulted in an increase of \$255,000 or 92.8% and \$82,000 or 15.5%, in lien search fee revenues for FY2021 and FY2022, respectively.
- ✓ In FY2021, the Finance Department spearheaded the effort of eliminating all duplicate customer accounts for General Billing. This 6-month effort included analyzing 3,225 General Billing accounts, contacting customers, and merging accounts as identified as duplicate. This initiative resulted in improved customer communication to report accurate opening balances and improved collections.
- ✓ Transitioned Fire Inspection Billing to the Finance Department resulting in improved monitoring of billed inspections and reinspection's currently performed by BSO. Total inspection/reinspection's billed increased from 2,232 in FY2021 to 3,483 in FY2022 (FY2022 information does not include the month of September 2022). Excluding September 2022, the transition resulted in an increase of \$125,000 or 40% in total amount billed for FY2022.
- ✓ Implemented a late fee on all General Billing bills of 10% for delinquent balance. This initiative started in October 2021 \$36,000 of additional revenue for the General Fund as well as significant improvements in collections.
- ✓ During FY2021 and FY2022, implemented several initiatives which have significantly improved our collection rate from 95% as of yearend FY2021 to 97% as of yearend FY2022. This has resulted in significant increases in revenues that are recorded on a cash-basis. Revenues that have significantly increase year-over-year include lien search fees, fire inspection fees, franchise fees, and other miscellaneous billed by General Billing. Initiatives accomplished include:

- Constant communication of web payment options to customers as noted on the bill, via email, and phone calls. Web payments increased on average from 27 monthly web payments in FY2020 to 175 monthly web payments in FY2022.
  - Added a part-time collections specialist to assist with customer collection calls, letters, and emails. Customer reach to assist with billing questions and collections increased on average from 301 customers helped monthly in FY2020 to 704 customers helped monthly in FY2022.
  - Implementation of 10% late fees.
  - Implementation of mailing out monthly statements mailings.
  - Outsourced the printing and mailing of bills to ensure the General Billing team focuses on collections.
  - Implemented additional collections procedures for accounts over 180 days whereby accounts are either sent to collections or a lien is placed on the property.
- ✓ Recommended a Payment-in-lieu-of-franchise fee (PILOFF) charged to the Utility Fund for the collection of reasonable payments from the Utility Fund for the use and occupancy of the rights-of-way and public lands within the City during the FY2023 budget cycle. This fee is projected to provide the General Fund with \$1.5 million in additional annual revenues.
  - ✓ Recommended a Payment-in-lieu-of-franchise fee (PILOFF) charged to the Sanitation Fund during the FY2023 budget cycle. Prior to this fee, a similar franchise fee was charged to private haulers only. This fee would charge a franchise fee to in-house sanitation services at the same rate that would apply to private haulers if operations were to be outsourced or privatized. This fee is projected to provide the General Fund with \$1.5 million in additional annual revenues.
  - ✓ Established a Renewal Replacement Fund for general city assets. This program is being implemented during FY2023 and ensure funding for the future replacement of assets related to parks, police, computer equipment, and other assets needed to keep minimum levels of service.
  - ✓ During FY2022, the City completed Phase I of the FY2023-FY2027 Utility Rate Study. This study will ensure that adequate levels of fees are collected to fund the City's \$230M infrastructure improvement plan.
  - ✓ During FY2022, the City completed the FY2020 Cost Allocation Study. This study ensures that the General Fund collects adequate administrative charges from other funds to provide central services throughout the City. As a result of this study, the General fund recovered an additional \$1M in FY2022.
  - ✓ In the 1Q FY2023, the Finance Department spearheaded the development of a City-wide AMI Meter Remediation Project to tackle the massive meter reading

failure problem throughout the City. The plan was presented at the December 14, 2022, City Commission Meeting.

## Grants, Sustainability & Innovation Office

### Grant Initiatives Video & Page

QR Code:



Link: <https://hallandalebeachfl.gov/1539/Grants-Management>

- ✓ Expanded the Grants Office and its operations/capacity to include pre-award and post-award services. To date, the Office has secured approximately **\$32.7 million** in new and competitive grant awards, which excludes recurring Human Services annual grants, CARES and ARPA funding.

