

## **Amsterdam Hallandale**

Date: 01 Apr 22

Subject: Respectully request permission to operate till 4am/6am

Operationing Name: Amsterdam Hallandale

Legal Name: Amsterdam Restaurant INC

Physical Location: 100 South Federal Hwy, Hallandale Beach Fl 33009

Reason for Request: A per our business model and our customer bas clientele, we rquest to operate till 6am. This business conducts a majority of its transactions between thye hours of 12 am and 6 am. This is based off of the current establishment. Closure at 2 am reduces the operations potential and revenue and affects negatively on the sales and preformance of the business.

Notes: We requested the process in the past and was not recommend due to 3 details. one issue was the police activity which has been resolved and we are workly closely with the HPD to maintain low activity to date. Second was a bus that we had parked on site. When this was brough to our attention we immediately leased a long term park stall in the city of Aventura to house the vehicle. Third was a code violation regarding a tree requiring replacement. This was later discovered to be listed under the wrong address and was identified and corrected. With all issues correct and resolved we feel comfortable moving forward with this request.

## Additional Information for Amsterdam Hallandale 6 AM Lic.

In support of the package provided, this information will cover operating hour protocols, a security plan and disbursement of customers and guest at closure procedures. This information is intended to show that the business operating between the hours of 2 am and 6 am will have no negative impact on the surrounding area.

Operating hours protocols: The business will operate from 7 pm till 6 am 7 days a week. This is the intended hours of operation. We will have staggering shifts operating on site in a single workday. Manning will increase throughout the shifts starting at 6:30. Manager will be onsite to preopen before 7pm with opening staff. This staff consist of 1 manger, 1 bartender, 1 server, 2 kitchen staff, 1 floor host/guard. Each day will require more or less staff depending on the day of the week and or if it's a holiday.

A standard Monday would be staffed in this order.

6:30 pm 1 Manager,1 bartender, 1 bar back, 1 server, 2 kitchen staff, 1 floor host/guard

9:00 pm 2 bartenders, 2 servers, 1 floor host/guard station at door

10:00 pm 2 bathroom staff, 1 kitchen staff, 1 busser

11:00 pm 1 manager, 2 bartenders, 4 servers, 3 floor host/guards, 1 parking lot host/guard, HPD detail on site till close

12:00 am additional support staff if required

6:00 am closure, cleaning staff on site for deep cleaning and restock for

next day

## A standard Friday would be staffed in this order.

6:30 pm 1 Manager, 1 bartender, 1 bar back, 1 server, 3 kitchen staff, 1 floor host/guard

9:00 pm 2 bartenders, 4 servers, 1 floor host/guard station at door 10:00 pm 1 manager, 4 bartenders, 1 bar back, 15 servers, 3 bussers, 1 kitchen staff, 2 bathroom staff, 5 floor host/guards, 2 parking lot host/guards

11:00 pm HPD detail on site till close.

12:00 am additional support staff if required

6:00 am closure, cleaning staff on site for deep cleaning and restock for next day

All resupplies, maintenance and non-operational functions are conducted during non-hours of operation. All deliveries are conducted in the rear of the building using the staff door only. In the event of power failure we are equipped with backup power for essential items and equipment i.e. POS, 48 security cameras, internet etc. All staff have designated parking and are escorted to their vehicles at the end of each shift. Last on site at the end of each shift is a manager and guard.

Security plan: The business acknowledges its responsibility for the safety of its customers, staffing and surrounding area. With this in mind all measures have been taken in place to provide the best security protocols. All security are designated as "host/guard", this term is used with the intention of neutralizing all issues with verbal resolutions, also known as

"verbal judo". We deescalate issues though having a guard and manager speak to whomever may have an issue. If this does not resolve the issue, we then would seek out assistance from HPD detail whom is available on site 7 days a week. All host/guards are licensed in the state with a "D" class license and undergo host training to maximize customer interaction service.

We recognize that south Florida is a diverse environment, and we employ staff that speak up to 4 different languages to accommodate this. We consider the safety of each person on property the highest priority. With this in mind we permit NO weapons in the building and any time. This applies to staff members, off duty law enforcement or any other person permitted to carry a firearm or weapon. Only on duty law enforcement are permitted in the building during operating hours with weapons. We have a zero tolerance to intoxicated or under the influence guards on duty. Any member will be suspended on site for displaying any signs of this reporting for their shift. Again, the safety of our guest and staff is number one.

