

1 EXHIBIT 1-
2 RESOLUTION NO. 2020

3
4 A RESOLUTION OF THE MAYOR AND CITY COMMISSION OF
5 THE CITY OF HALLANDALE BEACH, FLORIDA, DECLARING A
6 UNIQUE CIRCUMSTANCE PURSUANT TO CHAPTER 23,
7 SECTION 8 (5), EXCEPTION TO BID REQUIREMENTS, OF THE
8 CITY OF HALLANDALE BEACH CODE OF ORDINANCES;
9 AUTHORIZING THE CITY MANAGER TO EXECUTE
10 AGREEMENTS FOR ONLINE PAYMENT SOLUTIONS WITH
11 PAYMENTUS CORPORATION FOR MERCHANT SERVICES
12 AND BILL PAYMENT OPTIONS, BANK UP CORPORATION FOR
13 LOCKBOX SERVICES, ADCOMP SYSTEMS GROUP FOR
14 KIOSK SERVICES AND TYLER MUNIS FOR INTERACTIVE
15 VOICE RESPONSE (IVR) GATEWAY FOR AMOUNTS AS
16 BUDGETED; AND PROVIDING FOR AN EFFECTIVE DATE.
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18

19 WHEREAS, the Utility Billing (UB) division has identified numerous challenges with
20 Tyler/Munis' online payment solutions, Citizen Service (CSS) and utility billing mail-in/ check
21 payments; and
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23 WHEREAS, in order to address these challenges and resolve the issues, the UB division
24 has taken a systematic approach to provide a comprehensive solution, which includes online
25 payment solutions provider, merchant services, offering multiple bill pay channels on a single
26 integrated reporting platform and providing lockbox services which fully integrates with the
27 recommended vendor Paymentus Corporation; and
28

29 WHEREAS, staff has performed a thorough analysis and it has been determined that
30 contracting with Paymentus Corporation and the ancillary vendors, Bank Up Corporation,
31 AdComp Systems and Tyler Munis, will provide the UB division with an all-inclusive solution; and
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33 WHEREAS, Paymentus Corporation is unique in that it is the only Tyler/Munis approved
34 credit card processor that can also provide an online payment solution, which the City seeks to
35 implement. Consequently, Paymentus is the only company that can resolve issues encountered
36 by the UB Division. Paymentus' services will replace both Tyler/Munis CSS for UB and the
37 merchant service/gateway, First Data/Authorize.net.; and
38

39 **WHEREAS**, Paymentus provides a unified payment solution. Paymentus also offers 24
40 hours, 7 days a week payment solution which includes: customer self-service portal, phone
41 payment system with outbound interactive voice response IVR, enterprise communication
42 manager (ECM), bill-pay app, and agent dashboard (i.e. payment tracking); and
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44 **WHEREAS**, city staff equally recommends contracting with Paymentus and the ancillary
45 vendors for an initial term of five (5) years with the option to renew for additional term(s) not to
46 exceed a total of ten years. **Bank Up Corporation** would provide lockbox services for processing
47 the City's mail-in/check payments inclusive of applying payments to customer's accounts and
48 depositing payments into the City's bank account; **AdComp Systems Group** would provide Kiosk
49 services, which fully integrates with Paymentus, as a result all transactions processed through
50 Adcomp's kiosk will be processed through Paymentus; and **Tyler/Munis-** which will provide the
51 Interactive Voice Response (IVR) gateway in order to integrate with Paymentus; and
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53 **WHEREAS**, the ancillary vendors are uniquely technical in that they there are the only
54 vendors which are fully compatible and integrated with the Paymentus system for the identified
55 function; and
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57 **WHEREAS**, pursuant to Chapter 23, Section 23-8 Exception to Bid Requirements, (5)
58 Unique Circumstances, the City Commission may determine that there are unique circumstances
59 to establish that competitive bidding is not in the best interest of the City; and
60

61 **WHEREAS**, City Administration recommends the City Commission determine there are
62 unique circumstances and waive the competitive bidding requirements for the purchase of these
63 services; and
64

65 **WHEREAS**, the Mayor and the City Commission have determined that it is in the best
66 interest of the City to authorize the City Manager to execute agreements and/or related
67 documents an initial term of 5 years for an online payment solution.
68

69 **NOW, THEREFORE, BE IT RESOLVED BY THE MAYOR AND THE CITY**
70 **COMMISSION OF THE CITY OF HALLANDALE BEACH, FLORIDA:**
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72 **SECTION 1.** The foregoing "Whereas" clauses are incorporated herein.

SECTION 2. Declaration of Unique Circumstance. The Mayor and City Commission declare a Unique Circumstance pursuant to Chapter 23, Section 8 (5) of the City of Hallandale Beach Code of Ordinances due to unique compatibilities of software and other data solutions programs to the existing vendors and programs of the city for the provision of online payment solutions.

SECTION 3. City Manager Authorization. The Mayor and the City Commission have determined that it is in the best interest of the City to authorize the City Manager to execute an agreement and/or related documents for a total amount not to exceed Seventy-Seven Thousand Two Hundred Forty-Eight (\$77,248) dollars for FY 2020 with 1. **Paymentus Corporation** to procure merchant and bill payment services; 2. **Bank-Up Corporation** to procure lockbox services ; 3. **AdComp Systems Group** to procure a kiosk and maintenance services and 4. **Tyler Munis For Interactive Voice Response (IVR)**, and authorize the City Manager to contract with the ancillary vendors to wit: Bank-Up Corporation, AdComp Systems Group and Tyler Munis, for an initial term of five (5) years with the option to renew, at City Manager's discretion, for additional term(s) not to exceed a total of ten years. The City Manager is authorized to take all necessary action to implement the project.

SECTION 4. Effective Date. This Resolution shall take effect immediately upon its passage and adoption.

APPROVED AND ADOPTED on this ____ day of _____, 2020.

JOY F. COOPER
MAYOR

SPONSORED BY: CITY ADMINISTRATION

ATTEST:

JENORGEN M. GUILLEN, CMC
CITY CLERK

FINAL VOTE ON ADOPTION

Mayor Cooper	_____
Vice Mayor Javellana	_____
Commissioner Butler	_____
Commissioner Lazarow	_____
Commissioner Lima-Taub	_____

APPROVED AS TO LEGAL SUFFICIENCY
AND FORM

JENNIFER MERINO
CITY ATTORNEY

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