

City of Hallandale Beach City Commission Agenda Cover Memo

PROGRESS. INNOVATION. OPPORTUNITY.

Meeting Date:		Item Type:			1 st Reading		2 nd Reading	
9/28/2022		 ☑ Resolution □ Ordinance □ Other 		Ordinance Reading	N/A		N/A	
5/20/2022				Public Hearing				
File No.:				Advertising Required				
22-345				Quasi-Judicial:				
Fiscal Impact (\$):		Account Balance (\$):		Funding Source:		Proje	ect Number :	
\$126,100		\$126,100		3340W-534010 3340W-542000 4951-534010 2420-534010 1510-534010 1510-542000 8090-547000		N/A		
Contract/P.O. Required		RFP/RFQ/Bid Number:		Sponsor Name:		Department:		
⊠ Yes	□ No	Florida Municipal Power Agency: RFP #2018-214		Geovanne Neste, Finance Director		Finance Department		
Strategic Plan Focus Areas:								
⊠ Finance & Budget			☑ Organizational Capacity			□ Infrastructure/Projects		
Implementation Timeline:								
Estimated Start Date: 10/1/2022 Estimated End Date: 9/30/2023								

SHORT TITLE:

A RESOLUTION OF THE MAYOR AND CITY COMMISSION OF THE CITY OF HALLANDALE BEACH, FLORIDA, AUTHORIZING THE UTILIZATION OF THE FLORIDA MUNICIPAL POWER AGENCY'S CONTRACT WITH ENCO UTILITY SERVICES FOR UTILITY BILLING PRINTING AND MAILING SERVICES FOR AN AMOUNT AS PROVIDED FOR IN FISCAL YEAR 2022-2023 BUDGET IN AN AMOUNT NOT TO EXCEED ONE HUNDRED TWENTY-SIX THOUSAND, ONE HUNDRED DOLLARS (\$126,100); AND PROVIDING FOR AN EFFECTIVE DATE.

STAFF SUMMARY:

Summary:

The City Commission consider the attached Resolution authorizing the City Manager to utilize the Florida Municipal Power Agency contract with ENCO Utility Services LLC for utility billing, printing, and mailing services in an amount not to exceed \$126,100 for FY2022-23.

Background:

The Finance Department and other departments utilize ENCO Utility Services LLC (ENCO) through a piggyback of the Florida Municipal Power Agency's (FMPA) agreement with ENCO Utility Services LLC. This resolution authorizes the City Manager to use the same contract used in the previous three fiscal years.

The FMPA has a five-year agreement with ENCO Utility Services LLC from August 10, 2018 through August 10, 2023. In FY2019-20, the City reviewed various potential contracts for utility billing printing/mailing services. Piggybacking off the FMPA contract with ENCO was found to be cost effective for the City.

Per Resolution No. 2019-069, 2020-079, and 2021-162, the City Commission authorized a piggyback off the FMPA agreement with ENCO Utility Services LLC for fiscal years 2019-20, 2020-21 and 2021-22, respectively. Staff is requesting City Commission authorization to continue using the same agreement with ENCO for an additional year.

During FY2020-21, the Finance Department spearheaded the implementation of the Paymentus payment platform to offer customers expanded payment options via an online payment portal. In addition to utility billing, the implementation included business tax receipts and general billing. During implementation, it was decided that all three bill types would use the same bill printing and mailing service so that the vendor, ENCO, can provide digital copies of the bills that are then uploaded to the Paymentus online payment portal or direct mailings of Energov invoices.

In addition, there are instances where the City may decide to include bill inserts in the utility bills as an effective way to communicate with the public. The FY2022-23 budget includes amounts allocated for advertising, direct mailers, and promotional material under the non-departmental and the parking program account codes.

Below is a summary of the amounts requested by department or program which is in line with the FY2022-23 Budget:

Department/Program	FY2	022-23 Request
Finance - General Billing	\$	3,600
Finance - Utility Billing		91,000
Business Tax Receipts		12,500
Non-Departmental		9,000
Parking Program		10,000
Total	\$	126,100

Current Situation:

The existing authority to utilize ENCO expires on September 30, 2022. Therefore, staff is requesting City Commission authorization to piggyback off the FMPA agreement with ENCO Utility Services LLC for an amount not to exceed \$126,100 for FY2022-23.

Why Action is Necessary:

Pursuant to Chapter 23, Section 23-8 Exception to Bid Requirements, (6) Bids and Contracts from Other Entities, and Section 23-9 Cooperative Purchasing, the City Manager is authorized to procure all supplies, materials, equipment and services from other governmental units, when the best interests of the City would be served subject to the requirement that any purchase in excess of \$50,000 requires City Commission approval.

Cost Benefit:

An analysis performed by the Finance Department in FY2019-20 concluded that there can be savings of up to 43% for a typical mailing of a 4.25" X 5.5" post cards. This is due to the cost incurred by the City producing mailings "in-house" as compared to the specialized vendor. The costs in the analysis included production (e.g., labor, materials) and postage costs. Additional cost benefit includes staff time saved from the printing and mailing of high volume billings.

PROPOSED ACTION:

The City Commission consider the attached Resolution.

ATTACHMENT(S):

- Exhibit 1 Proposed Resolution
- Exhibit 2 Agreement FMPA & ENCO
- Exhibit 3 Contract Assigned Resolution No. 2019-35
- Exhibit 4 Resolution No. 2019-069
- Exhibit 5 Resolution No. 2020-079
- Exhibit 6 Resolution No. 2021-162
- Prepared By: <u>Barbara Trínka</u> Barbara Trinka Assistant Finance Director
- Reviewed By: <u>Geovanne Neste</u> Geovanne Neste Finance Director

Reviewed By: <u>Noemy Sandoval</u> Noemy Sandoval Assistant City Manager