The \$32.7 million in awards have been strategically pursued and attained to support Public Safety Capacity and Equipment, Sewer and Stormwater Infrastructure, Electric Vehicle Transportation and Transit Operations, Disaster Cost Recovery, Sustainability and Resiliency Efforts, and Park Construction

Major awards:

- \$14.9 million from the Department of Economic Opportunity to support the rehabilitation and modernization of critical sewer infrastructure.
- \$5.9 million from FEMA to add 14 Firefighter Positions
- \$3.4 million from the FDOT for the purchase of Electric Buses
- \$2.8 million from the Department of Economic Opportunity to fund the Dixie Hwy Force Main Project
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- \$1.5 million from FEMA to reimburse the City for Hurricane Irma related costs\$1.5 million federal earmark for construction of the new EV Bus Charing and Parking Station
- \$700,000 from the Department of Justice to support a Public Safety Initiative
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- ✓ American Recovery and Reinvestment Act (ARPA) Funds – Execution and administration of \$19.9 million ARPA grant award
- ✓ COVID19 Pandemic – Completed Citywide documentation efforts to secure COVID-19 related funding via various funding sources including FEMA grants.
- ✓ Completion of City's Single Audit in accordance with 2CFR 200 – no material weaknesses or deficiencies for 4 consecutive years

- ✓ EV Buses and Charging Facilities – Major push to secure funding for this project. Efforts include state direct appropriation requests and federal earmarks that were completed through collaboration with the City's State and Federal Lobbyists and the Office of Congresswoman Wasserman Schultz
- ✓ Citywide Fleet Analysis – Citywide vehicle replacement needs assessment and funding options.
- ✓ EV Vehicle Purchases and Deployment – 13 Tesla's and 49 Hybrid Interceptors for the Police Department
- ✓ Disaster Cost Recovery Efforts
  - Recovered \$1.5 million through FEMA for costs incurred for Hurricane Irma, the second most costly disaster for the City of Hallandale Beach since Hurricane Wilma
  - Closed Hurricane Wilma with the State of Florida, a disaster that took place over 15 years ago.
  - Documented and coordinated the various cost recovery tasks for other disasters including Hurricane Dorian, the COVID-19 Pandemic
  - Documented and currently coordinating disaster cost recovery efforts for the recent Hurricane Ian and Tropical Storm Nicole
  - Established a Disaster Cost Recovery process for the City inclusive of Documentation Liaison Training, Reimbursement Documentation Process and Forms, and Coordination with critical departments such as Finance, Human Resources, Police, Public Works, and Procurement.
  - Established checklists to better organize departmental responsibilities in preparation and response to various emergencies including floods and hurricanes.

## Procurement

- ✓ Improved organizational structure to provide adequate levels of service and ensure professional growth for staff and succession within the Department.
- ✓ Supported a multitude of new projects and new Citywide initiatives that triggered an increased demand in service.
  - Purchase Orders Processed
    - 1,532 in FY20-21
    - 2,074 in FY21-22
    - 377 from October 1, 2022, to January 24, 2023
    - **3,933 Purchase Orders Processed since October 1, 2020**
  - Number of Formal Solicitations
    - 17 in FY20-21
    - 24 in FY21-22

- 2 from October 1, 2022, to January 24, 2023
- **43 Formal Solicitations Issued since October 1, 2020**
- ✓ Designed and implemented a Citywide Procurement Training Program along with a pre-determined training calendar/brochure that includes training opportunities for all Departments with regularly scheduled sessions throughout the year.
  - 72 individual staff members have attended at least 1 of the Procurement Training offerings.
  - Calendar Year 2023 Quarterly City-Wide Procurement Training has been released.