We have 1-3 host/guards located at the main entrance, 1-2 parking lot host/guards, 3-7 host/guards inside, some static and other are rovers. This allows the security team the ability to monitor any potential issues that may arise throughout the shift. We have 36 short wave radios on site for commutations and operation purposes. Each staff member is equipped with a radio and has the ability to contact a manger or host/security at any moment. This is a helpful tool in approaching any issue before it has the opportunity to escalade. 2 Hallandale detail officers with marked vehicles are parked directly near the front door. This allows all guest to see and acts as a great deterrent for any negative issues.

Our host/guards in the parking lot walk the lot to ensure safety and security of our guest and their vehicles as well as preventing any vehicles from exiting out west entrances and exits. These entrances and exits are secured at 10:00pm, this is to ensure that no traffic is introduced to the residents to the west of us. Also, this allows us to control the lot more effectivity. We offer valet services on some night to prevent any buildup of traffic on the main street. I hour prior to closure HPD detail block the far-right lane on Federal Hwy. This allows for easier exiting of our guest at the end of the shift. Thus far this has proven to be effective and helpful. This was a mutual agreement with the HPD and management for the maximum safety of the guest.

Again, we place our highest priority on the safety and wellbeing of our guests, staff and community. We take every step and measure to ensure this and prepare for any and all situations.

Disbursement of customers and guest at closure procedures: We inform all guest 30 minutes prior to closure. This allows us to close any unpaid tabs and prepare for closure. 10 minutes prior to closure we have all staff exit the floor and start cash out procedures. At this time, we have all host/guards start escorting guest out of the building and begin to walk the lot. This ensures all guest leave in an orderly fashion and will not cause any disturbance to the surrounding area. At closure the building is empty of all guests and all staff are either conducting cash out, walking the lot and cleaning any debris left behind and the deep cleaning begins. Once all guests are off property the HPD detail will check out with management. We understand that the disbursement of guest can cause a congestion and we take all steps to ensure a fluent and safe routine.

## **AMSTERDAM HALLENDALE**

Section 32-964 Conditional Uses:

1. That the use is compatible with the existing natural environment and other properties within the neighborhood.

Response: The current zoning classification of this location is Central RAC (Central Regional Activity Center). The building is flanked by a 24/7 Mobil gas station. The other side is an unoccupied commercial building.

2. That the use will create no substantial detrimental effects on property values in the neighborhood.

Response: This was a vacant building for many years and housed many homeless persons. Any business activity would be a positive impact in the neighbrhood and value. In addition to that, our business model and current clientele are of a professional status and will reflect in a positive impact on the city.

3. That there are adequate public facilities such as schools, roads, parks, and utilities within the service area involved.

Response: N/A

4. That there will be adequate provisions for the traffic movement, both vehicular and pedestrian, both internal to the use and the area which will serve the use.

Response: The location has 4 entrances and exits. Two located on South Federal Hwy, two others on the west side of the lot. There are 119 parking stalls located on property. After 2 am the two enterance/exit locations on the west side will be restricted. With staff and HPD detail support we will cone off the exiting lane to ensure all exiting vehicles can enter Federal Hwy safely. This will also limit traffic in neighborood streets.

5. That there will be adequate drainage systems to service the use with particular attention to the necessity for on-site retention systems to alleviate drainage and pollution problems.

Response: The location utilizes a French drain system with 5 drainage points.

6. That there are adequate setbacks, buffering, and general amenities in order to control any adverse effects of noise, light, dust, and other nuisances.

Response: All business is conducted indoors. All patrons enter the main door located on the Fedreal Hwy side. Staff preforms lot walks often to ensure no loitering. In addition the establishment will have a HPD detail on site. The property has many trees on site to help with any noise as well as six foot wall section through out the west side.

7. That the land area is sufficient, appropriate and adequate for the use and any reasonably anticipated expansion thereof.

Response: There are no intentions to expand.

8. Any other conditions as may be stipulated and made a requirement in granting any application for a conditional use, when it is considered necessary to further the intent and general welfare, including, but not limited to.

Response: There will be no further request.