### Human Resources/Risk Management

- ✓ Negotiated Health Insurance renewal for FY 2022 with a 5% increase in premiums, exceeding local insurance renewal trends which were in excess of 8%.
- ✓ Negotiated 3-year IUPA, Police Union Collective Bargaining Agreement, avoiding impasse.
- ✓ Developed Employee Benefit Guide, to help retain and attract talent.
- ✓ Awarded 2021 Gold Level status for the City's Workplace Well-being program, the highest ranking awarded in comparison to other wellness programs in the USA.
- ✓ Awarded 2022 Platinum Level status for the City's Workplace Well-being program, in comparison to other Aetna wellness programs in the USA.
- ✓ Implemented new Onboarding/Offboarding process for employees.
- ✓ Coordinated with local Temp Agencies to help obtain temp employees and maintain the continuation of operations as the Great Resignation created a high turnover rate for the City.
- ✓ Developed and implemented many COVID-19 Pandemic Related Policies,
  - helping to avoid COVID outbreaks and disruptions in normal operations.
  - providing for Telecommuting Options for employees
  - Vaccination incentives for employees
  - Local on-site COVID-19 testing.
  - Paid Time Off benefits for vaccinated employees.
- ✓ Developed and implemented the Paid Parental Leave Policy, first in Broward County
- ✓ Developed and implemented Child-care Benefit Policy for employees.
- ✓ Developed and implemented a Post-Pandemic Return to work policy which includes benefits such as teleworking, self-care days, and temporary flexible work schedule.
- ✓ Settled Liability Claims and closed Worker's Compensation cases.



- ✓ Conducted in-person defensive driving training for Public Works staff.
- ✓ Renewed property insurance, worker's compensation, flood insurance, and Accidental Death and Dismemberment insurance policies.
- ✓ Completed the implementation of the electronic performance evaluation system and started training Departments on an individual basis.
- ✓ Converted all of the Risk Management files to electronic format.
- ✓ Conducted citywide mandatory Customer Service training, including the establishment of the Excellent Customer Service Week
- ✓ Completed the annual pension audit without any adverse findings.

### Clerk's Office

- ✓ Public Records Requests
  - Monitored and responded to 4,345 public records requests with total revenue of \$17,442.61.
  - Implemented JustFOIA, the City's public records request software which has successfully assisted the public by providing an online payment option, obtaining the status of public record requests, downloading records responsive to a request immediately once available, and submitting a request through user-friendly software.
- ✓ Overdue Capacity Enhancements
  - Added 1 Full Time Records Management Coordinator (RMC) to enhance capacity in order to provide adequate levels of service, without delay, and in compliance with Florida Statute Chapter 119.
  - Since the inception of the Records Management position, the City Clerk's Office has produced guidance on the procedures of handling public records requests as per F.S. Therefore, public records request flyer was generated to aid all City of Hallandale Beach personnel in the proper management of a request. Furthermore, the RM actively assists all employees and provides the necessary training to guarantee all City personnel comply with current State laws and other administrative guidelines regarding records requests in compliance with Florida Statute Chapter 119
- ✓ Minutes
  - Since 2012, the City Clerk's office has consisted of three (3) members to serve internal and external customers. The high demand to provide adequate service to internal and external customers resulted in a backlog of required tasks within the department. As a result of the approval of an additional member in November 2020 to the department, the City Clerk's office has completed the required duties promptly, including minutes. The City Clerk's office finalizes council meeting minutes with a turnaround time of thirty (30) days, per the adopted protocol manual. Therefore, allowing

the Clerk's office to uncover new ways to better serve the public and city staff by ensuring efficiency while meeting all State mandates and City policies.

✓ Boards and Committees

- Prioritized Boards and Committees by developing a process that guaranteed transparency to Elected Officials, Board/Committee members, and the public.
- In August 2021, the Clerk's office began to include the Boards' and Committees' minutes to inform the council members and residents of the service the Boards and Committees offer to the community.
- As part of the new process, workshops are now conducted to present the Annual Boards and Committees Reports as per Sec. 2-74 of the Code of Ordinance. Consequently, a workshop was unanimously requested through the City Commission to enhance the current Boards' and Committees' administrative policy. Anticipated start date: Fiscal Year 2022-2023.

✓ Agenda Process Improvements

- Under the new administration, established and enforced a revamped agenda workflow schedule to ensure agendas and backup material are published according to the City Code Section 2-38. With a structured process, staff effectively meets required deadlines when submitting agenda items and required attachments providing transparency to council members and residents.
- Produced an Agenda Guide Manual and Video to aid agenda liaisons with creating and managing agenda items for their corresponding departments.

✓ Electronic Campaign

- Introduced the Electronic Campaign process in preparation for the upcoming November 2022 election for accessibility and reduction of resource demand. As a result, Ordinance 2020-017 was adopted in August 2020 to ensure efficiency, transparency, and compliance with Florida Statute 106.07 to candidates when submitting required campaign reports.

✓ City Records

- Preparing for the update of the update of the 20211 Records Management Plan and researching methods to comply with F.S. 119 to impose an electronic filing process and reduce resources. Finally, it highlights the importance of Laserfiche as a primary repository system and engaging consultant assistance to safeguard the City's current records management. Anticipated start date: Fiscal Year 2022-2023.

✓ Training

- Provided the first Virtual Boards and Committees Members training. Board/Committee members, including the Board/Committee liaisons,

attended the training to understand their role as Board/Committee members and required Sunshine Law.

- Offered a Public Records Request Training to all City personnel to emphasize the importance of Public Records Requests and the requirements that must be followed to comply with Florida Statute Chapter 119.
- Setting up a yearly process to guarantee subject training.

## **Quality of Life Service Departments**

### **Police**

#### **Public Safety Initiatives Video & Page QR Code:**



**Link: <https://hallandalebeachfl.gov/1579/Public-Safety-Initiatives>**

- ✓ Development of Quadrant Safety Board - a community group that meets monthly with police to discuss quality of life issues and crime
- ✓ ShotSpotter - installation of a gunshot detection system in high violent crime areas
- ✓ License Plate Readers Cameras - installation of tag readers covering the exits and entrances in the City
- ✓ Public Safety Cameras - 49 CCTV Cameras installed in high crime neighborhoods
- ✓ Data Driven Policing - PD hired an additional crime analyst to utilize crime data to better prepare crime fighting strategies and inform officers of crime in the areas where they patrol
- ✓ Rebranded the Police Department to include vehicle design and patch re-design
- ✓ Equipment Upgrades - in the last two years PD has replaced or is in the process of replacing its guns, tasers, body worn cameras, expanded batons, and defibrillators, that were past their useful life.
- ✓ Community Events –
  - National Night Out Event at Gulfstream Park
  - National Coffee with a Cop Event at Starbucks
  - Organized the POTUS visit at OB Johnson Park and Gulfstream Park

- PAL Texas Hold'em Fundraiser at Big Easy Casino
- St. Matthews Catholic Church 5<sup>th</sup> Annual Safety & Wellness Fair
- Thanksgiving Turkey giveaway at Gulfstream Academy with Fenstersheib
- Participated in Gulfstream Safety Night
- Shop with Cop at Foster Park with PAL of Hallandale Beach
- Getting ready for Back-to-School Haircut Event with Fenstersheib
- Martin Luther King, Jr Parade Celebration

## Human Services

- ✓ Restored United States Department of Agriculture (USDA) The Emergency Food Assistance Program (TEFAP) – July 2022 – Provides Monthly Food to Qualified Registered Participants
- ✓ United Way Project Lifeline Program – Provides Weekly Food to the Community
- ✓ Free Income Tax Program – Provides Free Income Tax Services to the Community
- ✓ Florida International University Reading Explores Broward Program – Provided Free Reading Tutorial Services the Registered Summer Camp Participants which resulted in advanced placements for some Kindergarten students.
- ✓ \$1.1 million in Grant Funds Awarded in the last two years

### **Grants Video: <https://hallandalebeachfl.gov/1539/Grants-Management>**

- CDBG/Entitlement Grants-47th Year-AS Tutorial Program 2021/2022 \$100,000
- CDBG/Entitlement Grants-48th Year-AS Tutorial Program 2022/2023 \$95,000
- iN2L Pilot Program \$31,323.72
- Maximizing Out of School Time 2021/2022 MOST CSC \$150,025
- Maximizing Out of School Time 2022/2023 MOST CSC \$301,367 (\$35,767 for August 2022, through September 2022 and \$265,600 October 1, 2022 - September 30, 2023)
- Older Americans Act-Austin Hepburn Senior Center -OAA REGULAR FY22 \$48,872
- UNIPER Pilot Program \$16,253
- ELC Phase V CRRSA \$19,500
- ELC Phase VI Corona Response \$48,594
- Early Learning Center: Summer Booster Grant \$18,000
- ELC ARPA Stabilization Subgrant \$124,205.40
- Emergency Food & Shelter Program (EFSP) Phase 39 \$6,400
- Emergency Food & Shelter Program (EFSP) Phase ARPA-R \$25,000
- Expanding Acces to COVID 19 Vaccines via the Aging Network \$12,507.75
- Expanding Acces to COVID 19 Vaccines via the Aging Network Amendment \$8,000
- Aging and Disability Resource Center of Broward County (ADRC) Local Service Program (LSP) \$103,181

- ✓ Annual Community Thanksgiving Luncheon – November 23, 2022
- ✓ Community Turkey Distribution, thirty (30) turkeys donated by Humanity First
- ✓ Adopt-A-Family thirty-eight (38) families were adopted by City of Hallandale Beach employees, Humanity First, and private citizens.
- ✓ After School Program Holiday Program was sponsored for the second year by Hallandale Beach Chamber of Commerce and Amsterdam
- ✓ Florida International University Reading Explores Broward Program – Provided classroom observation for After School Tutorial Enrichment Program and Implementation of Best Practices to enhance reading interest for program participants.
- ✓ MyCare Medical Food Distribution to Hepburn Senior Mini Center participants
- ✓ Cricket Wireless Phone Distribution, every third Wednesday of the month. Over 120 senior participants met the criteria and were issued free phone services with this initiative.

### **Parks, Recreation and Open Space**

- ✓ To maximize reduced resources and ensure safe and beautiful public spaces, outsourced the landscaping of the City's medians and open spaces saving an estimated \$380,000.
- ✓ Successfully opened Golden Isles Park and Tennis Center including procurement of the operator, All Florida Tennis
- ✓ Broke ground on Sunrise Park and assisted with the development of the approved plans for Sunrise Park and the Historic Village
- ✓ Earned LEED Gold status for Peter Bluesten Park, the City's first LEED Gold project.
- ✓ Served 880 enrollees and continued offering life-saving water safety training as well as our Teen Program and recreation contract instructor programs.
- ✓ Hosted more than 8,200 Facility Reservations with approximate attendance totaling over 558,000.
- ✓ Maintained capacity on the marina dockage with a wait list averaging over 20 boats.
- ✓ Hosted approximately 6,000 residents and visitors including four annual signature events (Dr. MLK Jr Day, Eggstravaganza, Halloween and Holiday in the Park) as well as Juneteenth, Memorial and Veteran's Day events, Parks & Recreation Monday, Coastal Clean Up, Time capsule Opening, H95 monthly events, Sunrise Park groundbreaking and Golden Isles ribbon cutting.
- ✓ Continued supporting events for City Departments including Community Redevelopment Agency (CRA), Police, Police Athletic League (PAL) and Public Works.
- ✓ Continued to offer first class athletic facilities for the PAL Sports program.

- ✓ Involved in the implementation of the City-Wide Parking initiative as well as City-Wide pandemic response initiatives.
- ✓ Supported the City's emergency response efforts during the Tropical Storm/Hurricane Nicole

## Sustainable Development

### Development Projects and Planning Initiatives Video & Page QR Code:



Link: <https://cohb.org/1041/Development-Projects-Planning-Initiative>

#### Planning and Zoning Division

- ✓ Impact Fees
- ✓ Water Supply Plan Update
- ✓ Affordable Housing (RAC) regulations
- ✓ Green Building Regulations
- ✓ Hallandale Beach Blvd. Zoning and Design Guidelines
- ✓ Applications from 10/1/2020 to date:
  - 3 Nightclub
  - 7 Conditional Use
  - 4 Rezoning
  - 18 Text Changes/Comprehensive Plan Amendments
  - 14 Major Developments
  - 56 Minor Developments
  - 29 Variances and Waivers
  - 617 other applications
- ✓ Staff Training

#### Transportation and Mobility

- ✓ Surtax Projects Cycle 1 award: 5 projects (\$6,642,873) in 2021
  - Bus Shelter Improvements
  - Sidewalk Improvements
  - Crosswalk Improvements
  - Digital signage for bus stops
  - NW/SW 8TH Avenue Complete Streets Design
- ✓ Surtax Projects Cycle 2 submittal: 14 projects
- ✓ FDOT Grant award (EV Bus purchase) (\$6M)(50%match).
- ✓ Total grants and surtax awards to date: \$12M+
- ✓ Minibus Service Operation and Maintenance RFP Awarded.

- ✓ Bus stop inventory and geolocation.
- ✓ Secured funding for ADA bus stop improvement.

#### Business Tax and Regulations Division

- ✓ Successful launch of Certificate of Use Program on October 3, 2022. Expected revenue in FY23: \$469k.
  - Total applications received: 478.
    - 11/1/22 to date: 406
- ✓ Successful launch of online BTR process on August 3, 2022.
  - Total number of applications received: 2,596.
    - 11/1/22 to date: 454
- ✓ Other Applications from 10/1/2020 to date:
  - Temporary Use Permit: 110
    - 11/1/22 to date: 12
  - Filming: 19
    - 11/1/22 to date: 2
- ✓ Creation of a new division focused on businesses.
- ✓ BTR Division fully staffed as of 11/7/2022:
  - Code Inspector (2)
  - Administrative Assistant
  - BTR Manager
  - BTR Specialist
- ✓ Acquisition and implementation of vacation rental monitoring service
- ✓ Staff Training

#### Code Compliance Division

- ✓ Code cases opened between 10/1/2020 to date:
  - Courtesy notices: 1933
    - 11/1/22 to date: 6
  - Civil Citations: 1377
    - 11/1/22 to date: 320
  - General Code Cases: 928
    - 11/1/22 to date: 113
  - Lot Maintenance: 158
    - 11/1/22 to date: 27
- ✓ Cases related to Violations to COVID Emergency Orders code cases in 2020 to June 2021: 70.
- ✓ Illegal dumping enforcement with trash marking and collaboration with DPW:
  - Increased voluntary compliance and reduced violations in monitored locations.
  - Increased monitored areas with:
    - Hiring of 2 new sanitation Code Compliance Specialist focused on illegal dumping.
    - Elimination of courtesy notices
    - Implementation of civil citations with next-day sanitation pick-up

- Increased violation class for illegal dumping violations
- New Trash and Yard Waste Schedule, public education material
- Illegal dumping reward program
- Elimination of fine accruals
  - 11/1/22 to date: 9 cases of illegal dumping attributed to source.
- ✓ Public Outreach and Educational Campaigns:
  - Illegal Dumping- New Trash and Yard Waste Schedule, public education
  - Sea Turtle Nesting Season/Use of Public Beach
  - Seawall Awareness
    - Presented to City Commission on 1/18/23.
  - Election Season
    - Creation of Bonus Signs Guidelines

## Building Division

1. Completely refined the online submittal process in order to provide extraordinary service to our residents and stakeholders.
2. Made all submittal processes interchangeable. Any submittal, regardless of age or initial submission method, could be updated and revised through the online portal. This change significantly reduced the confusion on how the customers respond to comments from plan reviewers.
3. Creating the processes online makes all submittals visible in one spot, eliminating the multiple email addresses used. This significant change reduced the submittal errors and allowed quicker and more accurate submittals.

## Public Works and Capital Projects

### Infrastructure Improvements & Initiatives Video & Page QR Code:



Link: <https://www.cohb.org/1173/Utility-Infrastructure-Improvement-Proje>

- ✓ Initiated twenty-eight infrastructure water and sewer projects into the design phase at a cost of \$6,956,308.32, with an overall estimated cost for their construction of \$43,774,307.50. Projects started and completed this year were:
  - Completed Projects
    - Lift Station #8



- Raw Water Well #9
  - Raw Water Well #9 supply watermain
  - 12-inch water main upgrade with road restoration on Foster Rd.
  - Developed the 2022 Infrastructure Construction Plan
  - Stormwater Floodplain Management Plan
  - Water Distribution Rehabilitation Plan
  - Lift Station #14 Submersible Grinder Pump Installation
- Projects Ready for Construction (coming to commission for approval)
  - Reverse Osmosis Skid
  - Schaffer Canal
  - Lift Station #2
- Projects Out for Construction Bids
  - Lift Station #1
  - Lift Station #3
- Projects To be Released for Construction Bid (45-day window)
  - North Miami Beach Interconnect
  - Layne Blvd 10-inch Water Main Project
  - NE 7th St Water Main Project
- Grant Opportunities Secured
  - Sewer main Dixie Hwy- \$2.8 million
  - Sewer Projects- \$14,879,219
- Environmental Compliance
  - Established and added the Division of Environmental Compliance and Asset Management, the first time this division has existed in the City Achievements include:
    - Improved educational relationships with restaurant owners on their infrastructure responsibilities related to grease interceptors and control devices.
    - Over \$60,000 worth of grease interceptor repairs performed by restaurants desiring to be compliant and improve their management of grease.
    - Recent judgements against violating restaurants have led to fines more than \$15,000.
- Emergency Management
  - Completed and submitted the Risk/Resiliency Assessment and Emergency Response Plan for the water treatment facility and distribution system in compliance with the American Water Infrastructure Act, AWIA.
- Cemetery Management Team
  - Hired a Cemetery Manager and Cemetery Coordinator, a first for the city, dedicated cemetery operations with the skillset of managing the

day-to-day upkeep and maintenance at the appropriate level of reverence for the families with loved ones there.

- Stormwater
  - Repaired the collapsed section of 72-inch pipe in the SE section.
  - Cleaning of the SE section large diameter (60 inch and larger) system infrastructure, which had not been done in 3 years.
  - Cleaning of the NE section large diameter (60 inch and larger) system infrastructure, which had not been done in 3 years.
  - Replacement and repair of twelve curb inlet/catch basins valued at \$200,000.
  - Increased street sweeping operations to include the NW and SW sections of the City.
  - Initiated the Stormwater Master Plan, first one ever done for the city.
  - Stormwater Filter Screens and QR System Installation Pilot on Parkview Drive, first City in South Florida and was featured in Channel 10 twice for the innovation it brings to the stormwater management.
  - CRS recertification audit for participation in National Flood Insurance Program
- Fleet
  - Procured 54 new police vehicles (inclusive of 13 Tesla's) and a new Vector Truck

#### FY2022/2023 Update:

1. Completed Projects
  - a. Stormwater Master Plan
  - b. 72-inch Stormwater Pipe Repair
  - c. 16inch Water Main with road repair (Church St.)
  - d. Sunset Dr. bridge roadway repair
  - e. COHB Roadway Rehabilitation Plan
  - f. Installed Traffic Calming in the NW Section (NW 10th St. bet NW 3rd and NW 6th Ave., speed tables and stop signs)
2. Project approved to beginning the construction phase.
  - a. Reverse Osmosis Skid (Skid #3)
  - b. Lift Station #2
  - c. CDBG 47th Yr Stormwater Project (NW Section)
3. Projects Ready for Construction (coming to commission for approval Feb. 1st)

- a. Lift Station #1
  - b. Lift Station #3
  - c. Stormwater Rehabilitation Project (at DPW)
  - d. NE 3rd Ave Stormwater Improvement Project (to mitigate the flooding near Icebox)
4. Projects To be Released for Construction Bid (next 60-days)
- a. North Miami Beach Interconnect
  - b. Layne Blvd 10-inch Water Main Project
  - c. NE 7th St Water Main Project
  - d. Lift Station #4
  - e. Three Islands Reuse Irrigation (Phase II)